

Dear guests,

Your holiday at Lalandia is fast approaching, and we hope that you're looking forward to it. We certainly are!

To ensure the best possible start to your stay, here is some practical information.

Arrival

When you arrive, please make your way to the Service Centre to get the address of your holiday home and a key. You will also receive your wristbands, which give you access to the Lalandia Aquadome and Monkey Land. Your access to your holiday home, the Lalandia Aquadome and Monkey Land begins at 3 pm.

Late arrival

If you arrive outside our opening hours and need help, you can contact one of our service guards by calling the number displayed at the main entrance to the Service Centre. The service guards can help you with access to your holiday home and other tasks that the Service Centre normally deals with.

Taxis

If you need a taxi you can call +45 5495 1111, or let the Service Centre help you.

Bed linen and towels

There are pillows and duvets in our holiday homes. You can bring your own bed linen and towels or rent them from the Service Centre on arrival. Linen packages cost DKK 119 per person. A linen package includes a small hand towel, a bath towel, a duvet cover, a pillowcase and a sheet. It is not possible to pre-order bed linen.

Nappy swimming costumes for children under 3

Children under 3 years of age must wear a nappy swimming costume in the Aquadome – even if your child no longer uses a nappy. Nappy swimming costumes are made from neoprene and have broad sealed edges at the legs and stomach. We recommend a swimming nappy underneath. Children over 3 years of age who wear a nappy must also wear a nappy swimming costume. You can bring your own or buy one from the Aquadome Shop.

Items to remember to bring

A tea towel and a dishcloth are provided in your holiday home. You need to bring your own toilet paper, kitchen roll, bin bags, hand soap, dishwasher tablets, washing-up liquid and cleaning sponges, as well as additional tea towels and cloths if you so wish.

There is a coffee maker and electric kettle in your holiday home. Coffee filters and tea bags can be purchased from the Lalandia Supermarket, or you are welcome to bring your own.

Parking at the Lalandia Centre

You can park at the Lalandia Centre for DKK 60 per time. Buying an annual pass for DKK 150 could be a worthwhile option for you.

Charging electric cars

It is not permitted to charge your electric car at your holiday home. Instead, use one of the Clever charging stations for electric cars at the Lalandia Centre. Please note that you will have to pay for parking while you charge your car.

Energy consumption

You pay for your energy consumption (electricity, water and heating) at the Service Centre.

Departure

At the end of your holiday you must vacate your holiday home by no later than 10 am on the day of departure. We will clean your holiday home. Before you leave your holiday home, you must make sure you do any washing up, start the dishwasher and tidy up. In addition, don't forget to take your waste to the recycling stations.

Time to spend together

Ensuring your holiday is fun and giving you lots of time to spend together is something we take very seriously at Lalandia. We are therefore looking forward to acting as your hosts, and we will do our best to ensure you have a great holiday with us.

We look forward to seeing you.

Kind regards,

Lalandia in Rødby