

Unifying Workforce Experience and Operational Resilience

How a large QSR operator consolidated workforce management and vendor continuity into a single, real-time execution layer.

AT-A-GLANCE

Company: Large QSR Operator

Industry: Food & Beverage / QSR

Department: HR & Operations

HQ / Location: Noida, India

Scale: 1,500+ restaurants

70%

Annual savings

90%

Faster recipe-to-store deployment

35 min

Employee data synchronization

Challenge

At a large QSR operator, HR systems were fragmented across brands, leaving employees without a single source for communication or self-service. Managing contract labor was manual and error-prone, while vendor contracts were tracked reactively—creating payroll errors, compliance risk, and operational disruptions across a distributed workforce.

Use Cases Transformed Into AI-Native

With UnifyApps, the organization unified workforce and operational workflows into a reusable, AI-Native execution model:

Employee Super App

⌚ BEFORE

Disconnected HR tools across five brands

\$ COST

High admin effort and poor employee experience

⚡ AFTER

Unified app with attendance, self-service, and comms

✓ BUSINESS IMPACT

Real-time data sync and policy consistency

Off-Role Workforce Management

⌚ BEFORE

Manual onboarding and wage calculations

\$ COST

90% higher payroll error rates

⚡ AFTER

Automated lifecycle with OCR and wage logic

✓ BUSINESS IMPACT

90% fewer payroll errors and 70% less effort

Vendor Contract Continuity

⌚ BEFORE

Manual contract tracking without inventory context

\$ COST

Reactive renewals and stockout risk

⚡ AFTER

Predictive alerts based on consumption data

✓ BUSINESS IMPACT

Proactive renewals and uninterrupted supply

Scalable, Reusable Foundation

By reusing integrations and data objects—including Material Masters, Recipe Mappings, and Store Profiles—the team scaled automation across finance and supply chain workflows.

Integrations Used

SAP S/4HANA
(Inventory, Finance,
Procurement)

Snowflake (Data Lake
for real-time
reconciliation)

POS Systems (Sales
data and Recipe
mapping)

Payment Gateways
(AmazonPay,
Billdesk, Paytm)

Multi-brand delivery at **speed**

Traditional builds took 6 months and cost up to \$500k.

UnifyApps delivered in 12 weeks at a fraction of the cost.

The core capabilities behind **AI-Native** transformation



Model-agnostic AI

Embedded AI without locking into a single model



Unified AI platform

Integrated data, workflows, and AI in one execution layer



Reusable architecture

Shared integrations that cut the build cost for new use cases



Built-in governance

Auditability and controls included from day one



Low-code delivery

Faster builds with smaller teams—without sacrificing reliability

Master Agents & App Catalog (MAAC)

Explore 200+ Production-Proven AI Agents Across Finance, HR, Supply Chain, Sales & IT

[Explore Use Cases →](#)



About UnifyApps

UnifyApps is the AI Agent and App Builder for the enterprise that empowers organizations to transform into AI-Native enterprises. The AI OS platform connects systems of record, knowledge, and activity, enabling enterprises to turn stalled GenAI pilots into scalable, production-grade solutions.