

# Travel insurance

## Refund for early return



Are you returning from your trip early and haven't made any claims? You may be entitled to a partial refund of your insurance premium. [See which situations are eligible.](#)

### PROCEDURE

1. Fill out this form.
2. Prepare a copy of one of the following proofs of your return to Quebec (in paper format or JPEG, JPG, PNG, PDF):
  - A receipt with a Quebec address, signed and dated the day of your return
  - Your bank account statement with your name and a transaction in Quebec
  - A boarding pass or airline ticket
  - The first page of your passport and the one with the official return stamp
  - Proof of customs clearance from the Canada Border Services Agency (available at 1-800-461-9999)
  - Your I-94 form
  - Your travel visa (visitors to Canada)
3. Send this form and your proof of return by email or mail.

**Email:** [retourhatif@caaquebec.com](mailto:retourhatif@caaquebec.com)

**Mail:** CAA-Quebec Insurance, 1180 rue Drummond, Suite 707, Montréal, Quebec H3G 2R7.

If you are entitled to a refund, it will be deposited directly into the account of the credit card used to purchase the insurance. Our processing time is approximately 5 business days after receiving your application.

### HAVE QUESTIONS?

Call us at 1-833-861-0112.

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### YOUR PERSONAL INFORMATION IS SAFE WITH CAA-QUEBEC

Your personal information is safe with us. The collection, storage, use, and disclosure of your personal information is subject to our [Privacy Policy](#).

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### Form to be returned

Contract number:

First name:  Last name:

Phone:  Email:

Address:

**Remember to attach your proof of return to your application.**