

# Architecting an 8x8 Solution



Data sheet & course description

## Virtual Instructor-Led Training

This course combines discussions and group activities with hands-on practice to give students the necessary knowledge and skills to assess and architect an 8x8 UCaaS and CCaaS solution— focusing on the solution design and implementation process and methodology.

## Performance Objectives

At the end of this course, students will be able to:

- Explain the different phases of a project life cycle and how it relates to an 8x8 deployment
- Assess and determine remediation of issues and risks to an implementation
- Identify and recommend network security considerations
- Produce a solution design that meets a customer's stated business goals

## Course Topics

- The Architect role
- Defining the project
- Defining assumptions and constraints
- Solution design - System configuration
- Solution design - System call flow
- Solution design - Integrations and customizations
- Solution design - Deployment readiness

## Recommended Prerequisites

Experience with administering, configuring, troubleshooting and maintaining 8x8 UCaaS and CCaaS solutions

## Recommended prerequisite courses

- VO Admin & Config
- CC Admin & Config
- VO Advanced Topics & Troubleshooting
- CC Advanced Topics & Troubleshooting
- 8x8 Troubleshooting Methodology

## Target Audience

Individuals responsible for designing and architecting an 8x8 solution

## Course Length

The course is delivered over 2 days:  
5 hours - Day 1  
5 hours - Day 2

## Training Units

14 per person