

CAA

- TRAVEL** Egypt's remarkable comeback
- HOME** Get ready for winter power outages
- MOBILITY** Keep an eye out for these new car brands
- INSURANCE** Damage caused by your pet animal

QUEBEC

WINTER
2023



WINTER
WALKS IN
NEW YORK



Give your loved ones the gift of **CAA-Quebec membership!**



Happy holidays
and roadside assistance
for all your sleighs

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1-877-832-6744
Use promo code RP23.



* The reward is 25 CAA Dollars for enrolling a primary member and 10 CAA Dollars for an additional member (person aged 14 or over living at the same address as the primary member, or a child of the primary member living at a different address if he or she is aged 24 or under and is a full-time student). The gift membership must be a CAA Classic membership or higher membership option. This offer cannot be combined with any other. Other conditions apply. Visit caaquebec.com for complete descriptions of services, discounts, products, benefits, and rules related to CAA-Quebec membership. CAA-Quebec and its partners reserve the right to modify or terminate the services and benefits at any time, in whole or in part, without prior notice.

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The entire magazine is available on CAAQUEBEC.COM. Follow us on social media to ask questions, consult our tips and advice pages, and interact with our community!



From information to advice, from beginning the process to arriving at full completion, assistance is our answer to what counts for you.

Richard Lachance
President and CEO

In both words and deeds

During our busiest days, it's common to feel swamped when increasingly difficult decisions present themselves and we find it overwhelming. Everyday life does not resemble a placid river. While we all may fear change but want to live in a world of limitless possibilities, it's not always easy to stay serene. The sheer abundance of consumer options and destinations to explore, as well as the transition to cleaner and more efficient mobility, pose significant challenges for us all.

A sign of the times

Let's face it. Regardless of age, lifestyle and occupation, we all yearn for the same thing: a stimulating but not overly exhausting life.

But in reality, an organized life is increasingly complex. Governments, municipalities, corporations and other entities must navigate through this complexity just to stay relevant and efficient. At CAA-Quebec, our employees make choices every day in order to optimize our services on your behalf. As they go about daily activities, what do our travel centres, registration centres and driving schools have in common? And what is the link between CAA-Quebec and our partners as we provide various services, whether roadside assistance or auto, home and travel insurance? What unites the CAA-Quebec Foundation, our loyal employees, *CAA-Quebec Magazine* and other systems that are essential for staying connected with you?

The answer lies in one word: ASSISTANCE. It's powerful for our members and essential for us. It defines our relationship with you every day in all its forms. From information to advice, from beginning the process to arriving at full completion, assistance is our answer to what counts for you.

Our employees provide information and voice your concerns on the public stage. They help you travel without stress, offer consumer tips and even warn against overconsumption. As your mobility evolves, so does our assistance. Created 50 years ago, our Mobility Advisory Services are ready to help in all things relating to your vehicle – whether traditional or electric, motorcycle, RV or bicycle.

Assisting you helps us better understand your safety needs on the road and in everyday life. It makes us take our role of advisor even more seriously; for example, our commitment to the protection of personal data. (See page 4 for details.)

Our assistance comes in several forms, but always with a human face, attentive to your needs and open to the world. We urge you to put us, the people of words and deeds, to the test and let us make your life easier and try to have a positive impact on society at large.

GET AHEAD

WITH YOUR CAA-QUEBEC CARD



Up to
3¢
 per litre*
 in CAA DOLLARS

Exchange your
CAA DOLLARS
 for a Couche-Tard
 gift card

20%
 off
 on Couche-Tard
 product assortment.*

rabais
dollars

Couche-Tard  ^{MC}

*The discount applies on all Couche-Tard product assortment, before taxes, fees and deposit. These offers are valid upon presentation of the CAA-Quebec member card and cannot be combined with any others. The fuel offer is valid on all types of fuels sold at participating Couche-Tard stores, upon presentation of the CAA-Quebec member card. For Classic, CAA Plus® and CAA Premier® members, the rebate is calculated on the basis of the number of litres of fuel purchased per transaction: 0 to 34.99 litres: 1¢ back in CAA Dollars per litre of fuel, 35 to 54.99 litres: 2¢ back in CAA Dollars per litre of fuel, 55 litres or more: 3¢ back in CAA Dollars per litre of fuel. CAA Plus® RV and CAA Premier® RV members get 3¢ back per litre of fuel no matter the number of litres purchased. CAA-Quebec and Couche-Tard reserve the right to modify or terminate the services and benefits at any time, in whole or in part, without prior notice. Payment in-store or directly at the pump (where facilities are available).

News

Latest news and useful information members need to remember this winter.



Commemorating 50 years of questions and answers

The CAA-Quebec *Automotive Advisory Services* celebrates its 50th anniversary this year. The name has evolved over time – formerly *Consumer Protection Services* and now called **Mobility Advisory Services** – but the goal remains the same: to provide clear information and guide you through a wide range of automotive issues including:

- worrisome car noises and what they mean;
- the market value of a vehicle;
- facts about electric vehicles including rebates and charging them;
- approved auto-repair shops near you (and how to settle a disagreement with any of them);
- what, or what not, to do when privately buying or selling a vehicle;
- your RV, ATV or bicycle;
- criteria for choosing winter tires;
- and so much more!

Don't hesitate to contact our experts as often as need be. You can call them (1-888-471-2424), Monday to Friday from 8 a.m. to 5 p.m. or email them via CAAQUEBEC.COM.



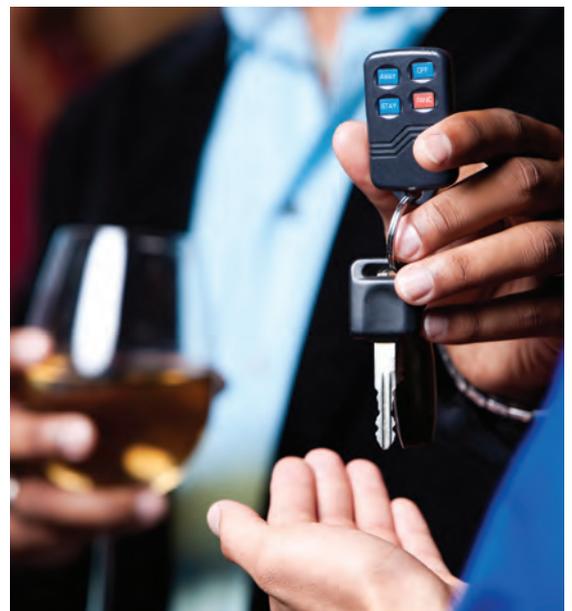
Your personal data is safe with us

Providing peace of mind is one of our top priorities, and that includes processing of confidential data. We've recently updated our Privacy Policy, outlining how CAA-Quebec collects and uses your entrusted data, who has access to it and how you can consult and make changes to your file. View the full policy via CAAQUEBEC.COM/PRIVACY or, more simply, by scanning this QR code.

Plan your trip home from year-end festivities

Late November marks the start of the holiday season. Make sure the parties are memorable for the right reasons.

If you drink, don't drive! If feasible, spend the night at the venue. If not, plan ways to get home safely without driving by choosing a trusted designated driver, calling a taxi or taking public transport. Call Operation Red Nose or think about using CAA-Quebec's *Safe Ride Service* – it's included with your membership – and you won't even have to retrieve your car the next day!



GIFTS THAT LAST ALL YEAR LONG!

<p>-69% 1 yr. \$83.88 \$25.95</p>	<p>\$14.50 1 yr. \$41.94 \$14.50</p>	<p>\$15.00 1 yr. \$107.88 \$15.00</p>	<p>\$22.99 1 yr. \$107.88 \$22.99</p>	<p>-51% 1 yr. \$191.88 \$64.95</p>
<p>\$20.95 2 yrs. \$55.92 \$20.95</p>	<p>-74% 1 yr. \$115.00 \$29.95</p>	<p>\$10.95 1 yr. \$55.93 \$10.95</p>	<p>\$19.99 1 yr. +1 iss. \$71.91 \$19.99</p>	<p>-21% 1 yr. \$79.90 \$62.95</p>
<p>-56% 1 yr. \$68.00 \$29.95</p>	<p>-89% 2 yrs. \$263.76 \$29.95</p>	<p>-37% 1 yr. \$63.92 \$40.50</p>	<p>-26% 1 yr. \$47.94 \$35.50</p>	<p>-53% 1 yr. \$71.94 \$33.95</p>
<p>-53% 1 yr. \$69.93 \$32.95</p>	<p>-24% 1 yr. \$87.89 \$66.95</p>	<p>-38% 1 yr. \$47.94 \$29.95</p>	<p>\$24.95 1 yr. \$47.94 \$24.95</p>	<p>\$24.95 1 yr. \$71.60 \$24.95</p>
<p>-67% 1 yr. \$119.88 \$39.95</p>	<p>-46% 1 yr. \$83.88 \$44.95</p>	<p>-65% 1 yr. \$76.89 \$26.75</p>	<p>-61% 1 yr. \$89.90 \$34.95</p>	<p>-66% 1 yr. \$95.88 \$32.75</p>
<p>-22% 1 yr. \$41.94 \$32.75</p>	<p>\$24.95 1 yr. \$63.92 \$24.95</p>	<p>-45% 1 yr. \$63.92 \$34.95</p>	<p>-45% 1 yr. \$69.90 \$38.50</p>	<p>-65% 1 yr. \$108.87 \$38.50</p>
<p>-69% 1 yr. \$95.88 \$29.95</p>	<p>-55% 1 yr. \$143.88 \$64.95</p>	<p>-30% 1 yr. \$79.50 \$55.95</p>	<p>-70% 1 yr. \$107.91 \$31.95</p>	<p>-56% 1 yr. \$69.90 \$30.95</p>

OFFER A SUBSCRIPTION BEFORE DECEMBER 22

AND RECEIVE A FREE HOLIDAY E-CARD TO ACCOMPANY YOUR GIFT!

<p>\$22.95 1 yr. \$65.00 \$22.95</p>	<p>-68% 1 yr. \$363.48 \$117.95</p>
<p>\$24.99 1 yr. \$119.88 \$24.99</p>	<p>-12% 1 yr. \$41.94 \$36.95</p>
<p>-89% 1 yr. \$431.52 \$48.95</p>	<p>\$24.95 1 yr. \$53.70 \$24.95</p>
<p>-56% 1 yr. \$69.90 \$30.95</p>	<p>-56% 1 yr. \$69.90 \$30.95</p>

265

TITLES AVAILABLES

52

GIFTS AT \$25 OR LESS

UP TO \$11

IN ADDITIONAL SAVINGS!

(ON MULTIPLE SUBSCRIPTION PURCHASE)

SUBSCRIBE NOW:

CAMPUSDISCOUNT.COM - 1 800-265-0180

Taxes not included. Other titles and lengths available. Rates include all fees including management fees except applicable taxes. Limited time offer. Certain conditions may apply. Availability and product prices may change without notice. Crossed-out rates are newsstand prices. Printed 11-2023

Interactions

Welcome to your exclusive space in *CAA-Quebec Magazine*! Share with us your favourite columns or departments, questions, reactions to articles, ideas for travel destinations, or submit a testimonial of your own experience with CAA-Quebec.



Tips

Tell us all about that fabulous RV accessory you found at the CAA-Quebec Boutique, or the mechanic or contractor you hired from our network of approved suppliers. Maybe it was a particular road test we performed that helped you pick just the right vehicle. We're eager to know all that and more!



What will get your attention in 2024?

Participate in choosing the content for future issues of *CAA-Quebec Magazine*. What destinations or topics appeal to you? What are our plans for next year?



Your favourite restaurant?

Share any outstanding discoveries with our team. It could be a hidden gem of a café, a not-to-be missed spot for snacks or a one-of-a-kind gourmet experience.



Write a testimonial

CAA-Quebec has been an invaluable help during your recent travels or with home renovations. And there was the time when you forgot your house keys or had to file an insurance claim. Give us all the details, whatever they may have been.



Your thoughts?

Has an article ever surprised, inspired, disappointed or puzzled you? Share your thoughts and comments with us and fellow magazine readers.

Take the stage at Interactions

This section is reserved for our devoted readers. Write to CAAQUEBECMAGAZINE@CAAQUEBEC.COM to ensure the magazine will always reflect your personal interests. Members whose comments are published will receive **75 CAA Dollars**. Join the discussion.



MEMBER TESTIMONIAL

Stellar service

Last Christmas season, Josée Audet of Lévis was dealt a nasty surprise when her roof was badly damaged during a powerful storm. Fortunately, she could count on a CAA-Quebec-Approved Supplier that was open during the Holidays.

December 2022 was Quebec's third warmest in 103 years,* marked by a crippling storm that hit the entire province just two days before Christmas. Audet was spared the multiple power outages but it wasn't until New Year's Day that she noticed the back roof shingles had blown away, allowing rainwater and snowmelt to start to drip into the house.

She immediately called Toitures MR Inc., a CAA-Quebec-Approved Supplier she had dealt with before. "I thought I'd leave a message and they would call me after the Christmas break – it was New Year's Day, after all. But the owner called right back, apologizing for having missed my call."

After seeing her photos of the damaged roof, the roofer confirmed that someone will come over in a couple days, which suited Audet. "But to my surprise," she adds, "he called back to say one of his workers was in our area and could show up in less than an hour. The repairman arrived at 12:45, repaired the roof, and left at 13:20. Wow!"

Audet was bowled over by this. "Not only did I not have a long wait, but the prompt service had certainly spared us water damage in the spring, which would have cost us a lot of money and inconvenience. And as a bonus, the repairman was courteous and pleasant, even though he had had to work on New Year's Day. He also left us a few extra shingles, just in case."



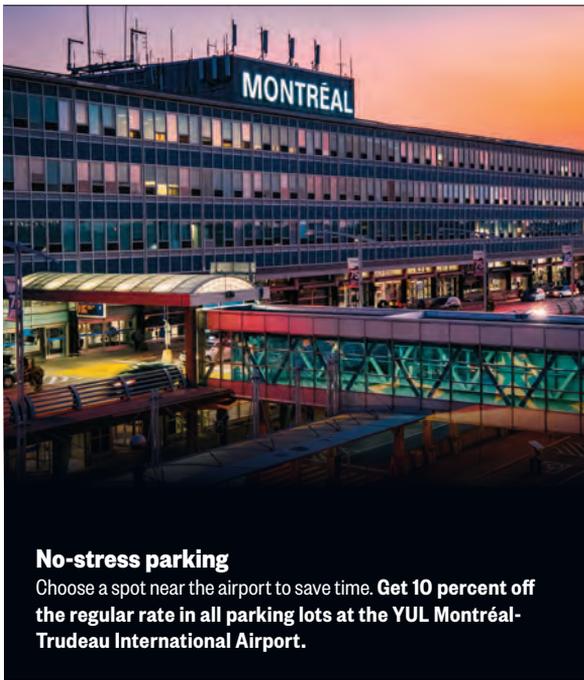
@PASCAL HUOT

Audet's first day of 2023 began with serious concerns and ended with peace of mind. It's what she has experienced since she first became a CAA-Quebec member in 1985 and each and every time she uses her card – requesting a tow, a battery replacement, travel documents, or what have you.

*SOURCE: FAITS SAILLANTS - DECEMBER 2022, MINISTÈRE DE L'ENVIRONNEMENT, DE LA LUTTE CONTRE LES CHANGEMENTS CLIMATIQUES, DE LA FAUNE ET DES PARCS.

Adventure!

Save on trip essentials with CAA-Quebec and its partners.



No-stress parking

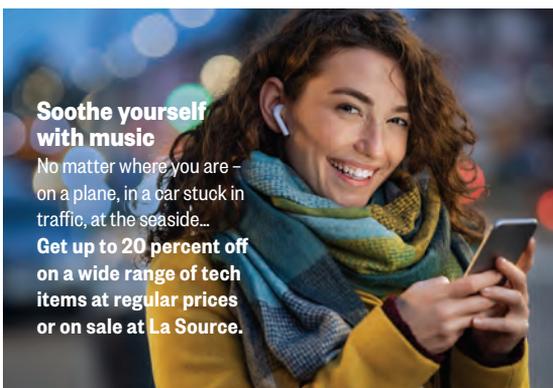
Choose a spot near the airport to save time. **Get 10 percent off the regular rate in all parking lots at the YUL Montréal-Trudeau International Airport.**

@ROOMCREATIVE



Look chic...

... and shield your eyes from UV rays. **Get up to 10 percent off non-prescription sunglasses at New Look.**



Soothe yourself with music

No matter where you are – on a plane, in a car stuck in traffic, at the seaside...

Get up to 20 percent off on a wide range of tech items at regular prices or on sale at La Source.



Get equipped for your travels

Find your essentials – luggage, accessories, clothing and more – at the CAA-Quebec Boutique. **You'll get 10 percent back in CAA-Dollars, or 25 percent if you also book your trip with CAA-Quebec.**



Come and go whenever you please

Travel at your own pace with a rental car. **Enjoy benefits and CAA-Dollar rebates at Alamo, Enterprise or National car-rental agencies.**

**rabais
dollars**

Show your CAA-Quebec card and save at nearly 3,000 points of sale. You'll get instant discounts, accumulate CAA Dollars and enjoy the benefits of your membership.

CAAQUEBEC.COM/DISCOUNTS

Emilia-Romagna: Explore The Land Where Speed Was Born

MVF Annual event in May –
ER Photo library

Emilia-Romagna is known as the Motor Valley due to its important contribution to Italy's motor industry. Celebrated names like Ferrari, Maserati, Lamborghini, Pagani, Dallara and Ducati are all produced here and the region is also the birthplace of Enzo Ferrari. In addition to manufacturing, the area has a wealth of events such as the yearly Motor Valley Fest and a wide range of attractions making it a must-visit destination for motoring fans.

Motor Valley boasts 188 sport teams, 10 specialized operators, 4 international race tracks, 6 specialized training centres, 18 impressive private collections and 13 fabulous museums.

Museums & Collections

The spectacular 13 museums are all dedicated to the motor industry, including Museo Ferrari Maranello which attracts over 200,000 visitors per year and Museo Enzo Ferrari Modena, dedicated to Enzo Ferrari, which comprises his family home as well as his father's workshop celebrating the life of this automotive icon.

Near Bologna, visitors can admire Automobili Lamborghini Museum, which offers interactive experiences, also thanks to the new driving simulator that amplifies the thrills and the discovery of the vehicles on display.

In addition to the 13 museums, 18 exciting private collections are dotted across the region, housing extremely rare

exhibits. One of these is the Righini collection, set up in the medieval castle of Panzano at Castelfranco Emilia. Among the collection is the legendary 815 from 1940, known as the first car built by Enzo Ferrari and the remarkable Fiat Chiribiri from 1912, a very high "cigar" on four wheels, which could reach incredible speeds for the times.

Circuits & Driving Experiences

'The land of motors' is home to six specialized training centres and four international racing circuits and speedways, offering a variety of spectator events, test drive experiences, karting and conferences.

The legendary "Autodromo Internazionale Enzo e Dino Ferrari" is located in Imola, close to Bologna. This impressive track hosts some of the most important races in the Italian automotive calendar such as the yearly prestigious Formula One Grand Prix and the Gran Prix d'Italia of the Superbike world championship.

Furthermore the Misano World Circuit Marco Simoncelli right on the Eastern coastline—the Riders' land—is welcoming racing events such as the MotoGP Gran Prix of San Marino and Riviera di Rimini and World Ducati Week. The track also offers speed drive and karting opportunities and more.

Italy's Motor Valley is drawing luxury motor enthusiasts to discover its magic all year around.



Maserati MC20 in Giallo Genio, Modena

Discover more on
www.motorvalley.it/en/

ENIT ITALIAN
1919 NATIONAL
TOURIST BOARD

www.italia.it
@italiait



For more info
on Emilia-Romagna

explore

by CAA-Quebec

For a unique trip

Discover our featured departures for 2024

OCEAN CRUISES



From Australia to Hawaii
Across the Pacific
April 9 to May 4, 2024

FROM **\$10,429**



The Mediterranean
Timeless deep blue
May 8 to 27, 2024;
Aug. 21 to Sept. 9, 2024

FROM **\$8,999**



Alaska
Majestic glaciers
May 24 to June 5, 2024

FROM **\$6,369**



North America and the Caribbean
Idyllic islands
May 15 to 24, 2024

FROM **\$2,999**



North Sea
Nordic enchantment
July 5 to 20, 2024

FROM **\$9,369**



The Mediterranean
Mediterranean marvels
July 20 to August 4, 2024

FROM **\$6,199**

RIVER CRUISES



Europe
Pearls of the Adriatic
August 20 to Sept. 2, 2024

FROM **\$8,399**



France
Heighten your senses
Sept. 15 to 28, 2024

FROM **\$6,999**



Rhine Valley
Swiss lakes and romantic Rhine
Aug. 31 to Sept. 12, 2024

FROM **\$9,699**



Europe
800 years of history along the Elbe
May 27 to June 9, 2024

FROM **\$6,999**



Central Europe
Songs of the Danube
June 6 to 18, 2024; Sept. 2 to 14, 2024;
Sept. 19 to Oct. 1, 2024

FROM **\$8,799**



Portugal
The Douro Valley to the Alentejo
June 6 to 20, 2024; Sept. 18 to
Oct. 2, 2024; Oct. 12 to 26, 2024

FROM **\$6,499**

Prices and product descriptions were accurate as of October 5, 2023. Prices do not include the Compensation Fund for Customers of Travel Agents contribution of \$3.50 per \$1,000. Prices are in Canadian dollars and are per person based on double occupancy. They include taxes, international flights and transfers mentioned in the itinerary, accommodations (inside staterooms for cruises unless otherwise indicated), meals mentioned in the itinerary, certain excursions, certain activities, and other transportation listed in the itinerary as well as government and port fees. Prices are subject to availability and supplier conditions. For general terms and conditions and product details, please visit caaquebec.com/travel. **1.** CAA Dollars back are available to CAA-Quebec members only. Dollars back are determined at the time of booking, based on the price of the trip. Some restrictions apply. **2.** The services of a CAA-Quebec Travel host are available with a minimum number of passengers. **3.** Groups for tours and river cruises are generally limited to 30 people.



Book early
Up to
300
CAA Dollars¹

- ➔ Tours and cruises all over the world
- ➔ French-speaking hosts and guides²
- ➔ Groups of 30 people for tours and river cruises³
- ➔ Exclusive benefits

TOURS



Spain
In the heart of Andalusia
May 11 to 24, 2024; Oct. 12 to 25, 2024

FROM **\$5,099**



Italy
Puglia's pleasures
April 19 to May 1, 2024;
May 4 to 16, 2024; Oct. 14 to 26, 2024

FROM **\$4,899**



Italy
Flavours of Italy
May 26 to June 10, 2024; Sept. 1 to 16, 2024;
Sept. 15 to 30, 2024; Oct. 6 to 21, 2024

FROM **\$6,399**



France
All things French in Perigord
May 22 to June 3, 2024;
Sept. 19 to 30, 2024

FROM **\$4,899**



Greece
Meteors and mythical islands
May 18 to June 2, 2024; Aug. 31 to
Sept. 14, 2024; May 25 to June 9, 2024;
Sept. 14 to 29, 2024

FROM **\$6,899**



Vietnam
The many faces of Vietnam
February 3 to 26, 2024; March 2 to
25, 2024; Oct. 30 to Nov. 22, 2024;
Nov. 13 to Dec. 6, 2024

FROM **\$6,099**



Egypt
Flavours of Egypt
May 11 to 22, 2024

FROM **\$7,459**



Austria and Germany
In the heart of the Tyrolean Alps
May 28 to June 9, 2024;
Aug. 27 to Sept. 8, 2024

FROM **\$5,599**

NEW Long stays



France
Azure heaven
February 22 to March 15, 2024

FROM **\$4,899**



Malta
Land ho, Malta!
Sept. 30 to Oct. 22, 2024

FROM **\$5,499**

See all our
2024-2025
departures here



Make an appointment with a travel counsellor today!
1-844-869-2439 | caaquebec.com/travel

CAA-Quebec Travel is licensed in Quebec.



Photo contest



Winning photo

LAKE ATITLÁN - GUATEMALA —> For months, I had backpacked through Latin America. As the list of countries that I visited lengthened, my initial enchantment with the region began to diminish. Exotic landscapes grew more familiar, becoming part of my daily existence. Then I happened upon Guatemala's Lake Atitlán, a spot so majestic that it abruptly stopped me in my tracks so I could capture this perfect moment.

— ÉTIENNE ST-PIERRE, MONTREAL

Send your favourite vacation photo, of a trip realized with Voyages CAA-Québec, (maximum 5 megabytes) to CAAQUEBEC.COM/CAAQUEBECMAGAZINE before November 30, 2023, along with a description of roughly 60 words. You'll have the chance to see it published in the next issue, and earn **250 CAA Dollars**.

Travel

Inspiration, information and valuable advice to assist you in preparing for your next dream trip!



It's time to plan your summer vacation

Already? Absolutely! Last-minute deals are a thing of the past. Instead, the earlier you book, the better price you'll get for the travel dates you want. This is true for:

- **EUROPEAN TRAVEL**, especially if you plan to rent a car at your destination;
- **EXPLORE ORGANIZED TOURS & GROUPS** – new destinations are being offered as we speak;
- **RV RENTALS**: Summer is short and rental vehicles are snapped up quickly;
- **CRUISES**: Take advantage of the hundred or so promotions currently on offer by Celebrity Cruises.

The smartest thing to do is contact your travel counsellor today. In addition to enjoying unparalleled support before and during your trip, you'll have months to prepare for the voyage and read all about your destination.



A world to discover!

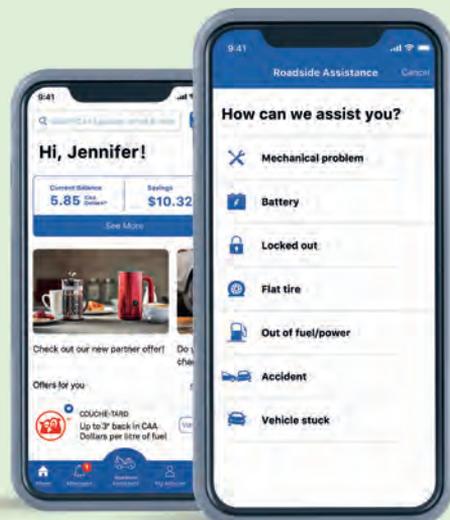
The CAA-Quebec Boutique stocks a wide range of travel guides at all times to help you plan your dream vacation. Whether you're researching an exotic international destination or a local road trip, our guides can accompany you at each stage of your adventure.

— Available in all 14 Travel Centres or online at BOUTIQUE.CAAQUEBEC.COM/EN. Members get 10 percent back in CAA Dollars.

For quick
access to all
your services



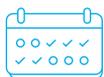
➔ Use the CAA Mobile App





New York

You're never bored in the City That Never Sleeps! There are safe bets like the Metropolitan Museum of Art (colloquially "the Met"), Central Park, Times Square or the Statue of Liberty. Or you can play it by ear and explore the Big Apple freely, with a few new locations in your pocket.



When to go

- In winter, the city vibrates with festive energy: outdoor ice-skating rinks, glittering department-store windows and Christmas markets. It's also a special time to see Broadway shows and explore museums.
- In spring, temperatures are mild and festivals abound. It's the ideal time to visit botanical gardens or go for walks along the Hudson and East Rivers.



Where to stay

- Manhattan is where the action is so room rates are costly. Neighbourhoods like Hell's Kitchen and East Harlem (also referred to as Spanish Harlem) still boast affordable accommodations.
- Long Island City, Astoria and Flushing – all in the borough of Queens – are well served by public transport.
- Brooklyn remains popular. Williamsburg, Bushwick and Greenpoint are hip, affordable neighbourhoods.



What to eat

- Takeout buffets can be an economical and healthy option, ideal for picnics in a city park.
- Each neighbourhood has its own food court or market, offering a diversified range of cuisines. Perfect if you want a hot meal.
- Bagels: Have some good-natured fun comparing New York and Montreal bagels!
- Food trucks: They offer more than just pretzels and hot dogs. You'll discover tempting treats at affordable prices.



Getting around

- On foot: the best way to explore the city.
- Subway: a quintessentially New York experience, once you've mastered the subway lines and stations.
- Taxi: riding in an iconic Yellow Cab is a typical New York activity.
- Bicycle: use marked bike lanes or paths wherever possible, especially those that run along the Hudson River.
- Car: best avoided in Manhattan.



We love these locations

Eataly NYC Flatiron

An ideal venue to sample or buy high-quality Italian food products, including authentic cappuccino.

200 FIFTH AVENUE

Zabar's

You'll find just about everything in this fine gourmet store, including an immense counter where you can make your own sandwich to be enjoyed elsewhere – in Riverside Park, for example, a couple streets away beside the Hudson River.

2245 BROADWAY

Ellen's Stardust Diner

A unique retro-themed restaurant known for singing waitstaff who have gone on to perform in Broadway theatres.

1650 BROADWAY

Grand Central Terminal

Located in Midtown Manhattan, this landmark railway station is a world unto itself, featuring upscale restaurants, bars and a shopping concourse under a lofty ceiling adorned with a stylized star map.

89 E 42ND STREET

TOP FIVE must-dos

- SUMMIT One Vanderbilt: where you can walk on glass at an altitude of 300 metres. Absolutely stupefying.
- Admire the Statue of Liberty aboard the (free) Staten Island Ferry or view New York City aboard the aerial Roosevelt Island Tramway.
- Enjoy mouth-watering pizzas in Little Italy and authentic gospel music in Harlem.
- Tour the High Line, a public park built on an historic freight railroad spur elevated above street level on Manhattan's West Side. While in the area, check out the Chelsea and Gansevoort Markets in the Meatpacking District.
- Visit the filming locations of movies (like *Ghostbusters* and *Night at the Museum*) and TV series (like *Sex and the City*, *Gossip Girl* and *Seinfeld*).



Bring a piece of New York home

- One-of-a-kind flea-market finds from Chelsea Flea, Grand Bazaar or Nolita Flea Market
- White wine from Long Island
- Yankees or Mets baseball cap or personalized sneakers
- Cloth bag from a museum (like the Met, Tenement, Whitney) souvenir shop
- Meaningful New York Christmas ornament



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BLEISURE TRAVEL

For work and play

Combining business and leisure travel is nothing really new. In fact, who can say they've never tried to inject a touristy component into a business trip? In fact, what's new is the popularity of the "bleisure" portmanteau and its steady growth over the past decade.

BY — CAROLYNE PARENT

Current working arrangements, much more flexible than before the pandemic, have favoured the practice of "bleisure" travel. The quest for a better balance between one's personal and professional lives is another such enhancer. The combination is nothing short of ingenious, allowing the traveller to get the most out of every trip, and that can only enrich one's outlook on the world.

The leisure aspect of business trips

"Bleisure" travellers are generally solo travellers. As such, they have the freedom to pursue their interests and desires whenever and wherever tempted. It may be relaxing in the spa, roaming flea markets or art galleries, or attending local sports events. The possibilities are endless.

The point of bleisure travel is also to extend a business trip so you can incorporate personal pursuits seamlessly. This affords you the possibility of taking full advantage of new destinations, immersing yourself in different cultures and creating lasting memories, all while achieving your professional goals.

The lure of discovery

You've visited the same destination many times for work and feel you know it well. But why not explore it from a new angle on your next trip? Take a boat ride or river cruise, for example, or a thematic guided tour. Discovering an apparently familiar city through its food scene, nightlife, local arts or architectural heritage – will often bring you an entirely fresh perspective.

Save museum visits for the end of the workday. Most museums offer extended hours on certain days of the week while some even hold special events in the evening. The Whitney Museum in New York City offers *Friday Night at the Whitney*, and dozens of museums in Paris feature evening exhibitions. More often than not, these temples of culture also house renowned restaurants, like the superb Brasserie Paul Bocuse at The National Art Center Tokyo.



Dinner is served!

As noted, bleisure travellers generally go solo and solo they will dine. But not always. They may join other diners at a sushi bar, a communal table specifically designed to encourage conversation (like at the ultra-modern Mama Shelter hotel chain), at a dinner-show venue, or on board a Bustronome (a luxury restaurant on a double-decker bus) roaming the streets of Paris or London. Guided historic pub tours, available in major U.K. cities, also promise communal dining experiences. Ditto vibrant night markets in Southeast Asia, teeming with street-food stalls that are an adventure by themselves, combining tasty delights and enjoyable shopping opportunities.



MARTIN GAUTHIER,
Assistant Director,
Voyages CAA-Québec
- Trois-Rivières

MARTIN'S SUGGESTIONS

Geography permitting, it's entirely feasible to spend the personal portion of your travel time at a location other than the work-related one. For example, European capital cities like Amsterdam, Paris or London are only a few hours away from one another by train, making it easy for you to expand your travel horizons. If you organize your business trip around a statutory holiday or weekend, you can explore the destination without having to sacrifice any vacation days.

Given the multitude of touristy experiences available, it's not complicated to fully enjoy one's moments outside work hours. Local tourist office websites are reliable sources of information on current or upcoming events and attractions. Happy travels!

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Egypt's remarkable comeback

Colossal pyramids, temples thousands of years old, cruises on the Nile but also resorts, spas, gastronomy, deep-water diving... For some time now, interest has resurfaced in what the land of the pharaohs has to offer. Here's an overview of extraordinary sites and must-do activities, according to CAA-Quebec Vice President Travel Services, Philippe Blain.

BY — GARY LAWRENCE

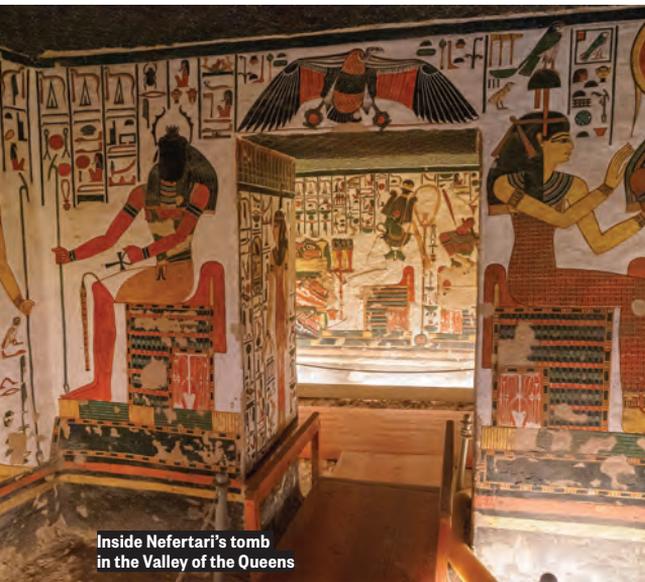
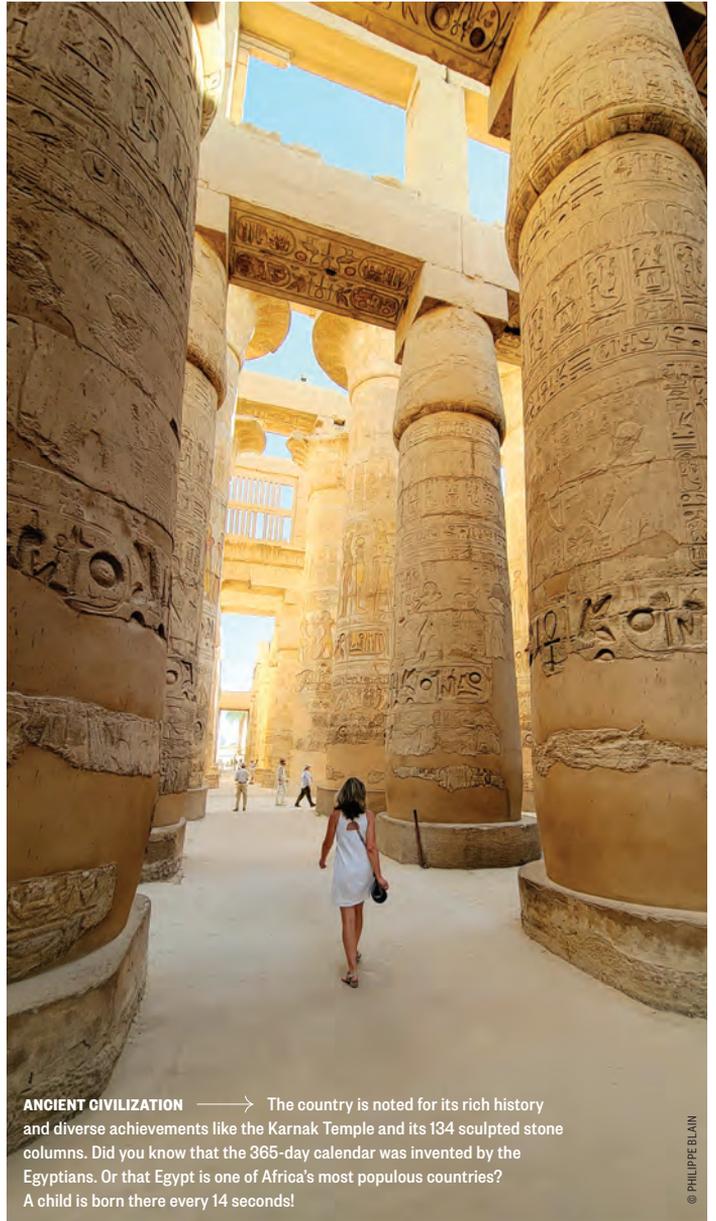


DID YOU KNOW? —> Egypt offers visitors a complete change of scenery with its omnipresent sun and desert landscape occupying almost 90 percent of its area. That's not surprising when you know the country gets only 80 millimetres of rain a year.

IMPORTANT NOTICE —> This article was written prior to the recent developments of the conflict in Israel, a neighbouring country of Egypt. When planning a trip, it is strongly recommended that you consult the [TRAVEL.GC.CA](https://www.travel.gc.ca) website to keep abreast of the travel safety and security alerts issued by the Government of Canada.



Saladin Citadel

Inside Nefertari's tomb
in the Valley of the Queens

ANCIENT CIVILIZATION —> The country is noted for its rich history and diverse achievements like the Karnak Temple and its 134 sculpted stone columns. Did you know that the 365-day calendar was invented by the Egyptians. Or that Egypt is one of Africa's most populous countries? A child is born there every 14 seconds!

© PHILIPPE BLAIN

Egypt. How many ancient lands have managed to preserve such a dazzling legacy? How many countries still exert such universal fascination? This brilliant 5,000-year-old civilization oozes history everywhere you look. The genius and sheer excess of human achievement utterly defy comprehension.

Philippe Blain, who visited Egypt last May, observes, "As I stood staring at the Giza Pyramids, it dawned on me that, by Year 0 of the Common Era, they had already existed for 2,500 years! Mindboggling!"

It's hard to remain indifferent when faced with the only example of the Seven Ancient Wonders that still stands – and just outside Africa's largest city. "I had thought Cairo was nothing more than a chaotic metropolis. I didn't expect to find such an eclectic heritage and culture."

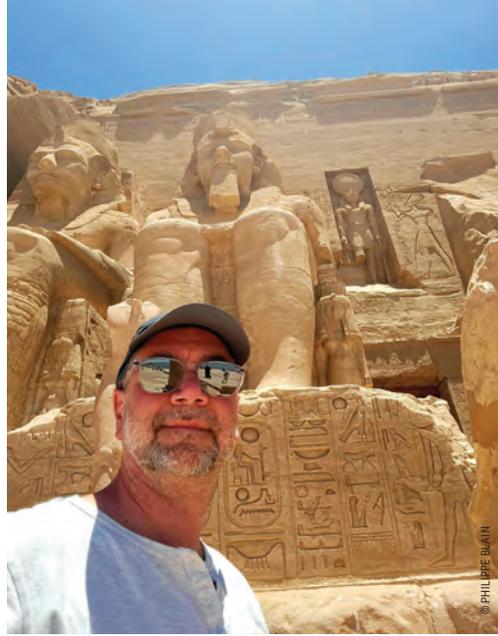
Egypt's capital is an eye-opener indeed, and an eye-ful too as you wander through the formidable medieval-Islamic Saladin Citadel, the teeming Khan el-Khalili bazaar and souk, or the Coptic churches in Old Cairo. "I was struck by the variety of restaurants (ranging from traditional eateries to trendy steak houses), by the affordable cost of living, and especially by how very safe the city felt even after dark," Blain recalls.

And, naturally enough, you visit Cairo and its surroundings for their impressive museums overflowing with archeological artifacts from the Pharaonic Era. The National Museum of Egyptian Civilization (NMEC) houses the astonishing 3,200-year-old statue of Pharaoh Ramses II, while the Grand Egyptian Museum (GEM), scheduled to open in late 2023, will host fabulous treasures from the tomb of King Tutankhamun.

Land of the pharaohs... and their queens

If it seems extraordinary to have access to such museum riches, it is also fantastic to be able to explore the places from which they originate, namely the Theban Necropolis, 700 kilometres away – better still if you're in friendly company. "The key to a successful trip often lies in the quality of the guide. Mine was a bona fide Egyptologist with superior communications skills. Visiting the ancient Egyptian tombs with him was truly gratifying," Blain says.

Some burial chambers stand out for their dizzying splendour, like that of Pharaoh Seti I, which is the largest, or Queen Nefertari's whose painted scenes remain vibrant after the passage of 3,000 years. Not far from there is the Luxor Temple, with its striking colonnades and colossal statues of Ramses II, yet not as imposing as the Karnak Temple, two kilometres away: outsized and dizzying. Its hypostyle hall forms a veritable forest of 134 columns each 23 metres high, presided over by 8,000 high priests.



"The key to a successful trip often lies in the quality of the guide. Mine was a bona fide Egyptologist with superior communications skills. Visiting the ancient Egyptian tombs with him was truly gratifying."

– PHILIPPE BLAIN, Vice President Travel Services, CAA-Quebec

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Hawai'i's only all-suite-and-villa luxury resort, this 22-acre oasis has something for everyone—including complimentary sunscreen! Lounge poolside, wade in crystal-clear ocean waters, book a canoe adventure or savour the award-winning fusion fare at Kō Restaurant.

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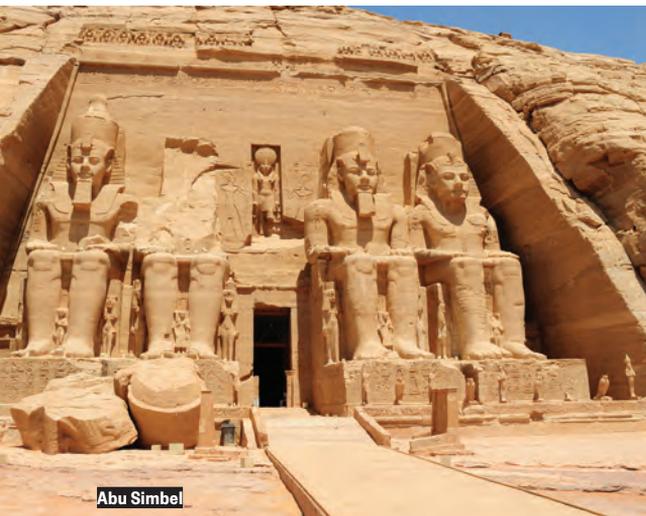
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Abu Simbel



Deep-water diving in the turquoise blue waters of the Red Sea at Sharm el-Sheikh

Farther south, Pharaoh Ramses II had two fabulous temples built for him and his wife, carved into a mountainside in the village of Abu Simbel. “At Giza, I imagined I had seen Egypt’s crème de la crème but but I hadn’t yet been to Abu Simbel,” Blain exclaims. These temples are masterpieces of grace, and so impressively monumental that, in the 1960s, they were cut up into blocks and entirely re-erected on higher ground when the construction of the nearby Aswan High Dam put them at risk of submersion.

Also rescued from the Nile waters is the Temple of Isis in Philae. It is one of the best-preserved Egyptian temples and a major stop on captivating Nile River cruises. Other common cruise stops include the temples of Edfu and Kom Ombo.

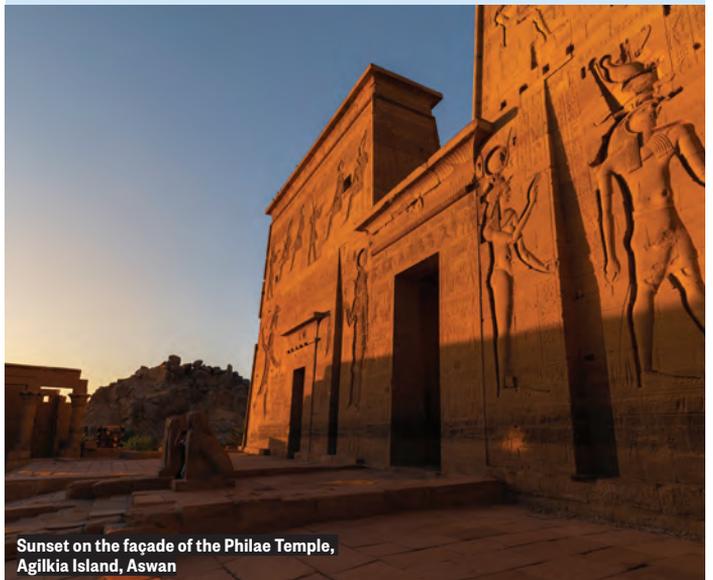
Alongside these gigantic witnesses to the past on Africa’s largest river, nonchalantly float feluccas, those tiny wooden sailboats from another age. “Seeing them sailing gently in Aswan, before mountains that change hues at sunset, I tell myself that the same scene occurred centuries ago,” says Blain. “And since then, this image remains indelible in my memory.”



A felucca plies the waters of the Nile.

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Sunset on the façade of the Philae Temple, Agilkia Island, Aswan

From stones to sea

Dominated by deserts to its west and bordered by the Mediterranean to the north and the Red Sea to the east, Egypt is delimited by the Sinai. Known for its diving sites like Sharm el-Sheikh, the country also boasts resorts with modern and ultra-comfortable hotels, in Hurghada and El Gouna, for example. “Even in winter, the temperature is agreeable,” Blain assures us. “And you can have pleasant encounters with aquatic creatures. Even though I’ve dived in all the world’s oceans, it was while I was in Egypt that I had a unique experience at sea. In the water at Hurghada one day, two wild dolphins came swimming alongside me. Not because a trainer had ordered them to do so, but simply because they felt like it. That was a real treat, and I will never forget it.”

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Home

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A reminder regarding oil-heating systems

Don't forget: As of **December 31, 2023**, Quebec prohibits installing an oil furnace or replacing one with another fossil-fuel furnace in an existing building. The regulation also bans the repair of oil-fuelled heating systems over 20 years old and of oil-fuelled water heaters over 10 years old.

If you have questions or need help choosing a new system, read our article "Which heating system should you choose?" at CAAQUEBEC.COM. Our Residential Advisory Services can also respond to your queries.

It's time to take the annual radon test

1. Buy a dosimeter at the CAA-Quebec Boutique, at the Association pulmonaire du Québec or at your local hardware or big-box stores.
2. Install it in the basement in a room occupied for more than four hours each day - or on the ground floor. Follow the manufacturer's instructions.

3. Leave the device in place for 90 days, then pack it up and send it to the lab for analysis.

— **Any questions about radon? Contact our Residential Advisory Services for advice and assistance.**



Ice damming on your roof: what to do

Icicles hanging off the roof edge are pretty, especially when reflecting sunlight, but they also flag a serious problem that must be fixed promptly.

Ice damming occurs when the snow melt runs down from the roof during a warm spell until it reaches the colder overhang, refreezes and blocks drainage. Future snowmelt has nowhere to go, so it seeks another channel under the roofing shingles or tiles. Often it can seep into the attic and outer walls.

How to clear ice dams

Open small channels in the ice near the roof edge to allow water to run off. Pour hot water into the ice dam in the direction in which water normally flows off the roof. As you could easily cause damage to the roof, don't try to cut or break the ice with an axe or other tool.

Other permanent solutions to the problem would be installing heating cables on the roof or ensuring proper attic insulation and ventilation.

What if water gets in?

Provided your home-insurance policy has a *Water Damage – Above-Ground Water* endorsement, your insurer will take care of this problem. Our Residential Advisory Services can field all your questions or help you find a reliable home-renovation contractor.

HOME INSURANCE AND PETS

What types of damages are covered?

Overall, home insurance covers damage caused by your pet, whether it's havoc or injury. There are, however, some specifics to be considered.

BY — **KARINE BILODEAU**



Invaluable liability insurance

An essential part of your home insurance policy, civil liability covers property damage or bodily injury caused to third parties by you, your family members or pets.

If someone injured by your pet files a lawsuit against you, your insurer will handle your defence. If the court rules that you are at fault, your insurer will pay the compensation demand. If your pet causes damage to other people's property – for example, by scratching or chewing furniture – your home insurance may cover repair or replacement costs. And if it injures another pet, your civil-liability coverage also comes into play and will cover the sums claimed, up to the maximum established in the policy (usually \$1 million to \$2 million).

Damage caused to your own property

An "all risks" insurance policy will cover destruction and damage caused by your cat or dog to your own furniture, carpets or other belongings. For high-value assets, insurers impose a reimbursement limit that varies from one policy to another.

However, keep in mind that there is always a deductible to pay. This is stipulated in your home insurance contract. Has your dog chewed up part of your living room carpet and your deductible is set at \$500? Then figure out what makes more financial sense to you: filing a claim or replacing the carpet.

Important details to know

Each insurer has specific conditions, exclusions and limitations for its coverage of damage caused by household pets. It's essential that you review your home-insurance policy carefully and contact your insurer should you have any questions.

It's essential that you declare the existence of your pet(s) when you sign up for insurance. If the pet is a dog, the insurer would want to know its breed as certain insurers exclude from coverage breeds considered high-risk while other insurers factor in this risk. If you own a high-risk dog, don't be surprised if insurers or brokers you contact are unwilling even to provide you with a quote. Since liability coverage is an integral part of your home-insurance policy, it's better to



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disclose everything to the insurer to avoid future claim problems.

Having trouble getting insurance because of your pet? Ask an insurance broker for assistance. They will shop around for insurers specializing in this type of risk. You can also contact the Insur-

ance Information Centre, created jointly by the Insurance Bureau of Canada (IBC) and the Groupement des Assureurs Automobiles (GAA). Specialists will guide you through the process without charge.



SUZANNE'S VIEW

Keep in mind that home insurance never covers damage caused by vermin, insects, birds, rodents, raccoons or bats. It does cover damage caused by household pets such as cats or dogs.

SUZANNE MICHAUD
VP Insurance,
CAA-Quebec

Key steps in making a claim

First, you must inform your insurer of any property damage or bodily injury caused by your pet. Take photos or videos of the damage or injury and, if necessary, send them along with any other documents your insurer requires (like appraisals or repair bills).

Your insurer will inform you of further steps, including the time required to process the claim. Follow their instructions and reply as soon as possible to any requests for more information.

WINTER POWER OUTAGES

Are you ready?

In 2022, extreme weather events – strong winds, snowstorms and violent thunderstorms – wreaked havoc on the Quebec power grid. Power outages were more frequent, lasting for days on end.

A safe, comfortable winter calls for preparation. Here are our recommendations.

BY — JACQUELINE SIMONEAU



Emergency kit

Put together an emergency kit for at least 72 hours of self-sufficiency. Include basic items like emergency lighting devices (flashlight or headlamp, flameless candles, candles and matches or lighter), extra batteries, drinking water, non-perishable foods and a battery-powered radio to keep track of events.

Food storage and cooking without electricity

During an outage, avoid opening the fridge or freezer doors unless absolutely necessary. Store perishable foods in coolers – they'll keep longer. A fondue set can be handy for a short time, while cooking on a barbecue or a camping stove is a better option, provided you do so outside and never in a garage or near air inlets. Have full fuel canisters on hand. And stock up on extra fuel. But beware: Never refuel until the stove has cooled down, warns Julien Fortier, Prevention Officer of the Montreal Fire Department. A hot stove could explode causing severe burns.



A GOOD HABIT TO HAVE —> **Always keep on hand canned food (fruits, vegetables and proteins), pasta and rice, snack bars, crackers and biscuits, dry peas and lentils, soup mix, dehydrated meals, nuts, grains, peanut butter, cereals.**



Alternative heat sources

During a power outage, fireplaces, wood-burning stoves or natural-gas heaters fitted with backup batteries can come in handy. But they must be properly maintained as a matter of course. Your chimney, for example, must be swept every autumn or when the creosote buildup is at least three millimetres' thick. And be sure to keep an adequate supply of dry, seasoned firewood in case the outage lasts longer than expected. Place cooled ashes in a metal container with a lid before disposing of them outside, far away from all combustible materials.

Prevention of accidental poisoning

Frequently test the smoke and carbon-monoxide (CO) detectors. The latter is particularly important if you have a combustion appliance or an attached garage. Fortier recommends hardwired models with battery backup. He also recommends installing at least one smoke and CO detector per floor, ideally near bedrooms so that an alarm can be heard while you're asleep. Get a portable fire extinguisher or make sure the one you already own is compliant and in good working order.



A portable generator?

Fed up with blackouts, you've decided to get a portable generator. To figure out what size generator will fit your needs, Domenico Iasenza, President of Novatek Electric Inc., advises that you make a list of the appliances you own, add up their wattages plus an extra 25-percent safety margin (to cover the power it takes to start them up). The wattage for each appliance is usually shown on its label or in the user manual.

Portable generators run on gasoline, gas (natural or propane), or a combination of both. Iasenza likes hybrid models because they ensure an uninterrupted power supply. Other criteria to consider: running time, weight, start-up system and noise.

For a safer installation, have the generator connected to your electric panel by a master electrician and follow the manufacturer's instructions.



YVES ALLARD,
Supervisor,
Residential Advisory
Services CAA-Quebec

A TIP FROM YVES

Are you hesitating between a standard or inverter generator? A standard model suits the needs of most consumers. But if your appliances are sensitive to power fluctuations (like computers, TVs and other pricey electronics), an inverter generator would probably be more helpful.



CAA-Quebec Members

Our Residential Advisory Services can answer all your queries regarding portable generators and assist you in preparing for inevitable power outages. To install your generator, and for all other electrical work, contact an electrician listed in the CAA-Quebec network of Approved Residential Suppliers. You'll get a 3-percent discount (up to \$100) on the total amount.

Insurance 101

Is it possible to insure property against increasingly frequent and intense natural disasters?

Yes indeed! Contrary to common belief, damage caused by most acts of God (meaning severe, unanticipated events for which no human being is responsible) is covered by insurance.

In Quebec, most home insurance policies cover natural hazards such as hail, lightning, snow- or windstorms, and even forest fires. Damage caused by floods and earthquakes are generally insured by adding an endorsement. Landslides, however, are not insurable.

Prevention is another form of protection

Of course, even if you already have home insurance, you can help prevent the severity of damage if a claim is to be made. Pay attention to extreme-weather alerts and protect your assets from being blown away or damaged. Also important are preventive maintenance measures like clearing gutters to ensure proper water drainage, removing overloaded snow from the roof, or promptly repairing a damaged roof. The same goes for any cracks appearing in the house foundation.

What's important is to assess your needs – as well as your level of risk tolerance – with your insurance advisor and get the necessary protection.



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BUYING GUIDE

Home surveillance cameras

Video-surveillance systems are growing increasingly popular, accessible and affordable. But it's not always easy to sort through the countless options on offer.

Here are a few pointers to help you make a suitable choice.

BY — JACQUELINE SIMONEAU

Video surveillance doesn't replace an alarm system, but it can be useful in remotely monitoring your home, thereby guarding it against burglary, vandalism, intrusion and even serious water damage.

Surveillance cameras come in several types: outdoor, indoor or integrated in smart doorbells, all using analog or Internet Protocol (IP) technology. "Most are fitted with remote access technology (RAT), allowing you to see what's going on at your house – in real time or in playback – via your smartphone, tablet or computer. It doesn't matter where you are, as long as you have internet access," says Dominic Dufault, President of Astral Sécurité. Both indoor and outdoor IP cameras are connected to a video-surveillance recorder that also processes, stores and transmits data and video footage. Recordings captured by smart doorbells are generally stored in the cloud.

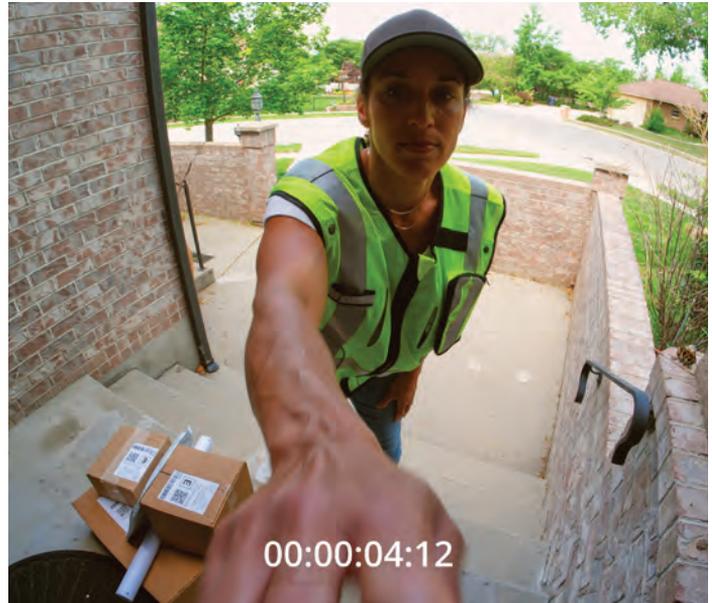
Wireless or wired

The choice here is between wired and wireless cameras. Wired cameras require the installation of a coaxial or network cable system. As such they are less prone to signal interferences or connection failures and so are a more reliable option than wireless cameras. The latter are easier to set up and offer more flexibility but their batteries require periodic charging (in general, the device will notify you when the battery is low).

Recording quality is an essential criterion – you would want clear videos of what's happening! "Video resolution must be at least 1080 pixels. The higher the resolution, the clearer the image," says Dufault. Another crucial element is the camera's viewing angle. A fixed-lens camera points in just one direction; whereas a motorized-lens camera covers a wider area – it zooms in and out, rotates 360 degrees and is controlled remotely.

And then there are night-vision cameras. "Infrared cameras operate in total darkness, recording images in black and white when the infrared light is activated," explains Dufault. "Or you can get a camera with ColorVu technology that captures colour videos and images even in low-light conditions. The choice is up to each person's particular needs."

Other factors to consider are recordings storage, recording duration and mode (continuous or occasional), audio quality, motion detection, alerts and data privacy.



CAA-Quebec Members

If you need advice choosing a home-surveillance system, contact our Residential Advisory Services department. Take advantage of the 5-percent discount on the monthly rate of your home-alarm package, applicable to both 36-month and 60-month contracts, at GardaWorld Security Systems.

What does the law say?

Home-surveillance cameras – as defined in Articles 3 and 35 of the Civil Code and Article 5 of the Charter of Human Rights and Freedoms – are legal in Quebec. Primarily, it's important to respect the privacy and private lives of others. If you do plan to film areas that include people – such as the janitor, cleaning personnel or residents in a long-term care facility (CHSLD) – you must have a valid reason to do so and must inform all concerned of the camera's presence. When it comes to outdoor cameras and smart doorbells, there's no need to notify people because they are already in a public space. Always remember, though, that security cameras must never be used to spy on your neighbours (it could invade their privacy).

Hearing health speaks to everyone.

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Mobility

We inform and advice on all mobility issues, whatever your vehicle happens to be – a four-wheeler, two-wheeler, EV or RV.



Charging stations on offer at the CAA-Quebec Boutique

Going electric is getting easier: Residential charging stations are now available online at the CAA-Quebec Boutique. Rigorously selected and tested for the Quebec climate, these units are reliable, efficient, compatible with all types of plug-in vehicles and can be installed indoor or out. What's more, they are eligible for government rebates and come with a minimum warranty of two years. Members get 3-percent back in CAA Dollars at [BOUTIQUE.CAAQUEBEC.COM/EN/COLLECTIONS/BORNE-DE-RECHARGE](https://boutique.caaquebec.com/en/collections/borne-de-recharge).

We can also guide you with installation

Besides helping you choose your charging station, our Residential Advisory Services can assist you in finding the right installer from our network of Approved Residential Supplier – you'll get a 3-percent discount, up to \$100. Our advisors can also guide you in applying for the government rebate.

— Call them Monday to Friday, 8:30 a.m. to 5 p.m., at 1-888-471-2424.



Michel Pilon, Daniel Fortier and Gaston Côté, driving instructors at CAA-Quebec

CAA-Quebec is involved in the training of future police officers

For the past 23 years, our road-safety experts have taught defensive and precision driving to police-technology students at Cégep Garneau, Campus Notre-Dame-de-Foy and at John-Abbott College.

Over a closed-circuit course, would-be police officers develop their driving skills and learn specific manoeuvres like the forward and backward slalom, 180-degree turns and precision stopping. The training program also includes actual outings on public roads with our instructors.



Why your winter tires cost a bit more

In its budget tabled last March, the Quebec Government announced an increase in the specific duty on new tires (in order to fund the recycling of used tires). As of last July 1, the duty is \$4.50 (up from \$3) per new road-vehicle tire with a rim diameter equal to or less than 62.2 centimetres and an overall diameter equal to or less than 83.8 centimetres; and \$6 (up from \$4) per new road-vehicle tire with a rim diameter equal to or less than 62.2 centimetres and an overall diameter greater than 83.8 centimetres but not exceeding 123.2 centimetres.

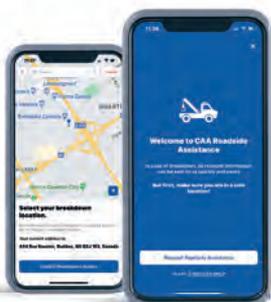
These new amounts reflect the current costs of collecting and treating used tires. In 2022, almost eight million tires were recovered throughout Quebec through the Quebec Integrated Used Tire Management Program.



Travel with peace of mind

You can rely on our **roadside assistance**, available throughout North America. It's the most comprehensive on the market.

- Towing
- Ride-home service
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- Door unlocking
- Assistance if you get stuck
- And much more!



Get help with the CAA Mobile app

It's the fastest way! You can even see the status of your request and follow your service vehicle in real time.





You asked us

Christine Larose, of Saint-Michel-des-Saints, wonders about the best time to trade in her 2010 car.

It's a question facing a lot of people, given the current long wait time for new cars – EVs especially – and the dearth of used cars on the market. Here are the facts.

Consider replacing your car if...

its cabin or body is missing parts, or if rust has reached the major components (like the subframe and chassis, floor, suspension turret);

- significant repairs (engine, transmission) are required;
- you often use it for far-from-home travel;
- you crave (a) the peace of mind afforded by a newer car and (b) features and options – like automatic emergency braking – not available on your current car.

Consider fixing your car if...

- it's never had an accident and has always been reliable;
- it's been well maintained and its engine, transmission, structure, suspension and brakes are still in good working order;
- its odometer shows less than 200,000 kilometres (more recent cars have a lifespan of about 300,000 kilometres, sometimes more);
- you've just spent almost \$2,000 on new summer or winter tires;
- you don't want high monthly payments.

With a little maintenance – for example, anti-rust treatment – and some touch-ups here and there on the body of the car, you can easily keep the car for a few more years.

That being said, why not give your vehicle a 180-degree check at a CAA-Quebec's authorized Vehicle Inspection Centre? You'll receive a complete rundown of its current condition so, according to your needs and situation, you can make the right decision.



Sylvain Légaré

Mobility Research Analyst

CAA-Quebec Mobility Advisory Services is free, exclusive to members, and answers the thousand and one questions that may cross your mind regarding your car, driving behaviour and safety. Take advantage of their expertise as often as you wish – it's included in your membership!

Any questions?

We're ready to assist you in various areas like travel, housing, mobility and insurance. Email us at CAAQUEBECMAGAZINE@CAAQUEBEC.COM.



BUYING OR SELLING A VEHICLE

The registration process just got easier!

Did you know? You no longer have to go to a Société de l'assurance automobile du Québec service outlet to transfer the ownership of your vehicle to the person buying it.

You can now transfer the ownership of your passenger vehicle (automobile, motor home or SUV) from your account to the buyer's account. The buyer will then be able to register the vehicle on the SAAQ's online platform, *SAAQcl*. It's quick, easy and worry-free!

How does it work?

Both the buyer and the seller have to create a personal *SAAQcl* account to carry out this operation securely.

SELLING YOUR VEHICLE? Start by identifying the vehicle and entering the identification number found on the buyer's driver's licence. Then enter the sale price. You'll also have the option of transferring your licence plate to the buyer.

BUYING A VEHICLE? Simply access your *SAAQcl* account, accept the vehicle transfer, and register the vehicle within 48 business hours following the seller's transfer. Among other things, you will have to enter the vehicle's odometer reading and add your banking information to your account to pay the Quebec sales tax (QST) and any applicable registration fees. No need to go anywhere!

Before making or accepting the transfer and exchanging the keys for money, the buyer and seller must carry out all the necessary background checks regarding personal identity and have the vehicle inspected.

Less stress, more success

The ownership transfer is officially recognized in the SAAQ's system as soon as the buyer accepts the transfer. Both individuals will immediately see a change in their accounts. The information on the vehicle will be deleted from the seller's account and displayed in the buyer's account. The buyer will then be able to view and download their registration certificate, and if applicable, their temporary licence plate.

By using *SAAQcl*, you can rest assured that the transfer is completed without having to leave your home.

Eligibility criteria

Certain conditions must be met in order to carry out the transfer of ownership online. For more information about the online registration process for a vehicle sold between individuals, please visit: saaq.gouv.qc.ca/transferring-vehicle.

Transferring ownership of your passenger vehicle



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[saaq.gouv.qc.ca/
transferring-vehicle](https://saaq.gouv.qc.ca/transferring-vehicle)

Votre 
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**Société de l'assurance
automobile**

Québec 



Driver fatigue

The Société de l'Assurance Automobile du Québec (SAAQ) has a catchy slogan to bring awareness to this particular issue. "Stop driving before fatigue stops you." couldn't be more spot on.

BY — JULIE PERREAULT

SAAQ statistics show that in 2022, driver fatigue accounted for almost 25 percent of road accidents causing bodily injury. The same percentage was also observed in fatal accidents. Of the 392 road deaths recorded in 2022, 87 resulted from driver fatigue.

Signs

Recognizing fatigue is essential, especially since indications can vary from one person to another. For example, you might feel a tingling sensation in the eyes or be unable to keep them wide open. Your vision could become blurry, at times causing you to confuse shadows with animals or objects. Momentary loss of alertness behind the wheel could also occur, as well as blackouts about a block of driving you just did, and having trouble maintaining speed or trajectory. And a telltale indicator would be repeated yawning.

What to do?

You've guessed it: turning up the radio, rolling down the window or gulping an energy drink won't work. If you're on the road and feel these signs, the SAAQ recommends asking a passenger to take over if possible. If you're travelling alone, pull over at a rest area and take a 30-minute nap. Also recommended is having a quick drink of coffee before your nap (caffeine takes effect in about 20 minutes) to let you wake up feeling rested and alert.

To avoid aggravating fatigue, reduce your speed and dim the dashboard light. During long drives, stop in a safe area every two hours to walk and stretch.



MARCO HARRISON
Director,
CAA-Quebec
Foundation

MARCO'S SIGNIFICANT FINDINGS

“Driver fatigue is the third leading cause of death on Quebec roads, after alcohol and speeding. If you sleep less than five hours a night, you’ll increase your risk of sleep deficit. This is even more true if you’re a male aged 50 and older, as the risk of having an undiagnosed sleep disorder is even more pronounced for this demographic group. Most adults should get at least seven hours of sleep each night.”

Prevention is the best option

These tips may help you complete your journey without incident, but prevention is always best. If you plan a long trip, be sure to get enough sleep before setting out. If necessary, break your trip into shorter segments over several days. Eat light meals and drink water regularly. Be sure to avoid driving at night or during the hours normally reserved for sleeping. Try to drive in the mornings or between 3 p.m. and 10 p.m.

What’s most important to remember is that managing driver fatigue is tough and should be dealt with seriously. It’s better to take the time to rest rather than take unnecessary risks on the road. By adopting a preventive approach, you’ll ensure safer and more serene drive, guaranteeing the safety of all road users.



CAA-Quebec Members

You’re tired and feel you shouldn’t get behind the wheel. CAA-Quebec’s Safe Ride Service will take you – and your car – home safely, within a radius of 25 kilometres from the point of departure (50 kilometres for CAA Premier members). This service counts as one of the four Roadside Assistance services to which you are entitled per membership year. (Note: Only the membership cardholder may ride in the tow truck.)



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Insurance

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EVs

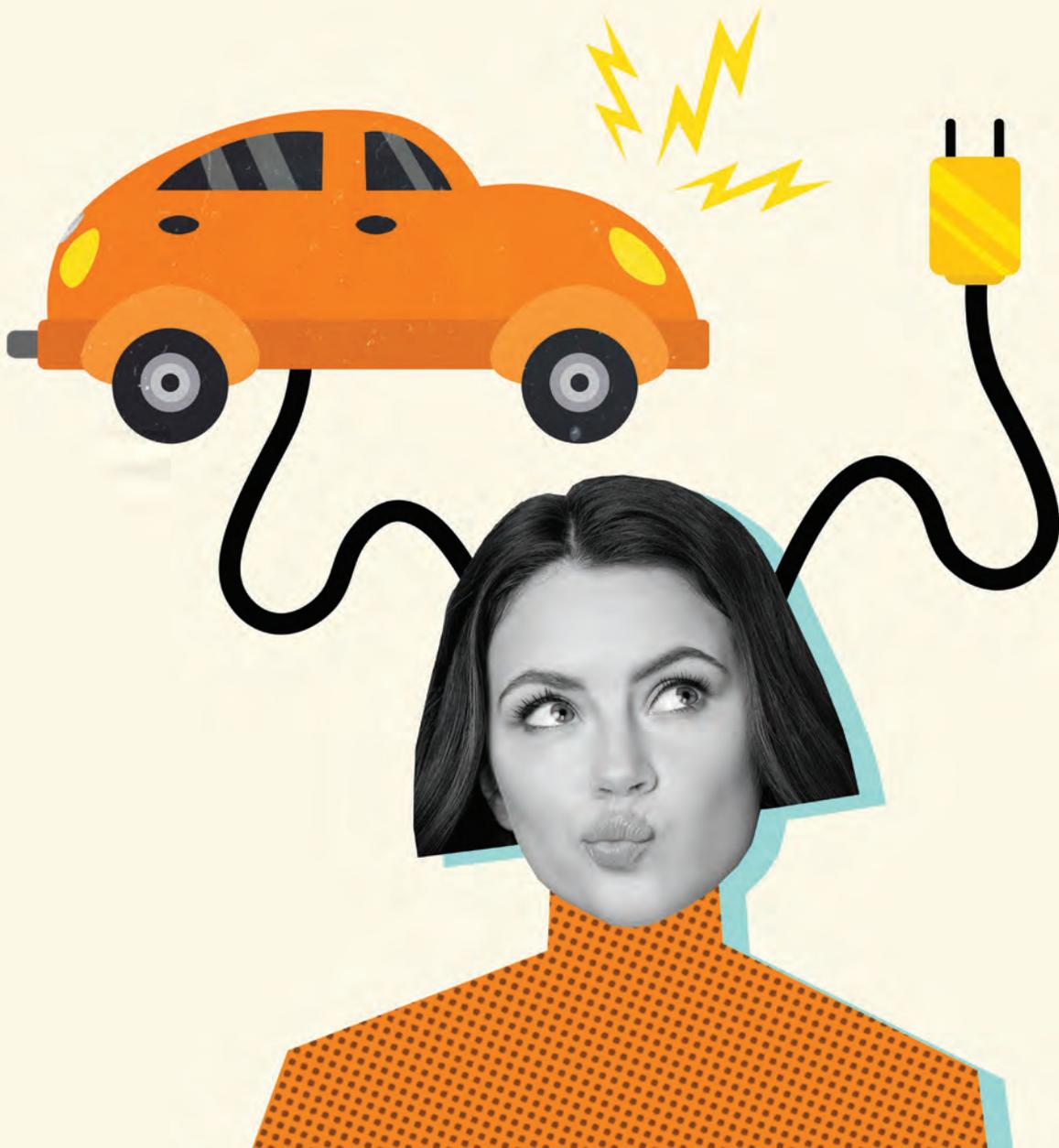
Glitches while recharging?

So, the charger won't start, or a red light comes on, or the charging gun won't detach from the charging port. What to do? The following should help you pinpoint and solve the problem.

BY — NADINE FILION

The EV won't start

Just like internal-combustion-engine vehicles, all EVs are fitted with a 12-volt system and battery. If this battery self-discharges (and it probably will, especially during heat waves or periods of extreme cold), the power supply to critical components (like doors, power windows, lights, wipers) will be compromised. Contact your mechanic or CAA-Quebec Roadside Assistance as you could be in need of a boost or a new battery.



The charger won't start

This problem may be your EV timer being programmed for charging at specific times. Check its settings and adjust accordingly.

If the timer is not at fault, check the charging gun. Unplug it, then plug it in again. If it still doesn't work, turn off then restart the charger before trying the connection again. A blinking yellow warning light indicates a bad connection, while a red one means a connection has been established but with some difficulty. Look over your cable for any damage or a tear in the casing. If the tip of the charging gun looks worn out or blackened, it may need to be replaced.

If your charging station or EV is linked to a mobile app, check for notifications and make the necessary updates.

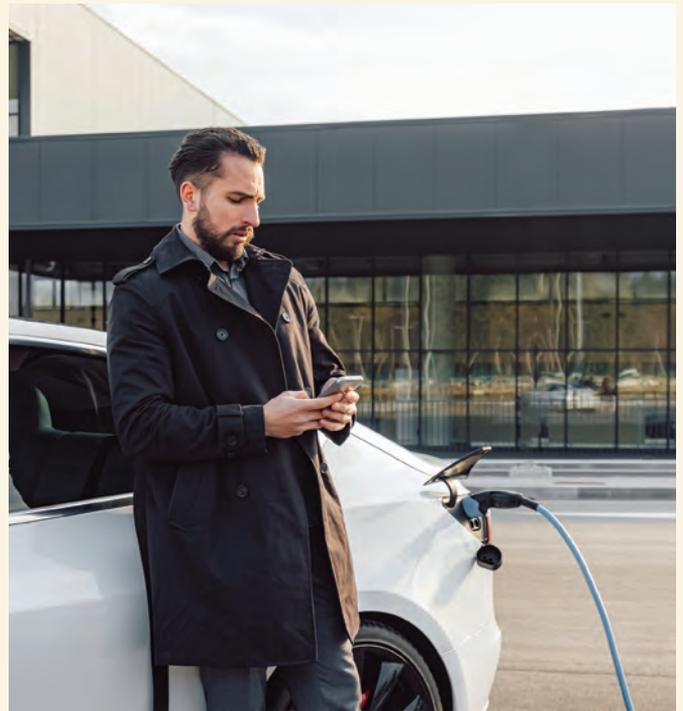
IS IT THE COLD WEATHER? Snow and ice might settle onto the tip of the charging gun. Wipe any obstruction away with a dry cloth.

IF IT STILL DOESN'T WORK? Turn off the appropriate breaker on the electric panel, then turn it on again. Make sure your charger is properly plugged into the household outlet. You can also use a multimeter to test the outlet itself.

To rule out the possibility of a communication error between your charger and your EV, try to plug your EV into a public charger. If nothing works, contact CAA-Quebec Mobility Advisory Services: You may have to contact the charger manufacturer or distributor or hire an electrician. Caution: Never attempt to open the charger yourself.

The circuit breaker trips frequently

If your EV is plugged into a 120-volt outlet, is it blowing the fuse each time? Learn from your owner's manual if an option exists for reducing your EV amperage and, if so, how to go about it. Make sure you use a proper connection. Extension cords on a 120-volt outlet are generally not recommended for everyday use.



Charging is slow work

Generally speaking, charging your EV slows when the battery reaches 80-percent capacity to keep the battery as healthy as possible for as long as possible. However, if you notice a significant slowdown before the 80-percent threshold is reached, check the cable and the charging gun. If everything seems normal, contact the carmaker or the charger manufacturer for assistance.

IS IT THE COLD WEATHER? Level 2 chargers (240 volts) are not as affected by cold weather as fast chargers. That being said, EVs are designed to heat or cool off the battery in order for the battery to perform at its best. In extremely cold weather, it's important to leave your EV plugged in to maintain an optimal battery temperature, thereby improving the charging time.

The charging gun is stuck

For safety reasons, most EVs are fitted with a mechanism that prevents the charging gun from being released from the charging port if car doors are locked. To deactivate this mechanism, unlock all the doors (not just the driver's side) by pressing twice on the key fob.

IS IT THE COLD WEATHER? Ice buildup or condensation may have frozen the release mechanism. Thaw it using warm air from a blow dryer. Caution: Do not use hot water.

IF IT STILL DOESN'T WORK? Consult the "Manual Emergency Release Procedure" in your EV owner's manual. (If the manual is locked in the glove compartment, you can always consult it online.) If necessary, contact CAA-Quebec Roadside Assistance.



When your vehicle needs a little love

Rely on the specialists at CAA-Quebec's **Approved Auto Repair Service Locations** for a variety of vehicles, including quads and snowmobiles.

- Quality service and competent personnel
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caaquebec.com/autorepair

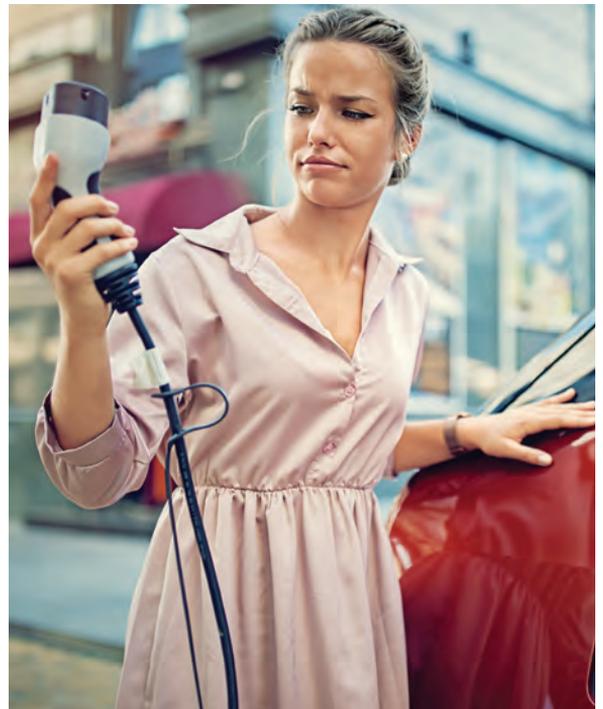


Some words of advice

Always safeguard the charging gun. Avoid dropping it on the ground, driving over it or exposing it to snow. Accidental breaks of this kind are generally not covered in the charger manufacturer warranty. You would need to replace both the charging gun and its cable – at a minimum cost of \$300. Protect your charging cable as well. Be careful not to drive over it, or crush it with the garage door or the snowblower.

Even if you've owned your EV and charger for a while, it's useful to study the owner's manual. You'll find almost all relevant information, advice and troubleshooting there. Most of the time, the problem has to do with the EV rather than with the charging station. After all, it's the EV that calls almost all the shots!

— Our thanks go to Simon-Pierre Rioux, spokesperson for the Association des Véhicules Électriques du Québec (AVEQ); to Steven Tremblay, Information Officer, CAA-Quebec Mobility Advisory Services; and to Jesse Caron, Automotive Expert at CAA-Quebec, for their collaboration in preparing this article.



CAA-Quebec Members

Our EV experts can inform and assist you. You'll find a wealth of information on EV charging and chargers in the *Electric Mobility* section at CAAQUEBEC.COM. You'll also get 3 percent back in CAA Dollars when you buy your charger at CAAQUEBEC.COM/BOUTIQUE.



Charging a vehicle has never been easier

Interested in acquiring an electric vehicle charging station?
Take advantage of our expertise and exclusive benefits.

- ➔ **Choice of station:** seek advice from our **Mobility Advisory Services** specialists and ask any questions you may have.
- ➔ **Purchase:** choose one of the carefully selected models offered at the **CAA-Quebec Boutique** online and receive a discount in **CAA Dollars**.
- ➔ **Installation:** enjoy a discount when dealing with one of our **Approved Auto Repair Services**.



AUTOMOBILES

Keep an eye out for these new brands

What cars will be next to appear on the market? Can we put stock in their being sold in Canada? And above all, if we do decide to buy one, what can we expect to get? Here's a hint: These new brands are mostly start-ups specializing in all-electric vehicles. Those on the way to commercialization in Canada are listed here.

BY — NADINE FILION

Rimac Nevera: speed-record champion

This all-electric “hypercar” turned heads at the last Montreal F1 Grand Prix, and for good reason. Designed and built in Croatia, it was the first of some 150 units slated for North America. Generating as much as 1,914 horsepower and with a top speed reaching 412 kilometres per hour, the Rimac Nevera already holds 20 or so world speed records, going from 0 to 100 km/h in just 1.8 seconds. This wonder car will cost you the quite reasonable sum of CAD \$3 million.

RIMAC-AUTOMOBILI.COM



Ineos: serious off-roaders

A global chemical company, Ineos is headed by the British billionaire Jim Ratcliffe. This fervent admirer of the Land Rover Defender was deeply disappointed when the end of its production was announced in 2016 (a second generation appeared in 2020). In response, Ratcliffe undertook the ambitious mission to create the world's greatest utilitarian 4X4.

And so were born the Ineos Grenadier off-roader and its pickup version the Quarter-Master. Both are powered not by electricity but by turbo V6's from BMW. They embody tradition, with a ladder-frame chassis, three locking differentials and solid beam axles, all of which were produced by none other than John Deere of big green tractor fame.

Ironically, the Ineos are assembled at a former Mercedes-Benz plant in Hambach, France, where the tiny Smart Fortwos were made. The first units were delivered to the U.K. and Europe in late 2022. Their arrival in North America, including Canada, is planned for 2024. Prices should hover around CAD \$92,000 and up.

INEOSGRENADIER.COM/EN/CA



Lucid: in Canada since 2022

Founded in 2007, this all-electric car manufacturer offers models designed in California and manufactured in Arizona, even though the majority of its capital comes from Saudi Arabia. Its luxurious Lucid Air, boasting an unsurpassed 830-kilometre range, made its Canadian debut in Spring 2022. Canadian prices range from \$125,000 (Lucid Air Pure) to \$327,500 (Lucid Air Sapphire). Canadians can order their "Air" from one of the company's three so-called Lucid Studios – in Vancouver, Toronto and on Rue Saint-Jacques in Montreal.

Debuting in 2024 is the seven-seat SUV Lucid Gravity. Prices haven't been disclosed, but those interested can put their names on a waiting list now.

LUCIDMOTORS.COM/EN-CA





© RIVIAN

Rivian R1T



© RIVIAN

Rivian R1S

Rivian: with a little help from Amazon

Despite its financial ups and downs over the past few years, the California-based all-electric truck maker Rivian persistently continues to make its mark. Is it partly thanks to an e-commerce giant's 18-percent stake in the company? It's hard to say for sure, but no doubt having Amazon's orders for 100,000 delivery vans can't hurt! The Rivian R1T (pickup truck) and Rivian R1S (SUV) models have been commercialized in the United States for two years now, placing them on the market even before the Ford F-150 Lightning. These vehicles are assembled in the former Mitsubishi plant in Normal, Illinois.

In Canada, distribution of Rivian models is a slower process. The first units were delivered in Fall 2022, but only in Western Canada. In Quebec, Ontario and further east, delivery dates have been pushed back until 2024. Canadians who have reserved their R1 (priced at approximately CAD \$100,000) will have waited five years to get their order.

[RIVIAN.COM](https://www.rivian.com)

Fisker: not good karma

California-based Fisker Inc., founded by Danish automobile designer Henrik Fisker, launched the luxury plug-in hybrid Fisker Karma a decade ago. Production was only at 2,500 units, but its history already was marred by serial setbacks – production delays, safety recalls, legal disputes (especially with Tesla for industrial theft), and damage caused by Hurricane Sandy, which wiped out almost 340 Karmas waiting for delivery at the port of Newark, NJ. It went bankrupt soon after.



© FISKER

In 2016, Henrik Fisker revived the company with the Fisker Ocean, an all-electric five-seat SUV to be assembled in Austria by Canadian auto-parts company Magna. Originally planned to be delivered in 2021, the first units were finally delivered this past summer, but only in Europe.

In Canada, the Fisker Ocean has aroused great interest with its 400-kilometre range and starting price of CAD \$44,000. It's hard not to also anticipate the promised city-friendly EV Fisker PEAR and the GT sports car Fisker Ronin. But perhaps it's better not to hold one's breath while waiting for their appearance. When it comes to unfulfilled promises, Fisker holds the gold medal.

[FISKERINC.COM/EN-CA/OCEAN](https://www.fiskerinc.com/en-ca/ocean)

Fisker Ocean



© FISKER

VinFast: from Hanoi to Laval

A subsidiary of the Vingroup Conglomerate, the SUV maker VinFast has considerable financial resources. This automobile brand is relatively young (founded only six years ago) but it has already established three points of sale in Canada, including one in Carrefour Laval. Its first model, the five-seat VF8 made in Hanoi, has recently been delivered to Canadian customers. It will be followed by the seven-seat VF9, scheduled for release in late 2023. The compact VF7 is scheduled to appear in 2024. And the even more compact VF6 will likely be manufactured in the United States – in a plant VinFast plans to build in North Carolina.

VINFASTAUTO.CA/EN



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Liteborne Aurium SEV

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2023 BYD Dolphin

BYD

When are Chinese EVs coming to Canada?

Over the last two decades, Chinese automakers have participated in North American auto shows. But except for Geely that made its entrance into our market through its acquisition of Swedish Volvo/ Polestar in 2010, no other companies have managed to make a lasting impression.

Among the latest Chinese car brands to announce their intention to commercialize their vehicles here are BYD Auto, Nio and Liteborne.

You've no doubt come across Imperium SEV, the Chinese-made electric SUV, at the 2021 Montreal Electric Vehicle Show. Since then, however, the SEV's manufacturer has gone through substantial changes, including a new name, a new headquarters and a new chief executive officer.

Liteborn is the new name for Imperium, and the Imperium SEV has been rebranded Aurium SEV. Liteborn soon intends to commercialize the Aurium SEV, as well as its van (Tradepro) and pickup truck (Terre-E). However, its website intended for Canadian consumers has so far released a vague promise: "Coming soon."

LITEBORNE.COM / BYD.COM/US

SNOW

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ROAD TRIP TO PRINCE EDWARD ISLAND with a Ford F-150 Hybrid ... and a travel trailer!



Our auto expert Jesse Caron owns an aging but efficient midsize crossover truck to tow his small family trailer. However, when the idea was put forward to tow it to Prince Edward Island in a Ford F-150 Lariat PowerBoost, he didn't hesitate for a second. The outcome was ... rather mixed.

Plenty of muscle, questionable behaviours

By adding an electric motor to Ford's usual 3.5-litre twin-turbocharged V6 engine, power is increased to 430 horsepower, and torque to a staggering 570 pound-feet. Obviously, our test model was able to haul our 908-kilogram (2,000-pound) trailer effortlessly; the towing mode was even superfluous. However, we had to drop the 10th gear to prevent the transmission from hunting for the right ratio while driving on inclines. Besides, this gearbox often imposes excessively harsh shifts.

Lower or higher consumption, it all depends

In addition to strengthening the F-150, the integration of a hybrid drivetrain has enabled Ford to report a combined fuel consumption rating of 10.4 L/100 km, the lowest for its class (diesel engines excluded). Amazingly, our leisurely drives around the island, while the trailer was parked at the campsite, required only 9.4 L/100 km!

In such conditions, the range nears 1,000 km. Alas, the "towing" portion of the trip required 18 to ... 22 L/100 km (!) on the rugged slopes of western New Brunswick.

Towing at its peak

As we tow our mobile abode with our crossover, the trailer's motion is always a little felt through the unibody structure. This is where the superiority of a body-on-frame pickup truck for towing a recreational vehicle, however light it may be, reveals itself. Our borrowed F-150 proved rock-steady, even in the presence of crosswinds or bumpy pavement. The caravan's weight attenuated the rear axle's tendency to bounce in the absence of a load.

An ace among all-rounders ... under certain conditions

Sure, the absence of a "ceiling" over the bed means that tall objects can be accommodated, while opening the tailgate naturally lengthens the floor area. However, this is not ideal for sheltering smaller items from the elements. The key? A tonneau cover, of course! Easy to install by yourself, the folding cover kindly supplied by Chartrand Ford in Laval only let a few drops through when the island weather kicked in. However, this accessory isn't cheap: In a time of scarce vehicle discounts, why not try to negotiate it with the dealer?

The height of convenience, but at what price?

A roomy compartment under the rear seat; wireless smartphone charging; clear, user-friendly screens; a central armrest that folds out to become a table; a power tailgate with retractable assist step; a 7.2 kW onboard generator: the F-150 we tested offered everything we needed to make our journey a whole lot smoother. Unfortunately, many of these features were included in the nearly \$19,000 worth of options on "our" truck, priced at over \$96,000. With no trade-in or down payment, this translates into monthly instalments of \$1,900 (including taxes) over six years!

Our verdict

Alluring us with its pulling capabilities, the responsiveness of its powertrain, its cozy interior and its frugality in the absence of a load, the F-150 hybrid cooled us down with its firmness on a damaged road, its electronic glitches and, last but not least, its excessive thirst for towing our little trailer. If you're looking to buy a truck for frequent towing, an electron-free model will do just as good a job for less money ... at least until the all-electric Lightning version is ready to take over.



SCAN TO WATCH THE VIDEO

EXTENDED TEST IN NUMBERS

3,193 km, including 1,890 km of towing
509 litres of regular fuel
15.9 L/100 km (without trailer: 9.4 L/100 km)
4 minor electronic problems
146,826 adult steps ... imagine how many the kids have walked!

PRICE (COMPLETE F-150 RANGE) – \$48,350 to \$154,035

PRICE OF TESTED MODEL (LARIAT 4X4 WITH CREW CAB, HYBRID ENGINE, HIGH LARIAT PACKAGE AND SEVERAL OPTIONS) – \$95,910

ENGINE – 3.5-litre twin-turbo V6 with direct injection and electric motor (430 hp)

TRANSMISSION – 10-speed automatic

transmission, manual mode

DRIVETRAIN – All-wheel drive

TOWING CAPACITY – 4,990 kg (11,000 lbs)



2024 HONDA CR-V

PRICE: \$37,125 to \$52,075

PROS —→ Vast cabin, impressive cargo space, good balance of comfort and handling, logical controls and screens, reasonable fuel consumption (gasoline engine), pleasant hybrid powertrain.

CONS —→ Exaggerated price, noisy turbo engine, hybrid engine is both rare and strangely thirsty, too-short front seats, incomplete equipment, highly prized by thieves.

The 2023 model-year marked the arrival of the sixth generation of the Honda CR-V. Honda still bases its best-selling model on the Civic sedan, which received a new platform just over a year ago. A hybrid powertrain is finally available, but only on the two most luxurious versions. Unlike several rivals, Honda still offers a front-wheel drive version of its compact utility vehicle, which makes it slightly more accessible financially.

The redesigned CR-V adds to the exceptional space and versatility that have characterized the series since its debut 26 years ago. With the reliability of the turbo engine apparently no longer an issue, we have no problem recommending this model, which is enjoyable on a daily basis, balanced on the road and relatively frugal at the pump. The stiff price, limited availability of the hybrid and the unfortunate popularity of the CR-V with thieves might lead you to look elsewhere, and there is no shortage of good choices.

TESTED MODEL

ENGINE — 1.5-litre 4-cylinder (190 hp)

TRANSMISSION — Continuously variable automatic

DRIVETRAIN — All-wheel drive

TEST TEMPERATURE — -12°C to 3°C

TESTED FUEL ECONOMY — 9.1 L/100 km

2023 HYUNDAI VENUE

PRICE: \$23,173 to \$27,723

PROS —→ Good visibility, relatively spacious interior, decent front seats, manoeuvrability in the city, smooth ride, simple controls.

CONS —→ High sensitivity to crosswinds, noisy ride, rear suspension sometimes bouncy, slow pickup for passing of merging, small trunk (rear backrests raised), high price for a subcompact in disguise.

Pop quiz! How much would you have to pay to drive away in Hyundai's cheapest hatchback? Around \$16,000? Well, not exactly. That was five years ago, back in the days of the Accent L Manual without air conditioning. Nowadays, you'll pay just over \$23,000 for the Venue Essential, a front-wheel-drive micro-SUV that, beneath its sharp lines, is really no different ... than a better-equipped, high-riding Accent! Although the Venue hasn't changed much since its introduction in 2020, its starting price has jumped by \$4,000. Therefore, we wanted to double-check its relevance in today's market.

Don't bother searching for the word *highway* or finding a picture of the hinterland on the Venue's web page: Hyundai only showcases it in the "urban jungle." At last, an honest marketing campaign! Agile, nimble and easy to drive from the suburbs to downtown, the Venue becomes unstable, noisy and anemic as soon as it has to cope with wind, slopes or semi-trailers on the freeway. If you need to get out of town every so often, opt for a compact sedan to gain in confidence what you might be losing in versatility. Several carmakers, including Hyundai itself, still offer very capable models at prices on a par with the Venue.

TESTED MODEL

ENGINE — 1.6-litre 4-cylinder (121 hp)

TRANSMISSION — Continuously variable automatic

DRIVETRAIN — Front-wheel drive

TEST TEMPERATURE — 6°C to 18°C

TESTED FUEL ECONOMY — 7.9 L/100 km





2023 NISSAN ARIYA

PRICE: \$55,093 to \$73,043 (\$5,000 or \$12,000 govt. rebates not included)

PROS —→ Vast interior, versatile trunk, pleasant front seats, very comfortable ride, competitive and realistic range, efficient charging.

CONS —→ Lean in turns, overly light steering, restricted rear visibility, irritating haptic controls, no real one-pedal driving, high price.

Pioneer of electric vehicles with the LEAF, unveiled in 2010, Nissan has finally launched its second electric-drive model 12 years later. The Ariya enters the highly competitive all-electric compact sport-utility segment with no less than six combinations of batteries (standard or extended range), drive wheels (front-wheel drive or all-wheel drive) and interior features. Depending on the version, driving range extends from 330 kilometres to 490 kilometres, right on average for the category.

The arrival of the Ariya allows Nissan to make up for lost time in the electric vehicle ecosystem, notably in terms of charging, range and battery cooling. Spacious, comfortable and well-made, the brand's first electric SUV can meet the needs of most families. However, it lacks what it takes to stand out in a fiercely competitive segment, especially in view of a strangely stiff price from an automaker that usually aims for affordability.

TESTED MODEL

ENGINE – Front electric motor with 87 kWh lithium-ion battery (238 hp)

TRANSMISSION – 1-speed automatic (direct drive)

DRIVETRAIN – Front-wheel drive

CLAIMED RANGE – 465 km

RECHARGING (manufacturer data) – 1 hr 30 min from 10% to 80% charge

(50-kW fast-charging); 14 hrs for a complete charge (240-volt charging)

TEST TEMPERATURE – 7°C to 34°C

TESTED ENERGY CONSUMPTION – 22.4 kWh/100 km (equivalent to 2.4 L/100 km)

Erratum

Fall issue: "When vehicles collide: Who's at fault?"

In case of a fender-bender and you're not found at fault, you won't have to pay any deductible and the insurer will cover all costs for repairs to your vehicle. If you have an accident for which you are responsible, you must have Chapter B coverage in your insurance policy to be compensated and you will also have to pay the deductible.

CAA QUEBEC

PUBLISHER

CAA-Quebec
caaquebec.com

PROJECT MANAGER

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CAA-Quebec Magazine is published four times per year.
ISSN 0838-6846

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