

SolarWinds Web Help Desk Cryptographic Key Management Vulnerability (CVE-2024-28989)

Summary

SolarWinds Web Help Desk was found to have a hardcoded cryptographic key that could allow the disclosure of sensitive information from the software.

Affected Products

- SolarWinds Access Rights Manager (ARM)
2023.2.4 and prior versions

Fixed Software Release

- SolarWinds Web Help Desk 12.8.5

Advisory Details

Severity

5.5 Medium

Advisory ID

[CVE-2024-28989](#)

First Published

02/11/2025

Fixed Version

SolarWinds Web Help Desk 12.8.5

CVSS Score

[CVSS:3.1/AV:L/AC:L/PR:L/UI:N/S:U/C:H/I:N/A:N](#)