



July 8, 2025

## FTP Technical Notice

Dear clients,

As outlined in the [FTP.Morningstar.com guide](#), Morningstar enforces an Anti-Hammer Rule to safeguard system performance.

Each client's username is restricted to a maximum of 18 concurrent FTP connections. Additional connection attempts exceeding this threshold may be rejected, refused, or terminated without notice. If a user initiates more than 18 concurrent connections, all new connection attempts under that username will be blocked for a duration of 60 seconds, until no further attempts are made within that window.

We kindly request that you review the [guide](#) and share the documentation with your internal teams to ensure proper handling of FTP activity and adherence to best practices.

Should you require any assistance or have questions, please feel free to contact us.

### Contact Us

[morningstar-indexes@alerts-morningstar.com](mailto:morningstar-indexes@alerts-morningstar.com) is a no-reply email address. For questions concerning this notification, please contact us at [indexes@morningstar.com](mailto:indexes@morningstar.com).

