

Safety policy

ICELANDAIR

At Icelandair safety is:

Always our top priority: Safety Always: At Icelandair, the safety of our passengers and employees is our highest priority. Every action, every day, is guided by this principle, and senior management is committed to ensuring compliance with regulations and providing necessary resources to maintain the highest safety standards.

Safety in action: We don't just talk about safety - we actively work to identify and manage any risks. This vigilance is a core part of our culture. By asking ourselves why things occur we can drill down to the core of our incidents to prevent them from escalating and occurring again. Our occurrence reports are vital to identify hazards and monitor and manage risk.

Elevating standards: We're constantly improving, always aiming higher for your safety. Our goal is not just to meet industry safety standards, but to surpass them. We review our safety management system periodically, including this policy. Upon introducing new processes, amending the existing procedures, or identifying hazards in old practices, we assess the associated risks and ask ourselves whether mitigation of those risks is needed.

Culture of responsibility and openness: We believe in a workplace where everyone can openly discuss safety issues. This open dialogue ensures that learning and accountability are at the heart of everything we do.



Speak up, team up:

We always communicate openly. Whether it's a new idea or learning from a mistake, we talk it through. Our safety grows with every conversation.



Think it through:

We think before we act and we review what we have done. Whether it's something new or changing the old, we always weigh the risks first.



Track and improve:

We constantly evaluate our safety record – good or bad. We learn from what works and fix what doesn't.



Respect and take responsibility:

We're all in this together. We act in line with Icelandair's Code of Ethics and have a positive, open, and non-punitive just culture in place where no one gets blamed for pointing out safety issues. Intentional disregard of procedures and safety issues will however not be tolerated.

On behalf of Icelandair,
Sylvía Kristín Ólafsdóttir, Accountable Manager

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