

2024 new-vehicle warranties

CAA-Quebec's exclusive analysis shows which manufacturers offer the best coverage. Have a look at both tables to get an overview, whether you're interested in buying a gas, hybrid, or electric vehicle.

Trust prevails among emerging automakers!

What would you say to a full 10-year/200,000km warranty? As far as CAA-Quebec's collective memory goes, this is a first for the Canadian market! To take advantage of it, you'll need to order a model from VinFast, a Vietnamese manufacturer that has been quietly gaining a foothold in Quebec over the past year.

VinFast is one of four emerging electric vehicle (EV) distributors added to CAA-Quebec's new vehicle warranty study for 2024. While it offers the most generous coverage among these newcomers, the others don't fall short. For example, Fisker and Lucid guarantee all components of the electric propulsion system—and not just the battery—for 10 years/160,000km. Meanwhile, Rivian's long-range, four-motor powertrain comes with an 8-year/280,000km warranty.

Beware of younger automakers

CAA-Quebec's analysts praise such respect for motorists making the leap to newer brands. However, none of these manufacturers has yet stood the test of time in terms of reliability. As a result, a number of visits to the service workshop to fix minor defects or update software, for example, are to be expected.

We're speaking from experience: the two units of the VF 8 entered by VinFast in our EV road tests at the Montreal Auto Show in January 2024 required several technical interventions and updates during the 10-day event.

While it's all well and good not to have to pay for repairs, no one wants to spend their time at the garage, or lose their vehicle for sometimes indefinite periods! All the more so since the service centres in Quebec for all these manufacturers can currently be counted on the fingers of a single hand.

All the info, for everyone

Of course, these emerging players still account for only a tiny share of the new vehicle market. CAA-Quebec has therefore combed through the documentation of 36 other brands established in Quebec, from the most traditional to the very latest.

Whether you're interested in an electric car, a gas-powered utility vehicle or a heavy-duty pickup truck, refer to our tables below to find out all the details regarding its warranty!

2024 manufacturers' warranties: Gas vehicles

2024	Entire Vehicle*	Powertrain**	Hybrid or Electric Drive Components/ System	Sound system, DVD Player, Navigation System	Emissions Control System	Corrosion	Seatbelts and Airbags	Roadside Assistance
ACURA	4/80	5/100	8/160 ^N	4/80	4/80 ^C 8/130 ^A	Surf. : 4/80 ^M Perf. : 5/unl.	5/100	4/Unl.
ALFA ROMEO	4/80	4/80	8/160	4/80	4/80 8/130 ^B	Surf. : none Perf. : 3/ill ^R	4/80	4/80
AUDI	4/80 ²	4/80	4/80 ⁴	4/80	4/80 8/130 ^A	Surf. : none Perf. : 12/Unl. ^F	4/80	4/80 ^T
BMW	4/80 ²	4/80	4/80 ⁴	4/80	4/80 8/130 ^A	Surf. : none Perf. : 12/Unl. ^J	4/80	4/80
BUICK/ CHEVROLET/ GMC	3/60 ^{1,9}	5/100 ⁷	8/160	3/60	3/60 ^{C,D} 8/130 ^{A,D}	Surf. : 3/60 Perf. : 6/160	6/120	5/100 ^{7,H}
CADILLAC	4/80 ^{1,9}	6/110	8/160	4/80	4/80 ^C 8/130 ^A	Surf. : 4/80 Perf. : 6/Unl.	6/120	6/110 ^H
CHRYSLER/DODGE/ FIAT/JEEP/RAM	3/60	5/100 ^G	5/100 ⁴	3/60	3/60 8/130 ^B	Surf. : none Perf. : 3/ill ^{F,R}	3/60	5/100 ^G
FIKER	6/100	6/100	10/160	6/100	Zero emission vehicles	12/Unl.	6/100	6/100
FORD	3/60	5/100 ³	8/160	3/60	3/60 8/130 ^{A,E}	Surf. : 3/60 ^B Perf. : 5/Unl.	5/100	5/100
GENESIS	5/100 ^{1,2}	5/100	8/160	3/60	5/100 ^C 8/130 ^A	Paint : 3/60 Perf. : 5/unl.	5/100	5/unl.
HONDA	3/60	5/100	8/160 ^N	3/60	3/60 ^C 8/130 ^A	Surf. : 3/Unl. ^L Perf. : 5/Unl.	5/100	3/Unl.
HYUNDAI	5/100	5/100	8/160	3/60	5/100 8/130 ^A	Surf. : 3/60 Perf. : 5/Unl. ^S	5/100	5/Unl.
INFINITI	4/100 ¹	6/110	-	4/100	2/40 ^C 4/100 8/130 ^A	Surf. : 4/100 Perf. : 7/Unl.	Seatbelts : 10/Unl. Airbags : 6/110	4/Unl.
JAGUAR	4/80	4/80	5/100 ⁴	4/80	2/40 ^C 4/80 8/130 ^A	Surf. : 4/80 Perf. : 6/Unl. ^F	4/80	4/80
KIA	5/100	5/100	8/150	3/60	5/100 8/130 ^A	Paint : 3/60 Perf. : 5/unl.	5/100	5/Unl.

2024	Entire Vehicle*	Powertrain**	Hybrid or Electric Drive Components/ System	Sound system, DVD Player, Navigation System	Emissions Control System	Corrosion	Seatbelts and Airbags	Roadside Assistance
LAND ROVER	4/80	4/80	5/100 ⁴	4/80	2/40 ^C 4/80 8/130 ^A	Surf. : none Perf. : 6/Unl. ^F	4/80	4/80
LEXUS	4/80 ^{1,2}	6/110	8/160 ⁴	4/80	4/80 8/130 ^A	Surf. : none Perf. : 6/Unl.	6/110	6/110
LINCOLN	4/80	6/110	8/160	4/80	2/40 ^C 4/80 8/130 ^A	Surf. : 4/80 ^B Perf. : 5/Unl.	5/100	6/110
LUCID	4/80	8/110	10/160	4/80	Zero emission vehicles	Surf. : 4/Unl. Perf. : 10/Unl.	5/100	4/80
MASERATI	4/80	4/80	-	4/80	2/40 ^C 4/80 8/130 ^B	Surf. : 4/Unl. Perf. : 8/Unl. ^P	4/80	4/80
MAZDA	3/Unl.	5/Unl.	8/160	3/Unl.	2/38 400 ^C 3/80 8/128 ^A	Surf. : none Perf. : 7/Unl. ^K	5/Unl.	3/Unl.
MERCEDES-BENZ	4/80	4/80	4/80 ⁴	4/80	2/40 ^C 4/80 8/130 ^A	Surf. : 4/80 Perf. : 5/Unl.	4/80	4/Unl.
MERCEDES-BENZ (VANS)	3/60	5/100 ⁵	-	3/60	4/80 8/130 ^{A, 5}	Surf. : 3/60 Perf. : 5/160 ^Q	3/60	5/100
MINI	4/80 ²	4/80	4/80 ⁴	4/80	2/40 ^C 4/80 8/130 ^A	Surf. : none Perf. : 12/Unl. ^J	4/80	4/80
MITSUBISHI	5/100 ⁶	10/160	10/160	3/60	5/100 8/130 ^A	Surf. : none Perf. : 5/Unl.	5/100	5/Unl. ⁶
NISSAN	3/60 ⁷	5/100 ⁷	5/100 ⁴	3/60 ⁷	2/40 ^C 3/60 8/130 ^A	Surf. : 3/60 ⁷ Perf. : 5/Unl.	Seatbelts : 10/Unl. Airbags : 5/100	3/Unl.
POLESTAR	4/80	4/80	4/80 ⁴	4/80	Zero emission vehicles	Surf. : none Perf. : 12/Unl.	4/80	4/80
PORSCHE	4/81	4/81	8/130	4/80	4/80 8/130 ^{A, C}	Surf. : none Perf. : 12/Unl.	4/81	4/81
RIVIAN	2 motors: 4/80 4 motors: 5/95	2 motors with extended range: 8/240 4 motors with extended range: 8/280	2 motors with extended range: 8/240 4 motors with extended range: 8/280	2 motors: 4/80 4 motors: 5/95	Zero emission vehicles	Perf. : 8/Unl.	8/160	2 motors: 4/80 4 motors: 5/95
SUBARU	3/60	5/100	8/160	3/60	3/60 ^C 8/130 ^A	Surf. : 3/60 Perf. : 5/Unl.	5/100	3/Unl.
TESLA	4/80	Model 3, Model Y: 8/160 (standard battery) or 8/192 (long range battery); Model S, Model X: 8/240	Model 3, Model Y: 8/160 (standard battery) or 8/192 (long range battery); Model S, Model X: 8/240	4/80	Zero emission vehicles	Surf. : none Perf. : 12/Unl.	5/100	4/80
TOYOTA	3/60	5/100	8/160 ⁴	3/60	2/40 ^C 3/60 8/130 ^A	Surf. : 3/60 Perf. : 5/Unl.	5/100	3/Unl.
VINFAST	10/200	10/200	10/200	10/200	Zero emission vehicles	10/Unl.	10/200	10/200
VOLKSWAGEN	4/80	5/100	5/100 ⁴	4/80	2/40 ^C 4/80 8/130 ^A	Surf. : none Perf. : 7/Unl.	4/80	4/80
VOLVO	4/80	4/80	4/80 ⁴	4/80	2/40 ^C 4/80 8/130 ^A	Surf. : 1/Unl. Perf. : 12/Unl.	5/Unl.	4/Unl.

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Up to date in April 2024.

2024 manufacturers' warranties: Electric and hybrid vehicles

2024	Key electric powertrain components*	EV battery	Details on replacement battery	Minimal capacity at end of warranty
ACURA	8/160	8/160	New or refurbished	75%
AUDI	4/80	8/160	Not mentioned	70%
BMW	4/80	8/128 (plug-in hybrid)	Repaired or replaced with at least 60% of original capacity (according to age and milage)	60%
BUICK/ CHEVROLET/ GMC	8/160	8/160	Repaired or replaced with at least 60% of original capacity (according to age and milage)	60%
CADILLAC	8/160	8/160	Repaired or replaced with at least 75% of original capacity (according to age and milage)	75%
CHRYSLER/DODGE/ FIAT/JEEP/RAM	5/100	8/160	Not mentioned	Not mentioned
FISKER	5/100	8/160	Not mentioned	Not mentioned
FORD	8/160	8/160	New or refurbished, according to vehicle age and mileage	Not mentioned
GENESIS	8/160	8/160	New, refurbished or repaired with at least 70% of original capacity	70%
HONDA	8/160	8/160	Not mentioned	75%
HYUNDAI	8/160	8/160	New, refurbished or repaired with at least 70% of original capacity	70%
JAGUAR	4/80	6/100 (plug-in hybrid)	Not mentioned	Not mentioned
KIA	8/160	8/150	New, refurbished or repaired with at least 70% of original capacity	70%
LAND ROVER	4/80	10/240	Not mentioned	Not mentioned
LEXUS	8/160	10/240	At the discretion of Lexus	70%
LINCOLN	8/160	8/160	New or refurbished, according to vehicle age and mileage	Not mentioned
LUCID	8/160	8/160	New or refurbished with capacity at least equal to capacity before defect (according to mileage and remaining warranty period)	70%
MAZDA	5/unl.	8/160	Repaired, new or refurbished	70%
MERCEDES-BENZ	4/80	8/160 (plug-in hybrid,	Remise à neuf ou réparée	Not mentioned
MINI	4/80	8/128 (plug-in hybrid)	Correction of excessive battery loss	70%
MITSUBISHI	10/160	10/160	Not mentioned	Not mentioned
NISSAN	4/81	8/160 (mandatory inspection every year)	Repaired, new or refurbished with at least 9 bars out of 12 based on initial capacity	9 bars out of 12
POLESTAR	4/80	8/160	Refurbished battery module	70%
PORSCHE	4/81	8/130	Repaired with at least 70% or original capacity	80% up to 3/50
RIVIAN	2 motors with extended range : 8/240 4 motors with extended range : 8/280	2 motors with extended range : 8/240 4 motors with extended range : 8/280	Capacity at least equal to capacity before defect (according to mileage and remaining warranty period)	70%
SUBARU	8/160	8/160	Repaired, new or refurbished	70%
TESLA	Model 3, Model Y: 8/160 (standard battery) or 8/192 (long range battery); Model S, Model X: 8/240	Model 3, Model Y: 8/160 (standard battery) or 8/192 (long range battery); Model S, Model X: 8/240	Capacity at least equal to capacity before defect (according to mileage and remaining warranty period)	70%
TOYOTA	8/160	8/160 (100% electric) 10/240 (hybrid and plug-in hybrid)	At the discretion of Toyota	70%
VINFAST	10/200	10/200	Repaired or replaced with capacity at least equal to capacity before defect (according to mileage and remaining warranty period)	70%
VOLKSWAGEN	5/100	8/160	Net capacity of at least 70%	70%
VOLVO	4/80	8/160	New or refurbished with capacity at least equal to capacity before defect	70%

Note: Note: the information in this table is shown in number of years and thousands of kilometres (years/1,000 km). The warranty is valid until the first of the two limits is reached.

*May vary: e.g. electric engine and generator

Abbreviations and notes

Note: The information in this table is shown in number of years and thousands of kilometres (years/1,000 km). The warranty is valid until the first of the two limits is reached.

Abbreviations



: among the best coverage options on the market, according to CAA-Quebec.

Unl.: unlimited

Surf.: surface (rust caused by a material or manufacturing defect)

Peint.: peinture

Perf.: perforation

* Entire vehicle: Some manufacturers use the term “New-Vehicle Limited Warranty.” Settings (e.g., door adjustment) and/or certain components subject to wear are generally covered for 1 year/20,000 km.

** The **POWERTRAIN** includes the engine, transmission and differential. It may also include coverage of one or more of the following components: steering, suspension, brakes (except pads, shoes and rotors, which are usually considered like normal wear items), electric motors, cooling system, fuel system, etc. The list of items covered may vary.

Notes

1. Replacement transportation program offered. Check with the dealer.
2. Includes scheduled maintenance set out in the manufacturer’s maintenance guide (e.g., oil change and inspection). Exclusions listed in the maintenance guide remain valid. The list of maintenance services included may vary by brand and by financing conditions (e.g., BMW: 4/80; Genesis: 5/100; MINI: 3/50; Audi, Jaguar and Land Rover: first service only; Lexus: services at 1,600 km and 8,000 km only check for eligible models).
3. Diesel engine and certain components: 5/160.
4. High-voltage battery: 8/128 (BMW and MINI plug-in hybrids); 8/160 (Audi, BMW i Series, Jaguar, MINI 100% electric vehicles, Nissan, Polestar, Toyota 100% electric vehicles, Volkswagen, Volvo); 8/160 or 10/250 (Mercedes-Benz); 10/160 (Chrysler, Dodge, Jeep, Ram); 10/240 (Land Rover, Lexus and Toyota hybrid and plug-in hybrid vehicles).
5. Diesel engines: 5/160.
6. Sometimes extended to 10/160 during promotion.
7. Certain commercial vehicles: 5/160.
8. Aluminum body panels: 5/unl.
9. Tires also covered against any material or manufacturing defect prorated to use (Cadillac: 4/80; Buick/Chevrolet/GMC: 3/60).
- A. Catalytic converter, electronic gas or electric engine control module (ECM), gas or electric powertrain control module (PCM), vehicle command module (VCM), transmission control unit (TCU), fuel command module (FCM), onboard diagnostic device or onboard diagnostic device connector. This list may vary depending on vehicle type (heavy or light duty) and engine (gas, electric or diesel). Audi: some hybrid system components included. Honda: software updates and malfunction indicator light included.
- B. Catalytic converter and electronic engine control module (ECM). Chrysler, Dodge, Jeep and Ram hybrids: 8/160. Ram 2500 and 3500: 5/80. Certain components of Ram with Cummins diesel engine: 5/160.
- C. Mandatory inspection compliance warranty (in certain provinces). The components covered are listed in Note A. Chrysler, Dodge, Jeep and Ram hybrids: 8/160.
- D. Light truck with gross vehicle weight rating of 3,856 kg (8,500 lbs.) or more, with large gas or diesel engine: 5/80.
- E. Super Duty vehicles with gross vehicle weight rating from 3,856 kg (8,500 lbs.) to 8,845 kg (19,500 lbs.): 5/80.
- F. Aluminum body: repairs at authorized dealer only.
- G. SRT vehicles: 3/60; Cummins diesel engine: 5/160.
- H. Electric powertrain component failure: towing 8/160.
- J. Compulsory inspection every two years.
- K. Compulsory declaration of damages.
- L. Paint defects: 3/60.
- M. Paint defects included.
- N. Certain relays, cables and sensors: 3/60 (Honda) or 4/80 (Acura).
- P. After 4 years, coverage extended yearly for a maximum of 4 years (conditional to proof of compliance with the Maserati maintenance schedule).
- Q. Sheet metal body panels: 3/unl.
- R. Any sheet metal panel: 3/unl. Exterior body panels: 5/160.
- S. Any metallic component, mobile or fixed, located below the lower window line. Components from the powertrain and steering, braking and exhaust systems are excluded.
- T. 100% electric models: free towing to a charging station when battery is depleted, up to 10 times a year.

ADDITIONAL NOTE: Some manufacturers’ warranties include components not listed here. See owner’s manual for full coverage details.