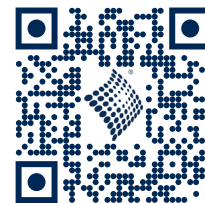







# Same-day care options



Start with On-Demand Virtual Urgent Care, and be seen in under 10 minutes.

In an emergency, call 911 or go to the nearest emergency department.

	<b>VIRTUAL URGENT CARE</b> (On-Demand)	For 24/7, <b>virtual urgent care</b> , download the Spectrum Health app or log in to MyChart. No more than \$45/visit.*
	<b>WALK-IN CLINIC</b>	For <b>in-person care</b> , find a walk-in clinic location near you at <a href="https://spectrumhealth.org/walkin">spectrumhealth.org/walkin</a> .
	<b>PRIMARY CARE PROVIDER</b>	Call your <b>primary care</b> provider's office or find a primary care provider at <a href="https://findadoctor.spectrumhealth.org">findadoctor.spectrumhealth.org</a> . In-person, virtual and e-visits available. E-visits cost no more than \$25/visit.* After hours patient support available 24/7.
	<b>URGENT CARE</b>	For care that <b>can't wait</b> , that may also need lab or radiology, find a location and save your spot in line at <a href="https://spectrumhealth.org/locations">spectrumhealth.org/locations</a> .
	<b>EMERGENCY ROOM</b>	<b>Call 911 or go to the nearest emergency department. For emergencies or life threatening situations</b> , such as severe breaks and burns, symptoms of stroke or heart attack, or serious head injuries.

\* Prices and \$ icons are intended to help inform you of your care options and their relative price to each other. These amounts reflect approximate price only, which is what you would expect to pay without insurance coverage. Pricing varies depending on the complexity and severity of your condition. If you have insurance, direct questions on coverage and relevant prices to your insurance provider. Prices noted do not include additional services such as labs, radiology, other tests or other ancillary services needed as a result of the visit. Prices reflected are as the date of publication and are subject to change. For more information on Spectrum Health prices, please visit [spectrumhealth.org/about-us/average-prices](https://spectrumhealth.org/about-us/average-prices)

Visit [spectrumhealth.org/sameday](https://spectrumhealth.org/sameday) for details.



## Understand urgent care versus the emergency department

Many people go to the emergency department for symptoms that could be seen at an urgent care. Urgent care is for moderate injuries or illness that need care right away but aren't true emergencies. Always go to the emergency department if you believe your condition to be life-threatening.

URGENT CARE (\$\$\$)	EMERGENCY DEPARTMENT (\$\$\$\$)												
↓	↓												
<div style="border: 1px solid #ccc; padding: 5px; margin-bottom: 5px;"> <div style="margin-left: 10px;"> <p><b>Moderate sprains/ strains or breaks</b></p> </div> </div> <div style="border: 1px solid #ccc; padding: 5px; margin-bottom: 5px;"> <div style="margin-left: 10px;"> <p><b>Minor or moderate burns</b></p> </div> </div> <div style="border: 1px solid #ccc; padding: 5px; margin-bottom: 5px;"> <div style="margin-left: 10px;"> <p><b>Cuts/wounds that may need stitches</b></p> </div> </div> <table style="width: 100%; border-collapse: collapse;"> <tr> <td style="border: 1px solid #ccc; padding: 5px; text-align: center; width: 33%;"> <p style="font-size: 8px;">Moderate vomiting</p> </td> <td style="border: 1px solid #ccc; padding: 5px; text-align: center; width: 33%;"> <p style="font-size: 8px;">Ear infection</p> </td> <td style="border: 1px solid #ccc; padding: 5px; text-align: center; width: 33%;"> <p style="font-size: 8px;">Moderate allergic reactions</p> </td> </tr> <tr> <td style="border: 1px solid #ccc; padding: 5px; text-align: center;"> <p style="font-size: 8px;">Pink eye</p> </td> <td style="border: 1px solid #ccc; padding: 5px; text-align: center;"> <p style="font-size: 8px;">Upper respiratory infections</p> </td> <td style="border: 1px solid #ccc; padding: 5px; text-align: center;"> <p style="font-size: 8px;">Dizziness</p> </td> </tr> </table>	<p style="font-size: 8px;">Moderate vomiting</p>	<p style="font-size: 8px;">Ear infection</p>	<p style="font-size: 8px;">Moderate allergic reactions</p>	<p style="font-size: 8px;">Pink eye</p>	<p style="font-size: 8px;">Upper respiratory infections</p>	<p style="font-size: 8px;">Dizziness</p>	<div style="border: 1px solid #ccc; padding: 5px; margin-bottom: 5px;"> <div style="margin-left: 10px;"> <p><b>Severe breaks, such as open fractures with visible bones</b></p> </div> </div> <div style="border: 1px solid #ccc; padding: 5px; margin-bottom: 5px;"> <div style="margin-left: 10px;"> <p><b>Severe burns</b></p> </div> </div> <div style="border: 1px solid #ccc; padding: 5px; margin-bottom: 5px;"> <div style="margin-left: 10px;"> <p><b>Amputation or heavy bleeding</b></p> </div> </div> <table style="width: 100%; border-collapse: collapse;"> <tr> <td style="border: 1px solid #ccc; padding: 5px; text-align: center; width: 33%;"> <p style="font-size: 8px;">Vaginal bleeding during pregnancy</p> </td> <td style="border: 1px solid #ccc; padding: 5px; text-align: center; width: 33%;"> <p style="font-size: 8px;">Shock</p> </td> <td style="border: 1px solid #ccc; padding: 5px; text-align: center; width: 33%;"> <p style="font-size: 8px;">Severe allergic reactions</p> </td> </tr> <tr> <td style="border: 1px solid #ccc; padding: 5px; text-align: center;"> <p style="font-size: 8px;">Serious eye injuries</p> </td> <td style="border: 1px solid #ccc; padding: 5px; text-align: center;"> <p style="font-size: 8px;">Difficulty breathing</p> </td> <td style="border: 1px solid #ccc; padding: 5px; text-align: center;"> <p style="font-size: 8px;">Serious head injuries</p> </td> </tr> </table>	<p style="font-size: 8px;">Vaginal bleeding during pregnancy</p>	<p style="font-size: 8px;">Shock</p>	<p style="font-size: 8px;">Severe allergic reactions</p>	<p style="font-size: 8px;">Serious eye injuries</p>	<p style="font-size: 8px;">Difficulty breathing</p>	<p style="font-size: 8px;">Serious head injuries</p>
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**Call 911 or go to the nearest emergency department if you have any of these symptoms:**

- Sudden dizziness, numbness or paralysis, difficulty speaking, loss of consciousness
- Chest pain or palpitations with dizziness, shortness of breath, sweating, nausea, vomiting

### Poison control

Call 800.222.1222 for ingestion or overdose.



Spectrum Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. [81 FR 31465, May 16, 2016; 81 FR 46613, July 18, 2016]

ATENCIÓN: Si usted habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1.844.359.1607 (TTY: 711).

إذا كنت تتحدث اللغة العربية، فيمكنك الحصول على المساعدة اللغوية المتاحة مجاناً. اتصل على الرقم (TTY: 711) 1.844.359.1607.