



Physicians
Mutual®

Insurance for all of us.®

Health. Life. Retirement.

Physicians Mutual Responds to Recent Severe Weather

Physicians Mutual is concerned about our policyowners and the impact devastating fires and windstorms have had on their lives.

A number of actions are in place to help policyowners and victims during this time of crisis. Namely, Physicians Mutual will not cancel any coverage for payment missed due to the destructive effects of natural disasters when requested by state governments. Instead, we will extend grace periods for these policyowners, giving them the time, they need to focus on other important issues as they begin to rebuild their lives.

States where we are granting extended grace periods at this time include:

- **CA (expires: TBD)**

Here's what victims need to know:

- Policyowners who need assistance with their coverage need to call the home office at
- 1-800-228-9100 and speak with one of our service representatives.
- Our automated payment systems will not be able to make these changes.
- Impacted policyowners might still receive standard automated letters from us indicating their coverage has lapsed or is at risk of lapsing. If you receive a one of these letters, you should call us at the number above and speak with one of our service representatives.

Our thoughts and prayers go out to the communities who have been affected by these natural disasters.