

Modernizing Airline Finance and Employee Services with AI Automation

How a leading airline built a reusable, governed foundation for payment processing, revenue reconciliation, and employee services.

70%

Reduction in payment processing time

15%

Reduction in employee travel costs

30–40%

Reduction in routine administrative work

AT-A-GLANCE

Company: Leading Low-Cost Airline

Industry: Aviation

Department: Finance & HR

HQ / Location: UAE

Scale: Serving over 200 destinations across 50+ countries

Challenge

At a leading airline, finance and HR teams relied on manual, fragmented workflows. Payments required multiple bank logins and non-compliant approvals, while ancillary revenue was tracked through paper vouchers and spreadsheets. Employees navigated disconnected travel and HR systems, slowing approvals, increasing costs, and limiting productivity at scale.

Use Cases Transformed Into AI-Native

With UnifyApps, the airline unified finance and employee workflows into a reusable, AI-Native execution model:

Payment Batch Processing Automation

⌚ BEFORE

Manual bank uploads and offline approvals

💰 COST

Audit risk and high manual effort

⚡ AFTER

Oracle-native batch creation with unified approvals

✓ BUSINESS IMPACT

70% faster processing with full DOA compliance

Ancillary Services Payment Collection

⌚ BEFORE

Physical vouchers and manual Excel reconciliation

💰 COST

Errors, slow checkout, delayed visibility

⚡ AFTER

Digital cashier app with real-time reconciliation

✓ BUSINESS IMPACT

Real-time revenue visibility across airports

Staff Duty Travel Management

⌚ BEFORE

Email-based requests across disconnected systems

💰 COST

Hours per booking and post-facto policy violations

⚡ AFTER

AI copilot with integrated visa and finance workflows

✓ BUSINESS IMPACT

Booking time cut to minutes and 15% lower travel spend

Employee Digital Assistant

⌚ BEFORE

Manual search across Outlook, Teams, SharePoint

💰 COST

Lost time and missed deadlines

⚡ AFTER

Unified AI assistant for tasks and policy queries

✓ BUSINESS IMPACT

30–40% reduction in routine admin effort

Scalable, Reusable Foundation

Shared ERP, banking, travel, and workplace integrations—including Oracle ERP, HRMS, Travel Policies, and Bank Gateways—enabled reuse across finance and HR workflows.

Integrations Used

Oracle Fusion & Oracle
Integration Cloud

Banking Systems
(ENBD, HSBC)

Departure Control
System (DCS) &
Amadeus

Microsoft 365
(Teams, Outlook,
SharePoint)

**Cut
time-to-value
by up to 95%**

**UnifyApps delivered enterprise
automation in 4–10 weeks.**

Previously, traditional builds
had taken 12–18 months.

The core capabilities behind **AI-Native** transformation



Unified AI platform

Integrated data, workflows,
and AI in one execution layer



Reusable architecture

Shared integrations that cut
the build cost for new use
cases



Model-agnostic AI

Embedded AI without locking
into a single model



Built-in governance

Auditability and controls
included from day one



Low-code delivery

Faster builds with smaller
teams—without sacrificing
reliability

Master Agents & App Catalog (MAAC)

Explore 200+ Production-Proven AI
Agents Across Finance, HR, Supply
Chain, Sales & IT

Explore Use Cases →



About UnifyApps

UnifyApps is the AI Agent and App Builder for the enterprise that empowers organizations to transform into AI-Native enterprises. The AI OS platform connects systems of record, knowledge, and activity, enabling enterprises to turn stalled GenAI pilots into scalable, production-grade solutions.