



## 8x8 Virtual Contact Center for Salesforce

### Turn your CRM into a time saving machine

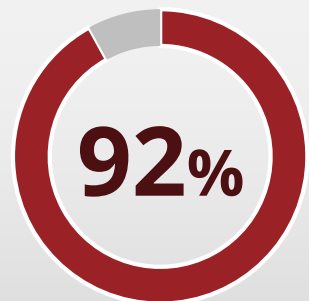
Virtual Contact Center for Salesforce enhances agent effectiveness by creating one system of engagement. The combination enables agents to communicate and manage customer information within Salesforce.

The results are increased productivity for your agents and a more personalized experience for your customers.

Click [here](#) to get started.



 LIGHTNING READY



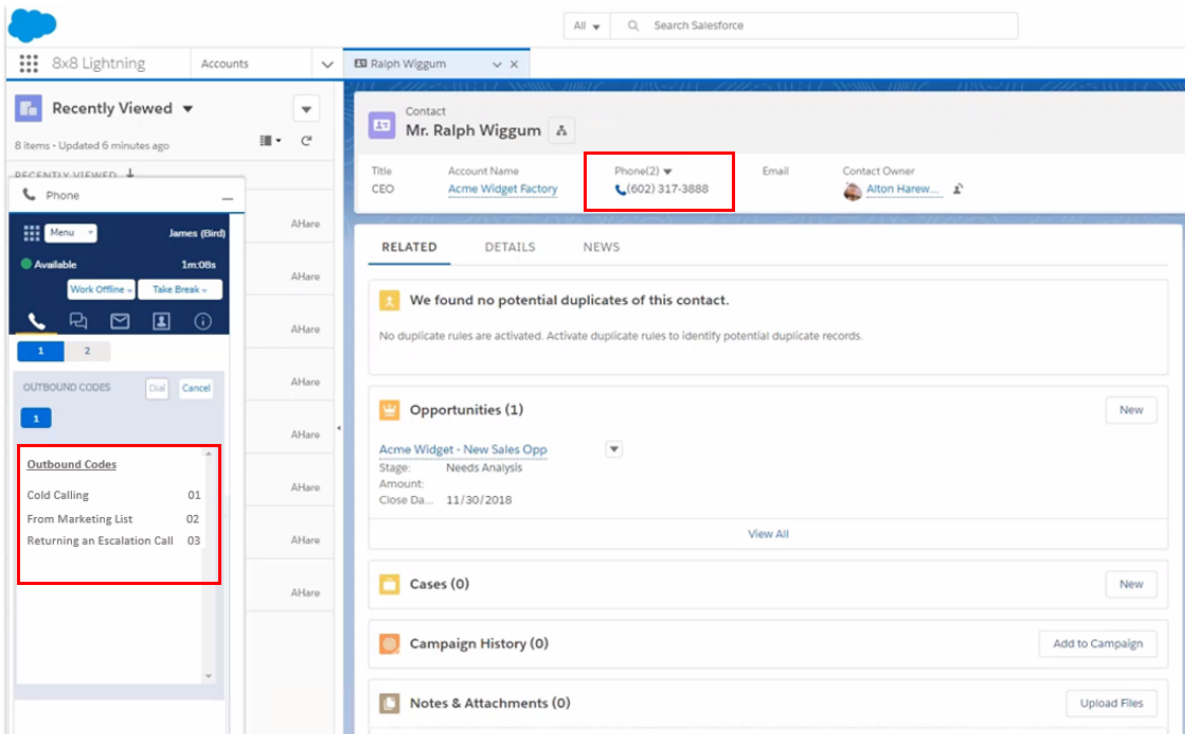
of all the customers interactions happen over the phone.<sup>1</sup>

<sup>1</sup> salesforce.com

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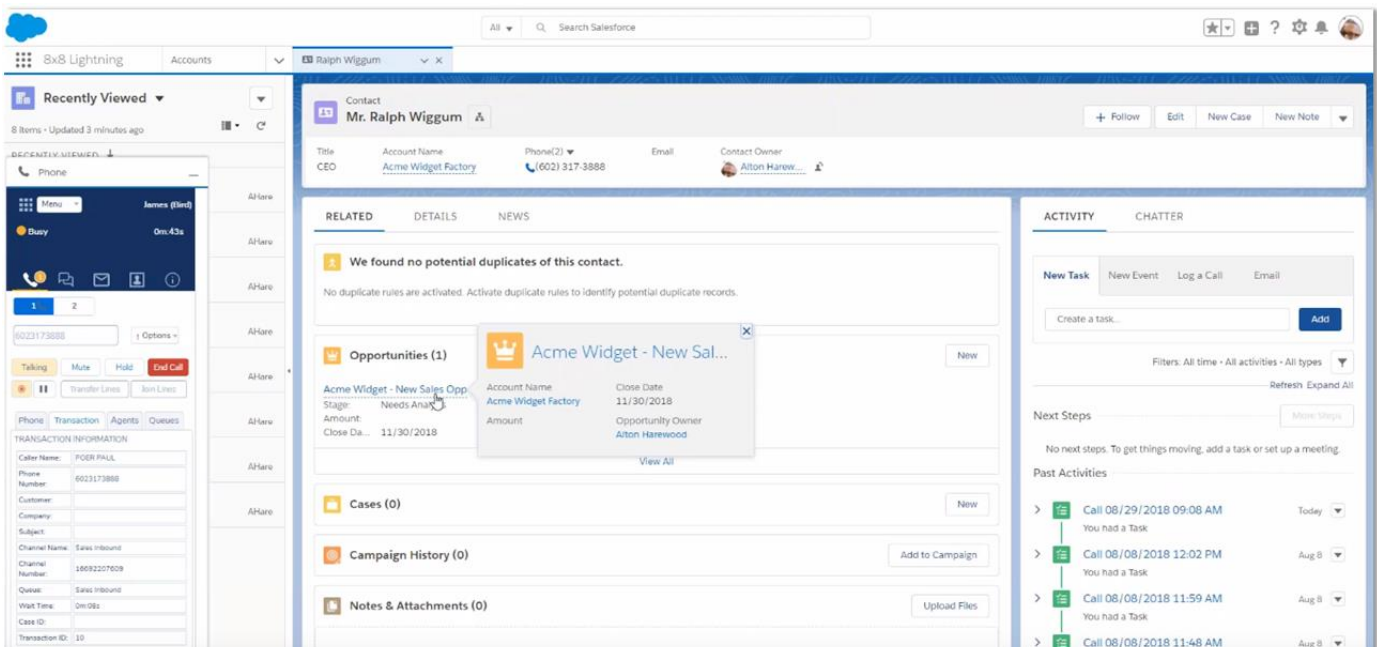
## Contact Center and CRM on a single platform

Click to dial within Salesforce to make outbound calls, classify calls before dialing for easy reference and call to actions



## Context at the speed of conversation

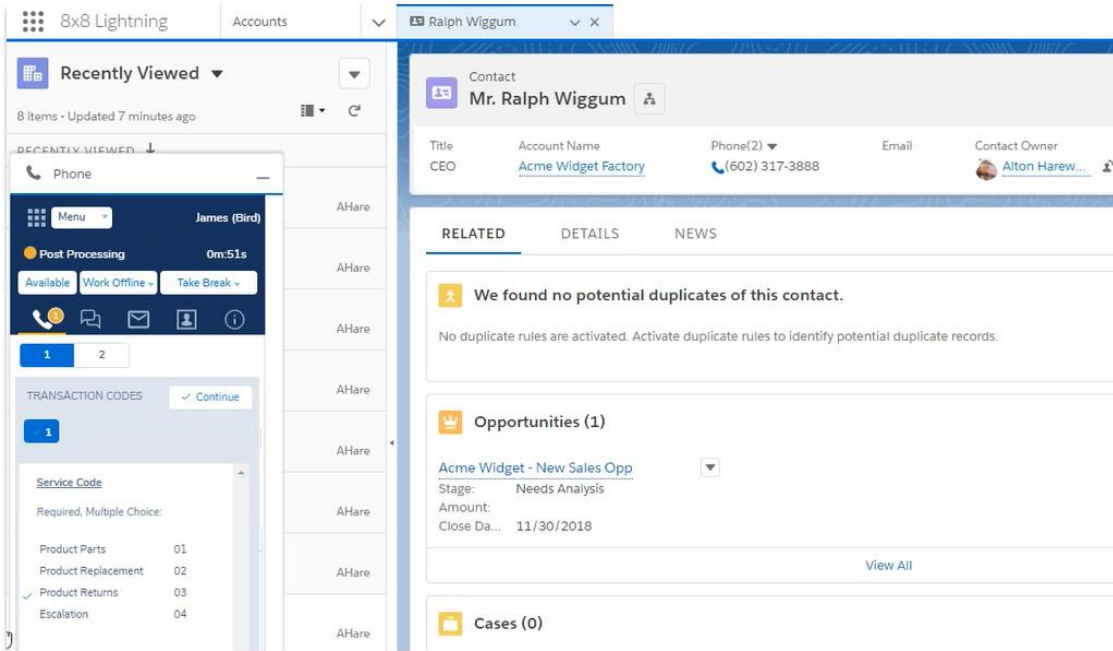
Window pop with records related to the caller, along with the interaction history for context before even accepting the call.



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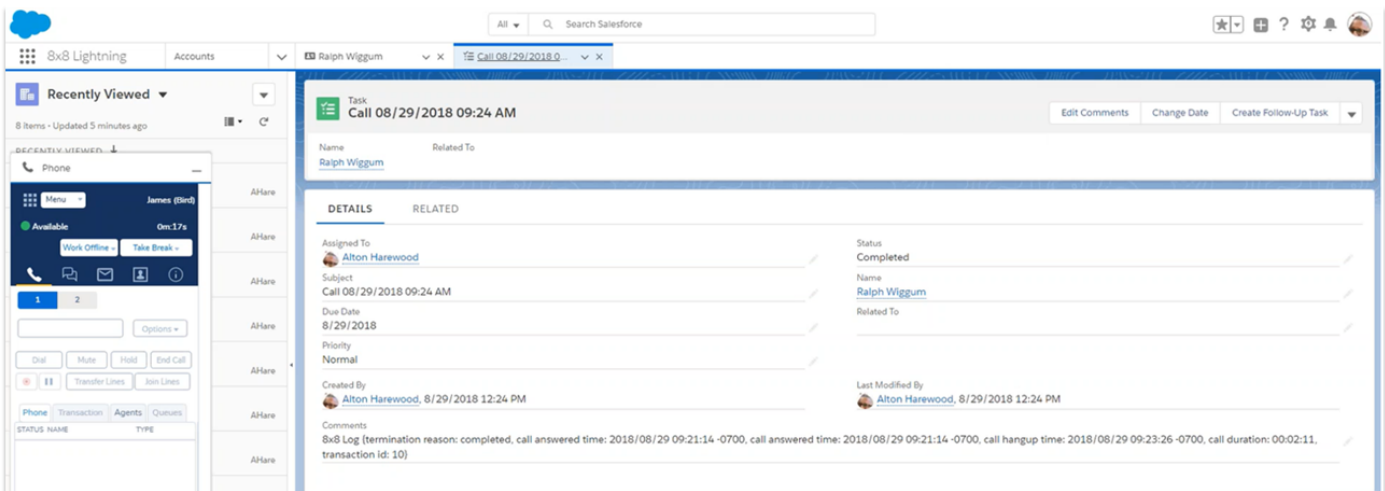
### All in one place for your customer information

Easy to view queue to look at the status of the agents. Quick to store call logs, agent notes, and post-call processing for workforce management and future communications.



### Single user interface for customer communication and relationship management

Single interface for both 8x8 and Salesforce experience, making it easy to access and manage one application without switching tabs.



8x8, Inc. (NYSE:EGHT) is a leading provider of cloud phone, meeting, collaboration and contact center solutions with over a million business users worldwide. 8x8 helps enterprises engage at the speed of employee and customer expectations by putting the collective intelligence of the organization in the hands of every employee. For additional information, visit [www.8x8.com](http://www.8x8.com), or follow 8x8 on [LinkedIn](#), [Twitter](#), and [Facebook](#).