

The AI-Native Enterprise: Embedding AI into Every Workflow

How a leading global telecom provider built a reusable, governed AI foundation across productivity, finance, legal, and procurement.

\$470K

Annual ROI

70%

Reduction in build time

100%

Context switching eliminated

AT-A-GLANCE

Company: Leading Global Telecom Provider

Industry: Telecommunications

Department: Operations, Finance, Legal, Supply Chain

HQ / Location: UK

Scale: Over 300M mobile and 4.5M business customers

CHALLENGE

The organization faced widespread operational drag from manual, fragmented workflows. Knowledge workers lost time and focus context-switching across tools, while every team—operations, finance, legal, and supply chain—were struggling with poor visibility, inefficient review cycles, and manual calculation errors that put millions of dollars at risk.

USE CASES TRANSFORMED INTO AI NATIVE

With UnifyApps, the organization shifted from isolated automation efforts to a reusable, AI-Native execution layer:

AI Productivity Agent (Email & Documents)

🕒 BEFORE

Manual summarization and drafting

💰 COST

Lost focus, slow response cycles, repetitive effort

⚡ AFTER

Embedded AI assistant inside productivity tools

✓ BUSINESS IMPACT

Eliminated context switching; measurable productivity gains

Appraisal Management Reconciliation

🕒 BEFORE

Manual appraisal reconciliation

💰 COST

\$9M error risk; delayed closures

⚡ AFTER

Automated calculation and real-time dashboards

✓ BUSINESS IMPACT

\$470K annual ROI

AI Contract Review & Clause Intelligence

🕒 BEFORE

Manual review of NDAs, NFAs, and agreements

💰 COST

Long review cycles; missed anomalies

⚡ AFTER

AI-driven standardization and anomaly detection

✓ BUSINESS IMPACT

Reduced risk; accelerated review cycles

Conversational Procure-to-Pay

🕒 BEFORE

Manual model navigation without budget visibility

💰 COST

Slow procurement cycles and heavy FP&A coordination

⚡ AFTER

Natural-language interface with real-time budget visibility

✓ BUSINESS IMPACT

Shorter cycle times; improved budget control

One foundation. Compounding returns.

Reusable data objects for IT Assets, AMCs, Contracts, Procurement Requests, and Email Threads enabled rapid expansion across finance, legal, and operations without rebuilding integrations.

INTEGRATIONS USED

ERP & Finance:
SAP S/4HANA,
ECC, Oracle.

Productivity:
GSuite (Gmail,
Drive, Calendar,
Docs).

Assets: ITAM
Systems

Legal: Document
Repositories.

70% faster time-to-value

UnifyApps delivered production workflows in just weeks.

Previously, traditional builds took 6-8 months.

THE CIO'S PLATFORM

One horizontal standard
across the enterprise



THE ENTERPRISE BRAIN

One truth across every system



ASSEMBLY-FIRST METHODOLOGY

Compose, don't hand code



ADDITIVE

Your CRM stays your CRM



DEPLOY ANYWHERE

Your cloud, network, or on-prem



MODEL AGNOSTIC

Any model, any step, your choice

Master Agents & App Catalog (MAAC)

Explore 295+ Production-Proven AI Agents
Across Finance, HR, Supply Chain, Sales & IT

[Explore Use Cases →](#)



ABOUT UNIFYAPPS

UnifyApps is the Horizontal AI Operating System for the enterprise — the agentic automation platform that does the 80% of Enterprise AI the models can't, unifying every system into one Enterprise Brain and letting teams assemble agents, apps, and workflows to go from pilot to production up to 10x faster, cheaper, and easier to maintain.