Beaumont

Connecting Your Mobile Device to Citrix

System Requirements

This Tech Tip is intended for Beaumont users running:

- Apple iOS (10.0 +)
- Google Android (7.0+)
- Microsoft Windows 10 Mobile or Windows 10 S

Download Citrix Receiver

Starting a Citrix app on a mobile device requires using the Citrix Receiver app. There are two ways to install Citrix Receiver on a mobile device.

Method 1:

On an iOS device, open the App Store and search for "Citrix Receiver".

On an **Android** device, open Google Play and search for "Citrix Receiver".

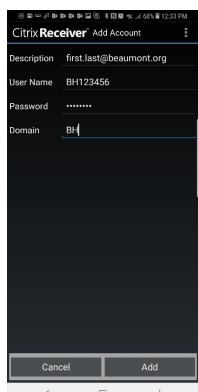
On a Windows device, open the Windows Store and search for "Citrix Receiver".

Method 2:

On the device, open a web browser, and go to <u>receiver.citrix.com</u>. Click on the blue Download button. This will navigate you directly to Receiver's app page.

Set Up your Account

- 1. Open Citrix Receiver and tap "Add Account"
- 2. Enter your @beaumont.org email address into the Address field
- **3.** Tap **OK**.
- 4. Logon using your Beaumont credentials.
 - a. Username: Use your Beaumont PC login (123456, DR0001, LastnameF, BH123456)
 - b. Password: Use your Beaumont computer/email password
 - c. Domain: Use BH.
- **5.** All of your favorites from the desktop bhapps website should be available (below).



NOTE: This document is for accessing Beaumont Apps from a mobile device. For instructions on accessing bhapps.beaumont.org on a Beaumont-owned workstation or personal computer, refer to those appropriate documents.



Further Help

Contact the Beaumont Health Service Desk:

- By telephone, toll-free at (888) 481-2448.
- Online, using the self-service portal.

