

Critical bug in SolarWinds Web Help Desk allows an attacker to execute Arbitrary Hibernate Queries (CVE-2021-35232)

Security Advisory Summary

Hard-coded credentials discovered in SolarWinds Web Help Desk. Through these credentials, an attacker with local access to the Web Help Desk host machine could be allowed to execute arbitrary HSQL queries against the database and leverage the vulnerability to steal the password hashes of the users or insert arbitrary data into the database.

Affected Products

- Web Help Desk 12.7.6 and previous versions

Fixed Software Release

- Web Help Desk 12.7.7 Hotfix 1

Acknowledgments

- Shubham Shah

Advisory Details

Severity

6.8 Medium

Advisory ID

[CVE-2021-35232](#)

First Published

09/13/2021

Fixed Version

Web Help Desk 12.7.7 Hotfix 1

CVSS Score

[CVSS:3.0/AV:P/AC:H/PR:N/UI:R/S:C/C:H/I:N/A:N](#)