

## Managed Technical Services

### Monitor and Optimize Your Network Performance

The network plays a big role when it comes to the performance of mission critical applications like communications. With real-time traffic including voice and video, the inefficiencies of the network can cause voice to be choppy and unintelligible, and video to be unusable.

There are many factors that can slow down your network and negatively impact the quality of service and, ultimately, the employee and customer experience.

8x8 Managed Technical Services solves all of those network headaches by improving performance of Internet-bound traffic, automatically optimizing your network and providing instant visibility.

#### Key Benefits

##### Better Quality of Service

Dynamically monitor and manage the network to prioritize traffic, including voice and video.

##### Faster Time to Market

Fast and easy to deploy without any special skillset.

##### Zero Downtime

Continuous monitoring helps switch between WAN links in case of congestion or failure.

##### Reduced OPEX

Leverage the economics of Internet with easy to manage connectivity. Deploy as you expand your business.



**We noticed an incredible performance improvement in call quality. We're thrilled with 8x8 Managed Technical Services.**

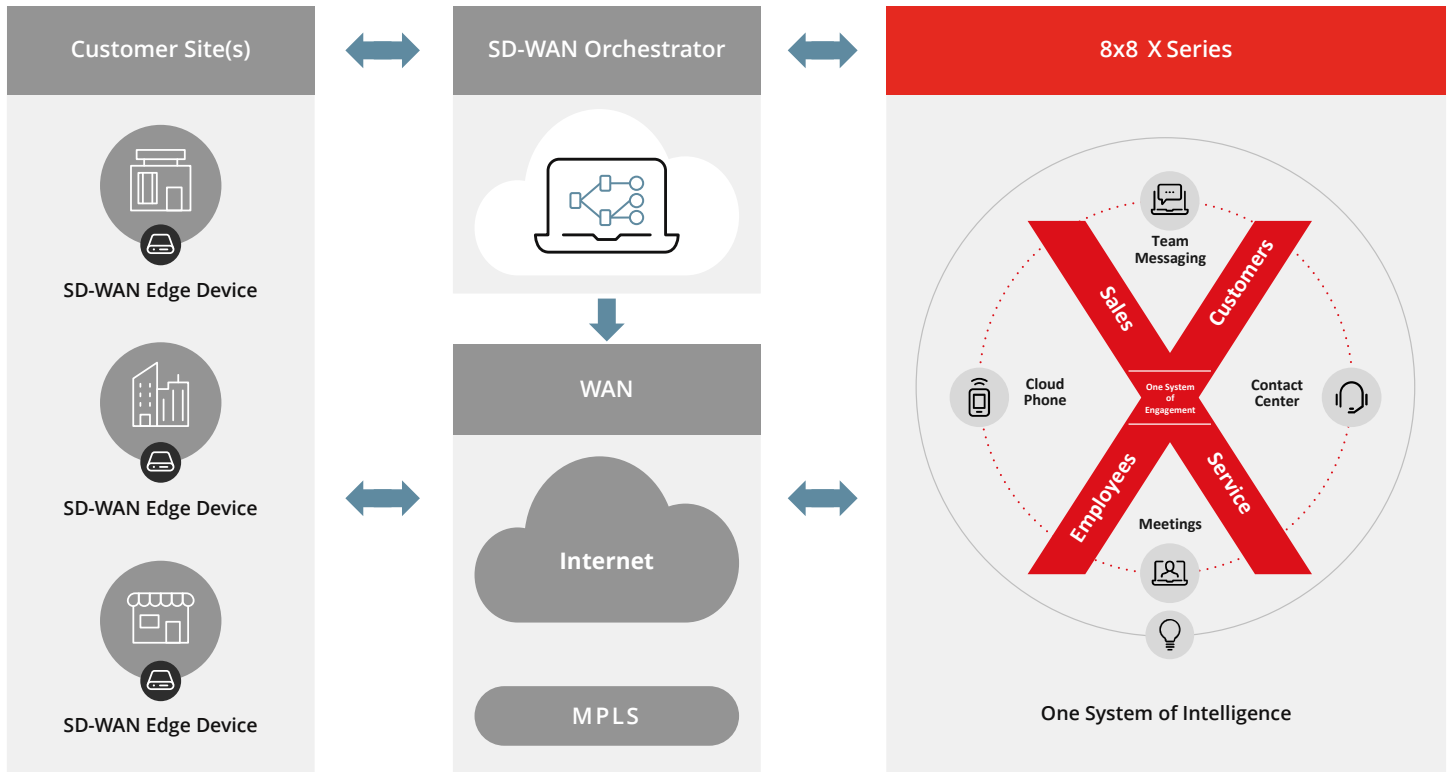
Pamela E. Davis,  
Nonprofits Insurance Alliance Group



#### 8x8 Managed Technical Services:

- Real-time visibility into network traffic: See what's causing network bottlenecks
- Automation and Orchestration: Zero-touch deployment with automation and business policy-based orchestration
- Secure and reliable connections: Secure connectivity delivered to all the sites
- Monthly subscription for the lines in use
- Add users on demand
- 8x8 premium customer support
- Available in the US

# Managed Technical Services



## Managed Technical Services include:



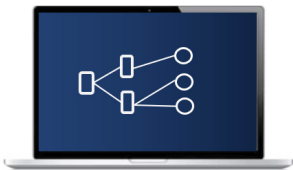
### Customer site edge device

- Compact and easy to deploy
- Connects all the network links including Internet, MPLS



### Gateways deliver multi-path optimized connectivity

- Dynamic traffic optimization
- Switching between the links to avoid congestion



### Orchestrator to provide real-time monitoring and management:

- Business policies based management
- Zero-touch deployment
- Reduced time troubleshooting

## X Series, One Cloud Solution for Voice, Meetings, Collaboration, Call Center and More

Enterprise communications brings the power we have as consumers to the business creating one system of engagement and in turn, one system of intelligence. With a single cloud engagement solution, you can now arm employees with the tools they need to communicate, collaborate and access the organization's most valuable data and experts in one intelligent, easy to manage solution. One engagement platform allows you to move at the speed of employee and customer expectations, leading to less churn and more revenue.