

One solution for cloud phone, messaging, meetings and contact center

8x8 X Series is a complete cloud communications solution for small and medium businesses. With X Series, you control one solution for cloud phone, messaging, meetings and contact center. Enhance every customer and employee interaction, increase productivity and reduce costs. X Series empowers your business to collaborate anywhere, on any device.



Cloud Phone

Get a state-of-the-art business cloud communications system that provides the same powerful features used by big corporations. Advanced features include extension dialing, auto attendant, call recording, ring groups and Internet faxing. Unlimited calling in up to 47 countries.

Messaging

8x8 Team Messaging, a feature of X Series, provides organizations with powerful messaging and collaboration capabilities. Whether your employees are in the office, at home or on the road, Team Messaging helps everyone work together.

- Share and collaborate across messaging platforms
- Upload files for fast, easy sharing
- Start or join a meeting from within a conversation
- Store conversation history

Meetings

8x8 Meetings, a feature of X Series, lets employees and customers easily meet and collaborate from their desk phone, smartphone, tablet or computer. High-definition audio and video conferencing make it feel like you're in the same room, even when you're not.

- Meet with employees, customers and external partners
- Start or join a meeting from any device
- Host up to 100 participants in one meeting
- Instantly share content on your screen

Contact Center



























Your business can enjoy advanced contact center features at a fraction of the upfront cost of deploying an on-premise option. With only an internet connection and a computer, businesses of all sizes can offer customer support for their products and services.

A plan to fit any business

8x8 X Series plans provide increasingly powerful cloud communications capabilities. Each X Series plan builds upon the previous one, so you can add more capabilities as your business grows or your needs change.

Mix and match, buy only what you need

Purchase any combination of X Series plans to equip your teams.

X2	X3	X5	X6
 Cloud Phone	 Cloud Phone	 Cloud Phone	 Cloud Phone
 Unlimited calling 14 countries	 Unlimited calling 32 countries	 Unlimited calling 47 countries	 Unlimited calling 47 countries
 Messaging	 Messaging	 Messaging	 Messaging
 100 Participant Video	 100 Participant Video	 100 Participant Video	 100 Participant Video
 1GB Media Storage	 5GB Media Storage	 10GB Media Storage	 10GB Media Storage
	 Operator Switchboard	 Predictive Outbound Dialer	 Full Contact Center
		 Analytics	 Analytics
			 Expert Connect