

2023 new-vehicle warranties

CAA-Quebec's exclusive analysis shows which manufacturers offer the best coverage. Have a look at both tables to get an overview, whether you're interested in buying a gas, hybrid, or electric vehicle.

Trust prevails among emerging automakers!

What would you say to a full 10-year/200,000km warranty? As far as CAA-Quebec's collective memory goes, this is a first for the Canadian market! To take advantage of it, you'll need to order a model from VinFast, a Vietnamese manufacturer that has been quietly gaining a foothold in Quebec over the past year.

VinFast is one of four emerging electric vehicle (EV) distributors added to CAA-Quebec's new vehicle warranty study for 2023. While it offers the most generous coverage among these newcomers, the others don't fall short. For example, Fisker and Lucid guarantee all components of the electric propulsion system—and not just the battery—for 10 years/160,000km. Meanwhile, Rivian's long-range, four-motor powertrain comes with an 8-year/280,000km warranty.

Some automakers are aligning their efforts... for better or for worse

Who feels like going through their vehicle's warranty manual? (Silence and crickets chirping...) No worries: CAA-Quebec has once again gathered information from all the major automakers in the 2023 edition of its annual new-vehicle warranty study.

For gas-powered models, the most generous coverage is again provided by Hyundai, Kia, Mazda and Mitsubishi, both in terms of years and kilometres. The awards integrated in the table allow to identify at a glance the most advantageous protections.

The biggest change for 2023 involves Buick, and it is occurring at the expense of its clientele. General Motors (GM) has decided to lower the warranty of this quasi-luxury division (previously identical to Cadillac) to the same level as its more popular subsidiaries, Chevrolet and GMC. As a result, comprehensive vehicle coverage and roadside assistance are reduced from 4 years / 80,000km to 3 years / 60,000km, and powertrain coverage is reduced from 6 years / 110,000km to 5 years / 100,000km. There is no electrified Buick model yet, but when it does enter the market, GM will commit to a minimum 60% capacity for a replacement battery, as opposed to the 75% capacity promised to owners of an electric Cadillac.

Fortunately, other automakers have chosen to raise the bar instead, such as Kia, which adds a 3 year / 60,000km warranty on the paintwork of its vehicles, and Toyota, which extends the coverage of the hybrid or electric system components of its electrified series from 5 years / 100,000km to 8 years / 160,000km. Subaru is also raising the kilometrage limit from 130,000 to 160,000km for the same coverage.

These two automakers join Ford/Lincoln, General Motors, Honda/Acura, Hyundai, Kia, Mitsubishi and Tesla, who also cover the electrified powertrain components for as long as the battery.

See our tables below for all the details!

2023 manufacturers' warranties: Gas vehicles

2023	Entire Vehicle*	Powertrain**	Hybrid or Electric Drive Components/ System	Sound system, DVD Player, Navigation System	Emissions Control System	Corrosion	Seatbelts and Airbags	Roadside Assistance
ACURA	4/80	5/100	8/160 ^N	4/80	4/80 ^C 8/130 ^A	Surf. : 4/80 ^M Perf. : 5/unl.	5/100	4/Unl.
ALFA ROMEO	4/80	4/80	8/160	4/80	4/80 8/130 ^B	Surf. : none Perf. : 3/ill ^R	4/80	4/80
AUDI	4/80 ²	4/80	4/80 ⁴	4/80	4/80 8/130 ^A	Surf. : none Perf. : 12/Unl. ^F	4/80	4/80 ^T
BMW	4/80 ²	4/80	4/80 ⁴	4/80	4/80 8/130 ^A	Surf. : none Perf. : 12/Unl. ^J	4/80	4/80
BUICK/ CHEVROLET/ GMC	3/60 ^{1,9}	5/100 ⁷	8/160	3/60	3/60 ^{C,D} 8/130 ^{A,D}	Surf. : 3/60 Perf. : 6/160	6/120	5/100 ^{7,HV}
CADILLAC	4/80 ^{1,9}	6/110	8/160	4/80	4/80 ^C 8/130 ^A	Surf. : 4/80 Perf. : 6/Unl.	6/120	6/110 ^H
CHRYSLER/DODGE/ FIAT/JEEP/RAM	3/60	5/100 ^G	5/100 ⁴	3/60	3/60 8/130 ^B	Surf. : none Perf. : 3/ill ^{F,R}	3/60	5/100 ^G
FORD	3/60	5/100 ³	8/160	3/60	3/60 8/130 ^{A,E}	Surf. : 3/60 ^B Perf. : 5/Unl.	5/100	5/100
GENESIS	5/100 ^{1,2}	5/100	8/160	3/60	5/100 ^C 8/130 ^A	Peint. : 3/60 Perf. : 5/Unl.	5/100	5/Unl.
HONDA	3/60	5/100	8/160 ^N	3/60	3/60 ^C 8/130 ^A	Surf. : 3/Unl. ^L Perf. : 5/Unl.	5/100	3/Unl.
HYUNDAI	5/100	5/100	8/160	3/60	5/100 8/130 ^A	Surf. : 3/60 Perf. : 5/Unl. ^S	5/100	5/Unl.
INFINITI	4/100 ¹	6/110	-	4/100	2/40 ^C 4/100 8/130 ^A	Surf. : 4/100 Perf. : 7/Unl.	Seatbelts : 10/Unl. Airbags : 6/110	4/Unl.
JAGUAR	4/80	4/80	5/100 ⁴	4/80	2/40 ^C 4/80 8/130 ^A	Surf. : 4/80 Perf. : 6/Unl. ^F	4/80	4/80
KIA	5/100	5/100	8/150	3/60	5/100 8/130 ^A	Peint. : 3/60 Perf. : 5/Unl.	5/100	5/Unl.

2023	Entire Vehicle*	Powertrain**	Hybrid or Electric Drive Components/ System	Sound system, DVD Player, Navigation System	Emissions Control System	Corrosion	Seatbelts and Airbags	Roadside Assistance
LAND ROVER	4/80	4/80	5/100 ⁴	4/80	2/40 ^C 4/80 8/130 ^A	Surf. : none Perf. : 6/Unl. ^F	4/80	4/80
LEXUS	4/80 ^{1,2}	6/110	8/160 ⁴	4/80	4/80 8/130 ^A	Surf. : none Perf. : 6/Unl.	6/110	6/110
LINCOLN	4/80	6/110	8/160	4/80	2/40 ^C 4/80 8/130 ^A	Surf. : 4/80 ^B Perf. : 5/Unl.	5/100	6/110
MAZDA	3/Unl.	5/Unl.	8/160	3/Unl.	2/38 400 ^C 3/80 8/128 ^A	Surf. : none Perf. : 7/Unl. ^K	5/Unl.	3/Unl.
MERCEDES-BENZ	4/80	4/80	4/80 ⁴	4/80	2/40 ^C 4/80 8/130 ^A	Surf. : 4/80 Perf. : 5/Unl.	4/80	4/Unl.
MERCEDES-BENZ (VANS)	3/60	5/100 ⁵	-	3/60	2/40 ^C 4/80 8/130 ^{A, 5}	Surf. : 3/60 Perf. : 5/160 ^Q	3/60	5/100
MINI	4/80 ²	4/80	4/80 ⁴	4/80	2/40 ^C 4/80 8/130 ^A	Surf. : none Perf. : 12/Unl. ^J	4/80	4/80
MITSUBISHI	5/100 ⁶	10/160	10/160	3/60	5/100 8/130 ^A	Surf. : none Perf. : 5/Unl.	5/100	5/Unl. ⁶
NISSAN	3/60 ⁷	5/100 ⁷	5/100 ⁴	3/60 ⁷	2/40 ^C 3/60 8/130 ^{A, P}	Surf. : 3/60 ⁷ Perf. : 5/Unl.	Seatbelts : 10/Unl. Airbags : 5/100	3/Unl.
POLESTAR	4/80	4/80	4/80 ⁴	4/80	Zero emission vehicles	Surf. : none Perf. : 12/Unl.	4/80	4/80
PORSCHE	4/81	4/81	8/130	4/80	4/80 8/130 ^{A, C}	Surf. : none Perf. : 12/Unl.	4/81	4/81
SUBARU	3/60	5/100	8/160	3/60	3/60 ^C 8/130 ^A	Surf. : 3/60 Perf. : 5/Unl.	5/100	3/Unl.
TESLA	4/80	Model 3, Model Y: 8/160 (standard battery) or 8/192 (long range battery); Model S, Model X: 8/240	Model 3, Model Y: 8/160 (standard battery) or 8/192 (long range battery); Model S, Model X: 8/240	4/80	Zero emission vehicles	Surf. : none Perf. : 12/Unl.	5/100	4/80
TOYOTA	3/60	5/100	8/160 ⁴	3/60	2/40 ^C 3/60 8/130 ^A	Surf. : 3/60 Perf. : 5/Unl.	5/100	3/Unl.
VOLKSWAGEN	4/80	5/100	5/100 ⁴	4/80	2/40 ^C 4/80 8/130 ^A	Surf. : none Perf. : 7/Unl.	4/80	4/80
VOLVO	4/80	4/80	4/80 ⁴	4/80	2/40 ^C 4/80 8/130 ^A	Surf. : 1/Unl. Perf. : 12/Unl.	5/Unl.	4/Unl.

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Up to date in April 2023.

2023 manufacturers' warranties: Electric and hybrid vehicles

2023	Key electric powertrain components*	EV battery	Details on replacement battery	Minimal capacity at end of warranty
ACURA	8/160	8/160	New or refurbished	Not mentioned
AUDI	4/80	8/160	Not mentioned	70%
BMW	4/80	8/128 (plug-in hybrid) 8/160 (100% electric)	Correction of excessive battery loss	70%
BUICK/ CHEVROLET/ GMC	8/160	8/160	Repaired or replaced with at least 60% of original capacity (according to age and milage)	60%
CADILLAC	8/160	8/160	Repaired or replaced with at least 75% of original capacity (according to age and milage)	75%
CHRYSLER/DODGE/ FIAT/JEEP/RAM	5/100	8/160	Not mentioned	Not mentioned
FORD	8/160	8/160	New or refurbished, according to vehicle age and mileage	Not mentioned
HONDA	8/160	8/160	Not mentioned	Not mentioned
HYUNDAI	8/160	8/160	New, refurbished or repaired with at least 70% of original capacity	70%
JAGUAR	4/80	6/100 (plug-in hybrid) 8/160 (100% electric)	Not mentioned	Not mentioned
KIA	8/160	8/150	New, refurbished or repaired with at least 70% of original capacity	70%
LAND ROVER	4/80	10/240	Not mentioned	Not mentioned
LEXUS	8/160	10/240	Not mentioned	Not mentioned
LINCOLN	8/160	8/160	New or refurbished, according to vehicle age and mileage	Not mentioned
MAZDA	5/unl.	8/160	Repaired, new or refurbished	70%
MERCEDES-BENZ	4/80	6/100 10/250 (EQS)	Not mentioned	Not mentioned
MINI	4/80	8/128 (plug-in hybrid) 8/160 (100% electric)	Correction of excessive battery loss	70%
MITSUBISHI	10/160	10/160	Not mentioned	Not mentioned
NISSAN	4/81	8/160 (mandatory inspection every year)	Repaired, new or refurbished with at least 9 bars out of 12 based on initial capacity	9 bars out of 12
POLESTAR	4/80	8/160	Not mentioned	70%
PORSCHE	4/81	8/130	Repaired with at least 70% of original capacity	80% up to 3/50 70% from 3/50 to 8/130
SUBARU	8/160	8/160	Repaired, new or refurbished	70%
TESLA	Model 3, Model Y: 8/160 (standard battery) or 8/192 (long range battery); Model S, Model X: 8/240	Model 3, Model Y: 8/160 (standard battery) or 8/192 (long range battery); Model S, Model X: 8/240	Capacity at least equal to capacity before defect (according to mileage and remaining warranty period)	70%
TOYOTA	8/160	8/160 (100% electric) 10/240 (hybrid and plug-in hybrid)	Not mentioned	70%
VOLKSWAGEN	5/100	8/160	Net capacity of at least 70%	70%
VOLVO	4/80	8/160	New or refurbished with capacity at least equal to capacity before defect	55%

Note: Note: the information in this table is shown in number of years and thousands of kilometres (years/1,000 km). The warranty is valid until the first of the two limits is reached.

*May vary: e.g. electric engine and generator

Abbreviations and notes

Note: The information in this table is shown in number of years and thousands of kilometres (years/1,000 km). The warranty is valid until the first of the two limits is reached.

Abbreviations



: among the best coverage options on the market, according to CAA-Quebec.

Unl.: unlimited

Surf.: surface (rust caused by a material or manufacturing defect)

Peint.: peinture

Perf.: perforation

* Entire vehicle: Some manufacturers use the term “New-Vehicle Limited Warranty.” Settings (e.g., door adjustment) and/or certain components subject to wear are generally covered for 1 year/20,000 km.

** The **POWERTRAIN** includes the engine, transmission and differential. It may also include coverage of one or more of the following components: steering, suspension, brakes (except pads, shoes and rotors, which are usually considered like normal wear items), electric motors, cooling system, fuel system, etc. The list of items covered may vary.

Notes

1. Replacement transportation program offered. Check with the dealer.
2. Includes scheduled maintenance set out in the manufacturer’s maintenance guide (e.g., oil change and inspection). Exclusions listed in the maintenance guide remain valid. The list of maintenance services included may vary by brand and by financing conditions (e.g., BMW: 4/80; Genesis: 5/100; MINI: 3/50; Audi, Jaguar and Land Rover: first service only; Lexus: services at 1,600 km and 8,000 km only check for eligible models).
3. Diesel engine and certain components: 5/160.
4. High-voltage battery: 8/128 (BMW and MINI plug-in hybrids); 8/160 (Audi, BMW i Series, Jaguar, MINI 100% electric vehicles, Nissan, Polestar, Toyota 100% electric vehicles, Volkswagen, Volvo); 8/160 or 10/250 (Mercedes-Benz); 10/160 (Chrysler, Dodge, Jeep, Ram); 10/240 (Land Rover, Lexus and Toyota hybrid and plug-in hybrid vehicles).
5. Diesel engines: 5/160.
6. Sometimes extended to 10/160 during promotion.
7. Certain commercial vehicles: 5/160.
8. Aluminum body panels: 5/unl.
9. Tires also covered against any material or manufacturing defect prorated to use (Cadillac: 4/80; Buick/Chevrolet/GMC: 3/60).
- A. Catalytic converter, electronic gas or electric engine control module (ECM), gas or electric powertrain control module (PCM), vehicle command module (VCM), transmission control unit (TCU), fuel command module (FCM), onboard diagnostic device or onboard diagnostic device connector. This list may vary depending on vehicle type (heavy or light duty) and engine (gas, electric or diesel). Audi: some hybrid system components included. Honda: software updates and malfunction indicator light included.
- B. Catalytic converter and electronic engine control module (ECM). Chrysler, Dodge, Jeep and Ram hybrids: 8/160. Ram 2500 and 3500: 5/80. Certain components of Ram with Cummins diesel engine: 5/160.
- C. Mandatory inspection compliance warranty (in certain provinces). The components covered are listed in Note A. Chrysler, Dodge, Jeep and Ram hybrids: 8/160.
- D. Light truck with gross vehicle weight rating of 3,856 kg (8,500 lbs.) or more, with large gas or diesel engine: 5/80.
- E. Super Duty vehicles with gross vehicle weight rating from 3,856 kg (8,500 lbs.) to 8,845 kg (19,500 lbs.): 5/80.
- F. Aluminum body: repairs at authorized dealer only.
- G. SRT vehicles: 3/60; Cummins diesel engine: 5/160.
- H. Electric powertrain component failure: towing 8/160.
- J. Compulsory inspection every two years.
- K. Compulsory declaration of damages.
- L. Paint defects: 3/60.
- M. Paint defects included.
- N. Certain relays, cables and sensors: 3/60 (Honda) or 4/80 (Acura).
- P. After 4 years, coverage extended yearly for a maximum of 4 years (conditional to proof of compliance with the Maserati maintenance schedule).
- Q. Sheet metal body panels: 3/unl.
- R. Any sheet metal panel: 3/unl. Exterior body panels: 5/160.
- S. Any metallic component, mobile or fixed, located below the lower window line. Components from the powertrain and steering, braking and exhaust systems are excluded.
- T. 100% electric models: free towing to a charging station when battery is depleted, up to 10 times a year.

ADDITIONAL NOTE: Some manufacturers’ warranties include components not listed here. See owner’s manual for full coverage details.