

Advisory Consulting – Service Packages

Flexible options to fit your unique needs to get the most out of your Encompass investment.

If you aren't sure you're getting the most out of Encompass, the answer is likely "no." That's why we're here to help. We have flexible Advisory Consulting packages to fit every situation, from quick on-demand tune-ups to project-based on-site engagements.

Our Encompass experts have experience with thousands of deployments across the mortgage spectrum to optimize Encompass performance using industry best practices. Pick from our options below to select the option that best serves your budget and needs.

Advisory Consulting On Demand

- Available via our online eCommerce website in 5, 10, or 15 hour increments via [paid by credit card].
- Provide remote assistance within Encompass, including special projects or punch-list related items typically completed in 30 days or less.
- Connect System Administrators with Encompass experts to enable, coach, mentor, and problem-solve.
- Scope can include Business As Usual (BAU) activities or specific tasks/initiatives.
- Get started today: <https://www.elliemae.com/advisory-consulting-on-demand>

Advisory Consulting Flex Services

- Available via Statement of Work, includes 10 or more hours per month of ongoing support via an auto-renew SOW.
- Provide remote assistance within Encompass, including special projects or punch-list related items, reports/dashboards, configurations, business rules, input forms, testing and remediation support.
- Scope can include Business As Usual (BAU) activities or specific tasks/initiatives.

Key Benefits

Why choose Ellie Mae Advisory Consulting?

- Increase your Encompass ROI: We provide solutions and best practices to get the most out of Encompass to originate more loans, lower costs, and reduce time to close.
- Get industry-leading expertise: Our experts are focused exclusively on the mortgage industry and have direct access to the latest Encompass technology and insights into future releases and enhancements.
- Free up valuable staff resources: Let us handle the heavy lifting so you can keep your focus on where it belongs: closing loans and serving borrowers.

Contact us at 1-888-955-9100 or sales@elliemae.com for more information.

Advisory Consulting Project Based

- Available via Statement of Work [SOW].
- Provide full-time or part-time, onsite or remote assistance within Encompass [30 - 90 days or longer based on project scope].
- Offerings are typically project based [i.e. fixed scope for fixed price, or time and materials].
- Focus on recurring ROI improvements and optimizing system performance, including items such as a Health Check, Health Check follow-up work, Gap Analysis, Advanced Configurations, Consumer Connect projects, and more.

Advisory Consulting Admin Staffing Solutions

- Available via Statement of Work [SOW].
- Provide full-time or part-time, onsite or remote assistance within Encompass [30 - 90 days or longer based on project scope].
- Offerings include Staff Augmentation, Primary or Secondary Admin Outsourcing, Admin Enablement, Triage/Remediation, and Customer Directed Hours.
- Connect System Administrators with Encompass experts to enable, coach, mentor, and problem-solve.

