

Operationalizing the Hotel Portfolio: From Onboarding to Asset Lifecycle

How a leading hospitality asset manager unified onboarding, reporting compliance, and asset disposal into a governed, AI-Native operations layer.

75%**\$95K****70%**

Faster hotel onboarding

Annual savings

Faster asset disposal cycles

AT-A-GLANCE

Company: Leading Hospitality Asset Manager

Industry: Real Estate & Hospitality

Department: Operations & Asset Management

HQ / Location: UAE

Scale: Portfolio of 40+ luxury and premium hotels

Challenge

Operational teams at a leading hospitality firm managed the hotel lifecycle through fragmented, manual processes. New hotel onboarding took weeks, compliance reporting relied on scattered emails, and asset disposal lacked real-time financial context—creating delays, visibility gaps, and compliance risk across a growing portfolio.

Use Cases Transformed Into AI-Native

With UnifyApps, the organization replaced manual, disconnected operational workflows with a reusable, AI-Native execution layer:

Hotel Onboarding Automation

⌚ BEFORE

Manual, paper-based onboarding across teams

⌚ AFTER

Digitized onboarding with automated provisioning

\$ COST

4–6 week delays;
150-hour admin overhead

✓ BUSINESS IMPACT

75% faster onboarding;
80% of manual data entry eliminated

Ad hoc & Scheduled Report Submission Portal

⌚ BEFORE

Email-based report collection and tracking

⌚ AFTER

Centralized portal with automated reminders

\$ COST

Missed deadlines; limited portfolio visibility

✓ BUSINESS IMPACT

\$95K annual savings;
75% fewer delays

Budget Approval Workflow

⌚ BEFORE

Manual disposal without SAP asset visibility

⌚ AFTER

Integrated workflow with real-time asset data

\$ COST

Slow cycles; DOA and audit risk

✓ BUSINESS IMPACT

70% faster disposals; full audit trail

Scalable, Reusable Foundation

Reusable data objects for Hotel Master Data, GL Accounts, Budgets, CAPEX Requests, and DOA Rules enabled rapid expansion across the full financial lifecycle without rebuilding integrations.

Integrations Used

ERP: SAP S/4HANA (Financial Book Setup, Asset Register).
Identity: Azure AD B2C (SSO, MFA, User Provisioning).
Collaboration: Microsoft Teams & Outlook (Notifications, Reminders).
Data & Storage: SharePoint, Azure Fabric, Power BI.

70% faster time-to-value

UnifyApps delivered production operations workflows in 16 weeks.

Previously, traditional builds took 12–18 months.

The core capabilities behind AI-Native transformation



Model-agnostic AI

Embedded AI without locking into a single model



Unified AI platform

Integrated data, workflows, and AI in one execution layer



Reusable architecture

Shared integrations that cut the build cost for new use cases



Built-in governance

Auditability and controls included from day one



Low-code delivery

Faster builds with smaller teams—without sacrificing reliability

Master Agents & App Catalog (MAAC)

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[Explore Use Cases →](#)



About UnifyApps

UnifyApps is the AI Agent and App Builder for the enterprise that empowers organizations to transform into AI-Native enterprises. The AI OS platform connects systems of record, knowledge, and activity, enabling enterprises to turn stalled GenAI pilots into scalable, production-grade solutions.