

# Advisory Consulting Flex Services Encompass expertise, when you need it.

Leverage flexible consulting hours on a monthly basis to help with your Encompass tasks and projects. With Advisory Consulting Flex Services, you gain remote resource assistance with a set amount of hours per month of ongoing services.

By signing up for this service, you will gain added, flexible, remote resource assistance, including 10 or more hours per month of ongoing support. We are making it easier to tap into Ellie Mae's Encompass experts without having to worry about setting up new contracts, gaining budget approvals and other roadblocks that can prevent you from getting the help you need when you need it most.

## Subject matter expertise

Our Advisory Consultants work for Ellie Mae, and have received [and maintain] their extensive training and skills in Encompass to stay up-to-date on products and technical information. No other organization can compare with the kind of access and deep knowledge of Encompass and other solutions than members of our Ellie Mae team.

## Simplifying the process

Automatically renewing SOW makes it easier for our Advisory Consultants to jump into tasks and projects. And with no new budget requests since the hours are set on a monthly basis, it's also easy to modify in the future should your needs change and re-engage when needed.

## Help when you need it

You can easily access monthly hours for special projects or punch-list related items. You won't fall behind on key projects and any required updates. Reach out for help as tasks require, without having to add or request incremental resources. Upcoming project that requires extra time and attention? Accelerate your hours to get the job done.

## Help where you need it

Our Advisory Consultants can help with a wide range of tasks and projects, from reports, dashboards, configurations, business rules, input forms, punch-list items and more. Need help with testing and remediation support? We've got you covered. Our experts can also serve as primary or secondary system admins as appropriate.

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## Key Benefits

With Advisory Consulting Flex Services, you'll receive:

- Remote, expert assistance within Encompass
- Easy to tap into Ellie Mae experts without having to renew a contract
- Help clients stay on top of projects without adding resources

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Contact us at 1-888-955-9100  
or [sales@elliemae.com](mailto:sales@elliemae.com) for  
more information.

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