

Web Help Desk Hardcoded Credential Vulnerability (CVE-2024-28987)

Summary

The SolarWinds Web Help Desk (WHD) software is affected by a hardcoded credential vulnerability, allowing remote unauthenticated user to access internal functionality and modify data.

Affected Products

- WHD 12.8.3 HF1 and all previous versions

Fixed Software Release

- [12.8.3 HF2](#)

Acknowledgments

- Zach Hanley

Advisory Details

Severity

9.1 Critical

Advisory ID

[CVE-2024-28987](#)

First Published

08/22/2024

Fixed Version

[12.8.3 HF2](#)

CVSS Score

[CVSS:3.1/AV:N/AC:L/PR:N/UI:N/S:U/C:H/I:H/A:N](#)