

Enrollment Agreement

FLEX

Cancellation and Refund Policy

Berlitz USA will refund the Tuition fee minus a cancellation fee of the product purchased if cancellation request is submitted via email within seven (7) days of the activation of the license (which is receipt of credentials). The Berlitz Flex refund policy does not apply to any other product purchased from Berlitz Languages, Inc.

Refund table:

Time from receipt of credentials	Tuition refund amount:
7 days or less	Tuition minus Cancellation fee of \$50.00
More than 7 days	No Refund

The Student Understands

1. All fees must be paid in advance.
2. The subscription starts the day you receive an email with your access credentials to MyBerlitz, the learning platform.
3. Student will have access to a language skill level online test before enrollment.
4. Student will have access to the learning software, which includes online learning material.
5. Students may take one live coaching session per 2 eLearning modules completed until they have completed 40 eLearning modules. After completion of the 40th module, the student will have access to unlimited online private instructor-led lessons, one per day, which can be taken during the learning software subscription period.
6. The term of this agreement is noted by the Agreement date located in the top right-hand corner of this agreement.