

TriNet Perks Frequently Asked Questions

Background

TriNet Perks is an online directory of discounts and corporate rates, powered by BenefitHub, with thousands of local and national vendors. TriNet PEO and HR Plus clients and their employees can find deals in categories such as entertainment, travel, tech, health and fitness, auto purchasing, and much more. Additionally, clients are able to offer their own discounts and preferred pricing to fellow TriNet clients and their employees (including business-to-business and business-to-consumer offers) in TriNet Perks.

Q1. What is TriNet Perks?

A. TriNet Perks offers clients and their employees discounts and corporate rates with thousands of vendors, both locally and nationally. Whether you're looking for deals on dining, entertainment and travel, or discounts on cell phones, flowers, gym memberships and auto purchases, TriNet Perks can help you access these discounts on one portal, potentially saving you money. TriNet clients may also share their own B2B (business to business) or B2C (business to consumer) offerings on TriNet Perks to fellow TriNet customers and their employees, subject to applicable guidelines and approval.

Popular Features Include:

- Local Deals
- Event and Movie Tickets
- Giveaways

Q2. What are the terms and conditions for accessing and/or using TriNet Perks?

A. Before accessing and using TriNet Perks, users must accept terms and conditions and privacy policy. Some offers may be from clients or vendors, or both of TriNet.

All offers are subject to change at any time without notice. Refer to each merchant's online offer listing inside the BenefitHub TriNet Perks Program for complete offer details including any offer restrictions and/or limitations. Additional restrictions may apply.

BenefitHub, Inc.'s Terms and Conditions are available at <https://www.benefithub.com/terms-and-conditions-global> and Privacy Policy is available at <https://www.benefithub.com/privacy-policy-global>.

Q3. How do I or my employees access TriNet Perks?

A. You can access TriNet Perks from the left navigation of the Employee Dashboard within the TriNet platform or through the TriNet mobile app (PEO only), starting on your first day on the TriNet platform.

Q4. I previously used TriNet Perks, powered by Abenity. What will happen to my account history now that TriNet Perks is powered by BenefitHub?

A. Account history for previously active participants will carry over to the BenefitHub-powered TriNet Perks experience. For questions about offers or purchases, please contact BenefitHub support here: <https://www.benefithub.com/en/support>.

Q4. Who would I or my employee contact if I have an issue with the TriNet Perks Single Sign On (SSO) within the TriNet Platform?

A. Please contact TriNet by logging in to the TriNet platform (login.TriNet.com), clicking Contact TriNet and submitting a case to our Technical Support Team.

Q5. When does my or my employee's access to TriNet Perks end?

A. You or your employee's access to TriNet Perks will end upon the end of the relationship with TriNet.

Q6. Is there a mobile app to access TriNet Perks?

A. TriNet Perks is available in the TriNet Mobile App for PEO clients and worksite employees. It is not available on the TriNet HR Platform mobile app. To use TriNet Perks on the TriNet Mobile App, login and select TriNet Perks on the left navigation of the Employee Dashboard.

Q8. Are there any fees for participating in the TriNet Perks?

A. Access to the TriNet Perks, where you can view participating products and offerings, is included with your TriNet services at no additional cost.

Q9. Can I offer the same perks to my independent contractors and/or international employees?

A. TriNet Perks is a program offered to TriNet PEO and HR Plus clients' U.S. based employees and independent contractors being paid through an HR Plus relationship.

Q10. What is the difference between TriNet Perks and TriNet Marketplace?

A. TriNet Perks is designed for TriNet clients' employees to find offers and discounts for their individual needs, as well as for TriNet clients to list their own business' offers.

TriNet Marketplace is exclusively for TriNet clients. It offers a curated network of business solutions, preferred pricing, and easily accessible and pre-built integrations for select solutions.

Q11. Can I share the TriNet Perks program with my friends and family?

A. No, the TriNet Perks program is exclusive for TriNet PEO and HR Plus clients and their employees and independent contractors only.

Q12. How can I get help with questions about the TriNet Perks program?

A. For questions about vendors, offers, redemption, and other in-program activities, please use one of the various support options offered by BenefitHub at <https://www.benefithub.com/en/support>. You can also use the integrated chatbot, Bene, to ask questions. For more contact options, please visit <https://www.benefithub.com/en/support/customer-care-contact-us>.

Q12. I would like to promote my company on TriNet Perks, how can I do this?

A. TriNet clients are welcome to request to add their own B2B (business to business) or B2C (business to consumer) special pricing or discount offers to the TriNet Perks program. Your offer(s) will be made available to all TriNet users and will be featured in our TriNet Exclusive category. For information on the process for submitting an offer, please refer to [TriNet Perks Client Offer Instructions & Submission Form](#). To update an existing offer, please contact perks@trinet.com.

Terms and conditions apply. Participation in TriNet Perks may be limited, and rules may apply. TriNet and BenefitHub may in their sole discretion approve or decline participation. A company's participation shall be at the company's sole expense. Advertising must comply with guidelines.

Please note, this feature is for offers from TriNet clients only. Individuals are not able to register their own offers.

Q13. My company already has an offer listed in TriNet Perks. What will happen to it?

A. Existing active offers will continue to appear in TriNet Perks. TriNet Perks will continue to enable TriNet clients to share their own offers. See Q12 for information on adding new business offers to TriNet Perks.

Q14. Who would I contact if I have a question about my TriNet Perks offering(s)?

A. Please visit BenefitHub's support site for more information. <https://www.benefithub.com/en/support>

Support for discounts and offers is provided by BenefitHub. Please expect a response to your inquiry within 24 business hours. For additional support resources, please review BenefitHub Most Common Questions: <https://www.benefithub.com/en/support/most-common-questions>

Q15. Who would I contact if I have a question that is not specifically related to my TriNet Perks offerings?

A. For questions not regarding the TriNet Perks platform or offer fulfillment, you can email perks@trinet.com and we will review your inquiry as quickly as possible.

Q16. Can I promote my company with BenefitHub beyond TriNet Perks?

A. Businesses interested in promoting with BenefitHub directly to include the offer across their shopping platform, including outside of TriNet Perks, can fill out the form linked here: <https://www.benefithub.com/partner-with-benefithub/merchant-partner>.

This communication may contain hyperlinks to websites operated by parties other than TriNet. Such hyperlinks are provided for reference only. TriNet does not control such web sites and is not responsible for their content. Inclusion of such hyperlinks does not necessarily imply any endorsement of the material on such websites or association with their operators.

© 2026 TriNet Group, Inc. All rights reserved. This communication is for informational purposes only, is not legal, tax or accounting advice, and is not an offer to sell, buy or procure insurance. Reproduction or distribution of this FAQ in whole or part without express written permission is prohibited. All trademarks, service marks, logos, and any other proprietary designations of TriNet used herein are trademarks of TriNet. Any other referenced third-party trademarks, service marks, logos, and any other proprietary designations are the property of their respective owners.