

# SonicWall, Inc. Accessibility Conformance Report

## Revised Section 508 Edition

(Based on VPAT® Version 2.4Rev)

**Name of Product/Version:** SonicWall® NSv Network Appliance Series

**Report Date:** 15-MAY-2022

**Product Description:** The SonicWall TZ series integrated threat prevention and SD-WAN platform for small/medium organizations and distributed enterprise

**Contact Information:** vpat@sonicwall.com

**Notes:** Information about product help is located at  
<https://www.sonicwall.com/support/technical-documentation/?language=English>

**Evaluation Methods Used:** Manual inspection of Accessibility output

### Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline                                       | Included In Report                                |
|----------------------------------------------------------|---------------------------------------------------|
| <a href="#">Web Content Accessibility Guidelines 2.0</a> | Level A (Yes)<br>Level AA (Yes)<br>Level AAA (No) |

| Standard/Guideline                                                                                      | Included In Report |
|---------------------------------------------------------------------------------------------------------|--------------------|
| <a href="#">Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</a> | (Yes)              |

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

**Table 1: Success Criteria, Level A**

| Criteria                                                                                                                                                                                                                                                            | Conformance Level            | Remarks and Explanations                                                                                                                                                                                                                                                                                      |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <a href="#">1.1.1 Non-text Content</a> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>                                     | Software: Partial Supports   | Software: The product does provide text alternatives for Input Controls like buttons. Examples include: <ul style="list-style-type: none"> <li>Buttons like ACCEPT</li> </ul>                                                                                                                                 |
| <a href="#">1.2.1 Audio-only and Video-only (Prerecorded)</a> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>              | Software: Supports           | Software: The product doesn't support any prerecorded audio-only and video-only content                                                                                                                                                                                                                       |
| <a href="#">1.2.2 Captions (Prerecorded)</a> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>                               | Software: Supports           | Software: The product doesn't support any prerecorded audio content. Captions are not required                                                                                                                                                                                                                |
| <a href="#">1.2.3 Audio Description or Media Alternative (Prerecorded)</a> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | Software: Supports           | Software: No prerecorded audio content                                                                                                                                                                                                                                                                        |
| <a href="#">1.3.1 Info and Relationships</a> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>                               | Software: Partially Supports | Software: Product components does indicate information, roles and hierarchy and relations visually, but lack corresponding information in most components textual names and values. Examples include: NAT policy table and hierarchy information For some settings can be configured programmatically VIA API |
| <a href="#">1.3.2 Meaningful Sequence</a> (Level A)                                                                                                                                                                                                                 | Software: Supports           | Software: UI provides content in a meaningful sequence                                                                                                                                                                                                                                                        |

| Criteria                                                                                                                                                                                                                               | Conformance Level            | Remarks and Explanations                                                                                                                                        |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>                                                            |                              |                                                                                                                                                                 |
| <a href="#">1.3.3 Sensory Characteristics</a> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | Software: Supports           | Software: Instructions are provided via technical documentation. Do not rely on sensory characteristics of components such as shape, size, visual location etc. |
| <a href="#">1.4.1 Use of Color</a> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>            | Software: Supports           | Software: Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element   |
| <a href="#">1.4.2 Audio Control</a> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>           | Software: Supports           | Software: Product does not contain audio that plays automatically                                                                                               |
| <a href="#">2.1.1 Keyboard</a> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>                | Software: Partially Supports | Software: Majority of the content is operable through keyboard interface.                                                                                       |
| <a href="#">2.1.2 No Keyboard Trap</a> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul>                                                                      | Software: Supports           | Software: The product does not include keyboard traps                                                                                                           |

| Criteria                                                                                                                                                                                                                                                                                  | Conformance Level  | Remarks and Explanations                                                                              |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|-------------------------------------------------------------------------------------------------------|
| <ul style="list-style-type: none"> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>                                                                                                                                                                                    |                    |                                                                                                       |
| <b>2.2.1 Timing Adjustable</b> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>                                                                   | Software: Supports | Software: Product does not include time limits                                                        |
| <b>2.2.2 Pause, Stop, Hide</b> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>                                                                   | Software: Supports | Software: End user can control auto-updating and moving, blinking during reset is part of an activity |
| <b>2.3.1 Three Flashes or Below Threshold</b> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>                                                    | Software: Supports | Software: Product UI doesn't flash more than three times in a second                                  |
| <b>2.4.1 Bypass Blocks</b> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> | Software: Supports | Software: These criteria not applicable to software                                                   |
| <b>2.4.2 Page Titled</b> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>                                                                         | Software: Supports | Software: UI Page titles explain the purpose                                                          |

| Criteria                                                                                                                                                                                                                               | Conformance Level            | Remarks and Explanations                                                                     |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------|----------------------------------------------------------------------------------------------|
| <b><u>2.4.3 Focus Order</u></b> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>               | Software: Supports           | Software: Focus Order preserves meaning and operability                                      |
| <b><u>2.4.4 Link Purpose (In Context)</u></b> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | Software: Supports           | Software: The purpose of each link can be determined from the link text                      |
| <b><u>3.1.1 Language of Page</u></b> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>          | Software: Supports           | Software: UI Supports Japanese language                                                      |
| <b><u>3.2.1 On Focus</u></b> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>                  | Software: Supports           | Software: UI Supports form submissions, form dialogs popups                                  |
| <b><u>3.2.2 On Input</u></b> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>                  | Software: Partially Supports | Software: For most of the UI components, entering input does not automatically cause changes |
| <b><u>3.3.1 Error Identification</u></b> (Level A)<br>Also applies to:<br>Revised Section 508                                                                                                                                          | Software: Supports           | Software: Invalid Entries and Errors are detected and displayed in POPUP dialogs             |

| Criteria                                                                                                                                                                                                                     | Conformance Level            | Remarks and Explanations                                                                                                                                                                      |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>                                                                                          |                              |                                                                                                                                                                                               |
| <b>3.3.2 Labels or Instructions</b> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | Software: Partially Supports | Software: Labels are provided for most input fields                                                                                                                                           |
| <b>4.1.1 Parsing</b> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>                | Software: Supports           | Software: PAGE UI is developed using UUIF framework                                                                                                                                           |
| <b>4.1.2 Name, Role, Value</b> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>      | Software: Partially Supports | Software: Only some user interface components (including but not limited to: form elements, links and components generated by scripts), the name and role can be programmatically determined; |

**Table 2: Success Criteria, Level AA**

Notes:

| Criteria                                                                                                                                                                                 | Conformance Level  | Remarks and Explanations                              |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|-------------------------------------------------------|
| <b>1.2.4 Captions (Live)</b> (Level AA)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> </ul> | Software: Supports | Software: Product doesn't have any live audio content |

| Criteria                                                                                                                                                                                                                                                                                          | Conformance Level            | Remarks and Explanations                                                                                                                                       |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <ul style="list-style-type: none"> <li>602.3 (Support Docs)</li> </ul>                                                                                                                                                                                                                            |                              |                                                                                                                                                                |
| <b><u>1.2.5 Audio Description (Prerecorded)</u></b> (Level AA)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>                                                     | Software: Supports           | Software: Doesn't have any prerecorded Audio/Video content                                                                                                     |
| <b><u>1.4.3 Contrast (Minimum)</u></b> (Level AA)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>                                                                  | Software: Partially Supports | Software: The visual representation of text has good contrast.                                                                                                 |
| <b><u>1.4.4 Resize text</u></b> (Level AA)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>                                                                         | Software: Supports           | Software: Except for captions and images of text, text can be resized without assistive technology up to 200 percent without loss of content or functionality. |
| <b><u>1.4.5 Images of Text</u></b> (Level AA)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>                                                                      | Software: Supports           | Software: Text is used to convey information except when images are customizable or essential.                                                                 |
| <b><u>2.4.5 Multiple Ways</u></b> (Level AA)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> | Software: N/A                | Software: N/A                                                                                                                                                  |
| <b><u>2.4.6 Headings and Labels</u></b> (Level AA)                                                                                                                                                                                                                                                |                              |                                                                                                                                                                |

| Criteria                                                                                                                                                                                                                                                                                                        | Conformance Level       | Remarks and Explanations                                                                                                                                           |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>                                                                                                                                     | Software: Supports      | Software: Headings and labels describe their topics and purposes                                                                                                   |
| <a href="#">2.4.7 Focus Visible</a> (Level AA)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>                                                                                   | Software: Supports      | Software: This product supports a well-defined onscreen indication of the current focus that moves among interactive interface elements as the input focus changes |
| <a href="#">3.1.2 Language of Parts</a> (Level AA)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>                                                                               | Software: Supports      | Software: The product can support translation software                                                                                                             |
| <a href="#">3.2.3 Consistent Navigation</a> (Level AA)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>     | Software: N/A           | Software: N/A                                                                                                                                                      |
| <a href="#">3.2.4 Consistent Identification</a> (Level AA)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> | Software: N/A           | Software: N/A                                                                                                                                                      |
| <a href="#">3.3.3 Error Suggestion</a> (Level AA)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul>                                                                                                                                              | Software: Not Supported | Software: Suggestions are not provided                                                                                                                             |

| Criteria                                                                                                                                                                                                                                         | Conformance Level            | Remarks and Explanations          |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------|-----------------------------------|
| <ul style="list-style-type: none"> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>                                                                                                                                           |                              |                                   |
| <b>3.3.4 Error Prevention (Legal, Financial, Data)</b> (Level AA)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | Software: Partially Supports | Software: Submissions are checked |

## Table 3: Success Criteria, Level AAA

Notes:

| Criteria                                                                                                  | Conformance Level | Remarks and Explanations |
|-----------------------------------------------------------------------------------------------------------|-------------------|--------------------------|
| <b>1.2.6 Sign Language (Prerecorded)</b> (Level AAA)<br>Revised Section 508 – Does not apply              | N/A               | N/A                      |
| <b>1.2.7 Extended Audio Description (Prerecorded)</b> (Level AAA)<br>Revised Section 508 – Does not apply | N/A               | N/A                      |
| <b>1.2.8 Media Alternative (Prerecorded)</b> (Level AAA)<br>Revised Section 508 – Does not apply          | N/A               | N/A                      |
| <b>1.2.9 Audio-only (Live)</b> (Level AAA)<br>Revised Section 508 – Does not apply                        | N/A               | N/A                      |
| <b>1.4.6 Contrast (Enhanced)</b> (Level AAA)<br>Revised Section 508 – Does not apply                      | N/A               | N/A                      |
| <b>1.4.7 Low or No Background Audio</b> (Level AAA)<br>Revised Section 508 – Does not apply               | N/A               | N/A                      |
| <b>1.4.8 Visual Presentation</b> (Level AAA)<br>Revised Section 508 – Does not apply                      | N/A               | N/A                      |
| <b>1.4.9 Images of Text (No Exception)</b> (Level AAA)<br>Revised Section 508 – Does not apply            | N/A               | N/A                      |
| <b>2.1.3 Keyboard (No Exception)</b> (Level AAA)<br>Revised Section 508 – Does not apply                  | N/A               | N/A                      |

| Criteria                                                                                           | Conformance Level | Remarks and Explanations |
|----------------------------------------------------------------------------------------------------|-------------------|--------------------------|
| <a href="#">2.2.3 No Timing</a> (Level AAA)<br>Revised Section 508 – Does not apply                | N/A               | N/A                      |
| <a href="#">2.2.4 Interruptions</a> (Level AAA)<br>Revised Section 508 – Does not apply            | N/A               | N/A                      |
| <a href="#">2.2.5 Re-authenticating</a> (Level AAA)<br>Revised Section 508 – Does not apply        | N/A               | N/A                      |
| <a href="#">2.3.2 Three Flashes</a> (Level AAA)<br>Revised Section 508 – Does not apply            | N/A               | N/A                      |
| <a href="#">2.4.8 Location</a> (Level AAA)<br>Revised Section 508 – Does not apply                 | N/A               | N/A                      |
| <a href="#">2.4.9 Link Purpose (Link Only)</a> (Level AAA)<br>Revised Section 508 – Does not apply | N/A               | N/A                      |
| <a href="#">2.4.10 Section Headings</a> (Level AAA)<br>Revised Section 508 – Does not apply        | N/A               | N/A                      |
| <a href="#">3.1.3 Unusual Words</a> (Level AAA)<br>Revised Section 508 – Does not apply            | N/A               | N/A                      |
| <a href="#">3.1.4 Abbreviations</a> (Level AAA)<br>Revised Section 508 – Does not apply            | N/A               | N/A                      |
| <a href="#">3.1.5 Reading Level</a> (Level AAA)<br>Revised Section 508 – Does not apply            | N/A               | N/A                      |
| <a href="#">3.1.6 Pronunciation</a> (Level AAA)<br>Revised Section 508 – Does not apply            | N/A               | N/A                      |
| <a href="#">3.2.5 Change on Request</a> (Level AAA)<br>Revised Section 508 – Does not apply        | N/A               | N/A                      |
| <a href="#">3.3.5 Help</a> (Level AAA)<br>Revised Section 508 – Does not apply                     | N/A               | N/A                      |
| <a href="#">3.3.6 Error Prevention (All)</a> (Level AAA)<br>Revised Section 508 – Does not apply   | N/A               | N/A                      |

## Revised Section 508 Report

Notes:

### Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

| Criteria                                                       | Conformance Level            | Remarks and Explanations                                                                                                                                                  |
|----------------------------------------------------------------|------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 302.1 Without Vision                                           | Software: Does Not Support   | Software: Most functions of the product are not usable without vision.                                                                                                    |
| 302.2 With Limited Vision                                      | Software: Partially Supports | Software: Most functions of the product are usable with limited vision by using Screen Magnifiers                                                                         |
| 302.3 Without Perception of Color                              | Software: Partially Supports | Color warning text is used                                                                                                                                                |
| 302.4 Without Hearing                                          | Software: Supports           | Software: The product is functional for users without hearing.                                                                                                            |
| 302.5 With Limited Hearing                                     | Software: Supports           | Software: The product is functional for users without hearing.                                                                                                            |
| 302.6 Without Speech                                           | Software: Supports           | Software: The product does not require the use of speech.                                                                                                                 |
| 302.7 With Limited Manipulation                                | Software: Partially Supports | Software: Users who have limited manipulation cannot rely on a keyboard alone to interact with user interfaces.                                                           |
| 302.8 With Limited Reach and Strength                          | Software: Supports           | Software: The product is functional with limited reach and strength.                                                                                                      |
| 302.9 With Limited Language, Cognitive, and Learning Abilities | Software: Supports           | Software: The product is functional for users with limited language, cognitive, and learning abilities. Users with cognitive disabilities have varying needs for features |

| Criteria | Conformance Level | Remarks and Explanations                                                                                                                                                                                                            |
|----------|-------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|          |                   | that allow them to adapt content and work with assistive technology or accessibility features of the platform. The product provides options to use icons, text, or a combination of both for controls including popups occasionally |

## Chapter 4: [Hardware](#)

Notes:

| Criteria                                                                   | Conformance Level                   | Remarks and Explanations                                  |
|----------------------------------------------------------------------------|-------------------------------------|-----------------------------------------------------------|
| <a href="#">402 Closed Functionality</a>                                   | Heading cell – no response required | Heading cell – no response required                       |
| <b>402.1 General</b>                                                       | Heading cell – no response required | Heading cell – no response required                       |
| <b>402.2 Speech-Output Enabled</b>                                         | Heading cell – no response required | Heading cell – no response required                       |
| 402.2.1 Information Displayed On-Screen                                    | Hardware: N/A                       | Hardware: N/A                                             |
| 402.2.2 Transactional Outputs                                              | Hardware: N/A                       | Hardware: N/A                                             |
| 402.2.3 Speech Delivery Type and Coordination                              | Hardware: N/A                       | Hardware: N/A                                             |
| 402.2.4 User Control                                                       | Hardware: N/A                       | Hardware: N/A                                             |
| 402.2.5 Braille Instructions                                               | Hardware: N/A                       | Hardware: N/A                                             |
| <b>402.3 Volume</b>                                                        | Heading cell – no response required | Heading cell – no response required                       |
| 402.3.1 Private Listening                                                  | Hardware: N/A                       | Hardware: N/A                                             |
| 402.3.2 Non-private Listening                                              | Hardware: N/A                       | Hardware: N/A                                             |
| 402.4 Characters on Display Screens                                        | Hardware: N/A                       | Hardware: N/A                                             |
| 402.5 Characters on Variable Message Signs                                 | Hardware: N/A                       | Hardware: N/A                                             |
| <a href="#">403 Biometrics</a>                                             | Heading cell – no response required | Heading cell – no response required                       |
| 403.1 General                                                              | Hardware: Not Supported             | Hardware: Not Supported                                   |
| <a href="#">404 Preservation of Information Provided for Accessibility</a> | Heading cell – no response required | Heading cell – no response required                       |
| 404.1 General                                                              | Hardware: Partially Supports        | Communication does not remove non-proprietary information |
| <a href="#">405 Privacy</a>                                                | Heading cell – no response required | Heading cell – no response required                       |
| 405.1 General                                                              | Hardware: N/A                       | Hardware: N/A                                             |

| Criteria                                                               | Conformance Level                   | Remarks and Explanations            |
|------------------------------------------------------------------------|-------------------------------------|-------------------------------------|
| <b><u>406 Standard Connections</u></b>                                 | Heading cell – no response required | Heading cell – no response required |
| 406.1 General                                                          | Hardware: N/A                       | Hardware: N/A                       |
| <b><u>407 Operable Parts</u></b>                                       | Heading cell – no response required | Heading cell – no response required |
| 407.2 Contrast                                                         | Hardware: N/A                       | Hardware: N/A                       |
| <b><u>407.3 Input Controls</u></b>                                     | Heading cell – no response required | Heading cell – no response required |
| 407.3.1 Tactilely Discernible                                          | Hardware: N/A                       | Hardware: N/A                       |
| 407.3.2 Alphabetic Keys                                                | Hardware: N/A                       | Hardware: N/A                       |
| 407.3.3 Numeric Keys                                                   | Hardware: N/A                       | Hardware: N/A                       |
| 407.4 Key Repeat                                                       | Hardware: N/A                       | Hardware: N/A                       |
| 407.5 Timed Response                                                   | Hardware: N/A                       | Hardware: N/A                       |
| 407.6 Operation                                                        | Hardware: N/A                       | Hardware: N/A                       |
| 407.7 Tickets, Fare Cards, and Keycards                                | Hardware: N/A                       | Hardware: N/A                       |
| <b><u>407.8 Reach Height and Depth</u></b>                             | Heading cell – no response required | Heading cell – no response required |
| 407.8.1 Vertical Reference Plane                                       | Hardware: N/A                       | Hardware: N/A                       |
| 407.8.1.1 Vertical Plane for Side Reach                                | Hardware: N/A                       | Hardware: N/A                       |
| 407.8.1.2 Vertical Plane for Forward Reach                             | Hardware: N/A                       | Hardware: N/A                       |
| 407.8.2 Side Reach                                                     | Hardware: N/A                       | Hardware: N/A                       |
| 407.8.2.1 Unobstructed Side Reach                                      | Hardware: N/A                       | Hardware: N/A                       |
| 407.8.2.2 Obstructed Side Reach                                        | Hardware: N/A                       | Hardware: N/A                       |
| 407.8.3 Forward Reach                                                  | Hardware: N/A                       | Hardware: N/A                       |
| 407.8.3.1 Unobstructed Forward Reach                                   | Hardware: N/A                       | Hardware: N/A                       |
| 407.8.3.2 Obstructed Forward Reach                                     | Hardware: N/A                       | Hardware: N/A                       |
| 407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach | Hardware: N/A                       | Hardware: N/A                       |
| 407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach | Hardware: N/A                       | Hardware: N/A                       |
| <b><u>408 Display Screens</u></b>                                      | Heading cell – no response required | Heading cell – no response required |
| 408.2 Visibility                                                       | Hardware: N/A                       | Hardware: N/A                       |
| 408.3 Flashing                                                         | Hardware: N/A                       | Hardware: N/A                       |
| <b><u>409 Status Indicators</u></b>                                    | Heading cell – no response required | Heading cell – no response required |
| 409.1 General                                                          |                                     |                                     |

| Criteria                                                            | Conformance Level                   | Remarks and Explanations            |
|---------------------------------------------------------------------|-------------------------------------|-------------------------------------|
| <b><u>410 Color Coding</u></b>                                      | Heading cell – no response required | Heading cell – no response required |
| 410.1 General                                                       | Hardware: Not Support               | Hardware: Not Support               |
| <b><u>411 Audible Signals</u></b>                                   | Heading cell – no response required | Heading cell – no response required |
| 411.1 General                                                       | Hardware: Not Support               | Hardware: Not Support               |
| <b><u>412 ICT with Two-Way Voice Communication</u></b>              | Heading cell – no response required | Heading cell – no response required |
| <b>412.2 Volume Gain</b>                                            | Heading cell – no response required | Heading cell – no response required |
| 412.2.1 Volume Gain for Wireline Telephones                         | Hardware: Not Support               | Hardware: Not Support               |
| 412.2.2 Volume Gain for Non-Wireline ICT                            | Hardware: Not Support               | Hardware: Not Support               |
| <b>412.3 Interference Reduction and Magnetic Coupling</b>           | Heading cell – no response required | Heading cell – no response required |
| 412.3.1 Wireless Handsets                                           | Hardware: Not Support               | Hardware: Not Support               |
| 412.3.2 Wireline Handsets                                           | Hardware: Not Support               | Hardware: Not Support               |
| 412.4 Digital Encoding of Speech                                    | Hardware: Not Support               | Hardware: Not Support               |
| 412.5 Real-Time Text Functionality                                  | Reserved for future                 | Reserved for future                 |
| 412.6 Caller ID                                                     | Hardware: Not Support               | Hardware: Not Support               |
| 412.7 Video Communication                                           | Hardware: Not Support               | Hardware: Not Support               |
| <b>412.8 Legacy TTY Support</b>                                     | Heading cell – no response required | Heading cell – no response required |
| 412.8.1 TTY Connectability                                          | Hardware: Not Support               | Hardware: Not Support               |
| 412.8.2 Voice and Hearing Carry Over                                | Hardware: Not Support               | Hardware: Not Support               |
| 412.8.3 Signal Compatibility                                        | Hardware: Not Support               | Hardware: Not Support               |
| 412.8.4 Voice Mail and Other Messaging Systems                      | Hardware: Not Support               | Hardware: Not Support               |
| <b><u>413 Closed Caption Processing Technologies</u></b>            | Heading cell – no response required | Heading cell – no response required |
| 413.1.1 Decoding and Display of Closed Captions                     | Hardware: Not Support               | Hardware: Not Support               |
| 413.1.2 Pass-Through of Closed Caption Data                         | Hardware: Not Support               | Hardware: Not Support               |
| <b><u>414 Audio Description Processing Technologies</u></b>         | Heading cell – no response required | Heading cell – no response required |
| 414.1.1 Digital Television Tuners                                   | Hardware: Not Support               | Hardware: Not Support               |
| 414.1.2 Other ICT                                                   | Hardware: Not Support               | Hardware: Not Support               |
| <b><u>415 User Controls for Captions and Audio Descriptions</u></b> | Heading cell – no response required | Heading cell – no response required |
| 415.1.1 Caption Controls                                            | Hardware: Not Support               | Hardware: Not Support               |
| 415.1.2 Audio Description Controls                                  | Hardware: Not Support               | Hardware: Not Support               |

## Chapter 5: [Software](#)

Notes:

| Criteria                                                       | Conformance Level                    | Remarks and Explanations                                                                                        |
|----------------------------------------------------------------|--------------------------------------|-----------------------------------------------------------------------------------------------------------------|
| 501.1 Scope – Incorporation of WCAG 2.0 AA                     | See <a href="#">WCAG 2.0</a> section | See information in WCAG 2.0 section                                                                             |
| <a href="#">502 Interoperability with Assistive Technology</a> | Heading cell – no response required  | Heading cell – no response required                                                                             |
| 502.2.1 User Control of Accessibility Features                 | Not Applicable                       | The product is not platform software.                                                                           |
| 502.2.2 No Disruption of Accessibility Features                | Supports                             | The product does not disrupt platform accessibility features.                                                   |
| <b>502.3 Accessibility Services</b>                            | Heading cell – no response required  | Heading cell – no response required                                                                             |
| 502.3.1 Object Information                                     | Does not support                     | Most objects in the product do not expose name, role, or state information to assistive technology.             |
| 502.3.2 Modification of Object Information                     | Partially Supports                   | The product allows assistive technology to modify most states and properties of controls.                       |
| 502.3.3 Row, Column, and Headers                               | Does Not Support                     | As noted in 13.1 Info and Relationships, the product.                                                           |
| 502.3.4 Values                                                 | Partially Supports                   | Most of input controls are exposed to assistive technologies.                                                   |
| 502.3.5 Modification of Values                                 | Supports                             | Exposes text content to assistive technology                                                                    |
| 502.3.6 Label Relationships                                    | Does Not Support                     |                                                                                                                 |
| 502.3.7 Hierarchical Relationships                             | Does Not Support                     | Hierarchical relationships like parent-child data is not exposed to assistive technologies                      |
| 502.3.8 Text                                                   | Supports                             | Product exposes text content to assistive technology                                                            |
| 502.3.9 Modification of Text                                   | Supports                             | Product allows text edits                                                                                       |
| 502.3.10 List of Actions                                       | Does Not Support                     | Most controls like buttons, check boxes etc do not expose programmatic role information to assistive technology |

| Criteria                                                                            | Conformance Level                    | Remarks and Explanations                                        |
|-------------------------------------------------------------------------------------|--------------------------------------|-----------------------------------------------------------------|
| 502.3.11 Actions on Objects                                                         | Partially Supports                   | Product exposes majority of the actions to assistive technology |
| 502.3.12 Focus Cursor                                                               | Supports                             | Allows assistive technology to move focus                       |
| 502.3.13 Modification of Focus Cursor                                               | Supports                             | Allows modify attributes                                        |
| 502.3.14 Event Notification                                                         |                                      |                                                                 |
| 502.4 Platform Accessibility Features                                               | Partially Supports                   |                                                                 |
| <b><u>503 Applications</u></b>                                                      | Heading cell – no response required  | Heading cell – no response required                             |
| 503.2 User Preferences                                                              |                                      |                                                                 |
| 503.3 Alternative User Interfaces                                                   |                                      |                                                                 |
| <b><u>503.4 User Controls for Captions and Audio Description</u></b>                | Heading cell – no response required  | Heading cell – no response required                             |
| 503.4.1 Caption Controls                                                            |                                      |                                                                 |
| 503.4.2 Audio Description Controls                                                  |                                      |                                                                 |
| <b><u>504 Authoring Tools</u></b>                                                   | Heading cell – no response required  | Heading cell – no response required                             |
| 504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)   | See <a href="#">WCAG 2.0</a> section | See information in WCAG 2.x section                             |
| 504.2.1 Preservation of Information Provided for Accessibility in Format Conversion |                                      |                                                                 |
| 504.2.2 PDF Export                                                                  |                                      |                                                                 |
| 504.3 Prompts                                                                       |                                      |                                                                 |
| 504.4 Templates                                                                     |                                      |                                                                 |

## Chapter 6: [Support Documentation and Services](#)

Notes:

| Criteria                                                         | Conformance Level                    | Remarks and Explanations            |
|------------------------------------------------------------------|--------------------------------------|-------------------------------------|
| <b><u>601.1 Scope</u></b>                                        | Heading cell – no response required  | Heading cell – no response required |
| <b><u>602 Support Documentation</u></b>                          | Heading cell – no response required  | Heading cell – no response required |
| 602.2 Accessibility and Compatibility Features                   |                                      |                                     |
| 602.3 Electronic Support Documentation                           | See <a href="#">WCAG 2.0</a> section | See information in WCAG 2.x section |
| 602.4 Alternate Formats for Non-Electronic Support Documentation |                                      |                                     |
| <b><u>603 Support Services</u></b>                               | Heading cell – no response required  | Heading cell – no response required |

| Criteria                                                      | Conformance Level | Remarks and Explanations |
|---------------------------------------------------------------|-------------------|--------------------------|
| 603.2 Information on Accessibility and Compatibility Features |                   |                          |
| 603.3 Accommodation of Communication Needs                    |                   |                          |

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