Why are we confident that you will love your lenses?

Because ACUVUE® makes contact lenses that are unbeaten in comfort†.

We are so confident that you will love the comfort ACUVUE® contact lenses provide that if you’re not 100% satisfied within 90 days we promise your money back‡, no questions asked.

For more Information ask your eye care professional, or visit ACUVUE.com

† ACUVUE® families of contact lenses with unbeaten in comfort claims: ACUVUE® OASYS (including daily disposable families), 1-DAY ACUVUE® MOIST (within the category of hydrogel daily disposable), and ACUVUE® VITA®, 1,2,3
‡ Available on up to two opened boxes of contacts. Copy of purchase and fitting fee receipt required. Refund by email in 6-8 weeks. Cannot be combined with rewards. For information and terms, see back. Valid through 12/31/23.
Complete the below form and mail-in instructions for all opened ACUVUE® products. All unopened ACUVUE® products should be returned to the original place of purchase for refund or exchange in accordance with seller's policy. **We will use the information you provide for processing your reimbursement.**

You can review our Privacy Policy at www.acuvue.com/privacy-policy.

**All Fields Are Required**

Patient's Name ___________________________ Birth Date ________ Gender F M __________

Submitter's Name ___________________________ Birth Date ________ Submitter's Birth Date if patient is under the age of 18.

Email address: ____________________________________________ Email will be used for status and payment communication.

Patient's Address __________________________________________________________________________

PO Boxes not accepted

City ___________________________ State ________ Zip ______

Date of Purchase ________ / ______ / _______ Fitting Fee Reimbursement (Up to $60):

Is this the first time you have purchased ACUVUE® Brand Contact Lenses?  Yes  No

What brand of contact lenses, if any, were you wearing before you purchased ACUVUE® Brand Contact Lenses? ____________

Why are you returning your ACUVUE® Brand Contact Lenses? __________________________________________________________________________

☐ I agree that Johnson & Johnson Vision Care, Inc may contact me by email to provide information that may be of interest to me, including marketing communications. Your personal information will be governed by the Privacy Policy at www.acuvue.com. You can opt-out at any time.

You may return up to 2 opened product boxes of ACUVUE® contact lenses AND all unopened contact lens blister packs within those boxes.

**Indicate which ACUVUE® product you are returning:**

<table>
<thead>
<tr>
<th>Reusable Products</th>
<th>Box Size</th>
<th>Remaining Lenses</th>
<th>Daily Disposable Products</th>
<th>Box Size</th>
<th>Remaining Lenses</th>
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</thead>
<tbody>
<tr>
<td>ACUVUE® OASYS 2-WEEK</td>
<td>6</td>
<td>2</td>
<td>ACUVUE® OASYS MAX 1-DAY for MULTIFOCAL</td>
<td>30</td>
<td>15</td>
</tr>
<tr>
<td>ACUVUE® OASYS 2-WEEK</td>
<td>12</td>
<td>8</td>
<td>ACUVUE® OASYS MAX 1-DAY for MULTIFOCAL</td>
<td>90</td>
<td>75</td>
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<tr>
<td>ACUVUE® OASYS 2-WEEK</td>
<td>24</td>
<td>20</td>
<td>ACUVUE® OASYS MAX 1-DAY</td>
<td>30</td>
<td>15</td>
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<tr>
<td>ACUVUE® OASYS for ASTIGMATISM</td>
<td>6</td>
<td>2</td>
<td>ACUVUE® OASYS 1-DAY</td>
<td>90</td>
<td>75</td>
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<tr>
<td>ACUVUE® OASYS MULTIFOCAL</td>
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<td>2</td>
<td>ACUVUE® OASYS 1-DAY</td>
<td>30</td>
<td>15</td>
</tr>
<tr>
<td>ACUVUE® OASYS with Transitions™</td>
<td>6</td>
<td>2</td>
<td>ACUVUE® OASYS 1-DAY for ASTIGMATISM</td>
<td>4</td>
<td>15</td>
</tr>
<tr>
<td>ACUVUE® VITA®</td>
<td>6</td>
<td>4</td>
<td>ACUVUE® OASYS 1-DAY for ASTIGMATISM</td>
<td>90</td>
<td>75</td>
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<tr>
<td>ACUVUE® VITA®</td>
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<td>10</td>
<td>1-DAY ACUVUE® MOIST</td>
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<tr>
<td>ACUVUE® VITA® for ASTIGMATISM</td>
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<td>4</td>
<td>1-DAY ACUVUE® MOIST</td>
<td>90</td>
<td>75</td>
</tr>
</tbody>
</table>

Mail this completed form, purchase receipts, fitting receipt and opened boxes and unopened lenses to: **ACUVUE® Comfort Promise** PO Box: 5025 Kalamazoo MI 49035-5025

Please allow 6-8 weeks for delivery of mail and processing of refund. Keep a copy of your paperwork for your records. See Terms and Conditions.

**Terms and Conditions:** Offer valid for U.S. residents only. Offer not valid where prohibited by law. Claim must be received within 90 days of product purchase date. Last valid date of purchase: 12/31/23. Limit one reimbursement claim per person. Maximum value of reimbursement equals U.S. $325.00 for opened boxes. If you submit a claim for this Money Back Guarantee you may not submit for rewards. Due to safety and compliance reasons, we cannot return products back to the consumer if submission is rejected. Photocopy of certificate not valid. Allow 6-8 weeks for delivery of mail and processing of submission. No P.O. boxes, only street or rural addresses are acceptable. Fraudulent submission could result in federal prosecution under the U.S. Mail Fraud Statutes (18 U.S. Code, Section 1341 and 1342). Not responsible for lost, late, or undelivered responses. Notice to Consumers: If you or your doctor filed a claim for reimbursement from a third party (e.g., insurance company, employer group, etc.) for the purchase of this product, you must notify your payer about this refund. Johnson & Johnson Vision Care, Inc reserve the right to cancel this program at any time without notice. For questions about the Money Back Guarantee, please email acuvuefulfillment@helloworldfulfillment.com.

Important Information for Contact Lens Wearers: ACUVUE® Contact Lenses are available by prescription only for vision correction. An eye care professional will determine whether contact lenses are right for you. Although rare, serious eye problems can develop while wearing contact lenses. To help avoid these problems, follow the wear and replacement schedule and the lens care instructions provided by your eye doctor. Do not wear contact lenses if you have an eye infection, or experience eye discomfort, excessive tearing, vision changes, redness or other eye problems. If any of these conditions occurs, remove the lens and contact your eye doctor immediately. For more information on proper wear, care and safety, talk to your eye care professional and ask for a patient Instruction Guide, call 1-800-843-2020, or download the Patient Instruction Guide at https://www.acuvue.com/patient-instruction-guides.

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