# How to Schedule your GIAC Exam





### PAGE <u>3</u> **Testing Accommodations Preliminary Steps** <u>4</u> <u>5</u> Schedule with Pearson VUE <u>9</u> Change your Pearson VUE Appointment <u>10</u> Reschedule a Cancelled Pearson VUE Appointment Schedule with ProctorU <u>11</u> <u>15</u> Change your ProctorU Appointment Helpful Links <u>16</u>

## **Accommodations Policy**

If Testing Accommodations are required, do not schedule an appointment

- 1. Review GIAC's Disability Accommodation Policy
- 2. Apply for special accommodations via <u>GIAC Special Requests</u> at least <u>four weeks</u> prior to the desired test date

### **Preliminary Steps**



- 1. Log into your <u>SANS/GIAC account</u>
- 2. Click the "Certification Attempts" link to access the GIAC Portal
- 3. Select "Cert Attempts"
  - Click the blue link in the "Certification" column for the following information:
    - Policy information
    - Passing Point for your Exam Version\*
    - Certification Objectives
    - Exam Ethics

4.

5. Click the "Schedule a Proctor" button to schedule your exam **On-Site** through Pearson VUE or **Remote** through ProctorU

\* This is the passing point for your version of the exam, which may differ from the current exam version.

# Schedule with Pearson VUE

- 1. Review the <u>Pearson VUE ID</u> <u>Requirements</u>
- 2. Confirm your first and last names are spelled correctly as they appear on your IDs
- 3. Verify contact information below and click the "Continue" button

GIAC	First Name	Last Name
CERTIFICATIONS GIAC Information Security Fundamentals	Address	
Due Date: December 16th 2022   4:08pm (UTC) Schedule By: December 15th 2022   4:08pm (UTC)	Address	
Reference the <u>GIAC Scheduling Guide</u> for detailed Pearson VUE scheduling instructions.	Apartment, Suite, e	tc
Review the <u>GIAC Disability Accommodation Policy</u> for information to apply for test accommodations prior to	City	
scheduling an appointment.	New York	

Schedule a Proctor at a Pearson VUE facility

Switch to ProctorU Scheduling

5

Х

# Agree to GIAC

Review and agree to the policies presented, then click "Accept"

CERTIFIC	CATIONS	
»	Agree to GIAC policies	
0	GIAC2HRS: GIAC 2-Hour Exam	~
品	GIAC policies	
*		

#### Terms and Conditions

 $\hookrightarrow$ 

P

**Important:** Health and safety protocols may differ by test center and/or region. Please go to the <u>Pearson VUE COVID-19 Update web page</u> frequently and the day before your exam to review the latest vaccination and face mask policies and other health and safety measures required at your test center.

By scheduling your test appointment, you agree to comply with these requirements. You will be asked to acknowledge these conditions and requirements upon arrival at the test center.

#### **Admission Policy**

To reschedule your exam, click on the Home link at the top of this screen.

We ask that you arrive at the test center 15 minutes before your scheduled appointment time. This will give you adequate time to complete the

### Find a test center

### • Select up to 3 test centers at a time, then click "Next" at the bottom right of the page

If you do not see available appointments at nearby test sites by your deadline, please email proctor@giac.org

#### Find a test center

#### GIAC2HRS: GIAC 2-Hour Exam

66 Cobb street, roc, New York, 14543, United States

TILITARY COMMUNITY looking for on-base test centers, please click here.

You can select up to three test centers to compare availability.

#### Helpful hints:

The test center information link may provide directions, parking, wheelchair support or other physical access considerations.

Distance (mi/km) is a straight line calculated from the center point of your search criteria and does not reflect driving distance.





Continued on next page...

Search

## Find an appointment

### 1. Select a date at your preferred test center

- If you do not see available appointments at nearby test sites by your deadline, please email proclom@giae.org
- 2. Select your appointment start time
- 3. Click "Book this appointment"
- 4. Review and confirm on next page
- 5. Submit order

#### Find an appointment

#### GIAC2HRS: GIAC 2-Hour Exam

#### 1. Select a date at your preferred test center

New Horizons Rochester at Logical Operations 3535 Winton Place Rochester, New York 14623 United States New Horizons at Logical Operations - NH Syracuse 445 Electronics Pkwy Suite 206 Liverpool, New York 13088 United States SUNY Corning Community College Room 100 Chemung Hall, 1 Academic Drive 100/102 Chemung Hall Corning, New York 14830 United States

#### Find another test center

Select a date from the calendar. Only dates with appointment availability can be selected.

<		De	cember 2	022		>
Su	Мо	Tu	We	Th	Fr	Sa
				1	2	3
4	5	6	7	8	9	10
- 11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

#### Why can't I find an available appointment?

2. Select your appointment start time	
How would you like times displayed?	
12 hr (e.g., 2:00 PM) 24 hr (e.g., 14:00)	
Our next available appointment is:	
Thursday, December 8, 2022	Book this appointment
11:00 AM - 1:00 PM America/New_York - EST	
Explore more times	

### **Review and Confirm**

• Review and confirm your contact information, then click "Next" at the bottom right of the page Is everything correct? Proceed to complete your order

Review and confirm contact information to avoid issues on test day.

Description	Details	Actions
Exam	Appointment	Remove
GIAC2HRS: GIAC 2-Hour Exam	Thursday, December 8, 2022	
	Start time: 11:00 AM America/New_York - EST	
Language: English Length: 120 minutes ()	Change Appointment	
	Location	
	SUNY Corning Community College	
	Chemung 100/102	
	Room 100 Chemung Hall, 1 Academic Drive	
	100/102 Chemung Hall	
	Corning, New York 14830	
	United States	
	Change Test Center	

#### Confirm contact information

A Your name as it appears below must exactly match your name as it appears on your identifications (ID). If it does not when you present your IDs at the testing center, you will not be permitted to take your exam and will be charged a \$150 seating fee. Update my information.

Name: Cort Carter

Telephone: +1 12345678

Correspondence Language:

# Submit Order

- Finally, click "Submit Order"
- Review the terms, policies, and test centerspecific instructions below

An email confirmation will be sent to your account email from GIAC within 2 hours.

If you do not receive this confirmation, please email proctor@giac.org

Description	Details	
Exam	Appointment	
GIAC2HRS: GIAC 2-Hour Exam	Thursday, December 8, 2022	
	Start time: 11:00 AM America/New_York - EST	
Language: English		
Length: 120 minutes	Location	
	SUNY Corning Community College	
	Chemung 100/102	
	Room 100 Chemung Hall, 1 Academic Drive	
	100/102 Chemung Hall	
	Corning, New York 14830	
	United States	

Submit Orde

### Change your Pearson VUE Appointment

To cancel or reschedule a Pearson VUE appointment, complete the following steps at least 24 hours\* prior to your exam appointment:

1. Log into your SANS/GIAC account

2. Click the "Certification Attempts" link to access the GIAC Portal

3. Select "Cert Attempts", "View Details", and then "Manage Appointment"

4. Confirm a canceled or rescheduled appointment by receiving a confirmation email from GIAC within 2 hours

\*If you need to cancel or reschedule your appointment less than 24 hours in advance, you will be charged a **\$150 reseating fee.** 

# Reschedule a Cancelled Pearson VUE Appointment

To schedule a new Pearson VUE appointment after a cancelled exam appointment:

- 1. Wait to receive an 'Appointment Cancelled Confirmation' email from **GIAC**
- 2. Log into your <u>SANS/GIAC account</u>, then click the 'Certification Attempts' link to access the GIAC Portal
- 3. From the 'Cert Attempts' section, proceed to schedule a new on-site appointment for your exam



### Schedule with ProctorU

- 1. Select "Remote"
  - Prior to scheduling ensure you can comply with all the remote proctor technical requirements and the policies outlined in the <u>GAC Guide to ProctorU</u>
- 2. Check "I agree to install and complete my exam using the Guardian Browser" and then "Continue to schedule now"
- 3. Confirm your name is spelled correctly as it appears on your IDs
- 4. Verify contact information below and click the "Continue" button

- 4. Answer the residency question and click "Submit"
- Review the ProctorU Terms
  & Conditions and Accept Terms
- 6. If you are new to ProctorU, you will be prompted to complete the Account Settings and create a password.

Balance: \$0.00 My Sessions My Cart 🚺 My Orders Support 🗹

Please accept the Terms of Service before continuing.

### **Terms & Conditions**

**Terms & Conditions** 

ProctorU, Inc. Terms of Service

These Terms of Service ("Terms") govern your access to and use of the ProctorU services, ProctorU's websites, and the services ProctorU provides to you but are licensed from third parties (the "Services"), and any information, text, graphics, or other materials uploaded, downloaded or appearing on the Services while taking examinations and tests (collectively referred to as "Content"). Your access to and use of the Services is conditioned on your acceptance of and compliance with these Terms. By accessing or using the Services you agree to be bound by these Terms.

By checking this box, you agree to ProctorU's Terms of Service and Privacy Policy

Accept Terms

Your exam will be in Pending status, click the "Schedule" button

- 7. Select a Date
- 8. Select a Time
- 9. Click "Find Available Times"
  - Note: Appointments may not be scheduled within the following 72 hours
  - If there is no appointment availability by your deadline, please contact <a href="mailto:proctor@giac.org">proctor@giac.org</a>

SELECT
SELECT

### Continued on next page...

### 10. Click "Schedule"

An email confirmation will be sent to your account email from GIAC within 2 hours.

If you do not receive this confirmation, please email proctor@giac.org

I	Plea	ase	sele	ct a	dat	e and
ele	ct a	Date				
÷		Jun	e 20	20		$\rightarrow$
Su	Мо	T u	We	T h	Fr	Sa
31	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	2 3	24	25	2 6	27
28	29	3	1	2	3	4
5	6	7	8	9	10	11
ele	ct a	Time	9			
				•		
10	2			00		M
1	,			4	Ľ	
	Fin	d Ava	ailable	e Tim	les	
xa	m					
his	exam	is av	/ailab	ole fro	om	
Satu	irday	May	9, 2	020		
0:2	2AM	EDT 7:59	- Tu PPM	EDT	ay Ji	une
kan	n Nan	ne	21 191	201		
		-				

## Change your ProctorU Appointment

To cancel or reschedule a ProctorU appointment, complete the following steps at least 24 hours\* prior to your exam appointment:

- 1. Log into your <u>SANS/GIAC account</u>
- 2. Click the "Certification Attempts" link to access the GIAC Portal
- 3. Select "Cert Attempts", "View Details", and then "Manage Appointment"
- 4. Confirm a canceled or rescheduled appointment by receiving a confirmation email from GIAC within 2 hours

\*If you need to cancel your appointment less than 24 hours in advance, you will be charged a **\$150 reseating fee.** 

# Helpful Links

### GIAC Proctored Exam Support

Email proctor@giac.org

Pearson VUE Onsite Testing Information

**ProctorU Remote Testing Information** 

**GIAC Disability Accommodation Policy**