

Rules and regulations – *It Pays to Renew!* Contest

Official contest rules

1. Contest period

1. The *It Pays to Renew!* contest, hereafter referred to as “the contest,” is presented by CAA-Quebec, hereafter referred to as “the organizer.” The contest begins on July 9, 2024, at midnight and ends on September 30, 2024, at 11:59 p.m.

2. Eligibility

1. To be eligible for this contest, entrants must be CAA-Quebec members, have reached the age of majority at the time of the draw and reside in Quebec.
2. Employees of CAA-Quebec or a CAA-Quebec subsidiary and the family members of such employees, and agents or representatives of the contest organizer or any affiliated company, or of any contest sponsor, contest advertising or promotions agency, or supplier of contest materials, prizes, or services are not eligible.
3. For the purposes of these rules, the entrant is the person whose name appears as the Primary member on Renewal notice (printed or email version).
4. To be declared a winner, the selected entrant must comply with these rules, sign a consent and liability release form and return it to the organizer (hereafter “the release form”), and correctly answer a mathematical skill-testing question on the release form. Failure to comply with any of the abovementioned conditions will result in disqualification of the selected entrant.

3. How to enter

1. No purchase is required to enter.
2. Participants are automatically registered when they renew their CAA-Quebec subscription before the expiration date mentioned on their Renewal notice.
3. Entrants must comply with the following limit, failing which they may be disqualified: one (1) entry per family for the duration of the contest.

4. Prix

1. There is three (3) prizes to be won, worth a total of \$1,500 each:
 - **\$1,500 for your getaway**

- A \$500 gift card for Origine artisans hôteliers
- \$1,000 in CAA-Quebec gift cards (for the CAA-Quebec Boutique and Travel Centres)
- **\$1,500 for your car**
 - A \$500 gift card for NAPA Auto Parts
 - A \$500 gift card for CAA-Quebec Approved Auto Repair Service Locations
 - A \$500 CAA-Quebec gift card (for the CAA-Quebec Boutique)
- **\$1,500 for your home**
 - A \$500 Bouclair gift card
 - \$1,000 credit for CAA-Quebec Approved Residential Suppliers

2. Prizes are non-negotiable and must be accepted as awarded.
3. Prizes may not be substituted for other prizes or exchanged for cash.
4. Prizes may not be transferred, in whole or in part, to any other person.
5. In no event will the contest organizer, its subsidiaries, the suppliers of products, materials, or services related to this contest, or their employees, agents, or representatives be required to award more prizes than indicated in the contest rules or to award a prize other than in accordance with the contest rules.

5. Draw

1. The prize draw will take place on Wednesday, October 9, 2024, at 2 p.m. at CAA-Quebec's head office (virtually), located at 444 Rue Bouvier, Québec, QC G2J 1E3.
2. The odds of winning depend on the number of eligible entries received during the contest period.

6. Prize distribution

1. To be declared a winner, selected entrants must:
 - Be reachable by telephone or email by the organizer or its representatives within four (4) business days of the draw. In the event a selected entrant is contacted by email, they must respond by following any instructions provided. If the contest organizer receives a notification that the email could not be delivered, it may

attempt to contact the entrant by phone or disqualify the entry, at its sole discretion.

- Correctly answer a mathematical skill-testing question on the release form provided by the organizer.
- Duly complete and sign the release form, scan it, and return it to the organizer by email or by mail to the mailing address in the instructions within ten (10) business days of receipt.
- Provide photo ID on request and in a timely manner.

7. General provisions

1. By entering the contest, entrants automatically agree to these official rules and undertake to comply with them.
2. Release forms are subject to verification by the organizer. Release forms that are incomplete, illegible, fraudulent, mutilated, or submitted late, or that contain an invalid email address or phone number, do not contain a correct answer to the mathematical skill-testing question, or otherwise do not comply with these rules will be automatically rejected and will not be eligible for a prize.
3. Release forms are the property of the contest organizer and will not be returned to entrants under any circumstances.
4. If the organizer or its representatives are unable to reach a selected entrant within four (4) business days of the draw after taking reasonable measures or if a selected entrant fails to return the release form by the time limit, refuses to accept the prize, or is in any way in violation of these rules, the entrant will be disqualified and the organizer will conduct another draw in accordance with these rules until a winner is identified or, at its discretion, may cancel the prize.
5. By entering the contest, the winner authorizes the organizer to, as it sees fit, use their name, photograph, likeness, place of residence, voice, comments and/or statements related to the prize for publicity purposes, in any media including social networks, without any form of compensation.
6. Once the name of the winner is revealed, it may be listed on caaquebec.com.
7. The organizer assumes no liability for any damage or loss that may be caused directly or indirectly, in whole or in part, by the use of caaquebec.com or by the transmission of information in connection with the contest.
8. Individuals who enter or attempt to enter the contest release the contest organizer, sponsors, participating partners, advertising and promotional

agencies, suppliers of materials, prizes and services, their affiliated companies and all of their respective directors, officers, owners, partners, employees, agents, representatives, successors, and beneficiaries from any and all liability and damages of any kind that they may incur or that may arise from their entry or attempt to enter the contest, and from the acceptance and/or use of any of the prizes.

9. The organizer reserves the right to disqualify any individual or void one or more entries of any individual who enters or attempts to enter this contest by any means that violate these rules or are unfair to other entrants (e.g., more entries than permitted). Such persons may be reported to the appropriate legal authorities.
10. Any attempt to undermine the legitimate operation of this contest is a violation of civil and criminal laws. If any such attempts are made, the organizer reserves the right to reject the entries and obtain redress under the law.
11. In the event that the computer system is not able to register all entries throughout the contest period, for any reason whatsoever, or if the contest entry period must end, in whole or in part, before the end date provided in these rules, the draw may take place at the organizer's discretion from among those entries duly registered during the contest period or, as the case may be, up to the time of the event ending contest entry.
12. In the event of a discrepancy between the English and French versions of these rules, if both versions exist, the French version will prevail.
13. The contest is subject to applicable federal, provincial, and municipal laws.
14. Any decision by the contest organizer or its representatives relating to the contest is final and without appeal.
15. The organizer reserves the right, if required and at its sole discretion, to cancel, terminate, modify, or suspend this contest, in whole or in part, should an event or human intervention corrupt or affect the administration, security, impartiality, or normal operation of the contest.