SolarWinds Web Help Desk Authentication Bypass Vulnerability (CVE-2025-40552)

Security Advisory Summary

SolarWinds Web Help Desk was found to be susceptible to an authentication bypass vulnerability that if exploited, would allow a malicious actor to execute actions and methods that should be protected by authentication.

Affected Products

- SolarWinds Web Help Desk 12.8.8 HF1 and all previous versions

Fixed Software Release

- SolarWinds Web Help Desk 2026.1

Acknowledgments

- Piotr Bazydlo working with watchTowr

Advisory Details

Severity
9.8 Critical

Advisory ID
CVE-2025-40552

First Published
01/28/26

Version
SolarWinds Web Help Desk 2026.1

CVSS Score
CVSS:3.0/AV:N/AC:L/PR:N/UI:N/S:U/C:H/I:H/A:H