



## SolarWinds Certified Professional® (SCP) Study Guide

Hybrid Cloud Observability Fundamentals

## How to Use This Study Guide

This study guide includes topics found on the SolarWinds Certified Professional® (SCP) Platform exam. Use the available SolarWinds documentation to search and learn more about each category.

The intention of the topics in this guide is to supplement your years of experience and hands-on training with SolarWinds® products.

This guide is **not** all-inclusive and should only be used as a starting place for your SCP studies.

If you have a SolarWinds product under active maintenance, you have access to virtual and on-demand training.

To access SolarWinds Academy classes, follow these steps:

1. Log in to your Customer Portal account at <https://customerportal.solarwinds.com>
2. Click Education and Training > Virtual Classrooms
3. Browse the available classes and select an option:
  - Click Register Now for a live class
  - Click the on-demand link to access a recorded course video

SolarWinds Academy adds available classes to the [Virtual Classroom calendar](#) every month.

Note: SolarWinds Academy classes are additional study resources and aren't explicitly designed for the SCP exam.

For additional study resources, visit the [THWACK®](#) community.

## Exam Content Outline

- 1.1 SolarWinds Platform Architecture and Deployment  
(Questions related to these tasks make up 10% of the exam.)
  - 1.1.1 SolarWinds Platform Architecture
  - 1.1.2 Deployment Requirements
  - 1.1.3 Network Discovery
- 1.2 Node Management  
(Questions related to these tasks make up 12% of the exam.)
  - 1.2.1 Managing Nodes and Statuses
  - 1.2.2 Agents
- 1.3 Customization and User Experience  
(Questions related to these tasks make up 25% of the exam.)
  - 1.3.1 Dashboards and Views
  - 1.3.2 Adding and Configuring User Accounts and Permissions
  - 1.3.3 Custom Properties
  - 1.3.4 Groups
- 1.4 Alerts  
(Questions related to these tasks make up 20% of the exam.)
  - 1.4.1 Creating and Managing Alerts
- 1.5 Reports  
(Questions related to these tasks make up 20% of the exam.)
  - 1.5.1 Creating and Managing Reports
- 1.6 SolarWinds Platform Troubleshooting Tools  
(Questions related to these tasks make up 13% of the exam.)
  - 1.6.1 AppStack™ and PerfStack™
  - 1.6.2 Intelligent Mapping

## Exam Resources

	Item Resources
1.1.1	<a href="https://documentation.solarwinds.com/en/success_center/hco/content/hco_security-observability-integration.htm">https://documentation.solarwinds.com/en/success_center/hco/content/hco_security-observability-integration.htm</a> ; <a href="https://documentation.solarwinds.com/en/success_center/hco/content/hco_platform-connect.htm">https://documentation.solarwinds.com/en/success_center/hco/content/hco_platform-connect.htm</a> ; <a href="https://documentation.solarwinds.com/en/success_center/dpa/content/gettingstarted/dpa-gs-benefits-of-integration.htm">https://documentation.solarwinds.com/en/success_center/dpa/content/gettingstarted/dpa-gs-benefits-of-integration.htm</a> ; <a href="https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-orion-requirements-sw1916.htm">https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-orion-requirements-sw1916.htm</a> ; <a href="https://documentation.solarwinds.com/en/success_center/orionplatform/content/install-hotfixes-evals-without-upgrading.htm">https://documentation.solarwinds.com/en/success_center/orionplatform/content/install-hotfixes-evals-without-upgrading.htm</a> ; <a href="https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-secure-configuration.htm">https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-secure-configuration.htm</a> ; <a href="https://documentation.solarwinds.com/en/success_center/hco/content/hco_anomaly-based-alerting.htm">https://documentation.solarwinds.com/en/success_center/hco/content/hco_anomaly-based-alerting.htm</a> ; <a href="https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-solarwinds-orion-agents-sw467.htm">https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-solarwinds-orion-agents-sw467.htm</a> ; <a href="https://documentation.solarwinds.com/en/success_center/npm/content/onboarding/custom_views_maps/npm_ob_orion_maps.htm">https://documentation.solarwinds.com/en/success_center/npm/content/onboarding/custom_views_maps/npm_ob_orion_maps.htm</a> ; <a href="https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-orion-platform_core_links.htm">https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-orion-platform_core_links.htm</a>
1.1.2	<a href="https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-encrypt-database-connections-with-ssl.htm">https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-encrypt-database-connections-with-ssl.htm</a> ; <a href="https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-orion-requirements-sw1916.htm">https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-orion-requirements-sw1916.htm</a> ; <a href="https://documentation.solarwinds.com/en/success_center/orionplatform/content/install-centralized-upgrade-primary-server.htm">https://documentation.solarwinds.com/en/success_center/orionplatform/content/install-centralized-upgrade-primary-server.htm</a> ; <a href="https://documentation.solarwinds.com/en/success_center/orionplatform/content/ha_set_up_ha_pools.htm">https://documentation.solarwinds.com/en/success_center/orionplatform/content/ha_set_up_ha_pools.htm</a> ; <a href="https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-centralized-licensing-activate-licenses.htm">https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-centralized-licensing-activate-licenses.htm</a> ; <a href="https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-diagnostics-on-web.htm">https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-diagnostics-on-web.htm</a> ; <a href="https://documentation.solarwinds.com/en/success_center/orionplatform/content/system_requirements/solarwinds_platform_2023-3_system_requirements.htm#MoreOnDBreqs">https://documentation.solarwinds.com/en/success_center/orionplatform/content/system_requirements/solarwinds_platform_2023-3_system_requirements.htm#MoreOnDBreqs</a> ; <a href="https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-network-discovery-using-the-network-sonar-wizard-sw1574.htm">https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-network-discovery-using-the-network-sonar-wizard-sw1574.htm</a>
1.1.3	<a href="https://documentation.solarwinds.com/en/success_center/orionplatform/content/onboarding/core-ob_advanced_discovery.htm">https://documentation.solarwinds.com/en/success_center/orionplatform/content/onboarding/core-ob_advanced_discovery.htm</a> ; <a href="https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-network-discovery-using-the-network-sonar-wizard-sw1574.htm">https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-network-discovery-using-the-network-sonar-wizard-sw1574.htm</a> ; <a href="https://support.solarwinds.com/SuccessCenter/s/article/Network-discovery-fails-due-to-limited-time-out?language=en_US">https://support.solarwinds.com/SuccessCenter/s/article/Network-discovery-fails-due-to-limited-time-out?language=en_US</a> ; <a href="https://support.solarwinds.com/SuccessCenter/s/article/Use-the-Discovery-Ignore-List?language=en_US">https://support.solarwinds.com/SuccessCenter/s/article/Use-the-Discovery-Ignore-List?language=en_US</a> ; <a href="https://support.solarwinds.com/SuccessCenter/s/article/Specify-a-preferred-polling-method-during-discovery?language=en_US">https://support.solarwinds.com/SuccessCenter/s/article/Specify-a-preferred-polling-method-during-discovery?language=en_US</a> ; <a href="https://documentation.solarwinds.com/en/success_center/la/content/la/la-discover-network-discovery-wizard.htm">https://documentation.solarwinds.com/en/success_center/la/content/la/la-discover-network-discovery-wizard.htm</a> ; <a href="https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-managing-scheduled-discovery-results-sw1721.htm">https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-managing-scheduled-discovery-results-sw1721.htm</a>
1.2.1	<a href="https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-adding-devices-for-monitoring-in-the-web-console-sw851.htm">https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-adding-devices-for-monitoring-in-the-web-console-sw851.htm</a> ; <a href="https://support.solarwinds.com/SuccessCenter/s/article/How-to-delete-a-node-from-Orion?language=en_US">https://support.solarwinds.com/SuccessCenter/s/article/How-to-delete-a-node-from-Orion?language=en_US</a> ; <a href="https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-calculate-node-status.htm">https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-calculate-node-status.htm</a> ; <a href="https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-setting-orion-general-thresholds-sw2045.htm">https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-setting-orion-general-thresholds-sw2045.htm</a> ; <a href="https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-creating-a-new-dependency-sw1316.htm">https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-creating-a-new-dependency-sw1316.htm</a> ; <a href="https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-automatic-dependencies-sw1154.htm">https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-automatic-dependencies-sw1154.htm</a> ; <a href="https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-customize-thresholds-per-object.htm">https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-customize-thresholds-per-object.htm</a> ; <a href="https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-orion-baseline-data-calculation.htm">https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-orion-baseline-data-calculation.htm</a>

1.2.2	<a href="https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-solarwinds-orion-agents-sw467.htm">https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-solarwinds-orion-agents-sw467.htm</a> ; <a href="https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-agent-communication-modes.htm">https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-agent-communication-modes.htm</a> ; <a href="https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-managing-agents-sw449.htm">https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-managing-agents-sw449.htm</a> ; <a href="https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-agent-requirements-sw476.htm">https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-agent-requirements-sw476.htm</a> ; <a href="https://support.solarwinds.com/SuccessCenter/s/article/Node-pollled-by-WMI-showing-down-but-WMI-test-passed-in-SolarWinds-NPM?language=en_US">https://support.solarwinds.com/SuccessCenter/s/article/Node-pollled-by-WMI-showing-down-but-WMI-test-passed-in-SolarWinds-NPM?language=en_US</a> ; <a href="https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-editing-agent-settings-in-the-control-panel-sw413.htm">https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-editing-agent-settings-in-the-control-panel-sw413.htm</a> ; <a href="https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-deploying-an-agent-sw422.htm">https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-deploying-an-agent-sw422.htm</a>
1.3.1	<a href="https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-fusion-edit-dashboards-and-widgets.htm">https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-fusion-edit-dashboards-and-widgets.htm</a> ; <a href="https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-configuring-view-limitations-sw791.htm">https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-configuring-view-limitations-sw791.htm</a> ; <a href="https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-fusion-kpi-widgets.htm">https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-fusion-kpi-widgets.htm</a> ; <a href="https://support.solarwinds.com/SuccessCenter/s/article/Create-a-custom-menu-bar-to-show-a-specific-URL?language=en_US">https://support.solarwinds.com/SuccessCenter/s/article/Create-a-custom-menu-bar-to-show-a-specific-URL?language=en_US</a> ; <a href="https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-user-account-access-settings-sw2264.htm">https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-user-account-access-settings-sw2264.htm</a> ; <a href="https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-customizing-views-sw1376.htm">https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-customizing-views-sw1376.htm</a> ; <a href="https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-fusion-dashboards.htm">https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-fusion-dashboards.htm</a>
1.3.2	<a href="https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-creating-new-accounts-sw1310.htm">https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-creating-new-accounts-sw1310.htm</a> ; <a href="https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-user-account-access-settings-sw2264.htm">https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-user-account-access-settings-sw2264.htm</a> ; <a href="https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-creating-account-limitations-sw809.htm">https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-creating-account-limitations-sw809.htm</a> ; <a href="https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-creating-an-account-limitation-sw1268.htm">https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-creating-an-account-limitation-sw1268.htm</a> ; <a href="https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-enable-ldap-authentication.htm">https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-enable-ldap-authentication.htm</a> ; <a href="https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-setting-account-limitations-sw2027.htm">https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-setting-account-limitations-sw2027.htm</a>
1.3.3	<a href="https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-creating-a-custom-property-sw1289.htm">https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-creating-a-custom-property-sw1289.htm</a> ; <a href="https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-importing-custom-property-data-sw1634.htm">https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-importing-custom-property-data-sw1634.htm</a> ; <a href="https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-removing-custom-properties-sw1880.htm">https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-removing-custom-properties-sw1880.htm</a> ; <a href="https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-creating-custom-properties-sw1391.htm">https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-creating-custom-properties-sw1391.htm</a> ; <a href="https://support.solarwinds.com/SuccessCenter/s/article/How-to-Create-Groups-Using-Dynamic-Queries-Video?language=en_US">https://support.solarwinds.com/SuccessCenter/s/article/How-to-Create-Groups-Using-Dynamic-Queries-Video?language=en_US</a>
1.3.4	<a href="https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-managing-the-display-of-group-status-sw1691.htm">https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-managing-the-display-of-group-status-sw1691.htm</a> ; <a href="https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-creating-groups-sw2591.htm">https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-creating-groups-sw2591.htm</a> ; <a href="https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-managing-groups-sw2603.htm">https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-managing-groups-sw2603.htm</a>

1.4.1	<a href="https://documentation.solarwinds.com/en/success_center/npm/content/onboarding/npm_ob_alerts_reports.htm">https://documentation.solarwinds.com/en/success_center/npm/content/onboarding/npm_ob_alerts_reports.htm</a> ; <a href="https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-available-alert-actions-sw1076.htm">https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-available-alert-actions-sw1076.htm</a> ; <a href="https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-setting-trigger-conditions-sw1034.htm">https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-setting-trigger-conditions-sw1034.htm</a> ; <a href="https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-setting-reset-conditions-sw1025.htm">https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-setting-reset-conditions-sw1025.htm</a> ; <a href="https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-setting-trigger-actions-and-escalation-levels-sw1031.htm">https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-setting-trigger-actions-and-escalation-levels-sw1031.htm</a> ; <a href="https://documentation.solarwinds.com/en/success_center/npm/content/onboarding/basic_alerts_reports/npm_ob_preconfigured_alerts.htm">https://documentation.solarwinds.com/en/success_center/npm/content/onboarding/basic_alerts_reports/npm_ob_preconfigured_alerts.htm</a> ; <a href="https://documentation.solarwinds.com/en/success_center/eoc/content/eocag_viewandacknowledgealerts.htm">https://documentation.solarwinds.com/en/success_center/eoc/content/eocag_viewandacknowledgealerts.htm</a> ; <a href="https://documentation.solarwinds.com/en/success_center/orionplatform/content/onboarding/core-ob_parent_reduce_alert_noise.htm">https://documentation.solarwinds.com/en/success_center/orionplatform/content/onboarding/core-ob_parent_reduce_alert_noise.htm</a> ; <a href="https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-manage-alert-actions.htm">https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-manage-alert-actions.htm</a> ; <a href="https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-encrypt-database-connections-with-ssl.htm">https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-encrypt-database-connections-with-ssl.htm</a> ; <a href="https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-setting-device-management-states-sw2036.htm">https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-setting-device-management-states-sw2036.htm</a> ; <a href="https://documentation.solarwinds.com/en/success_center/hco/content/hco_anomaly-based-alerting.htm">https://documentation.solarwinds.com/en/success_center/hco/content/hco_anomaly-based-alerting.htm</a> ; <a href="https://documentation.solarwinds.com/en/success_center/hco/content/hco_platform-connect.htm">https://documentation.solarwinds.com/en/success_center/hco/content/hco_platform-connect.htm</a> ; <a href="https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-alertstack.htm">https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-alertstack.htm</a> ; <a href="https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-viewing-triggered-alerts-sw1094.htm">https://documentation.solarwinds.com/en/success_center/orionplatform/content/core-viewing-triggered-alerts-sw1094.htm</a>
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