

Modernizing Airline Finance and Employee Services with AI Automation

How a leading airline built a reusable, governed foundation for payment processing, revenue reconciliation, and employee services.

70%**15%****30–40%**

Reduction in payment processing time

Reduction in employee travel costs

Reduction in routine administrative work

AT-A-GLANCE

Company: Leading Low-Cost Airline

Industry: Aviation

Department: Finance & HR

HQ / Location: UAE

Scale: Serving over 200 destinations across 50+ countries

Challenge

At a leading airline, finance and HR teams relied on manual, fragmented workflows. Payments required multiple bank logins and non-compliant approvals, while ancillary revenue was tracked through paper vouchers and spreadsheets. Employees navigated disconnected travel and HR systems, slowing approvals, increasing costs, and limiting productivity at scale.

Use Cases Transformed Into AI-Native

With UnifyApps, the airline unified finance and employee workflows into a reusable, AI-Native execution model:

Payment Batch Processing Automation

⌚ BEFORE

Manual bank uploads and offline approvals

⌚ AFTER

Oracle-native batch creation with unified approvals

\$ COST

Audit risk and high manual effort

✓ BUSINESS IMPACT

70% faster processing with full DOA compliance

Ancillary Services Payment Collection

⌚ BEFORE

Physical vouchers and manual Excel reconciliation

⌚ AFTER

Digital cashier app with real-time reconciliation

\$ COST

Errors, slow checkout, delayed visibility

✓ BUSINESS IMPACT

Real-time revenue visibility across airports

Staff Duty Travel Management

⌚ BEFORE

Email-based requests across disconnected systems

⌚ AFTER

AI copilot with integrated visa and finance workflows

\$ COST

Hours per booking and post-facto policy violations

✓ BUSINESS IMPACT

Booking time cut to minutes and 15% lower travel spend

Employee Digital Assistant

⌚ BEFORE

Manual search across Outlook, Teams, SharePoint

⌚ AFTER

Unified AI assistant for tasks and policy queries

\$ COST

Lost time and missed deadlines

✓ BUSINESS IMPACT

30–40% reduction in routine admin effort

Scalable, Reusable Foundation

Shared ERP, banking, travel, and workplace integrations—including Oracle ERP, HRMS, Travel Policies, and Bank Gateways—enabled reuse across finance and HR workflows.

Integrations Used

Oracle Fusion & Oracle Integration Cloud
Banking Systems (ENBD, HSBC)

Departure Control System (DCS) & Amadeus
Microsoft 365 (Teams, Outlook, SharePoint)

Cut time-to-value by up to 95%

UnifyApps delivered enterprise automation in 4–10 weeks.

Previously, traditional builds had taken 12–18 months.

The core capabilities behind AI-Native transformation



Model-agnostic AI

Embedded AI without locking into a single model



Unified AI platform

Integrated data, workflows, and AI in one execution layer



Built-in governance

Auditability and controls included from day one



Reusable architecture

Shared integrations that cut the build cost for new use cases



Low-code delivery

Faster builds with smaller teams—without sacrificing reliability

Master Agents & App Catalog (MAAC)

Explore 200+ Production-Proven AI Agents Across Finance, HR, Supply Chain, Sales & IT

[Explore Use Cases →](#)



About UnifyApps

UnifyApps is the AI Agent and App Builder for the enterprise that empowers organizations to transform into AI-Native enterprises. The AI OS platform connects systems of record, knowledge, and activity, enabling enterprises to turn stalled GenAI pilots into scalable, production-grade solutions.