

# BEST OF ALL POSSIBLE WORLDS SPRING PROMO

## OFFICIAL TERMS & CONDITIONS

**Booking Period:** March 21, 2026 through May 26, 2026

**Last Updated:** March 2026

**Participating Properties:** BON Hotel (Operadora Turística Hotelera, S.A. de C.V.) and Jungala Hotel (Rivera Mayan, S.A. de C.V.) (each, a “Participating Hotel,” and together, the “Participating Hotels,” “we,” “us,” “our”).

### 1. OFFER OVERVIEW

Book a qualifying stay of one (1) or more consecutive nights at a Participating Hotel during the Offer Period and Eligible Stay Period, and receive fifteen percent (15%) off the Best Available Rate (“BAR”) for that stay (the “Offer”). This Offer may be used multiple times during the Eligible Stay Period, subject to the requirements and restrictions set forth in these Official Terms & Conditions.

This Offer applies to room rates only. Taxes, fees, and other charges remain the guest’s responsibility.

### 2. OFFER PERIOD AND ELIGIBLE STAY DATES

**a) Booking (Offer) Period. Qualifying reservations must be booked on or before:**

- Booking Start Date: March 21, 2026 at 12:00am ET
- Booking Deadline: May 26, 2026 at 11:59pm ET

**b) Eligible Stay Period. Qualifying stays must commence and be completed within:**

- Stay Start Date: April 14, 2026
- Stay End Date: October 31, 2026

*Note: The “Offer Period” refers to the booking window. Stays must be booked between March 21, 2026 and May 26, 2026, and commence within the Eligible Stay Period.*

### 3. ELIGIBILITY REQUIREMENTS

To qualify for the Offer discount, you must satisfy all of the following:

**a) Minimum Stay**

- A minimum of one (1) consecutive night is required. There is no maximum stay restriction.
- All booked nights must be completed. Early checkout or cancellation may void eligibility for the discounted rate in accordance with the confirmed rate rules.

**b) Booking During Offer Period**

- The reservation must be booked on or before May 26, 2026.

**c) Stay Within Eligible Stay Period**

- Your stay must commence on or after April 14, 2026, and all nights must be completed on or before October 31, 2026.

**d) Promotional Rate Plan / Offer Identifier**

- Your reservation must be confirmed under the specific promotional rate plan / offer identifier associated with this Offer (as displayed at booking or in confirmation).
- Viewing the Offer in marketing materials, email, video, or on a third-party platform does not automatically qualify you; eligibility is based on the confirmed rate plan.

**Failure to satisfy any eligibility requirement voids the Offer discount for that stay.**

### 4. OFFER DISCOUNT – WHAT IS INCLUDED

- a) Discount Amount.** Qualifying guests receive fifteen percent (15%) off the Best Available Rate at the applicable Participating Hotel for the booked stay.
- b) No Room Category Restrictions.** This Offer applies to all room categories and room types available at the Participating Hotels, subject to availability.

- c) **Room Rate Only.** The 15% discount applies to the base room rate only. The following are not included in the discount and remain your responsibility:
- Taxes, VAT, and government-imposed fees
  - Resort/destination fees (if applicable)
  - Service charges and gratuities
  - Meals and beverages (unless included in the booked rate plan)
  - Spa services, activities, excursions, and experiences
  - Transfers, parking, and transportation
  - Add-ons, packages, upgrades
  - Incidentals, minibar, damages, or other on-property charges
- d) **Multiple Use.** This Offer may be applied to multiple separate qualifying reservations during the Eligible Stay Period, provided each reservation independently satisfies all eligibility requirements set forth in these Terms.

## 5. BLACKOUT DATES AND AVAILABILITY

- a) **Blackout Dates.** The Offer discount is not valid for stays that include blackout dates within the Eligible Stay Period:
- Blackout dates may be designated by the Participating Hotels and communicated at booking or via VidantaWorld.com.
- Note: Any stay that includes one or more blackout nights will not qualify for the Offer discount unless otherwise communicated in writing at booking.*
- b) **Availability and Capacity Controls.** The Offer is subject to availability and capacity controls. We do not guarantee availability on any specific date. Advance booking is strongly recommended.
- c) **Participating Hotels.** The Offer is valid at both:
- BON Hotel (Operadora Turística Hotelera, S.A. de C.V.)
  - Jungala Hotel (Rivera Mayan, S.A. de C.V.)

## 6. NOT COMBINABLE WITH OTHER OFFERS

This Offer cannot be combined with:

- Other promotions, discounts, or coupons
- Package or bundled deals
- Group/contracted rates or negotiated rates
- Loyalty member rates or points redemptions
- Travel advisor/consortium rates
- Any other special pricing program

Only one Offer discount applies per qualifying reservation.

## 7. BOOKING CHANNELS

This Offer may be advertised and/or booked through all active booking platforms and channels, including without limitation:

- Direct booking via VidantaWorld.com or the Participating Hotels' reservations line
- Booking.com
- Expedia and Expedia Group sites
- Sabre and GDS platforms
- Google Hotel Ads
- Authorized travel advisor platforms
- Email and digital campaigns with direct booking links

**Important Notes:**

- Eligibility is based on confirmed reservation details and compliance with these Official Terms, not where the Offer was viewed.
- Third-party platforms may display abbreviated terms. In case of conflict, these Official Terms control to the fullest extent permitted by law.

## 8. MODIFICATIONS, CANCELLATIONS, AND NO-SHOWS

- Changes to Your Reservation.** If you modify your reservation such that it no longer meets eligibility requirements (e.g., reduces to zero nights, moves outside the Eligible Stay Period), you may forfeit the Offer discount for that reservation.
- Cancellation, No-Show, or Early Checkout.** If you cancel, no-show, or check out early, standard cancellation and no-show fees under your confirmed rate rules apply. Forfeiture of the discounted rate for the applicable stay may result.
- Rebooking.** You may rebook a cancelled qualifying reservation, provided the new reservation is made before the Booking Deadline (May 26, 2026) and the stay falls within the Eligible Stay Period, subject to availability and these Terms.

## 9. THIRD-PARTY BOOKING PLATFORMS (OTAs AND GDS)

If you book through a third-party platform (e.g., Booking.com, Expedia) or a travel advisor/GDS channel (e.g., Sabre):

- We may verify that the reservation was booked under the correct promotional rate plan/offer identifier and that the booking complied with Offer Period requirements.
- Payment processing (including deposits or prepayments) may be handled differently depending on the platform and rate rules.
- Platform-displayed terms may be abbreviated. These Official Terms apply in full.
- For platform-specific payment issues, contact the platform directly. For Offer eligibility questions, contact the Participating Hotels via the reservations line.

## 10. NON-TRANSFERABLE / NO CASH VALUE

- This Offer is personal to the qualifying guest and is non-transferable.
- The discount has no cash value and may not be sold, assigned, auctioned, bartered, or exchanged.
- No refunds, credits, or substitutions will be provided in lieu of the discount.

## 11. FRAUD, MISUSE, AND ABUSE

We reserve the right to deny or void Offer eligibility if we determine (in our reasonable discretion) that a reservation was obtained through fraud, misrepresentation, manipulation, or abuse of the Offer. Where reasonably practicable, we will provide notice and an opportunity to respond before denying benefits, except in cases of clear fraud.

## 12. PARTICIPATING HOTELS' RIGHTS AND MODIFICATIONS

- Inventory and Capacity Management.** We reserve the right to apply inventory controls, limit rooms available under the Offer, and restrict availability based on operational needs.
- Changes to These Terms.** We may update these terms to correct errors, clarify ambiguities, or reflect operational changes, provided such updates do not materially reduce benefits already earned by guests with confirmed qualifying reservations.
- Offer Termination.** We may terminate this Offer prior to the stated Booking Deadline by providing at least seven (7) days' notice on VidantaWorld.com. Guests with confirmed qualifying reservations booked before the termination date remain eligible.

## 13. OFFICIAL TERMS CONTROL

These Official Terms & Conditions are the authoritative and complete terms of the Offer and are posted on VidantaWorld.com.

In the event of any conflict between these Official Terms and any advertisement, social post, email, video, third-party platform content, or booking channel display, these Official Terms control to the fullest extent permitted by applicable law.

If any provision is found unenforceable in a jurisdiction, it will be modified to the minimum extent necessary to be enforceable and the remaining provisions remain in effect.

## 14. PRIVACY AND DATA USE

Personal information collected in connection with this Offer will be processed in accordance with the applicable privacy policy for the Participating Hotel(s), available at: [VidantaWorld.com/en/privacypolicy](https://VidantaWorld.com/en/privacypolicy). Information may be used solely as necessary to administer the Offer, verify eligibility, manage reservations, and communicate with you regarding your qualifying stay.

## 15. GOVERNING LAW AND DISPUTES

- a) **Governing Law.** These Official Terms & Conditions and any dispute arising out of or relating to the Offer are governed by the laws of Mexico, without regard to conflict-of-law principles, except that nothing in these Terms limits mandatory consumer rights applicable in your country of residence.
- b) **Disputes / Jurisdiction.** To the extent permitted by applicable law, any dispute relating to the Offer shall be brought in the competent courts located in Mexico, and the parties consent to the jurisdiction of such courts.
- c) **Consumer Rights.** Nothing in these Terms limits your statutory consumer rights under applicable law.

## 16. CONTACT INFORMATION

For questions about this Offer or eligibility verification:

- Email: [customerservice@vidantaworld.com](mailto:customerservice@vidantaworld.com)
- Phone: 1-855-227-5685

*Please have your reservation confirmation number available when contacting us.*

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## ACKNOWLEDGMENT

By booking a reservation under this Offer, you confirm that you have read, understood, and agree to these Official Terms & Conditions.