NET**W**ARS TOURNAMENT
INTERNATIONAL SERVICES CUP

Frequently Asked Questions

Who is eligible for an invitation to the International Services Cup?

- Elite military and government teams from each of the following nations have been invited to represent their country in the inaugural International Services Cup: **USA**, **UK**, **Canada**, **Australia**, and **New Zealand**. **This event is by invitation only and all teams have been confirmed.**
- The entire event will be virtual, including opening reception, the competition itself, and closing ceremonies.

Which version of NetWars will be running during the International Services Cup?

- We are pleased to announce the International Services Cup will be using the brand new Core NetWars Tournament 7! From some of the most devious minds in the field, Core NetWars Tournament 7 is a trip through a whimsical and off-kilter technical landscape with computers walking the streets focused on a mission you'll have to unravel, including:
  - All new challenges and hints built from the ground up
  - An immersive game experience through a custom virtual machine
  - Challenges ranging from forensics to defense to penetration testing with a special focus on mobile and Internet-of-Things security issues

Will there be a virtual reception?

- Yes, SANS will hold a virtual welcome reception with Ed Skoudis and other special speakers before the tournament begins on Wednesday, 14:45–15:15 hours U.S. Eastern Time.

In what time zone are the reception and tournament occurring?

- The reception and tournament are being hosted in U.S. Eastern Time (UTC -4). More details and the full schedule can be found **here**.

How do I know if I have successfully registered for the International Services Cup?

- Your SANS representative will confirm you are registered.

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What is the team size limit?

- The team size limit is five eligible players.

What will players receive to commemorate their participation?

- Participants will receive a custom-made half-zip pullover with the International Services Cup logo.
  - The pullovers will be shipped to the team leaders after the International Service Cup has concluded.
  - Team leaders must provide the shirt sizes for all team members, and the preferred mailing address to their SANS representative no later than February 26th to receive the pullovers for their team.
  - Team leaders should expect to receive their team's items by mid-April. Team leaders will distribute to individual team members.
  - Since these are custom made items, no returns or exchanges will be made. All shipments will be final.

What will the winners receive to commemorate their victory?

- The winning team will be honored by having their country and service branch information engraved on the brand new International Services Cup trophy.
  - The engraved trophy will be sent to the location of the winning team's choice for display.
  - This will be a traveling trophy, therefore if a different team wins the International Services Cup in 2022, their information will be added, and the trophy will be shipped to them.

Will there be a virtual Awards Ceremony?

- Yes, SANS will hold a virtual Awards Ceremony with closing remarks directly following the completion of day two of the tournament, Thursday, March 18, 1830–1900 hours U.S. Eastern Time.

Whom do I contact if I have questions *before* the tournament?

- Please contact Mike Martin for general questions about the International Services Cup, or your SANS representative about questions specific to your team's involvement.
  - Main Contact: Mike Martin **mmartin@sans.org**
  - U.S. Coast Guard/U.S. Marine Corps/U.S. Navy: David Won **dwon@sans.org**
  - U.S. National Guard Team: Eric Gladman **egladman@sans.org**
  - U.S. Air Force: Daryl Gilbertson **dgilbertson@sans.org**
  - U.K. Service Members: Andy Woolhead **awoolhead@sans.org**
  - Canadian Service Members: Andrea Hogan **AHogan@sans.org**
  - Australian Service Members: Steven Armitage **SArmitage@sans.org**
  - New Zealand Service Members: Steven Armitage **SArmitage@sans.org**

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Whom do I contact if I have questions *during* the tournament?

- SANS instructors and TAs will be available on Slack throughout the tournament should any questions or issues arise. They can answer your questions in real-time.

Do I need to have a SANS account prior to the event?

- Yes, you need to have your SANS account set up prior to the tournament. If you do not have an account yet, please sign up **here**.

When and how will I receive my login details for the tournament?

- Your SANS representative will email you with login details the week of the tournament.

What are the laptop requirements for participation in the tournament? Do I need to download any tools or software to participate in the tournament?

- You can play the tournament entirely within a browser or you can choose to download the virtual machine and run it with VMware.

Can I test my connection to the NetWars platform prior to the tournament commencing?

- Yes, the platform will be available 30 minutes prior to the published start time. If you experience issues with your connection at anytime during the tournament, SANS instructors and TAs will be available in Slack to assist you.

I understand the event is virtual, but do I need to be in the same physical location as the rest of my team?

- No, you can participate from anywhere, and you can play as a team even if you are not physically together. Your team connection will be online.

Will there be a way for me to communicate with my team and other participants in the tournament (via Slack or another platform)?

- Yes, we will have Slack channels set up for you to communicate with everyone involved in the tournament, as well as private channels for you to communicate with your team, or with SANS instructors and TAs. Alternatively, teams can use their own communication mechanisms to collaborate if you'd prefer.

If I want to practice my skills before the tournament, what is the best way to prepare?

- Taking a SANS course and/or joining one of our upcoming Cyber Ranges are both great ways to practice and prepare for the tournament. Visit the **Upcoming Events** page to find an event that suits your schedule, and learn more about our Cyber Ranges **here**.

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