

# CAA

## QUEBEC

SPRING  
2023

**TRAVEL** River cruises: Culture and relaxation

**HOME** Up-to-code guardrails and handrails

**MOBILITY** Safe battery-boosting techniques

**INSURANCE** Does it cost more to insure EVs?



SAVE WITHOUT  
DEPRIVING YOURSELF



Everyone can benefit from the CAA-Quebec card, passengers and drivers alike, regardless of the vehicle.

## Offer it to your loved one

- ➔ Your partner
- ➔ Your teens
- ➔ Your parents
- ➔ etc.



You get a reward!

**25**  
CAA Dollars

for a new primary member<sup>1</sup>

**10**  
CAA Dollars

for a new additional member<sup>2</sup>

[caaquebec.com/gift](http://caaquebec.com/gift)

Use code RP23

1-877-832-6744

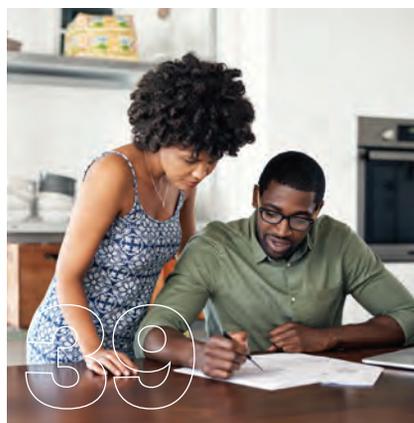


1. Earn 25 CAA Dollars by gifting a membership card to a person 16 years of age or older who is not linked to your member account (who does not live with you). 2. The member added to your account must be a person 14 years of age or older living at the same address as you. Your child residing at a different address is also eligible if they are 24 years of age or younger and a full-time student. The membership being offered must be a CAA Classic membership or higher. This offer cannot be combined with any other offer. Other restrictions apply. Visit [caaquebec.com](http://caaquebec.com) for a complete description of all the services, discounts, products, benefits and regulations associated with CAA-Quebec membership. CAA-Quebec and its partners reserve the right to modify or terminate services and benefits at any time, in whole or in part, without notice.

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The entire magazine is available on [CAAQUEBEC.COM](http://CAAQUEBEC.COM). Follow us on social media to ask questions, consult our tips and advice pages, and interact with our community!

# An emphasis on collective well-being is in our DNA

Carrying out our engagement on the ground with employees and partners and knowing that people have trusted us for such a long time – that’s our basic and best source of motivation.



© DATH LANGLOIS PHOTOGRAPHE

**Richard Lachance**  
President and CEO

You’ve probably noticed our safety patrollers in your neighbourhood school zone every morning, or heard about our advocacy for road sharing and sustainable mobility. But what’s clear is that improving road safety and reducing our mobility footprint form a fundamental part of our commitment to the well-being of the collective.

On the brink of its 119th year, CAA-Quebec is more motivated than ever to accelerate the transition to electric mobility. We’ve been studying the subject for more than a decade and, along with our more than 1.3 million members, we’re convinced we can make a positive impact, greater than the sum of individual gestures.

## Take action and lead by example

Year in, year out, our employees recycle, carpool, participate in blood drives, collect food for Christmas baskets, donate thousands of dollars to Centraide, and consistently act to help make a difference. Did you know that we’ve been providing free roadside assistance to Operation Red Nose volunteers for nearly 30 years, that several CAA-Quebec Approved Home Suppliers participate annually in the Maison Enfant Soleil Project, and that last December, the CAA-Quebec Foundation donated 150 brand new child car seats to needy families?

These actions are evidence of our employees’ and partners’ dedication, mutual empathy and social awareness. Carrying out this engagement all across Quebec and knowing that people have trusted us for such a long time is, without a doubt, our basic and best motivation.

## Pursuing the movement, one gesture at a time

We’re also aware of the sheer scope of the social and environmental challenges that lie in wait for us everywhere. While we were the first in Canada to put two mobile EV chargers into service for our members, our next goal will be to continue R&D efforts to find efficient non-polluting solutions for our roadside-assistance trucks. The recent acquisition of CAA-Quebec’s first fully electric light-duty service truck symbolizes our desire to strengthen and maintain our reputation as a positive agent of change. And we will continue to encourage responsible energy consumption.

It’s a long road to be sure, and it will never be perfect, but by believing in change and pooling our talents, we can continue to make a decisive contribution.

# It pays to show your CAA-Quebec card.



Up to  
**3¢** per liter\*  
**back in CAA Dollars**

**Exchange your CAA DOLLARS for Couche-Tard gift cards**

**20%** off  
 on an assortment of Couche-Tard products.\*

**rabais dollars**

**Couche-Tard** 

\*The discount applies to all Couche-Tard products, before taxes and deposit. These offers are valid upon presentation of the CAA-Quebec Membership Card and cannot be combined with any other offer. The fuel offer is valid on all types of fuel sold at participating Couche-Tard stores, upon presentation of the CAA-Quebec membership card. For CAA Classic, CAA Plus\* and CAA Premier\* members, the rebate is calculated on the basis of the number of liters of fuel purchased per transaction: 0 to 34.99 litres: 1¢ Back in CAA Dollars per liter of fuel, 35 to 54.99 litres: 2¢ back in CAA Dollars per liter of fuel, 55 liters or more: 3¢ back in CAA Dollars per liter of fuel. CAA Plus\* RV and CAA Premier\* RV Members get 3¢ back per liter of fuel no matter the number of liters purchased.

# Photo contest



## Winning photo

**KOOTENAY NATIONAL PARK - BRITISH COLUMBIA** —> It was twilight on September 6, 2022. The rain had subsided, giving way to timid shafts of sunlight. I had just completed the hike to Cobb Lake in Kootenay National Park, BC, but my legs still felt strong and there was a good hour of daylight left. The westward extension of the loop was tempting, so I pushed ahead. Awaiting me was an amazing vista: meadows and mountains dappled in sunlight that had proven elusive until then. Magic happens when you embrace the unknown!

— MARIANNE LACHARITÉ-LEMIEUX — SAINTE-CATHERINE-DE-HATLEY

Send your favourite vacation photo (maximum 5 megabytes) to [CAAQUEBEC.COM/CAAQUEBECMAGAZINE](https://CAAQUEBEC.COM/CAAQUEBECMAGAZINE) before March 15, 2023, along with a description of roughly 80 words. You'll have the chance to see it published in the next issue, and earn 250 CAA Dollars.

**THE LOWEST RATES GUARANTEED!  
UP TO 89% OFF THE COVER PRICE**



**WHY PAY MORE?**

**260** TITLES AVAILABLE  
**60** AT \$25 OR LESS!

**UP TO \$11**

**IN ADDITIONAL SAVINGS!**  
(ON MULTIPLE SUBSCRIPTION PURCHASE)

SCIENCE & NATURE: **18** TITLES

FOOD & WINE: **10** TITLES

KIDS & FAMILY: **51** TITLES

**ORDER NOW**

**CAMPUSDISCOUNT.COM - 1 800 265-0180**

Taxes not included. Other titles and lengths available. Rates include all fees including management fees except applicable taxes. Limited time offer. Certain conditions may apply. Availability and product prices may change without notice. Crossed-out rates are newsstand prices. Printed 01-2023

# News

Latest CAA-Quebec news and important things members need to know this spring.

## Investments in the 2022 Worst Roads

Several of the worst roads you called out last spring have benefited from repairs in the past few months, like Boulevard de la Gappe in Gatineau. Read the investment report for the 2022 worst roads at [CAAQUEBEC.COM](http://CAAQUEBEC.COM). Sit tight for the 2023 campaign! Your votes are important.



**AUTOMOBILE ET TOURING CLUB  
DU QUÉBEC (A.T.C.Q.)**

## NOTICE OF ANNUAL GENERAL AND EXTRAORDINARY MEETING OF MEMBERS

Notice is hereby given that an annual general and extraordinary meeting of members of the Automobile et Touring Club du Québec (the “Association”) will be held at Hotel Plaza, 3031 Boulevard Laurier, Québec City (Québec), G1V 2M2, on Thursday, April 20, 2023, at 11:30 a.m., for the following purposes:

1. To receive the Management reports;
2. To receive the Association’s financial statements for the fiscal year ending on November 30, 2022, as well as the auditors’ report thereon;
3. To elect Directors;
4. To appoint the Association’s auditors and authorize the Directors to establish their compensation;
5. To amend the provisions of the Administrative By-laws relating to the corporate member;
6. To deliberate on any other item that may be duly submitted to the meeting or to any adjournment thereof.

**Quebec City, January 15, 2023**

**Me Sophie Gagné, Corporate Secretary**

## What’s new in online insurance quotes

We’ve added functionalities to our online quoting tool. You can now get an auto-insurance quote for multiple drivers or multiple vehicles. This is a much-appreciated time saver.

Did you know that home insurance is paramount, even if you’re a renter? In fact, it’s financially wise to protect your possessions – imagine having to replace everything after there’s been a fire in your apartment building! Civil liability coverage is also essential. More good news: You can get a quote for tenant insurance from our website with just a few clicks!





Laurie Raphaël



### Two Five Diamond restaurants in Quebec

Diamond designations, assigned by professional CAA/AAA inspectors who anonymously visit targeted restaurants and hotels, are highly prized distinctions within the hospitality industry. This year, two Quebec City restaurants – Laurie Raphaël and Tanière<sup>3</sup> – make the Five Diamond list. Only 58 restaurants within North America have achieved this prestigious status, including just four in Canada.



Tanière<sup>3</sup>

© SIMON FERLAND

### Free EV tryouts at the Montreal and Quebec City auto shows

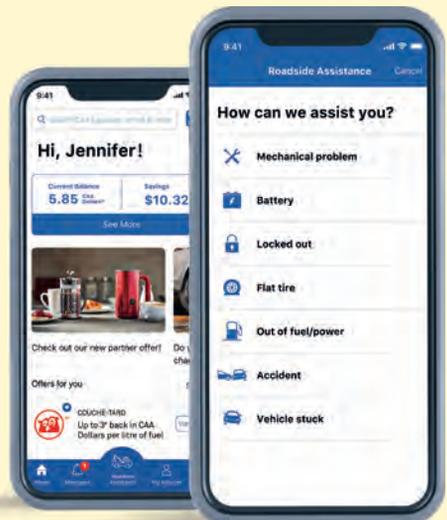
At this year's Montreal International Auto Show (MIAS), held from January 20 to 29, visitors were offered free test drives of all-electric and plug-in hybrid vehicles, courtesy of CAA-Quebec, Running Electric and MIAS. Anyone missing that opportunity can try their luck at the Quebec City International Auto Show on March 7 to 12. There are two requirements for admissibility: You must be at least 25 years old and possess a valid driver's licence. Come test-drive one of the 11 models available. This year's novelties include the Hyundai IONIQ 5, Kia EV6 and Nissan Ariya.



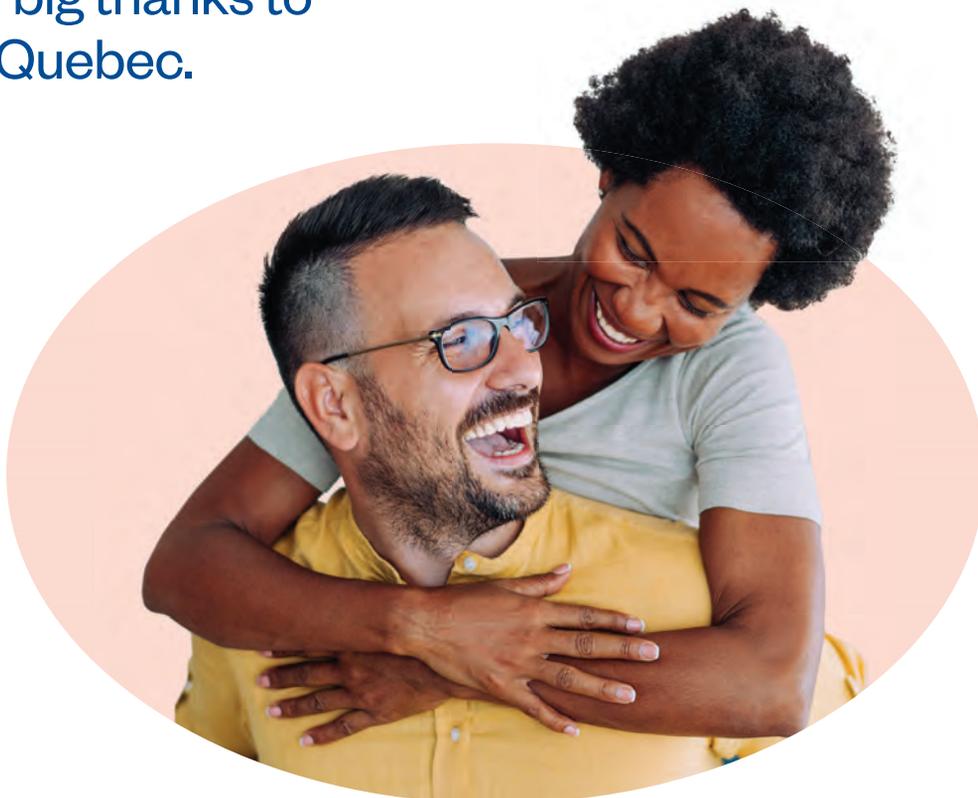
## For quick access to all your services



### ➔ Use the CAA Mobile App



This year, **Claire and Philippe** saved big thanks to CAA-Quebec.



## For their vehicle maintenance

→ **30 CAA Dollars** on fuel purchases



→ Almost **\$10 off** car products



→ Nearly **15 CAA Dollars** in an Approved Auto Repair Service Location



**Total savings: \$55<sup>1</sup>**

## For their cottage renovations

→ Over **\$20 off** tool rentals



→ More than **\$160 off** on a heat pump rental



→ **\$100 off** at an Approved Residential Supplier



**Total savings: \$280<sup>2</sup>**

**With \$335 in savings, your membership pays for itself in no time!**

# Keep your card close, it'll pay off!



Save at over  
**3,000 locations**  
with your membership card.



Enjoy instant  
**discounts**



Earn **CAA Dollars** back

Check out all the offers at  
[caaquebec.com/discounts](http://caaquebec.com/discounts)

**rabais**  
**dollars**

1. Up to 3¢ back in CAA Dollars per litre of fuel purchased at Couche-Tard. Rebate is based on the purchase of 1,000 litres per year; 10% discount at NAPA Auto Parts when purchasing products valued at \$69.47; 3% rebate in CAA Dollars at an Approved Auto Repair Service, applicable on the total bill before taxes, for a total of \$470 spent during the year. 2. 10% discount on tool rentals over a period of 3 days for a total of \$211.50; first 3 months free when renting a heat pump. A discount ranging from \$164.97 to \$230.97 depending on the selected model; 3% discount on the total bill (before taxes), up to \$100, for the services of an Approved Residential Supplier.

See full offer details at [caaquebec.com](http://caaquebec.com). CAA-Quebec and its partners reserve the right to modify or terminate services and benefits at any time, in whole or in part, without notice.



# Choose explo<sup>re</sup>

For cruises or for tours, you can count on our experienced French-speaking guides and hosts<sup>1</sup>.

Plus, **earn CAA Dollars** and **enjoy exclusive benefits!**

## Ocean cruises



### French Polynesia

Turquoise waters and trade winds  
July 7 to 22, 2023

STARTING AT **\$10,439**



**Alaska** Aboard the Rocky Mountaineer  
Among mountains and glaciers  
August 1 to 13, 2023

STARTING AT **\$8,279**



### North Sea

Experience Nordic nature and history  
August 3 to 19, 2023

STARTING AT **\$6,599**



### Corsica

Culture, tradition, and vistas  
August 22 to September 3, 2023

STARTING AT **\$7,299<sup>2</sup>**

## River cruises



### France

A feast for the senses  
August 27 to September 8, 2023

STARTING AT **\$6,299<sup>3</sup>**



### Western Canada

From the Rockies to the Pacific  
June 11 to 23, 2023 | September 10 to 22, 2023  
September 24 to October 6, 2023

STARTING AT **\$5,399**



### Austria and Germany

In the heart of the Tyrolean Alps  
August 22 to September 3, 2023

STARTING AT **\$4,999**



### England, Scotland and Ireland

Charms of the British Isles  
August 31 to September 16, 2023  
September 21 to October 7, 2023

STARTING AT **\$6,499**

Schedule an appointment with one of our counsellors today.

# 1-844-869-2439

[caaquebec.com/travel](http://caaquebec.com/travel)



CAA-Quebec Travel is licensed in Quebec. Prices do not include the Compensation Fund for Customers of Travel Agents contribution of \$3.50 per \$1,000. Prices and product descriptions were accurate as of January 13, 2023, and apply to new bookings made from February 17 to March 17, 2023. Prices are in Canadian dollars and are per person based on double occupancy. They include taxes, international flights and transfers mentioned in the itinerary, accommodations (inside staterooms for cruises unless otherwise indicated), meals mentioned in the itinerary, certain excursions, certain activities, and other transportation listed in the itinerary as well as government and port fees. Prices are subject to availability and supplier conditions. For general terms and conditions as well as product details, please visit [caaquebec.com/travel](http://caaquebec.com/travel).

**1.** The services of a CAA-Quebec Travel host are available with a minimum number of passengers. **2.** The price indicated is for a Main Deck category stateroom. **3.** The price indicated is for a Horizon Deck 3 category stateroom.



# How to reach us

## Travel Centres

### BOISBRIAND

2715, rue d'Annemasse  
450-435-3636

### BROSSARD

8940, boul. Leduc  
450-465-0620

### GATINEAU

960, boul. Maloney Ouest  
819-778-2225

### LAVAL

3131, boul. Saint-Martin Ouest  
450-682-8100

### LÉVIS

85, route du Président-Kennedy  
418-624-8585

### MONTREAL

1180, rue Drummond  
514-861-5111

### POINTE-CLAIRE

1000, boul. Saint-Jean  
514-426-2760

### QUEBEC (LEBOURGNEUF)

500, rue Bouvier  
418-624-8222

### QUEBEC (SAINTE-FOY)

2600, boul. Laurier  
418-653-9200

### SAGUENAY (CHICOUTIMI)

1700, boul. Talbot  
418-545-8686

### SAINT-LÉONARD

7178, boul. Langelier  
514-255-3560

### SHERBROOKE

2990, rue King Ouest  
819-566-5132

### TERREBONNE

314, montée des Pionniers  
450-585-9797

### TROIS-RIVIÈRES

4085, boul. des Récollets  
819-376-9393

See the complete address  
list at [CAAQUEBEC.COM](http://CAAQUEBEC.COM)

For more information and  
comments: [INFO@CAAQUEBEC.COM](mailto:INFO@CAAQUEBEC.COM)

## By phone



### Emergency Road Service

1-800-222-4357  
Cellphone: \*CAA

### Member Services

1-800-686-9243

### Travel Agency

1-888-549-5559

### Automotive Advisory Services

1-888-471-2424

### Residential Advisory Services

1-888-627-6666,  
514-861-6162 (Montreal)  
Emergency: 7 days a week,  
24 hours a day

### Insurance

Car and home, Travel, Accident,  
Pets, Health and Life  
1-855-861-5750



## DISCOVER WHERE **WE TIME** MEETS **ME TIME**

A Disney cruise is full of magical fun for kids and families with plenty of relaxation for adults. It's where the magic of Disney meets the enchantment of a cruise. Where "we time" like entertainment, dining and interactive experiences the whole family can enjoy together meets kids' clubs and adult-exclusive spaces designed for some much deserved "me time." And where it's easier than ever to come together, let go and create memories that will last a lifetime!

# Disney CRUISE LINE

©Disney © & TM Lucasfilm Ltd. DCL-22-2627512



Contact one of our counsellors!  
**1-844-869-2439**

CAA-Quebec Travel is licensed in Quebec.



# Good plans

Good ideas at low prices for spring.



## Colour your home

Nothing beats a fresh coat of paint on the walls to liven up a room. Get 25 percent off top-quality, regular-priced Bétonel, Dulux and Glidden paints at any Bétonel-Dulux store. Plus, you'll earn 3 percent back in CAA Dollars.

## New season, new look

New Look offers a host of discounts – like 10 percent off and 2 percent back in CAA Dollars on regular-priced prescription glasses, non-prescription sunglasses, lenses only and accessories. You'll also get 25 percent off a second pair of prescription glasses (applies to the lower-priced pair of the two).



## Fitness training

With spring comes the urge to work out. At Nautilus Plus, the first periodic payment is free when you buy an annual Boomerang membership, plus you get 30 percent off the Go coaching program with a trainer and nutritionist.



## Freshen up your home decor

Bouclair's new collection, Influence Ochre, is just the ticket for bringing springtime inside. You'll get 5 percent off the last price on display, in-store or online.



## Trips and getaways

Earn 10 percent in CAA Dollars when you buy travel guides, must-have RV accessories, lightweight and breathable travel clothing at the CAA-Quebec Boutique.

**rabais**  
**dollars**

Show your CAA-Quebec card and save at more than 3,000 points of sale. You'll get instant discounts, accumulate CAA Dollars and enjoy the benefits of your membership.

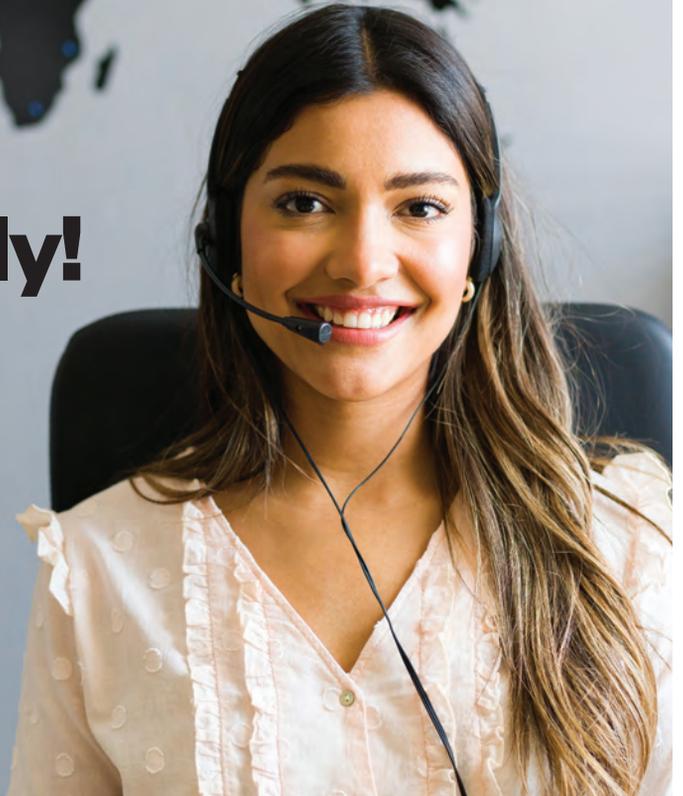
[CAAQUEBEC.COM/DISCOUNTS](http://CAAQUEBEC.COM/DISCOUNTS)

**ERRATUM:** CAA-Quebec Members get 5 percent off on all items at Bouclair, not 15 percent as indicated in the Winter 2022 issue.

## THE TRAVEL COUNSELLOR

# An amazing ally!

These days, planning a trip can quickly become an ordeal as you sort through endless new travel possibilities and realities. A travel counsellor not only can save you precious time and money, but also spare you needless anxiety.



### Flight stopovers, layovers, transit connections and other travel hassles

You've found a bargain Montreal-to-Marseille flight with a stopover in Paris. You're ready to click and book it when you notice there's an airport change in Paris with very little time between flights. Or you see the fare doesn't include baggage check-in (fees for which are prohibitively high at the airport). Or you view the layover time is too short for a shuttle-bus ride to the other airport terminal. Who hasn't heard stories like these? A travel counsellor can easily spare you such inconveniences. He or she will make sure that all flight details are thoroughly ironed out so that your trip can go ahead without any hiccups.

### Competitive fares

Contrary to the myth that travel agency fares are higher, a travel counsellor will find the most advantageous prices for their clients. They know all the tricks of the trade – like booking a flight the day before or after your planned dates or choosing a different supplier. They have the necessary tools to unearth the best offers, they're always on the lookout for ongoing promotions, and will alert clients to outstanding deals. When they quote you a price, you can be confident that it includes everything you require – like baggage fees, seat selections and breakfast options – to avoid unwelcome additional costs.

### Exclusivities and benefits

Your CAA-Quebec Travel Counsellor can offer you a host of exclusive products like *explore* travel packages, not to mention little extras that can make a big difference, such as priority boarding or on-board credits. All this is thanks to the special agreements we've negotiated with numerous partners and cruise operators.

### Support and peace of mind

The most important added value of doing business with a travel counsellor is the support you get at every stage of your trip. This support may take the form of a counsellor's personal knowledge that's used to plan your trip just as you'd like it, their assistance in case a problem is encountered while you travel, or help you might need with a particular claim on your return. You'll also be covered by the Compensation Fund for Customers of Travel Agents. This means that you could, in some situations, be compensated for not receiving a travel service for which you had previously paid.

### Eager to pursue a career as a travel counsellor?

Join our experienced team. Visit [CAAQUEBEC.COM/EN/CAREERS/TRAVEL](https://CAAQUEBEC.COM/EN/CAREERS/TRAVEL). At CAA-Quebec, we believe people – not methods – come first. Day in and day out, we're motivated to be ever helpful to our 1.3 million members.



# Set Sail Around the World

Our members enjoy EXCEPTIONAL advantages.

**Discounts | Priority boarding | Onboard credits**

Contact a CAA-Quebec travel counsellor today!

**1-844-869-2439 | [caaquebec.com/travel](https://caaquebec.com/travel)**

CAA-Quebec Travel is licensed in Quebec.



# The appeal of river cruises

Imagine landing amid the charm of an Old-World city, or admiring the beauty of captivating castles, bucolic vineyards and stunning landscapes that pass by your cabin window as you float along legendary rivers.

Add to all this pleasure impeccable on-board service, first-class dining and a relaxing atmosphere.

Who wouldn't go with the flow?

BY — NATHALIE DE GRANDMONT



— “CAA-Quebec Travel partners with several companies including CroisiEurope and AmaWaterways – all of which feature free WiFi, first-class gastronomy, appealing itineraries around the world, including Asia and Africa,” says Chantale Lapointe.

### Amazing stopovers just a few steps from the dock

Try to imagine Paris without the Seine, Lyon without the Rhône or Vienna without the Danube. For a long time, legendary rivers (like the Rhine, the Douro and so many others) served as primary communication routes along which rose some of the most beautiful European cities.

“When you step ashore in any of these cities, you’ll be just steps away from the historic centre, often rich in heritage treasures,” says Chantale Lapointe, Director of Growth Strategy at CAA-Quebec. “Thanks to their small sizes, river-cruise ships can reach many interesting cities and stopovers, so that passengers can explore a new destination every day. Walking tours and bicycle rentals are often included. What’s more, it’s as if their hotel followed them everywhere. Now that’s comfort!”

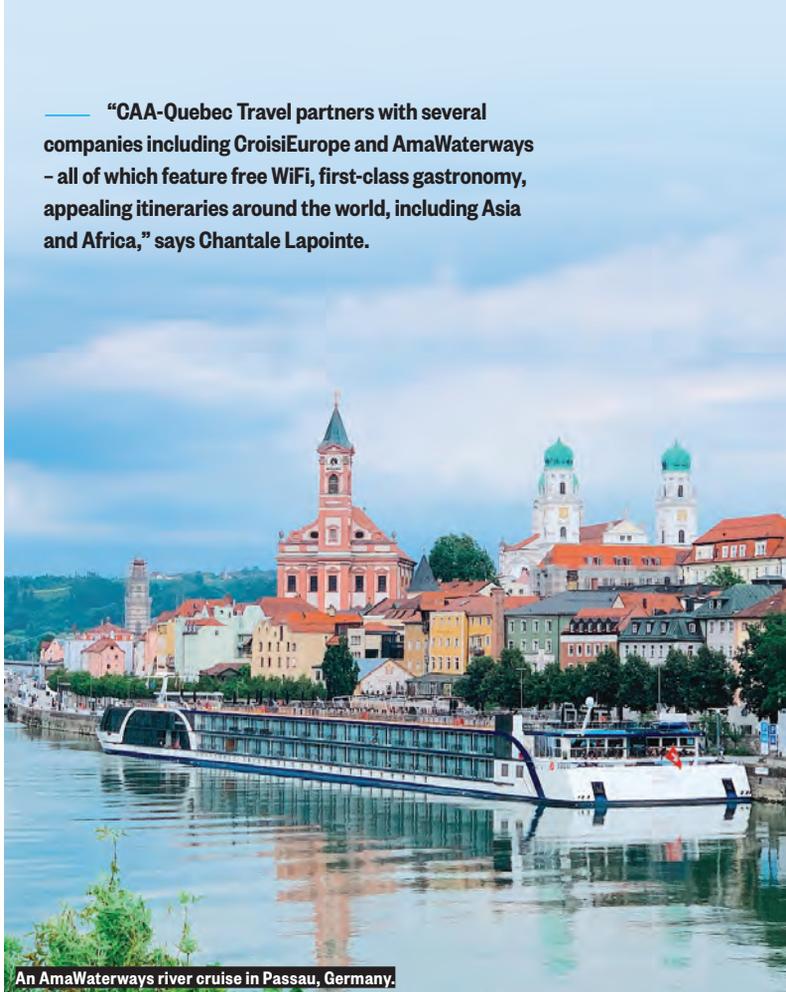
“As for dining, alcoholic drinks (wine and beer) are included and there’s no assigned seating. That’s a really big deal, greatly appreciated by many,” Lapointe adds. “Also, rivers are calm, so seasickness is not an issue.”

### On-board life and entertainment

Designed to accommodate from 20 to 250 passengers, river-cruise ships feature large and comfortable cabins, most of which have exterior balconies. That’s like a front-row seat for admiring the ever-changing scenery: ancient castles, peaceful villages or terraced vineyards. And of course, there are all the amenities of a modern hotel: panoramic bars, fitness facilities, spas, not to mention lounge chairs and hot tubs on the upper deck. What sublime moments await!

Given the ship’s small size, the atmosphere on board is intimate and convivial, punctuated by cultural activities including conferences, concerts and shows highlighting local culture. The same goes for the excellent regional cuisine, featuring fresh products from local markets.

On a river cruise, you’re treated to surprises and discoveries as numerous and diverse as the stopovers themselves. It becomes a veritable panorama of the senses, at a pace that affords everyone the opportunity to generously savour it all.



An AmaWaterways river cruise in Passau, Germany.



The Danube flows by the Budapest Parliament Building, in Hungary.



### CAA-Quebec Members

To know more or to select your next maritime adventure, watch the free video conference “Naviguer en Croisière Fluviale” (in French only) and check out our lineup of *explore* river cruises at [VOYAGE.CAAQUEBEC.COM/EN](http://VOYAGE.CAAQUEBEC.COM/EN).



# Chicago

The birthplace of the skyscraper, Chicago is the third largest city in the United States – yet it doesn't feel congested. Its highly original architecture allows you to forget the predominance of buildings, aided by the Chicago River meandering charmingly through the city centre. The “Windy City,” erstwhile fiefdom of Al Capone, sways to the rhythms of jazz, blues and gospel music.



## When to go

- Days and nights are most comfortable in the spring and fall.
- Summers are hot and humid.
- Winters are harsh with much wind and snow due to its proximity to the Great Lakes.



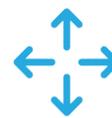
## Where to stay

- Choose a hotel in the upscale Magnificent Mile neighbourhood; the Loop, Chicago's official downtown; or along Lake Michigan near Lincoln Park.



## What to eat

- Deep-dish pizza, with a thick crust and lots of fresh mozzarella.
- Chicago-style hot dogs, a.k.a. Chicago Dog or Chicago Red Hot, topped with mustard, relish and hot peppers.
- Chocolate brownies, which were invented in Chicago in 1893. Try them at the Palmer House Hilton Hotel, 17 E Monroe Street.



## Getting around

- You can easily get around on foot.
- Rent a bicycle to explore the city.
- Chicago's public transit system is one of the oldest in the world. It is nicknamed “the EL” (short for “elevated”) on account of its many railway tracks above street level.



© ALIZA J. SOKOLOV



## We love these locations

### The Berghoff

Order a Reuben sandwich and a Berghoff root beer then sit back to admire this historic brasserie-style restaurant, the first in Chicago to obtain a post-Prohibition liquor licence.

17 WEST ADAMS STREET

### Mindy's Bakery

Chef Mindy Segal whips up a variety of hot chocolates and decadent pastries. Her bagels are said to be the best in town.

1623 NORTH MILWAUKEE AVENUE

### The Purple Pig

Wine bar featuring an impressive selection of wine, beer and spirits, sold by the glass or bottle. Pair your tastings with one of their standout dishes, showcasing flavours of Italy, Greece and Spain.

444 NORTH MICHIGAN AVENUE

### Andy's Jazz Club

This highly popular, intimate venue features live jazz nightly. Reservations are a must.

11 EAST HUBBARD STREET



### CAA-Quebec Members

Have we piqued your interest?

Rent a car or book your flights and accommodations online at [VOYAGE.CAAQUEBEC.COM/EN](http://VOYAGE.CAAQUEBEC.COM/EN).

You'll also get 10 percent off the cost of your CAA-Quebec travel insurance.

## TOP FIVE must-dos

- View the city from the *Skydeck* on the 103rd-floor of Willis Tower. Dare to step into one of the four glass boxes (*The Ledge*) that extend out from the skyscraper itself to “feel” the city under your feet.
- Visit Robie House – located in the Hyde Park neighbourhood. It’s one of prolific architect Frank Lloyd Wright’s inimitable designs.
- Admire Buckingham Fountain in Grant Park, in the city centre.
- Take a stroll through Millennium Park to view the iconic sculpture *Cloud Gate* (nicknamed *The Bean*), assembled with stainless-steel plates welded together.
- Discover the city from a different perspective by taking a cruise on the Chicago River. Chicago’s First Lady Cruises offer tours that focus on the city’s architecture and its history. Fun and instructive at the same time!



## Bring a piece of Chicago home with you

- **GARRETT'S ORIGINAL CHICAGO-STYLE POPCORN.** This sweet-and-savoury treat, mixing Cheddar cheese and caramel, is irresistible.
- **A BOTTLE OF MEAD FROM WILD BLOSSOM MEADERY & WINERY.** This company has been raising its own bees and collecting their honey to produce mead for over 30 years.
- **A JAR OF GIARDINIERA.** It’s an Italian relish made with vegetables pickled in vinegar or oil. The Chicago-style *giardiniera* also includes hot peppers and is a popular topping for sandwiches and hot dogs.
- **CONDIMENTS FOR HOT DOGS.** Chicago-style hot dogs are renowned worldwide and feature familiar condiments like relish, mustard, celery salt and hot peppers – but never ever ketchup! All condiments are available in grocery stores and gift shops.





# 3 travel trends in 2023

The COVID 19 pandemic has reshaped certain aspects of our lives. We now view travel as a quest for genuine experiences, reflecting and weaving together our attitudes on life, our values and our need for escape. We're delighted that the travel industry has adopted this view, designing journeys that enliven these new priorities.

BY — CAROLYNE PARENT

## Solo

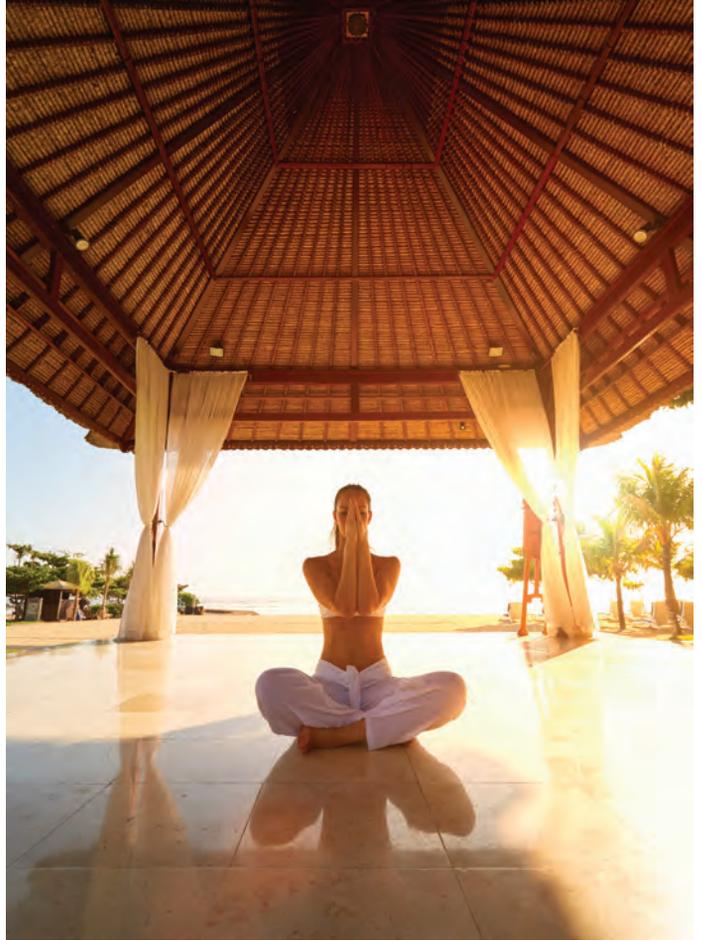
The concept is far from being new, but the enthusiasm for travelling alone today is nothing short of incredible. Everyone seems bent on attempting it – living out their travel dreams without having to wait around for anyone else to catch up. In fact, it often even seems to be the order of the day.

Absolute freedom of choice is the number-one perk of travelling by yourself. Other advantages include the opportunity to meet new people, the challenge to step out of your comfort zone, develop adaptability, enhance self-reliance, and discover the strength to get through difficult moments (yes, even when you're in an idyllic setting). On the other hand, making decisions – good or bad – on your own is not everyone's forte. But you'll only find out if you give it a try on your first – but not too far nor too long – solo trip!

## Wellness

Its popularity is undeniable. According to U.S.-based Global Wellness Institute,<sup>TM</sup> the wellness niche just might be the fastest-growing tourism sector. Granted, travel inherently comprises an element of growth and renewal, but the novelty here is that people will travel expressly to reinvigorate themselves physically, mentally and/or spiritually.

Packages on offer are highly diversified, reflecting an increasing demand and casting an even wider net. They include spa getaways, meditation, yoga and other physical-fitness retreats, pilgrimages and transcendental hiking adventures. Options are virtually endless for recharging one's batteries and resetting the fitness metre for a fresh start.



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To enjoy one of these experiences during your next trip, make an appointment online with a CAA-Quebec Travel Counsellor at [VOYAGE.CAAQUEBEC.COM/EN](https://www.voyage.caaquebec.com/en).

## Responsible

The pandemic has highlighted certain shortcomings in our current way of life that, in turn, negatively impact the places we visit.

So, it's important to take a deep breath and reflect on the notion of tourist responsibility, recognizing that it's up to everyone – tourists and industry players alike – to behave ethically in their tourism practices. In 2023, therefore, it's no longer enough to avoid harming the environment or our destination's population.

We must enrich, as much as possible, both entities with our presence.

CAA-Quebec Travel prioritizes buying local products, staying in net-zero accommodations, cruising on fuel-efficient and low-emission ships, and joining small-group tours to minimize the carbon footprint.

A first step in this effort is to do business with a tour operator who shares your values in sustainable development, fair trade and solidarity, and who demands an equal commitment from their partners. This way, we'll all cooperate to create a better world for everyone to explore.

## SLOW TRAVEL

# Take your time, the leisurely pace is worth it

The Slow Travel concept is inspired by the Slow Food movement, which began in Italy as an antidote for fast food. But what exactly does this idea imply?

BY — CAROLYNE PARENT

It's all about discovering a destination at a leisurely pace. Slow Travel refers to the wish to adopt daily habits of local inhabitants, shopping at urban or village markets, lingering at a café, checking the pulse of neighbourhood life, watching an artisan at work, enjoying landscapes that excite. In short, it means taking the time to savour multiple engrossing experiences.

And it's really not that complicated. One option is to sign on to something called a hub-and-spoke tour, whereby you'll settle down at a single home base to set out on daily excursions – whenever you feel like it and at your own pace. Best of all, you'll be spared the stress of constantly moving, packing and unpacking throughout your vacation.

Slow Travel emphasizes the character and quality of the experiences, not their quantity. You'll immerse yourself within a specific destination, meet interesting people and create lifelong memories. Besides enriching encounters, Slow Travel is sustainable by definition because it minimizes our carbon footprint and benefits host countries. In the final analysis, it's a way of seeing the world in the spirit of the times!





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# How to save without feeling deprived

With the cost of living rising sharply, consumers must resort to creativity to manage their budgets. Here are a few ideas, including eco-friendly ones, that can help you save without giving up life's little pleasures.

BY — LYNE BOISVERT



## Insurance and personal finances

- Bundle auto and home insurance with the same company to take advantage of discounts.
- Shop around and compare insurance quotes. Ask at least three different companies for quotes for the same coverage and compare them to secure the best choice at the best price.
- Mention your membership, or affiliation, with any group or association. This may earn you discounts.
- Review your insurance coverage annually to ensure you're not paying twice and your coverage is adequate. Coverage must keep pace with rising costs of living.
- Inform your insurer if you work from home and drive less often than before. You may be entitled to savings on your auto insurance.
- If your credit-card interest rates are too high, get new cards, if possible, or transfer your balance to a mortgage credit line, for example, which offers a lower interest rate.
- Sign up for chequing accounts that offer low or non-existent annual or monthly fees.
- Make a budget and keep track of your expenses.

**CAA-QUEBEC MEMBERS** —→ Get a 10-percent discount on auto, home and travel insurance. Better yet, bundle your home insurance with the CAA-Quebec No-Stress Policy® for electric vehicles and you'll get 100 CAA Dollars, or combine your auto and home insurance for an additional 10 percent off the total amount.

## Travel and transit

- Practise eco-driving to save gas: Decelerate gently, let the car slow down on its own, avoid applying the brakes.
- Maintain your car and make sure the tires are properly inflated and balanced.
- Shut off the engine if you're going to stop for more than a minute.
- Use cruise control properly.
- Combine your errands by car: A cold engine burns more fuel.
- Reduce your speed.
- Lighten your car load by removing unused items like a bike rack or a luggage rack.
- Carpool, use public transit, walk or bike whenever possible.

**CAA-QUEBEC MEMBERS** —→ Earn back up to 3 cents in CAA Dollars per litre of gas bought at participating Couche-Tard stores.



## Entertainment without compromise

- Review your subscriptions (such as streaming services, satellite radio, landline telephone and mobile apps) and cancel unused ones.
- Choose restaurants that offer senior discounts, specials on certain days of the week, or free meals for children.
- Borrow books from the library instead of buying them.

**CAA-QUEBEC MEMBERS** —→ Take advantage of discounts or rebates with Rabais Dollars CAA Program partners for amusement parks, immersive-games rooms or museums (like La Ronde, Défi-Évasion, Aquarium du Québec, Musée de la Civilisation).



**CAA-QUEBEC MEMBERS** —→ Choose a CAA-Quebec Approved Supplier for your renovations. You'll get a 3-percent discount (up to \$100) on the invoice amount. Your membership card will also provide discounts at participating Rabais Dollars CAA Program partners like Bouclair, HydroSolution, Stokes and many others.

## A greener and more efficient home

- Use LED light bulbs. They cost more upfront, but consume less energy than incandescent bulbs and last longer.
- For a faster and more efficient clothes-drying cycle, clear the lint filter after each use.
- Install a water-saving shower head (Hydro-Québec encourages the WaterSense® brand).
- Start the dishwasher only when you have a full load, and use the fast (or short) cycle.
- Install programmable thermostats to reduce indoor heating temperature at night or when you're not at home.
- Close blinds and curtains on winter nights to keep heat inside the home.
- Unplug unused electric and electronic devices and shut down computers. You can also install smart Wi-Fi power bars that let you activate or deactivate all plugged-in devices.
- Sign up for Hydro-Québec dynamic pricing, using the "Winter Credit Option" or "Rate Flex D" plan.
- When renovating your home, opt for eco-energy solutions (like energy-efficient doors and windows to reduce heat loss through air leaks).

# How to make your membership profitable

Keep the card in your wallet and turn it into everyday savings that, by year's end, could cover the cost of your annual membership. Here's how.



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**Renewal of a CAA Classic Membership**

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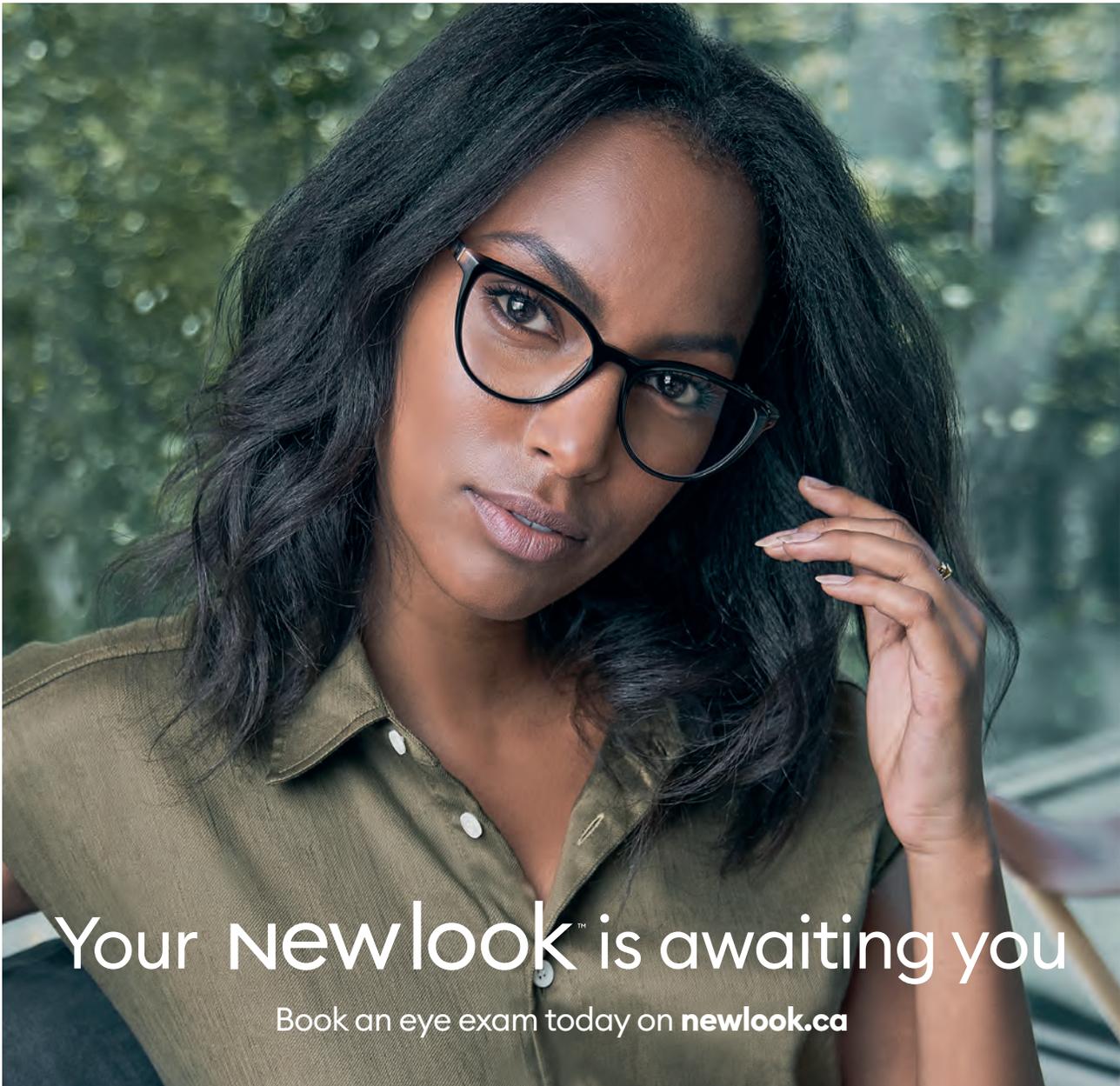
**\$19**

**TOTAL SAVINGS**

=

**\$93**

See all details of offers at [CAAQUEBEC.COM](http://CAAQUEBEC.COM). CAA-Quebec and its partners reserve the right to modify or terminate the services and benefits at any time, in whole or in part and without prior notice.



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\*\*Conditions: CAA Dollars are calculated on the receipt amount after discounts are applied. The second-pair discount applies only if the first pair purchased are prescription glasses. The discount is applicable on the less expensive pair. Offer is valid for members and their family members residing at the same address. It does not apply to Oakley brand products (Oakley lenses and glasses). It does not apply to glasses purchased online. It cannot be combined with any other discount or promotion. Jacinthe Laurendeau, optician.



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- ➔ Entrust your jobs to our **Approved Residential Suppliers** and get a 3% discount good for up to \$100.
- ➔ **Save with our Rabais Dollars CAA partners:** paint, tool rentals, home decor, materials and more!



# Home

We inform and advise you on all aspects of housing: buying, selling, rentals, subsidies, home renovations, and more.



## Heating with oil: important clarifications

In 2021, as an effort to reduce the emission of greenhouse gases (GHGs) and other pollutants, the Quebec Government adopted the Regulation Respecting Oil-Fired Heating Appliances, prohibiting outright the installation of boilers, furnaces and water heaters in new residential buildings powered in whole or in part by oil. But it is only **as of December 31, 2023**, that this regulation prohibits the installation or replacement of oil-fired heating appliances in existing residential buildings. As of this same date, repairs to boilers or furnaces installed 20 years prior and water heaters installed 10 years prior are also prohibited.

For more information about this regulation or the replacement of your heating appliance, consult our Residential Advisory Services. You can make an appointment online by filling out the form provided in the *At Home* section of our website.



## Begin planning summer renovations now

Whether you wish to redo the driveway, the fence or the floors in the entire house, consider booking your contractor as soon as possible. Summer is a busy time for interior and exterior renovations (insulation, heating, painting, wiring), and tradesperson agendas fill up quickly. So don't wait, ask for quotes (ideally two or three) and reserve your labourers soon. You can easily find CAA-Quebec Approved Suppliers near you by looking in the *At Home* section of [CAAQUEBEC.COM](http://CAAQUEBEC.COM) or by contacting our Residential Advisory Services. Our experts can even analyze your different quotes and give appropriate advice. Take advantage of these services included with your membership.

## Think seedlings

Why not sow indoors to get an early harvest? The seedling period extends from early March until mid to late April, depending on the vegetable type.

Early March	Late March	Mid-April
Onions, parsley, leeks	Eggplant, peppers, tomatoes	Swiss chard, broccoli, lettuce

— For more details, see the article “How to plant a vegetable garden in Quebec” on [CAAQUEBEC.COM](http://CAAQUEBEC.COM).





# Time to upsize ... or downsize?

Selling your home? Your **exclusive benefits** will come in handy.

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- ➔ **Residential Advisory Services** gives you objective advice every step of the way





## You asked us

### Jules Lapierre of Rimouski wonders if it's necessary to clear snow off the roof in winter, and if so, how to go about it.

Both flat and sloped roofs, typical of Quebec homes (especially recently built ones), are constructed to withstand the weight of snow. However, if there is a late-season thaw or a period of freezing rain, the snow load may be considerably heavier and ice may form, impeding the normal draining of your roof.

#### When should you clear snow from your roof?

Look out for the following warning signs: unusual cracking sounds, warping of a ceiling, cracks appearing in the wall and/or ceiling plaster, doors starting to jam. If you spot one or more of these symptoms, it's time to remove the snow.

#### Tips for clearing snow from your roof

This is delicate work, and we highly recommend you entrust the job to a

roofing specialist who has the required skills, experience and equipment. If your roof is still under warranty, you must first contact the contractor who provided the warranty. If you prefer to handle the job yourself, you must know there may be no need to clear all the snow.

- **WITH A FLAT ROOF**, you need only clear the drain and any drainage paths that converge toward it.
- **ON A SLOPED ROOF**, form drainage paths to ensure that water can run normally down to the roof edges.

In either case, clear snow away from the plumbing and roof vents, making sure to leave the bottom layer in place to prevent damage to the waterproofing membrane.

#### What if your roof sustains damage or collapses?

An all-risk insurance policy should, in principle, cover roof collapse and furniture (indoor and outdoor) breakage caused by snow and ice. The same goes for water infiltration, provided you have an Above-Ground Water Damage endorsement.



### Yves Allard

Supervisor  
Residential Advisory  
Services

CAA-Quebec Residential Advisory Services is a veritable gold mine of information, and gives personal guidance regarding every aspect of your home.

### Any questions ?

We will accompany you on different lifetime projects, such as travel, housing, mobility and insurance. In this section, we'll answer all your queries. Take advantage of our expertise. Email us your questions at [CAAQUEBECMAGAZINE@CAAQUEBEC.COM](mailto:CAAQUEBECMAGAZINE@CAAQUEBEC.COM).

## TENANT INSURANCE

# An essential coverage

According to the Insurance Bureau of Canada (IBC), 37 percent of tenants in Quebec are uninsured. Some mistakenly believe they are covered by their landlord's insurance; others think their personal belongings aren't worth that much. But tenant insurance covers not just your property but also civil liability. Don't ignore this.

BY — JACQUELINE SIMONEAU

### Protect your property

Tenant insurance covers your possessions against fire damage, theft and vandalism, among other risks. What you might not know is that the coverage also applies to your belongings that may temporarily be kept outside the home; for example, in your car or hotel room. In such cases, reimbursement will generally be limited to 10 percent of the maximum guaranteed amount indicated in your policy.

The best way to determine the right coverage amount is to take an inventory of your possessions, recommends Suzanne Michaud, CAA-Quebec Vice-President – Insurance. Go from room to room, listing every item and its approximate value, purchase date, brand and model. Take photos, and keep the inventory list in a safe place, ideally outside the home (a good idea would be in the Cloud). Don't forget to update your list with any new acquisitions. Your inventory will also be invaluable if ever you have to make an insurance claim.



### Consider your civil liability

In addition to protecting what you own, tenant insurance includes civil liability coverage. This will take care of any harm you might unintentionally cause to others, anywhere in the world. Without this protection and if you're found responsible for material damage caused to other tenants following a fire or a serious water leak in your apartment, for example, you could face a hefty repair bill. You might also be sued by other tenants and their insurers, and/or the landlord. Did a deliveryman slip on your icy patio or pathway? Even if the landlord has civil liability insurance, victims often sue both landlord and tenant. No one is immune from an accident. Therefore, it makes perfect sense to have this kind of protection.

Finally, remember that your insurance automatically covers family members (spouse and children) who live under your roof. Be sure to name other people sharing your apartment – for example, a co-tenant – in your policy.



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A woman in a bright yellow jumpsuit is walking on a blue metal staircase. The staircase has blue metal railings and handrails. The background is dark, making the blue metal and the yellow jumpsuit stand out. The overall scene is a modern, industrial-style interior.

# Guardrails and handrails

## FOR YOUR SAFETY

Guardrails and handrails ensure our safety, preventing falls on landings and stairways. Make certain they conform to current standards.

BY — JACQUELINE SIMONEAU

Planning to replace your balcony guardrail or the handrail on your stairway? The first thing to do is get up to speed on the standards already in force as well as the existing municipal rules and regulations. If your stairs are not in compliance with the current code, they may put people at risk. An insurer may inspect your home in advance and require necessary repairs before insuring your home.

### **Regulations for guardrails**

Consisting of spindles and posts or partitions, a guardrail is mandatory outside when the height of a balcony or deck is over 60 centi-

metres (24 inches) from the ground. And the minimum guardrail height must be 90 centimetres (36 inches). If the drop is more than 180 centimetres (6 feet) down, the guardrail height must be at least 107 centimetres (42 inches). A minimum height of 90 centimetres (36 inches) applies to all guardrails inside private homes. Whether indoor or outdoor, guardrails must be solidly anchored to the structure (deck or balcony) so as to withstand load and pressure. Also, make sure that guardrails are not climbable and the space between spindles does not exceed 10 centimetres (4 inches) to prevent young children from sticking their heads through.

— In Quebec, all residential pools, whether in-ground or above-ground, must be surrounded by a guardrail of at least 1.2 metres (48 inches) in height.



### Regulations for handrails

Handrails usually refer to the long, narrow features that users hold onto for support when going up or down stairs. They are mandatory for interior staircases with more than two risers, and for exterior staircases with more than three risers. A single handrail is sufficient for staircases less wide than 110 centimetres (43.5 inches). Wider staircases require handrails on both sides. Handrails are always required on exterior rotating staircases regardless of width. For staircases between two walls, the handrail must be mounted onto wall studs, but if the staircase has one or two open walls, the handrail must be securely attached to the top part of the guardrail.

A clearance of at least 5 centimetres (2 inches) is required between the handrail and any surface for an easy hand grip. In addition, the handrail must not encroach on the required width of the staircase by more than 10 centimetres (4 inches). The National Building Code (NBC) has set handrail height between 86.5 centimetres (34 inches) and 96.5 centimetres (38 inches).



### CAA-Quebec Members

Need help? CAA-Quebec Residential Advisory Services can answer your questions and guide you in selecting the right contractor and/or supplier. You'll also get 3 percent off the invoice amount (up to \$100) for work done by a CAA-Quebec Approved Supplier.

# Helping protect what really matters



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# Tips for requesting bids and proposals

Do you know how to pick the right bid? Here are important points to consider.

BY — JACQUELINE SIMONEAU

Before deciding on hiring a contractor, CAA-Quebec recommends you ask for at least three bids from three different contractors. Get bids in detail and in writing, containing exactly the same elements. It's important to define your project meticulously and establish a realistic budget. In this way, you can be sure to receive bids for exactly what you need. Also, insist that each candidate visit the site to gauge the project's scope and the condition of the site itself.

Keep in mind that the lowest bid may not necessarily be the best offer, and vice versa. Beware of a big price difference between two bids. Ask about inclusions and exclusions. Bidders might want to entice you with a low price, only to pile on extras along the way.



## CAA-Quebec Members

Our Residential Advisory Services can analyze the bids you receive and help you make the right choice. (This service is included with your membership.) You'll also get 3 percent off the invoice amount (up to \$100) for work done by a CAA-Quebec Approved Supplier. Our network boasts some 500 businesses with diverse specialties. All are vetted according to stringent criteria.

### Shop and compare for the best bid

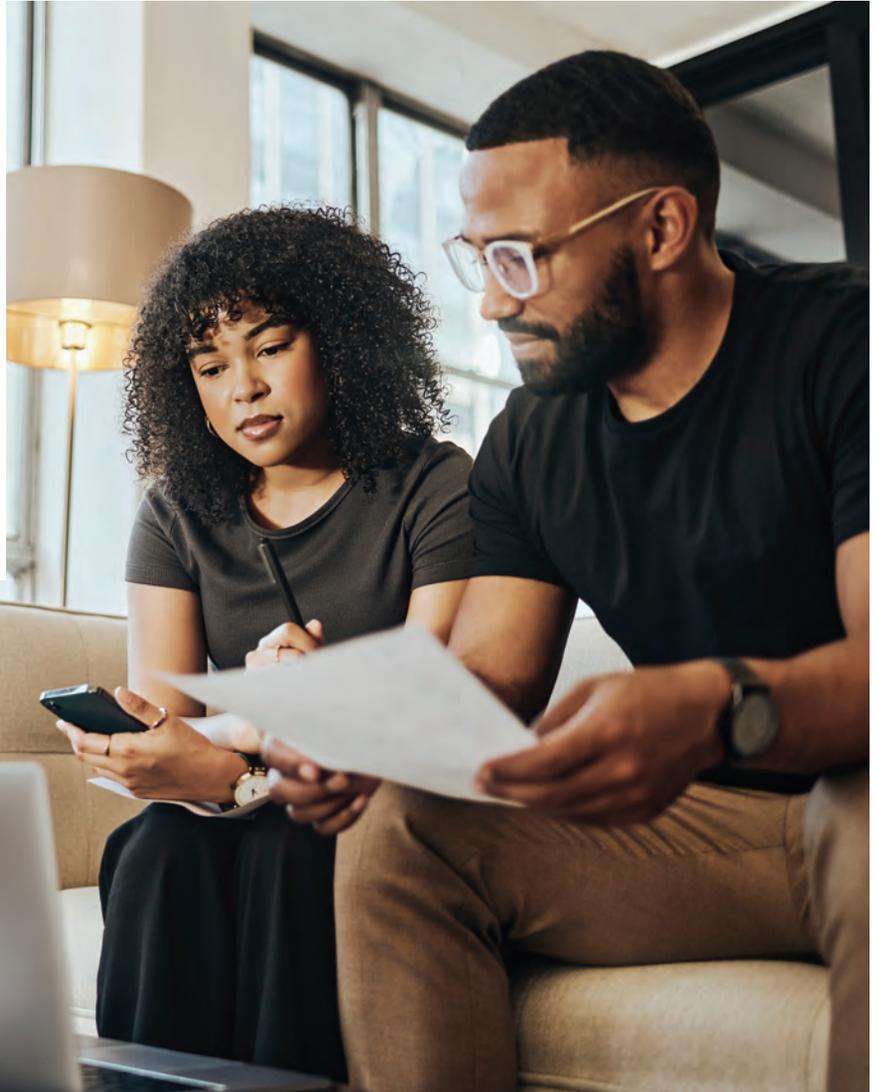
When comparing bids, make sure that the quality and quantity of the proposed materials are the same in each bid. And check out the exclusions, which must be clearly specified; for example, are bathroom fixtures provided? What about tiles, grout, paint and primer? All these extras add up fast, not to mention that you'll need to shop for them and ensure their timely delivery. Also, ask about contingency plans for unforeseen situations during the renovation period. The more detailed the bid, the fewer unpleasant surprises you'll encounter and the less likely the chance of a legal dispute.

### Leave no detail unexamined

Each bid must be precise and contain the following:

- the total cost of the project
- start and end dates
- payment terms
- guarantees
- detailed description of materials and the work to be done
- disposal of construction waste
- exclusions

Bids must include the contractor's complete contact information, sales tax numbers, Régie du bâtiment du Québec (RBQ) licence and legal-liability insurance coverage.



Then there's the issue of the guarantee to consider. What does it cover and for how long is it valid? And beware if the contractor wants a large deposit upfront. A 10-percent deposit is reasonable. The Consumer Protection Bureau recommends instalment payments, based on work done. For example, 50 percent of the cost can be paid upon completion of 50 percent of the work. Hold the final payment (10 to 15 percent of the total cost) until after you've inspected – and are satisfied with – the work.

Finally, since you and the contractor are bound to spend a lot of time together, it's important that you're both on the same wavelength. If communication is difficult or if you don't feel comfortable, the atmosphere will likely become tense throughout the project.

### Planning renovations? Notify your insurer!

This way, you can ascertain that both you and your home are properly protected. Some types of work will in fact increase the reconstruction value of your house – for example, if you add a garage or renovate the basement. Others – like installing a pool or hot tub – can increase the claims risk or require the addition of a specific rider or endorsement. Your premium must be recalculated to factor in these changes, so it could increase after the work is completed.

However, not all renovations will bump up the cost of your premium. It might even decrease if the work lowered the claims risk. For example, if you replace your roof or convert your oil heating system to an electric one.

Finally, make sure that your contractor has professional legal liability insurance. You'll be better protected for any damage caused to your property or a neighbour's. Injuries from an accident related to a poorly secured worksite, for example, may also be covered.



# Outfit yourself for your travels

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Prices are subject to change without notice. \* Discount valid until April 1, 2023, in all 14 CAA-Quebec Travel Centers only (not valid online or by phone). It is available only on regular-priced items at the CAA-Quebec Boutique. To benefit from it, mention *CAA-Quebec Magazine* during the transaction. Discount can be combined with CAA Dollars rewards, but not with other offers.

**CAA-Quebec members earn CAA Dollars when purchasing regular-priced items:** 10% for CAA Classic members, CAA Plus® and CAA Plus® RV; 20% for CAA Premier® and CAA Premier® RV members.



METROPOLITAN RUST PROOFING

PROTECTING YOUR VEHICLE

ONE TREATMENT AT A TIME



OUR

# PAIN PROTECTION SERVICE



MORE THAN A SIMPLE CAR WASH

WHAT YOU NEED TO KNOW:

**Our paint protection service** helps to preserve the appearance of the exterior body of your vehicle and provide a protection that lasts. Surface contamination from brake dust and other road abrasives is the biggest threat to your vehicle's exterior paint.

### 3-STEP TREATMENT

It involves a thorough exterior hand wash, followed by paint decontamination and finally, the application of a protective sealant. These three steps will refresh the appearance of your vehicle and offer a

long-lasting protection. Usually, these 3 steps may take up to 3 hours, but at Metropolitan Rust Proofing, we use new technology that reduces the time of the treatment to approximately 1 hour.

### MORE THAN A SIMPLE CAR WASH

Our paint protection service focuses on the protection of your vehicle's exterior bodywork and not just its simple shine or look. We believe protection of your vehicle's paint is the key to preserving its long-term appearance.

**DON'T WAIT, MAKE AN APPOINTMENT NOW!**

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# PAINT PROTECTION SERVICE



OUR OFFER INCLUDES:

**1.**



## HAND WASH

A complete exterior hand wash removes surface contamination from your vehicle. This prepares for better paint decontamination and therefore, better protection.

**2.**



## DECONTAMINATION

Crucial step for the protection of the exterior body of your vehicle; paint decontamination eliminates all tough contaminants that can damage the paint of your vehicle.

**3.**



## PROTECTIVE SEALANT

A protective sealant application reduces further contaminant build-up. More durable and resistant than regular wax, it also protects your paint from discoloration caused by UV rays.

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# Time to replace old faithful?

Buying a new car is easier with a little help from CAA-Quebec.  
Make the most of your **member benefits**.

- Member deals on car insurance
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And don't forget Roadside Assistance  
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# Mobility

We inform and advise you whatever your favourite vehicle happens to be — a four-wheeler, two-wheeler, EV or RV.

## Calculating costs before buying a car

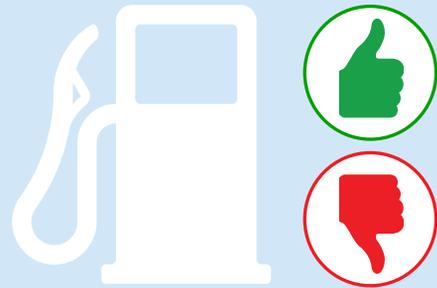
Are you trying to decide between a new or used vehicle? Here are two efficient and complementary tools that will help you make the right choice.

### The CAA Driving Costs Calculator

The CAA Driving Costs Calculator helps build a better appreciation of all the ongoing costs – including fuel consumption, insurance, maintenance – of owning a particular car model. It will also allow you to compare overall expenses for different vehicles. Visit [CARCOSTS.CAA.CA](http://CARCOSTS.CAA.CA).

### The Équiterre Calculator

The Équiterre Calculator evaluates vehicles in terms of fuel consumption, safety, size and cost. A score of 1 to 10, along with a colour code (green, yellow, and red like traffic lights) is assigned to each model. For example, this tool can help you discover vehicles that can advantageously replace an SUV while lessening your carbon footprint and improving safety for all road users. Available at [EQUITERRE.ORG](http://EQUITERRE.ORG).



## Ever heard of Gasoline Watch?

It's a virtual tool found at [CAAQUEBEC.COM](http://CAAQUEBEC.COM). It lets you compare the average pump price in your region with the realistic price. Gasoline Watch calculates the daily price of gas based on acquisition costs and average retail margins. It's an excellent indicator to gauge the right time to top up and will also help you better understand how pump prices are determined.



## Approved Auto Repair Services: free conciliation services for members

As a CAA-Quebec member, you can benefit free of charge from our conciliation programs in case of a dispute with an Approved Auto Repair Service (AARS). Whether it's a misunderstanding or an issue over the performance of repair or maintenance work, you can count on CAA-Quebec to be present, listen to both parties and use all necessary means to bring both sides together to agree promptly on a solution. There are other benefits to using an AARS: the reassurance of dealing with skilled professionals, receiving a warranty for work done and, finally, 3-percent back in CAA Dollars. Conciliation programs were especially created with members in mind, so take advantage of it!



# Insurance 101

## Why car insurance quotes vary

Listed below are factors that influence car insurance costs. This is why you may get different price quotes from different insurers.

- Types of protection: like collision, specified perils, all-peril or comprehensive.
- Are endorsements included or combined in a single package?
- Civil liability: In Quebec, the law requires that all vehicle owners carry civil liability coverage of at least \$50,000, but taking out \$2-million coverage may be wiser, especially if you travel in the United States.
- Deductible: A higher deductible means lower premiums. But can you afford to pay that higher deductible if you make a claim?
- Discounts: anti-theft, membership in a professional association, multi-product (home and auto) or multi-car.

It's important to compare apples with apples (same protection and same deductibles). Also, pay special attention to the 9-percent tax, which may or may not be included in the quote price, or to administration fees that some insurers charge; for example, if you choose to pay by monthly instalments.

Online quotes may be quick and easy, but an in-depth conversation with your insurer may often lead to the best protection for your needs and even save you money. Be prepared to provide details about the vehicle to be insured and its driver(s). For more information, see "Preparing Your Auto Insurance Quote Request" in the *For Your Insurance* section of our website.

## MEVS 2023: Montreal Electric and Plug-In Hybrid Vehicle Show

From April 21 to 23, meet CAA-Quebec automobile experts at the Montreal Olympic Stadium. They'll answer all your questions about electric mobility and showcase our range of products and services for electric-vehicle (EV) drivers. Our experts Jesse Caron and Maxime Dubois will conduct (in French) two daily conferences:

- *Le VE à la portée de tous : mythes et réalités* (Facts and Fiction About EVs)
- *Des VE d'occasion à saisir, mais pas à n'importe quel prix* (Used EVs: Viable Option but Not at Any Price)

Get \$3 off the admission price when you show your CAA-Quebec membership card at the box office.

Visit [SVEM.CA](http://SVEM.CA) for more information.



## Help for families in need

Last November, the CAA-Quebec Foundation gave 150 infant car seats to community-based Projets Bourlamaque as part of its new car-seat program developed in partnership with Centraide Québec, Chaudière-Appalaches and Bas-Saint-Laurent, as well as Evenflo Canada.

A car seat is an essential part of a child's safety, but is a significant expense for vulnerable families. The seats were subsequently handed to over 40 community agencies that will handle their distribution in all three Quebec regions.

This initiative is a natural addition to the Foundation's training and awareness programs aimed at improving road safety for the young, especially when it's known that one child out of two in Quebec is either improperly secured or in the wrong type of car seat.



Marco Harrison, Director, CAA-Quebec Foundation; Nancy Charland, Vice-President of Social Development for Centraide Québec, Chaudières-Appalaches and Bas-Saint-Laurent; Isabelle Genest, President and CEO of Centraide Québec, Chaudière-Appalaches and Bas-Saint-Laurent; Sophie Gagnon, Vice-President, Public Affairs and Road Safety, CAA-Quebec.

# Switching from gas to electric

Decided to take the plunge and get an **electric vehicle**? We're here for you. Your current membership includes a wide array of services.

- **Automotive Advisory Services** to help you choose the right vehicle and answer all your questions
- The most comprehensive **Roadside Assistance**
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## MEMBER TESTIMONIAL

# “Dad, I’ve locked up the car!”

Guy Langlois’ daughter beamed with pride at being able to help her dad. But his heart sank when he realized his keys were still inside the car. Thank goodness for CAA-Quebec!

There was a time when Guy and Nathalie Langlois and their daughters Justine and Camille, then five and eight, went skiing every winter Sunday in Mont Saint-Anne. They had got the routine down pat: The children took lessons in the morning while the parents skied; after lunch, they hit the slopes en famille.

Then one January Sunday the routine was unexpectedly disrupted. “As she watched us unload the car, young Justine was eager to help and finally told me, ‘We can go inside now, Dad. I’ve locked up the car.’”

*Well, there goes our skiing day*, Langlois thought. He’d left his car keys in the trunk, intending to go back one more time to retrieve their cooler.

Anxious not to hurt Justine’s feelings (she had seemed so pleased to have helped out), the parents quietly figured out what to do. “The minute Nathalie took the girls to their lessons,” Langlois remembers, “I called CAA-Quebec and a patroller appeared in less than 30 minutes. He managed to unlock the car in no time and I was still able to join Nathalie on the slopes. What a beautiful Sunday it turned out to be!”

For almost 25 years, CAA-Quebec has been there for the Langlois family, whether booking a family trip to Disney or a cruise, replacing a car battery for Guy or boosting the one in Justine’s own car. You see, she’s now a driver herself and an associate member.



## Has CAA-Quebec been there for you?

Email your story to [CAAQUEBECMAGAZINE@CAAQUEBEC.COM](mailto:CAAQUEBECMAGAZINE@CAAQUEBEC.COM). It might appear in the next “Member Testimonial” column and earn you **250 CAA Dollars!**



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# Take those dashboard indicator lights seriously

Are you alarmed when you see a warning light up on your dash? Instead of panicking, learn what it's trying to tell you. Here's what some of these indicator lights mean.

BY — NADINE FILION



## Colour is the key

To quickly gauge the urgency of the warnings sent by your car, you need to recognize their colour code.

Blue or green lights mean that their systems are on or running; in other words, everything's okay.

Yellow or orange lights signal a potentially dangerous situation that requires your attention in the short term. It indicates something useful to know but there's no need to stop the car immediately or call for a tow.

Red lights indicate a serious issue like a glitch that could cause a breakdown or lead to an accident. Stop your car in a safe area as soon as possible, and have the problem looked at and solved.



## "Check engine" light

This is perhaps the best-known indicator, signalling an irregularity with the emission-control system. The light could be triggered by a variety of issues, ranging from a loose gas cap to "something far more serious," says CAA-Quebec Automotive Expert Jesse Caron. You'll likely want to call your trusty mechanic to decode this problem.

If the light merely comes on, you have time to make an appointment. But if it is flashing, it signals a major defect that could soon affect your engine. Stop driving as soon as possible and have your car towed to the nearest garage.



## Tire pressure

This TPMS (Tire Pressure Monitoring System) light comes on and off when you start the car or when temperatures fluctuate wildly. If the light persists, check to make sure the pressure in any of your tires is not too low (tire pressure decreases as outside temperature drops). The recommended tire pressure is on a sticker on the driver's-side door jamb. Remember that an under-inflated tire will increase fuel consumption, make driving unstable, or worse, cause an accident.



### Airbags

This indicator warns that the airbag system is deactivated so that it may not deploy during a collision. Consult the dealer or your mechanic without delay and have the problem fixed.



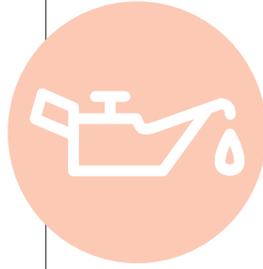
### Low fuel

“Keep the tank at least a quarter full at all times,” recommends Sylvain Légaré, Automotive Industry Analyst at CAA-Quebec. This way you’ll avoid all kinds of stressful problems produced by driving on empty – like becoming stranded, having a contaminated gas tank, not to mention ice crystals forming in the empty part of the gas tank in winter.



### Charging system

If it lights up while you’re driving, there may be a problem with your car battery or charging system. If that’s the case, you’re driving solely on battery power and all electrical assistance may suddenly stop operating. So, immediately turn off all accessories that run on electricity (radio, defroster, heater, air conditioner), then stop in a safe place, and get a tow.



### Engine oil

This light indicates an oil leak or oil-pressure drop. Here again, you need to pull over immediately and turn off the ignition. You wouldn’t want to continue on if the oil can no longer do its job to provide lubrication to engine components for smooth and efficient functioning. The faster you act, the more you’re able to prevent irreversible engine damage. Don’t hesitate to have your car towed.



### Buckle up!

Seat belts halve the risk of death or injury in an accident. They are lifesavers, as simple as that. So again, buckle up! We can’t say it often enough.



### Engine coolant

If this light comes on, the coolant is running low or leaking. Act quickly before the engine overheats and gives up altogether.

As soon as possible, pull into a safe place – ideally on a flat surface – and shut off the car at once to allow the engine to cool. To avoid getting burned, don’t immediately open the hood, radiator or anti-freeze reservoir. Once the engine has cooled, check the coolant level and top it off, if necessary. If you don’t have any spare coolant, or if



the coolant level is adequate but the indicator light stays on, immediately have the car towed to your mechanic or a CAA-Quebec inspection centre.



### Braking system

The exclamation point (sometimes substituted by the letter “P”) inside a circle between parentheses indicates brake failure due to low pressure or low brake-fluid levels. Start by stopping and pulling over to engage and release the parking brake. If this light stays on, your brakes may be the cause. Stop the car at once, then have it towed and professionally inspected.



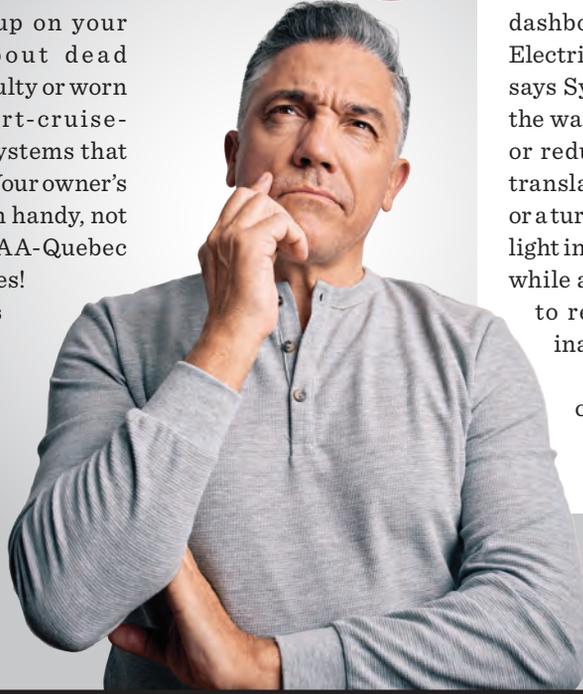
### Hood is open

An improperly closed hood can pop up while you’re driving, suddenly obstructing your view. Worse still, this heavy sheet of metal could detach from its hinges and crash into your windshield or hit another car. So, stop as soon as you can, pull over to safety, and close the hood properly. If the indicator light stays on, head straight to a repair shop.

## What about these strange signs?

Given the current proliferation of cutting-edge technologies, new red indicator lights are bound to show up on your dashboard, warning about dead transponder-key batteries, faulty or worn adaptive dampers, or smart-cruise-control or lane-keep-assist systems that can no longer “read” the road. Your owner’s manual will certainly come in handy, not to mention our network of CAA-Quebec Approved Auto Repair Services!

— **Note that bad road conditions can trigger these indicator lights as projectiles are likely to block the sensors. So just clean the latter to ensure proper functioning.**



Of course, there are lots of other indicator lights that you won’t find listed above. And keep in mind that not all dashboards use the same symbols. Electric vehicles are a case in point, says Sylvain Légaré. “For example, the warning for an electric problem or reduced-battery power may be translated by an exclamation point or a turtle icon (in a Nissan). A yellow light indicates speed-limiting power while a red light indicates the need to restart a system and/or the inability to hit the road.”

To know more, consult your car owner’s manual or call CAA-Quebec Automotive Advisory Services.



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## BOOSTING A DEAD BATTERY

# Mastering the techniques

It's a crucial skill to master and not everyone is good at it. Here are the steps to follow to ensure a safe and successful boost – both for you and the two vehicles involved.

BY — NADINE FILION

If you decide to do the job yourself, there are two options: (1) with a donor car or (2) with a portable booster. In both cases, the same procedure applies. “First things first, consult your car owner’s manual,” recommends Stéphane Ruel, Roadside-Assistance Training Consultant at CAA-Quebec. “It’ll tell you where everything is located – the battery and its positive (+) and negative (-) terminals – as well as where to connect various booster cables, the steps to follow and the necessary precautions.”

### Connecting the cables

First, turn off the stalled car’s engine and electrical accessories, as well as those of the donor car, if using one.

- **STEP 1: RED (POSITIVE) CLAMP** Attach one clamp of the red cable to the positive (+) terminal on the dead battery, and the other to the positive (+) terminal on the donor battery.
- **STEP 2: BLACK (NEGATIVE) CLAMP** Attach one clamp of the black cable to the negative (-) terminal of the donor battery. But do not attach the other black clamp to the dead battery.
- **STEP 3: SECOND BLACK (NEGATIVE) CLAMP** Attach the other black clamp to a metal component of the stalled car. This may be the engine block or alternator bracket, but not the body panel, and it must be located at least 30 centimetres away from the dead battery to prevent a spark from causing an explosion. (Recent-model cars generally have a fuse designed for this purpose. Consult your owner’s manual for its location.)
- **PARKING BRAKE AND TRANSMISSION** Ensure that the parking brake is properly engaged and the automatic transmission lever is in “Park.” If your car has a manual transmission, place it in “Neutral” with the clutch pedal held down.

## Starting the engines

Start the donor car first. For the stalled car, follow the recommendations in the owner's manual for cold-weather starts. Don't engage the starter for more than 15 seconds at a time or you may damage it.

Once the engine has started, leave the cables in place for at least five minutes, as removing them too quickly while the resuscitated battery stores energy could trigger a power surge. Don't worry about the donor battery: Energy demand is minimal as long as both engines are running.

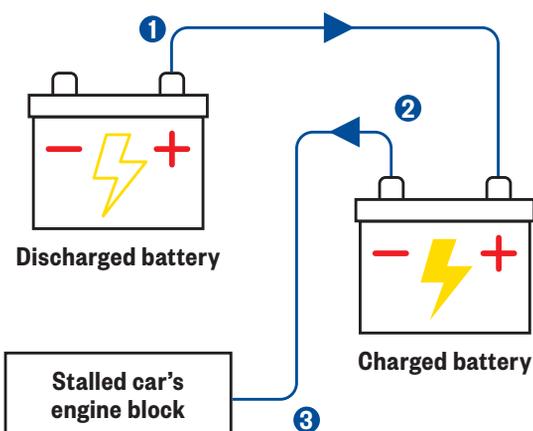
Use the wait time to gradually start up the electrical accessories like the heater, radio, headlights, defroster. This will help balance the energy transfer.

## Disconnecting the cables

Remove the clamps in the opposite order that you attached them. Start with the black clamp on the stalled car, followed by the black clamp on the donor battery (or portable booster). Then remove the red clamp from the donor car (or portable booster) and finally, the red clamp from the dead battery. At all times, prevent the clamps from touching each other until they are completely disconnected.

## Let the engine run for a while

Once the stalled car has started, let its engine run for at least 30 minutes "to allow the battery to charge," recommends Ruel.



## CAA-Quebec Members

If you have the slightest doubt, avoid the risks and call CAA-Quebec Roadside Assistance. Our Automotive Advisory Services will answer your questions on car-battery boosting and other issues relating to your car. Take advantage of their expertise.

## Before starting the boost

As with the clamps, the two cars must never be in contact with each other. This means that your booster cables must be long enough to ensure a safe operation. Engage the parking brake and turn off all electrical accessories.

Be cautious at all times. Watch out for sparks or any open flame. Wear work gloves and safety goggles. Remove rings and bracelets. Refrain from smoking as car batteries give off an explosive gas (hydrogen) and the fumes could ignite.

Examine the dead battery to make sure it's not frozen. If its walls are rippled or bubbled, it has been previously frozen and is no longer able to hold a charge. Don't even try to boost it.

Remember that battery boosting is a major operation involving certain physical and material risks. All the prescribed precautions must be taken seriously. Finally, understand that damage resulting from a failed boost is not covered by the manufacturer warranty.



## INSURING EVS

# Why does it cost more?

Electric cars are increasingly popular and it's easy to see why. But some drivers still hesitate to take the EV leap, citing higher insurance premiums. What explains this discrepancy? BY — GASSENDIE JOCELYN



### High EV prices are a major culprit

When the time comes to buy insurance for their new EV, many owners or leasers are taken aback by the quoted premium. While several factors will affect the price of a policy, like the driver's age, experience and area of residence, the car's value remains the determining variable for the quoted price. Electric models are generally more expensive than gas-powered ones and, therefore, cost more to insure. What's more, premiums are calculated based on the car's ticket price; that is, before the application of government rebates.

### Costly repairs

The more expensive a vehicle is to service, the more expensive it is to insure. And that's the case for EVs, owing to car parts – like traction batteries that retail between \$8,000 and \$9,000 or more depending on the model – that are prohibitively costlier to repair or replace.

Furthermore, EVs require highly skilled mechanics to service and the current talent pool is limited. More often than not, repairs take longer to complete and cost more.

## Lack of data

Today's limited number of EV drivers also has an impact on premium rates. Insurance companies are not yet able to detect patterns and trends in EV use and claimed repair costs. The more EVs there are on our roads, however, the easier it will be to get an overall picture of the situation and assess associated risks. The proliferation of EVs in the coming years should contribute to a general drop in premiums.

In the meantime, fortunately, there are ways to save. To get the best rates, ask for multiple quotes as prices can vary widely from one company to another. Also, premiums fluctuate based on vehicle brands and models. Before settling on an EV, it may be advantageous to compare rates between the models that interest you.



## CAA-Quebec Members

Going electric? We're here to guide you.

Our experts are up to speed on all EV types and are ready to inform and help you. Consult the *Electric Mobility* section of [CAAQUEBEC.COM](http://CAAQUEBEC.COM) to view our advice and exclusive offers for EV-driving members.

Listen to our *Sans détour* podcast (available only in French) on electric mobility. In this eight-part series, you'll find answers to all your EV queries.

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## 2023 FORD MAVERICK

**PRICE:** \$32,195 to \$54,175

**PROS** —> Very fuel-efficient (hybrid), stable road comportment, excellent visibility, wide choice of models, interesting base price, short but well-designed bed.

**CONS** —> No all-wheel drive with the hybrid engine, firm suspension, limited standard equipment, expensive high-end versions, cheap finish.

Ford has expanded its line of pickups downwards with the launch of the Maverick. This new model uses a small SUV unibody platform, like the Honda Ridgeline and Hyundai Santa Cruz. However, it distinguishes itself from its rivals with its offer of a hybrid powertrain with two-wheel drive, for a little over \$30,000. Of course, the catalogue also lists four-wheel-drive versions, powered by a turbo-charged gasoline engine.

The Maverick holds some surprising trump cards under its unassuming demeanor. Its fuel-sipping hybrid engine makes it by far the most energy-efficient pickup on the market. Good roadability is also part and parcel, and versatility, too, despite the short bed. You have to pass on a bit of luxury, but pickup fans who do not need a high payload capacity will find it is more civilized to drive than a traditional pickup.

### TESTED MODEL

**ENGINE** — 2.5-litre 4-cylinder with electric motor (191 hp)

**TRANSMISSION** — Continuously variable automatic

**DRIVETRAIN** — Front-wheel drive

**TEST TEMPERATURE** — 12°C to 32°C

**TESTED FUEL ECONOMY** — 6.5 L/100 km



SCAN TO VIEW THE  
ROAD-TEST VIDEO

## 2023 KIA EV6

**PRICE:** \$50,110 to \$81,610 (government rebate not included)

**PROS** —> Dynamic drive, wide choice of models, pleasant cockpit, high residual value, realistic range in mild weather, quick GT model.

**CONS** —> Confidential distribution, capricious controls, mediocre visibility, firm ride, poor rear headroom.

Although the Kia EV6 is officially celebrating its first birthday, we still see very few on the road – fewer even than the Hyundai IONIQ 5, which uses the same basic components. Be that as it may, the 2023 model of this 100-percent electric crossover is now officially on sale, the big news being the addition of a high-performing GT version. The five other variants offered in 2022 are still on the menu and still eligible for all government rebates despite price increases between \$1,000 and \$1,500.

It is difficult to avoid comparing the EV6 to its corporate cousin, the IONIQ 5. What little the Kia yields to the Hyundai in terms of comfort and convenience, it makes up in driving dynamics and range. The powerful GT version also confers a measure of exclusivity that is relatively rare for the asking price. In the end, the decision likely will come down to style, purchase price and, frankly, which of the two makes can deliver first.

### TESTED MODEL

**ENGINE** — Front and rear electric motors with 77.4 kWh lithium-ion battery (320 hp)

**TRANSMISSION** — 1-speed automatic (direct drive)

**DRIVETRAIN** — All-wheel drive

**CLAIMED RANGE** — 454 km

**RECHARGING** — 1 hr 13 min from 10% to 80% charge (50-kW fast-charging); 8 hrs 25 min for a complete charge (240 volt charging)

**TESTED ENERGY CONSUMPTION** — 17.5 kWh/100 km (equivalent to 2.0 L/100 km)





## 2023 NISSAN ROGUE

**PRICE:** \$32,468 to \$45,963

**PROS** —→ Vast cabin, excellent visibility, simple controls, comfortable ride, good equipment-to-price ratio.

**CONS** —→ 3-cylinder is noisy, quick to run out of steam and as thirsty as a 4-cylinder, reliability of the 3-cylinder is unproven, suspension still too compliant, increased prices, no electrified version.

It is not often a company replaces the engine on a vehicle barely a year after a remake. But that is what Nissan did in 2022 with the Rogue, when it installed a turbocharged three-cylinder under the hood of most versions. On paper, this engine is more powerful and more fuel efficient than the four-cylinder, which is still used on the Rogue S. Even though the SUV is otherwise unchanged, we tested a Platinum model to see if the engine swap makes sense.

Despite its promising specs, the Rogue's three-cylinder adds little relative to the four-cylinder used on the base model, apart from a constant growl in hilly terrain. It may even cost more to maintain, because of its increased complexity. If that does not curb your enthusiasm, you'll be glad to know that the Rogue is more competitive than ever, thanks to its remarkable versatility, enhanced comfort and generous equipment.

### TESTED MODEL

**ENGINE** — 1.5-litre turbo 3-cylinder (201 hp)

**TRANSMISSION** — Continuously variable automatic with manual mode

**DRIVETRAIN** — All-wheel drive

**TEST TEMPERATURE** — 0 °C to 18 °C

**TESTED FUEL ECONOMY** — 8.8 L/100 km



**SCAN TO VIEW THE  
ROAD-TEST VIDEO**

## 2023 SUBARU OUTBACK

**PRICE:** \$34,690 to \$48,390

**PROS** —→ Improved controls and centre screen, smooth ride, comfortable seats, assured safety, pleasant turbo engine, vast interior.

**CONS** —→ Base engine sometimes overworked and noisy, hard-to-modulate throttle, light steering, expensive turbo engine, scant storage, increasing prices.

Three years after the launch of the sixth generation, the Subaru Outback introduces some noteworthy changes for 2023. Styling touch-ups are subtle, but driving assistance, the dashboard and all the technology in between have been thoroughly updated. A new Onyx variant slots between the Touring and Limited versions, as in the Ascent lineup. The powertrain still combines a horizontally opposed gasoline engine with a continuously variable transmission and full-time all-wheel drive.

The 2023 Outback is another product of Subaru's prudent evolutionary approach. It won't astonish its admirers, but they will likely appreciate the improved convenience of the cabin, especially as concerns the centre screen controls. As comfortable, versatile and safe as ever, the big Subaru wagon scores power gains when equipped with the turbo engine, but it doesn't come cheap. When can we expect a hybrid or even better, a plug-in, to fill the gap?

### TESTED MODEL

**ENGINE** — 2.4-litre horizontally-opposed turbo 4-cylinder (260 hp)

**TRANSMISSION** — Continuously variable automatic with manual mode

**DRIVETRAIN** — All-wheel drive

**TEST TEMPERATURE** — -2 °C to 23 °C

**TESTED FUEL ECONOMY** — 9.5 L/100 km





## 2023 VOLKSWAGEN ID.4

**PRICE:** \$45,945 to \$64,385

**PROS** —→ Spacious cabin, comfortable seats, smooth ride, secure road holding, lively acceleration.

**CONS** —→ Complex infotainment system, limited and frustrating physical controls, unengaging drive, heat pump no longer standard, very limited availability.

Model-year 2023 already represents the third iteration of the ID.4 in Canada. Volkswagen's first vehicle built exclusively around an electric drivetrain, this compact crossover competes against such rivals as the Toyota bZ4X, Ford Mustang Mach-E, Hyundai IONIQ 5 and Kia EV6. For 2023 a rear-wheel-drive version with a smaller battery has been added to the trim line, to keep the starting price at an attractive level. However, the long-range versions (including the only AWD ID.4) now cost \$3,000 more.

Roomy, lively, versatile and relatively affordable, the ID.4 has a lot to attract electric vehicle enthusiasts, early adopters and recent converts alike. It also proves better at delivering promised range than the Volkswagen e-Golf, at least in mid summer. However, it leans more toward comfort than sporty driving, which could be disconcerting to some of the brand faithful. Meanwhile, the confusing controls will try the nerves of anyone finally getting hold of a vehicle that is still rare on our roads.

### TESTED MODEL

**ENGINE** — Front and rear electric motors with 82 kWh lithium-ion battery (295 hp)

**TRANSMISSION** — 1-speed automatic (direct drive)

**DRIVETRAIN** — All-wheel drive

**CLAIMED RANGE** — 410 km

**RECHARGING** — 51 min from 10% to 80% charge (135-kW fast-charging); 7 hrs 30 min for a complete charge (240 volt charging)

**TESTED ENERGY CONSUMPTION** — 20.4 kWh/100 km (equivalent to 2.3 L/100 km)

# CAA QUEBEC

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