

SolarWinds Web Help Desk Security Control Bypass Vulnerability (CVE-2025-40536)

Security Advisory Summary

SolarWinds Web Help Desk was found to be susceptible to a security control bypass vulnerability that if exploited, could allow an unauthenticated attacker to gain access to certain restricted functionality.

Affected Products

- SolarWinds Web Help Desk 12.8.8 HF1 and all previous versions

Fixed Software Release

- [SolarWinds Web Help Desk 2026.1](#)

Acknowledgments

- Jimi Sebree working with Horizon3.ai

Advisory Details

Severity

8.1 High

Advisory ID

[CVE-2025-40536](#)

First Published

01/28/26

Version

[SolarWinds Web Help Desk 2026.1](#)

CVSS Score

[CVSS:3.0/AV:N/AC:H/PR:N/UI:N/S:U/C:H/I:H/A:H](#)