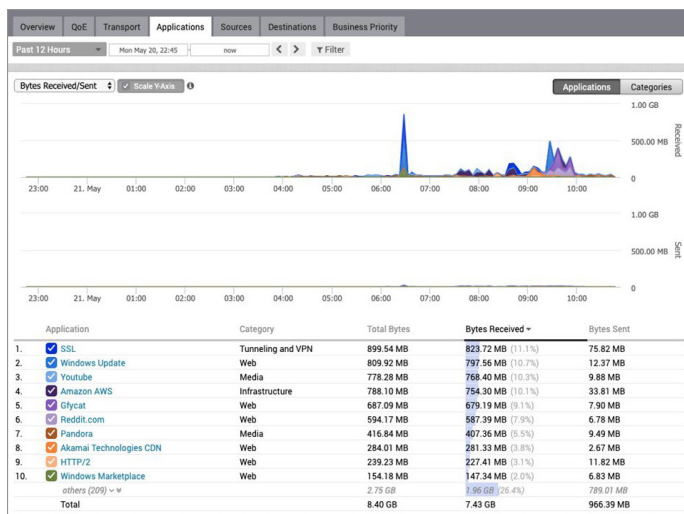


Managed Technical Services

The network plays a big role when it comes to performance of mission-critical applications like communications. All networks are not created equal and network inefficiencies can cause real-time traffic like voice and video to be choppy and unintelligible.

8x8 Managed Technical Services addresses network headaches by improving performance of your application traffic, automatically optimizing your network and providing instant visibility.



Real-time monitoring to optimize network performance



We noticed an incredible performance improvement in call quality. We're thrilled with 8x8 Managed Technical Services.

Pamela E. Davis,
Nonprofits Insurance Alliance Group



A Head for Insurance. A Heart for Nonprofits.

Features

- Real-time visibility into network traffic to see what's causing network bottlenecks
- Dynamic prioritization and orchestration
- Reliable connectivity independent of underlying links
- Easy to deploy and scale

Common Use Cases

- Better quality of service for mission-critical applications
- Improved failover with dual ISP providers
- More visibility and control
- Fully managed network optimization

What does it include?

8x8 Premium Customer Support
 Front of line service
 Accelerated response
 Network health check-ups every 6 months
 24/7 support portal



On-site Device

- Compact and easy to deploy
- Connects all network links, including internet and MPLS

WAN Gateways

- Dynamic multipath optimized connectivity
- Switching between links to avoid congestion

Orchestrator

- Business policies-based management
- Reduced time for deployment and troubleshooting