

Morningstar Indexes

November 6, 2024

Morningstar Indexes Disaster Recovery Test Notice

Dear Client,

Morningstar Indexes will conduct a Disaster Recovery (DR) test during the upcoming weekend to ensure the resilience and effectiveness of our systems. This test will allow us to affirm our documented recovery procedures should our primary datacenter be unavailable. We will also test the resiliency of our calculation platform, adherence to our recovery time objective (RTO) and recovery point objective (RPO), and reliability of our data backup and synchronization procedures. This will occur on **Saturday, November 9, 2024**.

We expect no client impact during the testing window and Morningstar's FTP will be available continuously throughout. There is no action required from clients.

We appreciate your understanding as we test our disaster recovery capabilities.

If you encounter any issues or have concerns about the DR test, please reach out to our client service team at indexes@morningstar.com.

About Morningstar Indexes

Morningstar Indexes has been designing modern solutions for 20 years, but what makes us truly unique has been more than three decades in development. Our rich history began in 1984, when Morningstar was founded on a promise to empower investors with data and research that is independent and objective. Over time, our collection of data has expanded considerably—and so has its application. Today, Morningstar Indexes draws on unique IP to unlock an extensive range of emerging opportunities for investors of every kind, while providing a robust institutional beta platform for core investing.

Contact Us

MorningstarIndexesAlerts@morningstar.com is a no-reply email address. For questions concerning this notification, please contact us at indexes@morningstar.com