





Dear parents,

we are very happy that your child will be with us in one of our Berlitz Language Camps.

To ensure a successful learning experience, we would like you to carefully read the following important general information about our camps. Please take some time to explain this information to your child.

Contact during camp	1–3 weeks before camps start, you'll receive the current contact information for the camp director via email; he or she will be your contact person from arrival day on.		
Counselors	All counselors have experience in coaching children and speak the language on a native level. They were especially selected and trained by Berlitz Kids. Additionally, they have an extended crime record and a first aid certificate.		
Forms	Please give the following in an open envelope directly to the camp team on-site/at meeting point, so we can check the content together: Health card or further details for private health insurance		
	 Pocket Money in cash (if desired) Medication (if applicable) 		
Pocket money	We recommend a pocket money of about 20 euros per week (preferably in coins for snacks, souvenirs, etc.). The camp director will keep the pocket money for your child in the envelope. In this case, your child may withdraw partial amounts every day at the camp bank.		
Medical Information	Medication must be indicated by you immediately in the questionnaire. please personally hand over the medication, labeled accordingly, to the camp leader for safekeeping on the day of arrival. After prior consultation with the facility, the medication can be refrigerated if necessary.		
	Please note that your child must take the medication independently. Any related costs (e.g. transport to hospital or special medication) will be charged back to you directly.		
Valuables	Please leave expensive clothing, jewellery, laptops, tablets, and other valuables at home. We accept no liability for loss, theft of or damage to the devices. Rooms and cupboards cannot be locked.		



Meals	The first meal on arrival day will normally be dinner.			
	Please include any allergies or special diet needs on the questionnaire immediately.			
	Drinks (juice, tea, water) are provided by the house at all meals. Please bring your own bottles to refill them between the meals.			
Program	All children will be placed into suitable language levels.			
3	The language lessons take place either on 5 days a week or as an			
	integrated language training (depending on the location).			
	The afternoons are reserved for sports and creative activities, every evening there will be another program designed by the counsellors.			
Camp program	Exemplary schedule of a normal day. These times may vary on several locations.			
	08.15 am Breakfast			
	09.00 am Language lessons and projects incl. breaks			
	12.30 pm Lunch break			
	02.00 pm Sightseeing/Sport/Workshops acc. to booked program			
	03.30 pm Break			
	04.00 pm Sightseeing/Sport/Workshops acc. to booked program			
	05.30 pm Break			
	06.00 pm Dinner			
	08.00 pm Evening activities			
	09.30 pm End of program			
	10.00 pm Bedtime			
Rules	Please discuss these rules with your child before camp as it is important that all participants respect these rules in large groups.			
	Berlitz language camps are group holidays.			
	We treat others with respect.			
	• Children may only leave camp with a counsellor or a parent. With their parents' written consent, they may leave the camp in groups of at least 3 participants (Notification desired).			
	 Alcohol, energy drinks, cigarettes, drugs and weapons are strictly prohibited. 			
	We meet on time and take part in all camp activities.			
	 Children may use mobile phones, computers, and electronic toys only during breaks and appropriate times. Breaking this rule leads to the confiscation of those devices. 			



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- Children must respect the property of the house, Berlitz, and other children.
- Family Camp: Please be aware of your role as role model for the children regarding alcohol, cigarettes, and use of mobile phones.

Important:

Our Berlitz team always has an open ear for the participants. Please talk to your child about contacting our on-site team immediately with any questions or problems. This is the only way we can address your child's concerns and, where necessary, take remedial action. If, for example, your child informs you of any problems by phone, please also contact our onsite camp team without delay (you will receive the camp director's phone number in an information letter prior to the start of camp or at sprachcamps@berlitz.de). It is not always clear to the camp counselors if and when action is needed if a child does not report to the team.

Arrival and departure

Please note the check-in and check-out times in your booking confirmation. Should you arrive earlier when bringing your child directly to camp, please stay with your child until the official arrival time.

We ask you to pick up your child **on time**, as all Berlitz counsellors will leave the camp then, too. Please note that you are responsible for any accrued costs, resulting from late picking up or not picking up your child at the official end of camp. We kindly ask you to inform the camp director as soon as possible.

Contact with the parents

Important note: A stay away from home may be a little stressful for children and can lead to homesickness. Our counsellors are well-trained in handling such situations. The well-being of all children is our first priority and we will take care of them very well.

In our experience, after one or two days of meeting new friends and participating in exciting activities, the homesickness goes away.

We kindly ask you not to call your child too often. Of course, we will let you know if a persistent problem arises. We can also gladly pass on messages to your children. The camp director can always be contacted by phone.

Please understand that we cannot return any part of the camp fee should you decide to pick up your child before the camp ends.



Special notes for Berlitz Day Camps (without overnight stay)

Meals	Please take care that your child has had enough breakfast each day. Give your child, if desired, enough additional meals and drinks for the day. According to the program, children receive a lunch, where drinks (juice, tea, water) are provided by the house.		
Camp-Programm	Exemplary schedule of a normal day. These times may vary on severa locations. 09.00 am		
An- und Abreise	The children must be brought and picked up at the above mentioned times each day.		

Special notes for Berlitz Family Camps

Unterkunft und Verpflegung	Die teilnehmenden Familien sind größtenteils in Familienzimmern untergebracht.			
Camp-Programm	Exemplary schedule of a normal day. These times may vary on several locations. Parents and children will have separated lessons. Meals and activities will take place separated and together.			
	08.15 am Breakfast			
	09.00 am	Language lessons and projects incl. breaks		
	12.30 pm	Lunch break		
	02.00 pm	Sightseeing/Sport/Workshops acc. to booked program		
	03.30 pm	Sightseeing/Sport/Workshops acc. to booked program		
	04.00 pm			
	05.30 pm			
	06.00 pm	Dinner		
	08.00 pm	Evening activities		
	09.30 pm	End of program		
	10.00 pm	Bedtime		



We hope that you and your child have a pleasant stay at our Berlitz Language Camps.

If you have **any further questions**, please do not hesitate to contact our Berlitz Kids team (see first page).

Yours sincerely

Your Berlitz Team