



Official rules

Perfect Plan, Perfect Summer with CAA-Quebec **Contest**

1. Contest period

The *Perfect Plan, Perfect Summer with CAA-Quebec* contest (hereinafter “the Contest”) is held by Automobile et Touring Club du Québec (A.T.C.Q.), doing business as CAA-Quebec (hereinafter “the Organizer”). The contest begins on May 31, 2024, at 12:01am and ends on June 30, 2024, at 11:59pm.

2. Eligibility

- 2.1 The contest is open only to residents of Quebec who have reached the age of majority at the time of the draw.
- 2.2 Employees of CAA-Quebec or any of its subsidiaries of the Organizer, as well as the family members of such employees, and agents and representatives of the contest organizer, their affiliated companies, and advertising and promotional agencies, sponsors, and suppliers of materials, prizes, and services related to this contest as well as persons domiciled with the aforementioned (parents or not) and members of their immediate family (spouse, father, mother, brothers, sisters, children) are not eligible.
- 2.3 For the purposes of these rules, the entrant is the person whose name appears on the entry form or the participation text, as appropriate.
- 2.4 To be declared a winner, the selected entrant must comply with these rules, sign a consent and liability release form and return it to the organizer (hereinafter “the release form”), and correctly answer a mathematical skill-testing question on the release form. Failure to comply with any of the abovementioned conditions will result in disqualification of the selected entrant.

3. How to enter

- 3.1 No purchase is required to enter this Contest.
- 3.2 To enter the contest, entrants must:
 - a) Online entry: (i) go to caaquebec.com/contest and complete the online entry form. (ii) confirm that you have read the Contest rules and accept and comply with them; and (iii) Enter online at caaquebec.com/contest and complete the entry form. Confirm that they have read and agree to the contest rules. Submit the form by clicking the “Enter” button.

OR



- b) Mail-in entry: (i) write a short, original, handwritten text of one hundred (100) words, explaining why the entrant wishes to win one and/or more of the prizes associated with the Contest and described in these Contest Rules; (ii) include his/her last name, first name, complete address (including postal code), telephone number (including area code) and e-mail address at the end of the text; and (iii) sign and mail the text in an envelope with sufficient postage to : Perfect Plan, Perfect Summer with CAA-Quebec Contest, Marketing Department, CAA-Quebec, 444, rue Bouvier, Québec (Québec) G2J 1E3 no later than June 30, 2024, postmarked under penalty of nullity. All entries must be unique and photocopies will not be accepted.

3.3 The Organizer cannot be held responsible for late, lost, misdirected or incomplete entries.

3.4 Entrants must comply with the following limit, failing which they may be disqualified: one (1) entry per person and per email address for the entire contest period. CAA-Quebec members in good standing will be eligible for an additional entry.

4. Prizes

4.1 There are a total of four (4) prizes to be won: one (1) grand prize and three (3) secondary prizes.

Grand prize:

- One \$6,000 travel credit redeemable at CAA-Quebec Travel

Secondary prizes:

The “Road Trip Enthusiast” prize with a total approximate value of \$1,524, including :

- A \$250 credit redeemable at one of our CAA-Quebec Approved Auto Repair Service Locations
- A \$450 Best Western gift card
- Four (4) La Ronde day passes for the 2024 season worth \$200
- A \$250 gift card redeemable online at the CAA-Quebec Boutique
- A 1-year CAA Plus membership card (or renewal if already a member) worth up to \$174; and
- A \$200 credit on your Auto insurance or renewal offered by CAA-Quebec Insurance

Value: \$1,524

The “RV or Camping Enthusiast” prize, with a total approximate value of \$1,524, including :

- An \$800 credit applicable to RV rentals with CanaDream
- A \$250 gift card redeemable online at the CAA-Quebec Boutique
- A 1-year CAA Plus RV membership card for recreation vehicle roadside assistance (or renewal if already a member) worth up to \$250; and
- A \$200 credit on your Auto Insurance or renewal offered by CAA-Quebec Insurance

Value: \$1,500



The “Globetrotter” prize, with a total approximate value of \$1,524, including :

- A \$700 prepaid car rental credit with Enterprise
- A \$250 VIA Rail travel credit
- A \$250 gift card redeemable online at the CAA-Quebec Boutique
- A 1-year CAA Classic membership card (or renewal if already a member) worth up to \$100 and;
- A \$200 credit on your CAA-Quebec Travel Insurance offered by CAA-Quebec

Value: \$1,500

- 4.2 Prizes are non-negotiable and must be accepted as awarded, without any guarantee
- 4.3 Prizes may not be substituted for other prizes. The Organizer reserves the right to substitute any prize for another of equal or greater value if a prize cannot be awarded as described for any reason whatsoever.
- 4.4 Prizes may not be transferred, in whole or in part, to any other person, or exchanged for cash.
- 4.5 In no event will the contest organizer, its subsidiaries, the suppliers of products, materials, or services related to this contest, or their employees, agents, or representatives be required to award more prizes than indicated in the contest rules or to award a prize other than in accordance with the contest rules.
- 4.6 The various prizes are subject to the following conditions:

\$6,000 travel credit

- The travel credit must be used and the trip taken by November 30, 2025.
- The travel credit is applicable to the purchase of a travel package from CAA-Quebec Travel, including flights and hotel or flights and cruise. It must be purchased in a single transaction, under a single booking (for one or more travellers), and all services are payable to the agency before departure, if necessary. Any unused travel credit balance cannot be used for other services. If the prize winner is unable to use the prize as awarded, no compensation or substitution will be granted by CAA-Quebec Travel, its suppliers, or any other party associated with the prize. If the price of the travel package booked is greater than the value of the travel credit, the winner must pay the difference.
- For Canadian citizens, a valid Canadian passport with an expiry date at least six (6) months after the return date is required for travel to most destinations offered. Other documents may be required for citizens of other countries and Canadian citizens born in certain countries. Entrants should check with their consulate for more information. Entry conditions are subject to change by government authorities without notice.



- The winner and their travel companion(s) must be legally entitled to leave and return to Canada and to enter and leave the chosen destination country. They are entirely responsible for obtaining, at their own expense, all necessary documents and healthcare services required by the relevant authorities for this trip, including but not limited to visas, passports, vaccinations, and certificates. These documents must be obtained before departure and may not be paid for with the travel credit.
- CAA-Quebec Travel cannot be held liable for delays, cancellations, or non-boarding due to force majeure or equipment failure. Any costs associated with non-boarding (e.g., hotels, restaurants, taxis, phone calls, and lost workdays) are the responsibility of the winner and cannot be the subject of a claim. Anyone failing to provide the required documents may be denied boarding by the airline or immigration officers. CAA-Quebec Travel and its suppliers waive all liability in this regard.
- These conditions are subject to change without notice.

All-inclusive prepaid car rental in the U.S. or Canada with Enterprise, Alamo, or National

- All-inclusive packages may vary depending on the destination. The Enterprise prepaid program is currently available only at airports. The maximum car rental period is seven (7) days. Non-negotiable, non-transferable, non-exchangeable. The credit must be used and the rental must end by November 30, 2025.

\$250 credit at an Approved Auto Repair Service Location

- The credit applicable to Approved Auto Repair Service Locations must be used by November 30, 2025. To claim the credit, the winner must contact CAA-Quebec Mobility Advisory Services before contacting the selected Approved Auto Repair Service Location. The credit will be applied to the final invoice, and no payment must be made by the winner until approved by CAA-Quebec Mobility Advisory Services. The credit is for future use only and cannot be applied to repairs made before the date the credit was received.

Boutique gift card

- The gift card must be used to purchase products online from the Boutique only. It is valid for a single transaction and is non-transferable. The gift card must be used during the transaction.

Best Western gift card

- The gift card must be accepted as is and is not transferable. All reservations are subject to availability and must be made in advance.



RV rental with CanaDream

- The voucher has no monetary value and is not transferable. All reservations are subject to availability. General terms and conditions apply. Each rental requires a security deposit to be paid by credit card at the time of pick-up, refundable when the vehicle is returned in the same condition as it was received. The voucher is valid for a CanaDream reservation made before December 31, 2025. The reservation must be made directly with CanaDream.

La Ronde pass

- Day passes are only valid during La Ronde's 2024 season and is not valid on special event days including fireworks (June 27, July 4, 7, 11, 14, 20, and 27, and August 1, 2024) or other events added to the calendar. No cancellation, no exchange, no monetary value. May not be copied or resold. Some special events may require a surcharge.

Via Rail travel credit

- Travel credit applies to the purchase of a one-way ticket OR round trip in ECONOMY, BUSINESS, or SLEEPER PLUS class with ECONOMY, ECONOMY PLUS, BUSINESS, BUSINESS PLUS, BERTH, or CABIN fare. Travel period for use of the credit: between July 5, 2024, and July 5, 2025. Must be booked directly with VIA Rail.

CAA-Quebec membership card

- The CAA-Quebec membership offered in this contest must be accepted as is. This is a personal membership. If the winner is already a member, the renewal will be added to their membership record for an additional year. Membership or renewal, if necessary is valid for one year.
- For CAA Plus and CAA Plus RV, if towing occurs within the first 7 days of membership, the number of free kilometres is limited. See the Member's Handbook or go to caaquebec.com for a complete description of the services, discounts, benefits, and rules associated with CAA-Quebec membership. CAA-Quebec and its partners reserve the right to modify or terminate services and benefits at any time, in whole or in part, without notice.

Auto insurance credit

- Auto insurance is underwritten by Prysm General Insurance Inc. and distributed by Assurances auto et habitation CAA-Québec Inc. It is available in Quebec only.
- The winner of an insurance credit must meet the insurer's underwriting standards. The insurer reserves the right to choose the risks it underwrites (e.g., refusal to insure an



- individual with a lengthy criminal record, etc.). If the winner is not eligible for insurance, they will receive a cheque for \$200 as compensation.
- A damage insurance agent at CAA-Quebec Auto and Home Insurance will contact the winner to check their eligibility and provide a quote. The insurance credit can be applied to the total annual premium (taxes not included) of the insurance policy.
 - If the amount of the annual premium is less than the insurance credit offered as a prize (taxes not included), the winner may use the balance of their prize to add coverage to their auto insurance, pay the premium on a home insurance policy from CAA-Quebec Auto and Home Insurance (in whole or in part), or keep the rest to pay part or all of their premium for the following year(s).
 - The prize, or at least a portion of the prize, must be used no later than **November 30, 2024**, which is the deadline for the auto insurance policy to take effect.
 - In the event that the insurance policy is cancelled during the term by the insured person or the insurer, the credit will be cancelled and the client will not be able to recover the unused amount.
 - If the winner refuses to purchase an insurance policy, they will be deemed to have forfeited their prize and no compensation will be paid.

Travel insurance credit

- CAA-Quebec Insurance designates Cabinet en assurance de personnes CAA-Québec as the provider of travel insurance. Travel insurance products available to CAA-Quebec members and clients of CAA-Quebec affiliates under the name CAA-Quebec Travel Insurance are underwritten by Echelon Insurance, doing business under the name Orion Travel Insurance, and distributed by Cabinet en assurance de personnes CAA-Québec. They are also offered by CAA-Quebec Travel as part of its travel agency business. They are available from CAA-Quebec Insurance in Quebec only.
- The travel insurance credit is available for the number of people invited and type of coverage required by the winner. If the price of the insurance is greater than the value of the credit, the winner must pay the difference. Any unused travel insurance credit balance cannot be exchanged for other services. If the prize winner is unable to use the prize as awarded, no compensation or substitution will be granted by CAA-Quebec Travel Insurance, its suppliers, or any other party associated with the prize.
- Coverage must end no later than **November 30, 2025**.
- The winner of an insurance credit must meet the insurer's underwriting standards. The insurer reserves the right to choose the risks it underwrites (e.g., refusal to insure an individual with severe health problems, etc.). If the winner is not eligible for insurance, they will receive a cheque for \$200 as compensation.



- A CAA-Quebec travel insurance agent will contact the winner to check their eligibility and provide a quote. The insurance credit applies to the total premium (taxes not included) of the insurance policy.
- If the winner refuses to take out an insurance policy, he or she will be deemed to have forfeited the prize and no compensation will be paid.

5. Draw

- 5.1 The draw for each of the four (4) prizes will be held on Friday, July 5, at 11am at CAA-Quebec's head office, located at 444 rue Bouvier, Quebec City, Quebec G2J 1E3.
- 5.2 The odds of winning depend on the number of eligible entries received during the contest period. However, these odds are twice as high for CAA-Quebec members, who receive an extra entry.

6. Prize distribution

- 6.1 To be declared a winner, selected entrants must:

- a) be reached by telephone or email by the organizer or its representatives within cinq (5) business days of the draw. In the event a selected entrant is contacted by email and telephone, they must respond in accordance with any instructions provided. If the contest organizer receives a notification that the email could not be delivered, it may attempt to contact the entrant by phone or disqualify the entry, at its sole discretion;
- b) correctly answer a mathematical skill-testing question on the release form provided by the organizer;
- c) duly complete and sign the release form, scan it, and return it to the organizer by email or by mail to the mailing address in the instructions within five (5) business days of receipt; either (i) by e-mail, in scanned format, or (ii) by mail, to the postal address given in the instructions on the waiver form;
- d) meet all the Contest conditions set out in these rules; and
- e) provide photo ID on request and in a timely manner.

6.2 À défaut de respecter l'une des conditions mentionnées ci-dessus, ou toute autre condition prévue au présent règlement, la participation du participant sélectionné sera déclarée nulle et un nouveau tirage sera effectué conformément au présent règlement afin d'attribuer le prix concerné.



6.3 Les informations fournies par le participant sélectionné, lors de la prise de contact par l'Organisateur, doivent être complètes et véridiques. L'Organisateur ne saurait être tenu responsable pour toute réclamation de prix en retard, mal acheminée ou incomplète.

6.4 In the event that (i) the Organizer or its representatives are unable to contact the selected entrant within five (5) business days of the draw, after having taken reasonable measures to do so; or (ii) the selected entrant fails to return the release form within the allotted time; or (iii) the selected entrant mentions to the Organizer or its representative, when contacting him/her to announce that he/she has been selected in the draw, that he/she refuses the prize or is not interested in receiving the prize; or (iv) the selected entrant contravenes these rules in any way, the said selected entrant will be disqualified and the Organizer may, at its discretion, cancel the prize concerned or proceed with another draw in accordance with the terms and conditions set out in these rules, until such time as a winner is identified for the prize concerned.

7. General provisions

7.1 By entering the contest, entrants automatically agree to these official rules and undertake to comply with them. Failure to comply with the conditions set out in these rules may result in the disqualification of the participant concerned.

7.2 Release forms are subject to verification by the organizer. Release forms that are incomplete, illegible, fraudulent, mutilated, or submitted late, contain an invalid email address or phone number, do not contain the correct answer to the mathematical skill-testing question, or otherwise do not comply with these rules will be automatically rejected and will not entitle the entrants to a prize.

7.3 Release forms as well as exemption forms are the property of the contest organizer and will not be returned to entrants under any circumstances.

7.4 By entering the contest, the winner authorizes, at the organizer's request, the use of their name, photograph, likeness, place of residence, voice, and comments and/or statements regarding the prize for advertising purposes, in any media, including social media, without any form of compensation.

7.5 Once the names of the four (4) winners have been determined, they may be posted on caaquebec.com.

7.6 The organizer assumes no liability for any damage or loss that may arise directly or indirectly, in whole or in part, from the use of caaquebec.com or by the transmission of information in connection with the contest.



- 7.7 Individuals who enter or attempt to enter the contest release the contest organizer, sponsors, participating partners, advertising and promotional agencies, suppliers of materials, prizes and services, their affiliated companies and all of their respective directors, officers, owners, partners, employees, agents, representatives, successors, and beneficiaries from any and all liability and damage of any kind that they may incur or that may arise from their entry or attempt to enter the contest, and from the acceptance and/or use of any of the prizes.
- 7.8 The organizer reserves the right to disqualify any individual or cancel an individual's entry if they enter or attempt to enter this contest by any means that violate these rules or are unfair to other entrants (e.g., more entries than permitted). Such an individual may be reported to the appropriate legal authorities.
- 7.9 Any attempt to undermine the legitimate operation of the contest is a violation of civil and criminal laws. If any such attempts are made, the organizer reserves the right to reject the entrant's entries and obtain redress under the law.
- 7.10 In the event that the computer system is unable to register all entries during the contest period, for any reason whatsoever, or if the contest entry period must end, in whole or in part, before the end date provided in these rules, the draw may take place at the organizer's discretion from among those entries duly registered during the contest period or, as the case may be, up to the time of the event ending contest entry.
- 7.11 There will be no communication or correspondence with entrants as part of this contest, except as provided for in these rules or at the organizer's initiative. Personal information about entrants gathered during this contest will be used solely to administer the contest. No business or other communications unrelated to this contest will be sent to entrants unless they have otherwise agreed.
- 7.12 If any section of these rules is deemed illegal, unenforceable, or invalid by a court of competent jurisdiction, that section will be considered null and void, but all other sections that are not affected will be enforced to the extent permitted by law.
- 7.13 In the event of a discrepancy between the English and French versions of these rules, if both versions exist, the French version will prevail.
- 7.14 The contest is subject to applicable federal, provincial, and municipal laws.
- 7.15 Any decision by the contest organizer or its representatives regarding the contest is final and without appeal.



- 7.16 The Organizer reserves the right, at its sole discretion, to cancel, terminate, modify or suspend this Contest, in whole or in part, in the event of an event or human intervention that could corrupt or affect the administration, security, impartiality or normal running of the Contest.