

SolarWinds Web Help Desk Authentication Bypass Vulnerability (CVE-2025- 40554)

Summary

SolarWinds Web Help Desk was found to be susceptible to an authentication bypass vulnerability that, if exploited, could allow an attacker to invoke specific actions within Web Help Desk.

Affected Products

- SolarWinds Web Help Desk 12.8.8 HF1 and all previous versions

Fixed Software Release

- SolarWinds Web Help Desk 2026.1

Acknowledgments

- Piotr Bazydlo working with watchTower

Advisory Details

Severity

9.8 Critical

Advisory ID

[CVE-2025-40554](#)

First Published

01/28/2026

Fixed Version

[SolarWinds Web Help Desk 2026.1](#)

CVSS Score

[CVSS:3.0/AV:N/AC:L/PR:N/UI:N/S:U/C:H/I:H/A:H](#)