1. **What are your hours?**
   The youth clinic is open Monday and Tuesday from 8 a.m. to 5:30 p.m. and Thursdays from 9 a.m. to 5:30 p.m. Social work also provides virtual counseling appointments on Wednesdays from 1:30 to 4:30 p.m.

2. **Where is the youth clinic located?**
   The youth clinic address is 420 Lincoln Street, Lakeview, MI 48850, but the entrance and parking lot are next to the Kelsey Hospital ambulance bay on 3rd Street.

3. **Does the youth clinic only accept Lakeview students?**
   No, the youth clinic is open to any student ages 10-21 from any school.

4. **Is the youth clinic only for students without insurance or without a primary care provider?**
   No, the youth clinic is for students with and without insurance and students with or without their own doctor. We will bill insurance, but if a student is unable to pay their deductible or co-pay we will cover that cost with our grant funds from the State of Michigan. If a student has a doctor, we can still see them for urgent needs or chronic conditions. If they don’t have a primary care provider, the provider at the youth clinic can be their provider.

5. **What care does the youth clinic offer?**
   We can provide care for sick visits (sore throat, UTI, rash, etc.) or chronic conditions (asthma, diabetes, obesity, etc.). We also have a highly qualified mental health care provider (MSW) who can offer counseling and mental health care. We also offer sports physicals and immunizations.
6. Does the youth clinic offer confidential visits?
Yes, the youth clinic does offer confidential visits for birth control, counseling, STI testing; however, we encourage open communication with parents.

7. If I am seeing a counselor at Community Mental Health, can I also receive services at the youth clinic?
The counseling cannot be duplicated so mental health services can only be at one place or the other; however, medical care can be done at the youth clinic if receiving counseling elsewhere.

8. If I want to see a counselor, do I need a referral?
No, you can call the youth clinic and ask for counseling services or risk assessments.

9. If I need clothing or personal care items, can the youth clinic help me?
Yes, we have a clothes closet that you can shop in where new or gently used clothing is available at no cost. We also have back to school and personal care items.

10. How can I get involved in the youth clinic?
We have a student and parent advisory council that meets three times per year, where clinic operations are discussed. Please contact the youth clinic for more information on how to be involved.