

Need support?

We've got you covered!



Employee Assistance Program

Need help with personal or work-related matters? Acacia EAP is a free, confidential support service available to all our people (volunteers & staff).

Acacia's standard business hours are 7am–7pm, but their call centre operates 24/7, 365 days a year for counselling and personal support.

Contact details:

- Urgent support: Call 1300 364 273
- LGBTIQ+ Connect Line:
Call 1300 214 958
- Family & Domestic Violence Connect Line: Call 1300 214 958
- First Nations Connect Line:
Call 1300 520 373

Safeguard Reporting

Safeguard empowers all Heart Foundation people to contribute actively to a safe and secure work environment, protecting our employees, volunteers, and community members.

Whether it's a near miss, a safety concern, a security breach, a data or privacy concern, or any incident that could impact wellbeing or operations, your voice matters.

If you have concern like this, raise it with your people leader as soon as possible after the issue arises. They can then enter it in Safeguard for you.

General concerns?

For questions about your work, expectations, colleagues, or workplace culture, speak to your people leader first.

If you have a concern about a colleague, consider raising it informally and directly with them - if you feel safe and comfortable to do so. This approach can often resolve issues quickly and foster a spirit of collaboration and communication.

If your concern involves your people leader or your rights, contact People and Culture:
Email: people@heartfoundation.org.au,
or,
Kat Angelofsky, Head of People and Culture:
katina.angelofsky@heartfoundation.org.au

Want to raise an external concern?

If you see or experience misconduct, fraud, or unethical behaviour, we encourage you to speak up. You can report this to your people leader or through our Whistleblower Hotline.

This hotline is managed by Emverio Workplace Complaints, an independent third party authorized by the Heart Foundation to receive disclosures under our Whistleblower Policy.

Contact details:

- Phone: 1300 454 574 (7am–7pm AEST, Monday–Friday)
- Email: info@complaints.emverio.com
- Website:
<https://workplacecomplaints.com>

We're committed to wellbeing and safety—together we create a safe and supportive environment.