

WHAT DOES THE SAFETY READY DESIGNATION/ICON ON THE PROVIDER LOCATOR MEAN?

Providers that confirm they have implemented new protocols and meet the guidelines from the American Optometric Association (AOA) and Centers for Disease Control (CDC) receive a unique designation that appears on our provider locator.

To achieve this designation, providers must confirm they meet the following criteria:

- Updated policies, procedures or practices for sanitation, safety, social distancing, and screening protocols based on guidance provided by the American Optometric Association (AOA) and U.S. Centers for Disease Control (CDC) guidance
- Trained clinical and dispensary associates on the new policies, procedures or practices
- Secured necessary cleaning supplies, face coverings, and Personal Protective Equipment (PPE)
- Established specific protocols and accommodations for high-risk patients (such as dedicated appointment times or support services, among other accommodations)
- Updated their location's hours of operation and scope of services through EyeMed's online claims system

If you visit any provider with the SAFETY READY designation but believe they did not meet these requirements, please contact our Customer Care Center using the group-specific number on your ID card.