

Berlitz Individual Training: Private Premium (In-Person/Hybrid)

Program Conditions	Private Premium
Training Location	in-person or online via Zoom
Contract Duration	1 year. Contract duration can vary and is always stated on the contract.
Termination and Withdrawal of Contract	<ul style="list-style-type: none"> – Contract can be terminated at any time. – Up to 7 days before start date: Materials, service fees, and unused lessons are fully refunded. – Less than 7 days before start date: Materials, service fees, and unused lessons not cancelled by the due date are non-refundable. – No refund after expiration of contract. – Mondly app license (if booked): no refund possible once license is activated.
Terms of Payment	stated in the General Terms and Conditions
Program Scope	flexible
Lesson Unit Duration	45 minutes incl. 5-minute break
Program Duration	<ul style="list-style-type: none"> – Flexible – The program duration begins with the first lesson. – Lessons not taken expire at the end of the contract period. No refund possible.
Lesson Scheduling and Rescheduling	<ul style="list-style-type: none"> – Lesson schedule flexible depending on trainer availability of delivering Berlitz Center. – The course can be rescheduled free of charge until 14.00 on the day before the respective class date – otherwise charged. Lessons on days following Sundays and holidays need to be rescheduled by 14.00 on the respective previous working day (Mon-Fri).
Number of Participants	1
Technical Requirements	see info sheet
Program includes:	Placement test, program orientation, digital and/or print learning materials, progression reporting, Berlitz level test if required and Berlitz certificate.