

# Modernizing Airline Finance and Employee Services with AI-Native Automation

How a leading airline built a reusable, governed foundation for payment processing, revenue reconciliation, and employee services.

## AT-A-GLANCE

Company: Leading Low-Cost Airline  
 Industry: Aviation  
 Department: Finance & HR  
 HQ / Location: UAE  
 Scale: Serving over 200 destinations across 50+ countries

**70%**

Reduction in payment processing time

**15%**

Reduction in employee travel costs

**30-40%**

Reduction in routine administrative work

## CHALLENGE

At a leading airline, finance and HR teams relied on manual, fragmented workflows. Payments required multiple bank logins and non-compliant approvals, while ancillary revenue was tracked through paper vouchers and spreadsheets. Employees navigated disconnected travel and HR systems, slowing approvals, increasing costs, and limiting productivity at scale.

## USE CASES TRANSFORMED INTO AI NATIVE

With UnifyApps, the airline unified finance and employee workflows into a reusable, AI-Native execution model:

### Payment Batch Processing Automation

#### 🕒 BEFORE

Manual bank uploads and offline approvals

#### 💰 COST

Audit risk and high manual effort

#### ⚡ AFTER

Oracle-native batch creation with unified approvals

#### ✓ BUSINESS IMPACT

70% faster processing with full DOA compliance

### Ancillary Services Payment Collection

#### 🕒 BEFORE

Physical vouchers and manual Excel reconciliation

#### 💰 COST

Errors, slow checkout, delayed visibility

#### ⚡ AFTER

Digital cashier app with real-time reconciliation

#### ✓ BUSINESS IMPACT

Real-time revenue visibility across airports

### Staff Duty Travel Management

#### 🕒 BEFORE

Email-based requests across disconnected systems

#### 💰 COST

Hours per booking and post-facto policy violations

#### ⚡ AFTER

AI copilot with integrated visa and finance workflows

#### ✓ BUSINESS IMPACT

Booking time cut to minutes and 15% lower travel spend

### Employee Digital Assistant

#### 🕒 BEFORE

Manual search across Outlook, Teams, SharePoint

#### 💰 COST

Lost time and missed deadlines

#### ⚡ AFTER

Unified AI assistant for tasks and policy queries

#### ✓ BUSINESS IMPACT

30-40% reduction in routine admin effort

## One foundation. Compounding returns.

Shared ERP, banking, travel, and workplace integrations—including Oracle ERP, HRMS, Travel Policies, and Bank Gateways—enabled reuse across finance and HR workflows.

### INTEGRATIONS USED

Oracle Fusion & Oracle Integration Cloud	Banking Systems (ENBD, HSBC)
Departure Control System (DCS) & Amadeus	Microsoft 365 (Teams, Outlook, SharePoint)

Cut time-to-value by up to 95%

UnifyApps delivered enterprise automation in 4–10 weeks.

Previously, traditional builds had taken 12–18 months.

## THE CIO'S PLATFORM

One horizontal standard across the enterprise



### THE ENTERPRISE BRAIN

One truth across every system



### ASSEMBLY-FIRST METHODOLOGY

Compose, don't hand code



### ADDITIVE

Your CRM stays your CRM



### DEPLOY ANYWHERE

Your cloud, network, or on-prem



### MODEL AGNOSTIC

Any model, any step, your choice

## Master Agents & App Catalog (MAAC)

Explore 295+ Production-Proven AI Agents Across Finance, HR, Supply Chain, Sales & IT

[Explore Use Cases →](#)



### ABOUT UNIFYAPPS

UnifyApps is the Horizontal AI Operating System for the enterprise — the agentic automation platform that does the 80% of Enterprise AI the models can't, unifying every system into one Enterprise Brain and letting teams assemble agents, apps, and workflows to go from pilot to production up to 10x faster, cheaper, and easier to maintain.