



Your new vision benefits
administrator beginning
September 1, 2023



Agenda

- Who is EyeMed?
- What is changing?
- Provider network
- Additional savings
- Customer service
- Digital resources
- Q&A



Who is EyeMed?

- National provider network (all 50 states)
- Network of more than 2,600 locations in Texas¹
- Headquartered in Mason, Ohio
- Local representation in Texas

¹ EyeMed Custom Network (Insight +Walmart), April 2023



What's Changing for PY24?

Available June 26th:

State of Texas Vision Customer Service

Toll Free: (844) 949-2170; TTY: 711

Monday - Friday: 6:30 a.m. - 10:00 p.m. CT

Saturday: 7 a.m. - 10 p.m. CT

Sunday: 10 a.m. - 7 p.m. CT

State of Texas Vision Website

member.eyemedvisioncare.com/stateoftexasvision

Prior to Sept. 1, we will mail a welcome kit to each enrolled employee's home address.



Provider Network

- **Network includes:** Optometrists, ophthalmologists and opticians
- **EyeMed's INSIGHT network:** Includes independent providers, national and regional retail chains stores, online retailers

Retail chains include, but are not limited to:

LensCrafters®, Target Optical®, Walmart®, America's Best®,
MyEyeDr., Texas State Optical - TSO™

Nominate a Provider

EyeMed is actively recruiting providers in Texas.

Provider nomination forms can be found online or by calling EyeMed.

All providers are subject to credentialing criteria.



Enrollment

- When you enroll during Summer Enrollment, your coverage begins Sept. 1.
- If you are continuing your enrollment, your coverage continues into Plan Year 2024.
- If you decide to discontinue your enrollment during Summer Enrollment, you have until Aug. 31 to use your available benefits.



Glasses or Contact Lenses?

Use your benefit allowance for glasses OR contact lenses.

Glasses

- \$15 comprehensive eye exam copay
- Up to \$200 frame allowance (in-network)
- \$10 copay for standard single vision lenses

Contacts

- \$15 comprehensive eye exam copay
- \$25 standard fit and follow up copay
- Up to \$200 retail allowance for contacts (in-network) to be used for a single purchase or throughout the plan year

**You are responsible for any costs over the standard coverage.
Out-of-network costs will be higher.**

Contact Us



By telephone: (844) 949-2170; TTY: 711

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Sunday: 10 a.m. - 7 p.m. CT

Website:

Prior to Sept.1: member.eyemedvisioncare.com/stateoftexasvision

After Sept.1: stateoftexasvision.com

By mail:

EyeMed Vision Care

4000 Luxottica Place

Mason, OH 45040



Resources:

Website AFTER Sept. 1, 2023

www.stateoftexasvision.com

Visit the website for:

- Vision benefit information
- Provider search tool (including online providers)
- Provider nomination form
- Information about vision and eye health
- General and contact information
- Out-of-Network claim forms

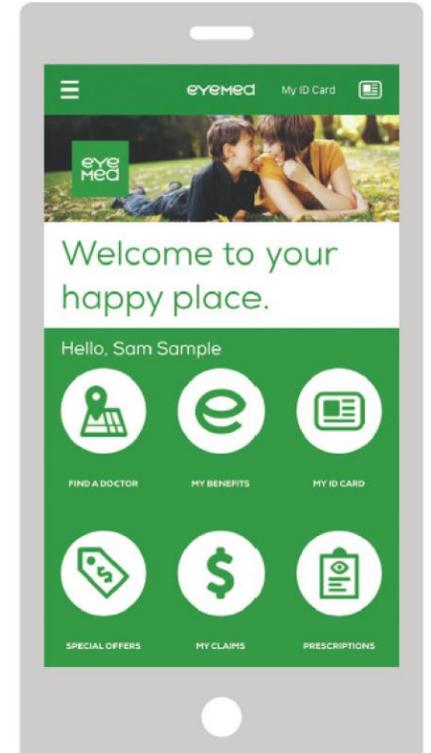
Enrolled members can log in to:

- Find an in-network eye doctor with EyeMed's Provider Locator
- View your Savings Dashboard to see how much you've saved with your benefits
- Estimate out-of-pocket costs before your visit
- Browse your vision benefits and view claims
- See special offers available
- Take a look at your ID card
- Discover helpful guides, resources and FAQs

Resources: Mobile App

State of Texas Vision participants can download and use the EyeMed app on their mobile device to:

- See benefits and eligibility at-a-glance
- Track your claims
- See additional special offers available
- Find an in-network eye doctor with the Provider Locator
- Estimate out-of-pocket costs before your visit
- View your ID card at-a-shake
- Set upcoming exam and contact lens replacement reminders
- Get answers to your FAQs
- Access interactive vision guides to help you see and live your best
- Use Facial recognition, Touch ID and Apple Wallet for Apple users



STATE OF TEXAS
VISION

Thank you for
your time!

