



Coaching Others

Course Syllabus

Course Overview

Description

Coaching is an on-going, one-on-one activity between managers and employees that's intended to boost performance and drive success. This course will provide students with a model to use to coach others, and offer strategies to avoid coaching mistakes.

Duration: Approximately 20 min

Objectives

After you complete this course, you will be able to:

- Define coaching
- Use the ACE model to coach others
- Avoid coaching mistakes

Required Materials

The course contains all required materials. No additional materials are necessary.

Course Outline

Introduction

- Scenario practice
- Course overview
- Course objectives

Module 1: Define Coaching

- Coaching vs. Training
- The ACE Coaching Model
- Common Coaching Mistakes
- Summary



Course Administration

Earning Your Certificate

The course provides you with multiple attempts to pass the final assessment. You must receive a score of 70% or better to receive your Certificate of Completion. If you do not pass the assessment, it is recommended that you review the course and accompanying materials before you retake the assessment.

Completion Deadline

You have 12 months from the subscription date to complete the course. You may complete the course at any time during this period.

Policies

All learners must be honest and forthright in their professional development activities. Learners are expected to complete their own coursework.

Course Evaluation

After you have earned your certificate, you will have an opportunity to provide feedback that assists the design and development team with course improvement.

Course Contributions

AllRegs® by Ellie Mae courses are developed through the combined efforts of industry experts, instructional designers, and course developers.

Technical Requirements and Support

You must have an Internet connection and an Internet browser that supports the course files. Refer to the [Ellie Mae Academy FAQs](#) to ensure your browser supports our courseware, and to address any additional questions you may have.

Course Help

For additional assistance, email learning@elliemae.com. Please provide the following details:

- Course title
- Related screen number(s)
- Browser and version
- Your contact information