Ampol Whistleblower Quick Guide

At Ampol, we expect high standards of integrity, honesty, openness and transparency. The Ampol values and the Ampol Code of Conduct embody these standards and guide our dealings and interactions inside and outside the business. So, if you suspect these standards and values are not being upheld, we encourage you to speak up. Before you make a whistleblower report follow these three steps, hovering over each of the categories applicable to you:

1

If you are a...

- Customer
- **A current or past employee, director, supplier, associate, of Ampol and any family member or dependant of these**

2

If you want to report a...

- A work-related grievance which has personal implications for you, rather than for Ampol generally
- **Misconduct in relation to Ampol**
- Something else

3

Do you have reasonable grounds to suspect the misconduct?

- **Yes**
- No

If you meet the above criteria, you can make a whistleblower report by contacting the Ampol hotline:

Protections for whistleblowers

- We will keep your identity confidential if you wish
- Protection from retaliation and victimisation for making the report
- Protection from liability for making the report
- You won't get immunity in relation to conduct revealed by the report

You can also make an **anonymous report**, however if we don't know who you are or can't at least get in touch with you anonymously to obtain additional detail, it may not be possible for us to investigate properly.

If you know or suspect someone else has made a whistleblower report, the law and Ampol policy require you to keep their identity confidential and not mistreat the person in any way because of the report.

Whistleblower protection officer

Ampol has a whistleblower protection officer to help protect you. Contact them if you have concerns about confidentiality or how you are being treated for coming forward.

You can contact them through the Ampol hotline or directly:

For further information or guidance

- Here is Ampol's whistleblower policy
- Contact our whistleblower protection officers, or
- Contact our whistleblower intake officers who monitor and manage whistleblower reports: