

Payer Clearinghouse Product Specifications

Product specifications

Product name	Clearinghouse Payer Claims Submission
Product SKU	CP001 and CH835
Product description	Front end editing and aggregation services for payers claims and management of remits and reporting returned to direct submitters and/or clearinghouse partners.
Product pricing	π 30,000 per 1,000 members, with a minimum requirement of π 300,000
Estimated implementation time	90 days

Product scope

Claims Processing (837)

- Receipt of inbound transactions from direct submitters and/or claim aggregators.
- Claim editing – including all transaction edits, logic edits and custom payer edits as necessary.
- Custom formatting to meet payer requirements on received transactions

Eligibility Processing (270/271)

- Roster hosting for member eligibility
- Receipt of inbound transactions from direct submitters and/or claim aggregators.
- Creation of outbound eligibility response based on roster.

Claim Status (277)

- Creation of claim status messages based on processed claims (837)
- Custom status message mapping for payers not using ANSI standard claim status reason codes.

Claim Remittance (835)

- Receipt of 835 data from customer adjudication system for return to direct submitters and/or claim aggregators.
- Creation of compliant ANSI 835 transactions based on non-standard adjudication details.

Payer Reporting

- Reconciliation reporting
- Summary reporting on volumes, claim status and provider.
- Custom reports are available.

Upgrade: Payer 835 Management

- For those Payers that cannot create a compliant 835 transaction, Olive will create the 835 based on adjudication details provided by the payer.
-

Product scope

Deliverable

For selected scope:

- The clearinghouse systems run 24/7. Claim files and real time transactions are able to be submitted at any time.
 - Real time transactions are sent within CORE guidelines
 - Batch claims are sent out hourly unless the payer has restrictions on the number of files received per day.
 - Claim status returned in batch mode is processed multiple times per day and returned to customers in the file format they prefer. Once status files are processed they will be available for view on the portal.
 - Remittance files will be available once received from the payers and processed within the clearinghouse system.
-

System requirements

System/service requirements and responsibilities

Olive requires the following systems and data integration mechanisms to complete her work:

- modern web browser to handle portal pages
 - ability to receive an 837 for claims processing
-

Customer responsibilities

Olive requires the following systems and data integration mechanisms to complete her work:

Customer responsibilities

- **Prerequisites**

- ability to communicate via SFTP for batch communications and CORE standards for real time transactions
 - ability to process/adjudicate 837 transactions
 - ability to submit either 277 or flat file claim status on received claims
 - ability to submit either 835 or flat file remit information on adjudicated claims
-