

SolarWinds Web Help Desk XML External Entity Injection (XXE) Vulnerability (CVE-2025-26400)

Summary

SolarWinds Web Help Desk was reported to be affected by an XML External Entity Injection (XXE) vulnerability that could lead to information disclosure. A valid, low-privilege access is required unless the attacker had access to the local server to modify configuration files.

Affected Products

- SolarWinds Web Help Desk 12.8.6 and all previous versions

Fixed Software Release

- [SolarWinds Web Help Desk 12.8.7](#)

Acknowledgments

- DieuLink, Nhiephon and chung96vn from GCSC Vietnam

Advisory Details

Severity

5.3 Medium

Advisory ID

[CVE-2025-26400](#)

First Published

07/29/2025

Fixed Version

[SolarWinds Web Help Desk 12.8.7](#)

CVSS Score

[CVSS:3.0/AV:N/AC:H/PR:L/UI:N/S:U/C:H/I:N/A:N](#)